Title: Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery

Abstract: The information collection activity will garner qualitative customer and stakeholder feedback in an efficient, timely manner, in accordance with the Administration’s commitment to improving service delivery. By qualitative feedback we mean information that provides useful insights on perceptions and opinions, but are not statistical surveys that yield quantitative results that can be generalized to the population of study. This feedback will provide insights into customer or stakeholder perceptions, experiences and expectations, provide an early warning of issues with service, or focus attention on areas where communication, training or changes in operations might improve delivery of products or services. These collections will allow for ongoing, collaborative and actionable communications between the Agency and its customers and stakeholders. It will also allow feedback to contribute directly to the improvement of program management.

Feedback collected under this generic clearance will provide useful information, but it will not yield data that can be generalized to the overall population. This type of generic clearance for qualitative information will not be used for quantitative information collections that are designed to yield reliably actionable results, such as monitoring trends over time or documenting program performance. Such data uses require more rigorous designs that address: the target population to which generalizations will be made, the sampling frame, the sample design (including stratification and clustering), the precision requirements or power calculations that justify the proposed sample size, the expected response rate, methods for assessing potential non-response bias, the protocols for data collection, and any testing procedures that were or will be undertaken prior to fielding the study.

The Agency received 0 comments on the 60-day notice published in the Federal Register of December 22, 2010 (75 FR 80542).

Below we provide U.S. Department of Health and Human Services projected average estimates for the next three years: 1

\[\text{Average Expected Annual Number of Activities: } 25,000.\]
\[\text{Average Number of Respondents per Activity: } 290.\]


Type of Review: New collection

Affected Public: Individuals and households, businesses and organizations, State, Local or Tribal Government.

Average Expected Annual Number of Activities:

Respondents: 3,000,000 over 3 years

Annual Responses: 1,000,000 annually

Frequency of Response: Once per request

Average Minutes per Response: 4

Burden Hours: 670,000 hours annually

An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid Office of Management and Budget control number.

Mary Forbes,
Office of the Secretary, Paperwork Reduction Act Clearance Officer.

[FR Doc. 2011–10952 Filed 5–4–11; 8:45 am]

BILLING CODE 4150–35–P

DEPARTMENT OF HEALTH AND HUMAN SERVICES

Partnerships To Advance the National Occupational Research Agenda (NORA)

AGENCY: The National Institute for Occupational Safety and Health (NIOSH) of the Centers for Disease Control and Prevention (CDC), Department of Health and Human Services (HHS).

ACTION: Notice of public meeting.

SUMMARY: The National Institute for Occupational Safety and Health (NIOSH) of the Centers for Disease Control and Prevention (CDC) announces the following public meeting: "Partnerships to Advance the National Occupational Research Agenda (NORA)"

Public Meeting Time and Date: 10 a.m.–3:30 p.m. EDT, June 29, 2011.

Place: Patriots Plaza, 395 E Street, SW., Conference Room 9000, Washington, DC 20001.

Purpose of the Meeting: The National Occupational Research Agenda (NORA) has been structured to engage partners with each other and/or with NIOSH to advance NORA priorities. The NORA Liaison Committee continues to be an opportunity for representatives from organizations with national scope to learn about NORA progress and to suggest possible partnerships based on their organization’s mission and contacts. This opportunity is now structured as a public meeting via the Internet to attract participation by a larger number of organizations and to further enhance the success of NORA. Some of the types of organizations of national scope that are especially encouraged to participate are employers, unions, trade associations, labor associations, professional associations, and foundations. Others are welcome.

This meeting will include updates from NIOSH leadership on NORA as

1 The 60-day notice included the following estimate of the aggregate burden hours for this generic clearance federal-wide:

\[\text{Annual Responses: } 5,000,000.\]
\[\text{Burden Hours: } 3,500,000.\]
well as updates from approximately half of the NORA Sector Councils on their progress, priorities, and implementation plans to date, including the NORA Manufacturing, Public Safety, Services, and Wholesale and Retail Trade Sector Councils. Updates will also be given on the Mid-Decade Review of NORA, the NORA Symposium 2011, and at least one NIOSH Program that is working on several NORA priorities, e.g., the NIOSH Economics Program. After each update, there will be time to discuss partnership opportunities.

Status: The meeting is open to the public, limited only by the capacities of the conference call and conference room facilities. There is limited space available in the meeting room (capacity 34). Therefore, information to allow participation in the meeting through the Internet (to see the slides) and a teleconference call (capacity 50) will be provided to registered participants. Participants are encouraged to consider attending by this method. Each participant is requested to register for the free meeting by sending an e-mail to noracoordinator@cdc.gov containing the participant’s name, organization name, contact telephone number on the day of the meeting, and preference for participation by Web meeting (requirements include: Computer, Internet connection, and telephone, preferably with ‘mute’ capability) or in person. An e-mail confirming registration will include the details needed to participate in the Web meeting. Non-U.S. citizens are encouraged to participate in the Web meeting. Non-U.S. citizens who do not register to attend in person on or before June 6, 2011, will not be granted access to the meeting site and will not be able to attend the meeting in-person due to mandatory security clearance procedures at the Patriots Plaza facility.

Background: NORA is a partnership program to stimulate innovative research in occupational safety and health leading to improved workplace practices. Unveiled in 1996, NORA has become a research framework for the nation. Diverse parties collaborate to identify the most critical issues in workplace safety and health. Partners then work together to develop goals and objectives for addressing those needs and to move the research results into practice. The NIOSH role is facilitator of the process. For more information about NORA, see http://www.cdc.gov/niosh/nora/about.html.

Since 2006, NORA has been structured according to industrial sectors. Ten major sector groups have been defined using the North American Industrial Classification System (NAICS). After receiving public input through the Web and town hall meetings, ten NORA Sector Councils have been working to define sector-specific strategic plans for conducting research and moving the results into widespread practice. During 2008–10, most of these Councils posted draft strategic plans for public comment and eight have posted finalized National Sector Agendas after considering comments on the drafts. For the National Sector Agendas, see http://www.cdc.gov/niosh/nora/.

FOR FURTHER INFORMATION CONTACT: Sidney C. Soderholm, PhD, NORA Coordinator, e-mail noracoordinator@cdc.gov, telephone (202) 245–0663.

Dated: April 27, 2011.

Tanja Popovic,
Deputy Associate Director for Science,
Centers for Disease Control and Prevention.

[FR Doc. 2011–10950 Filed 5–4–11; 8:45 am]
BILLING CODE 4163–19–P

DEPARTMENT OF HEALTH AND HUMAN SERVICES
Centers for Disease Control and Prevention
[Docket No. CDC–2011–0004]

Public Health Information Network (PHIN) Messaging Guide for Syndromic Surveillance

AGENCY: Centers for Disease Control and Prevention (CDC), Department of Health and Human Services (HHS).

ACTION: Notice with comment period.

SUMMARY: The Centers for Disease Control and Prevention (CDC), located within the Department of Health and Human Services (HHS) is requesting public comment on the draft PHIN Messaging Guide for Syndromic Surveillance. The document translates the business requirement recommendations from the International Society for Disease Surveillance to technical specifications to support meaningful use of electronic health records for syndromic surveillance. Comments will be used to inform and finalize the Messaging Guide.

DATES: Written comments must be received on or before June 20, 2011. See Addresses for instructions to submit comment.

ADDRESSES: You may submit written comments to the following address: Public Health Informatics and Technology Program Office, Centers for Disease Control and Prevention, 1600 Clifton Road, NE., Mailstop E–76, Atlanta, Georgia 30329. Attn: PHIN Syndromic Surveillance Messaging Guide Comments (Docket No. CDC–2011–0004).


All relevant comments received will be posted publicly without change, including any personal or proprietary information provided. An electronic version of the draft is available to download at http://www.regulations.gov and http://www.cdc.gov/phln/library/2011/guides/Syndromic_Surveillance_Implementation_Guide_Release_1_4.pdf.

Written comments, identified by Docket No. CDC–2011–0004, will be available for public inspection Monday through Friday, except for legal holidays, from 9 a.m. until 5 p.m., Eastern Daylight Time, at 1600 Clifton Road, NE., Atlanta, Georgia 30333.

Please call ahead to (404) 639–6100 and ask for a representative from the Public Health Informatics and Technology Program Office to schedule your visit. Comments may also be viewed at http://www.regulations.gov.

FOR FURTHER INFORMATION CONTACT: Nikolay Lipskiy, Centers for Disease Control and Prevention, Public Health Informatics and Technology Program Office; 1600 Clifton Road, NE., Mailstop E–76, Atlanta, Georgia 30329, phone 404–498–6100.

SUPPLEMENTARY INFORMATION: The International Society for Disease Surveillance (ISDS), with the support of CDC, convened a Meaningful Use Workgroup to define current syndromic surveillance business standards and data requirements. The goal of the ISDS workgroup is to ensure that public health authorities, health care professionals, Electronic Health Record (EHR) technology developers, and the HHS Office of the National Coordinator for Health Information Technology have business standards that will best support meaningful use of EHRs for syndromic surveillance. The Final Recommendation from ISDS (available at http://www.syndromic.org/uploads/files/ISDSRecommendation_FINAL.pdf) was published in early January 2011. As the ISDS workgroup developed recommendations, the CDC Public Health Informatics and Technology Program Office, worked to translate the business requirement recommendations to technical specifications. This notice announces a draft PHIN Messaging