

## FEDERAL COMMUNICATIONS COMMISSION

### Notice of Public Information Collection(s) Being Reviewed by the Federal Communications Commission, Comments Requested

March 17, 2011.

**SUMMARY:** The Federal Communications Commission, as part of its continuing effort to reduce paperwork burden invites the general public and other Federal agencies to take this opportunity to comment on the following information collection(s), as required by the Paperwork Reduction Act (PRA) of 1995, 44 U.S.C. 3501–3520. Comments are requested concerning: (a) Whether the proposed collection of information is necessary for the proper performance of the functions of the Commission, including whether the information shall have practical utility; (b) the accuracy of the Commission's burden estimate; (c) ways to enhance the quality, utility, and clarity of the information collected; (d) ways to minimize the burden of the collection of information on the respondents, including the use of automated collection techniques or other forms of information technology, and (e) ways to further reduce the information collection burden on small business concerns with fewer than 25 employees.

The FCC may not conduct or sponsor a collection of information unless it displays a currently valid control number. No person shall be subject to any penalty for failing to comply with a collection of information subject to the Paperwork Reduction Act (PRA) that does not display a currently valid OMB control number.

**DATES:** Written Paperwork Reduction Act (PRA) comments should be submitted on or before May 31, 2011. If you anticipate that you will be submitting PRA comments, but find it difficult to do so within the period of time allowed by this notice, you should advise the FCC contact listed below as soon as possible.

**ADDRESSES:** Direct all PRA comments to the Federal Communications Commission via e-mail to [PRA@fcc.gov](mailto:PRA@fcc.gov) and [Cathy.Williams@fcc.gov](mailto:Cathy.Williams@fcc.gov).

**FOR FURTHER INFORMATION CONTACT:** For additional information, contact Cathy Williams on (202) 418–2918.

**SUPPLEMENTARY INFORMATION:**

*OMB Control Number:* 3060–0787.  
*Title:* Implementation of the Subscriber Carrier Selection Changes Provisions of the Telecommunications Act of 1996, Policies and Rules Concerning Unauthorized Changes of

Consumers' Long Distance Carriers, CC Docket No. 94–129, FCC 07–223.

*Form Number:* N/A.

*Type of Review:* Extension of a currently approved collection.

*Respondents:* Individuals or household; business or other for-profit; State, Local or Tribal Government.

*Number of Respondents and Responses:* 6,454 respondents; 25,041 responses.

*Estimated Time per Response:* 30 minutes (.50 hours) to 10 hours.

*Frequency of Response:* Recordkeeping requirement; biennial and on occasion reporting requirements; third party disclosure requirement.

*Obligation to Respond:* Required to obtain or retain benefit. The statutory authority for the information collection requirements is found at Section 258 [47 U.S.C. 258] Illegal Changes in Subscriber Carrier Selections, Public Law 104–104, 110 Stat. 56.

*Total Annual Burden:* 105,901 hours.

*Total Annual Cost:* 51,285,000.

*Nature and Extent of Confidentiality:* Confidentiality is an issue to the extent that individuals and households provide personally identifiable information, which is covered under the FCC's system of records notice (SORN), FCC/CGB–1, "Informal Complaints and Inquiries." As required by the Privacy Act, 5 U.S.C. 552a, the Commission also published a SORN, FCC/CGB–1 "Informal Complaints and Inquiries", in the **Federal Register** on December 15, 2009 (74 FR 66356) which became effective on January 25, 2010. *Privacy Impact Assessment:* Yes. The Privacy Impact Assessment (PIA) was completed on June 28, 2007. It may be reviewed at: [http://www.fcc.gov/omd/privacyact/Privacy\\_Impact\\_Assessment.html](http://www.fcc.gov/omd/privacyact/Privacy_Impact_Assessment.html). The Commission is in the process of updating the PIA to incorporate various revisions made to the SORN.

*Needs and Uses:* Section 258 of the Telecommunications Act of 1996 directed the Commission to prescribe rules to prevent the unauthorized change by telecommunications carriers of consumers' selections of telecommunications service providers (slamming). On March 17, 2003, the FCC released the *Third Order on Reconsideration and Second Further Notice of Proposed Rulemaking*, CC Docket No. 94–129, FCC 03–42 (*Third Order on Reconsideration*), in which the Commission revised and clarified certain rules to implement section 258 of the 1996 Act. On May 23, 2003, the Commission released an *Order* (CC Docket No. 94–129, FCC 03–116) clarifying certain aspects of the *Third Order on Reconsideration*. On January 9, 2008, the Commission released the

*Fourth Report and Order*, CC Docket No. 94–129, FCC 07–223, revising its requirements concerning verification of a consumer's intent to switch carriers. The *Fourth Report and Order* modified the information collection requirements contained in 64.1120(c)(3)(iii) to provide for verifications to elicit "confirmation that the person on the call understands that a carrier change, not an upgrade to existing service, bill consolidation, or any other misleading description of the transaction, is being authorized."

Federal Communications Commission.

**Marlene H. Dortch,**

*Secretary, Office of the Secretary, Office of Managing Director.*

[FR Doc. 2011–7523 Filed 3–30–11; 8:45 am]

**BILLING CODE 6712–01–P**

## FEDERAL COMMUNICATIONS COMMISSION

### Agency Information Collection Activities: Proposed Collection; Comment Request; Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery

March 24, 2011.

**SUMMARY:** As part of a Federal Government-wide effort to streamline the process to seek feedback from the public on service delivery. The Federal Communications Commission has submitted a Generic Information Collection Request (Generic ICR): "Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery" to OMB for approval under the Paperwork Reduction Act (PRA) of 1995, 44 U.S.C. 3501 *et seq.*

The FCC may not conduct or sponsor a collection of information unless it displays a currently valid OMB control number. No person shall be subject to any penalty for failing to comply with a collection of information subject to the Paperwork Reduction Act (PRA) that does not display a currently valid OMB control number.

**DATES:** Written Paperwork Reduction Act (PRA) comments should be submitted on or before May 2, 2011. If you anticipate that you will be submitting PRA comments, but find it difficult to do so within the period of time allowed by this notice, you should advise the FCC contact listed below as soon as possible.

**ADDRESSES:** Direct all PRA comments to Nicholas A. Fraser, Office of Management and Budget, via fax at 202–395–5167 or via the Internet at [Nicholas\\_A\\_Fraser@omb.eop.gov](mailto:Nicholas_A_Fraser@omb.eop.gov) and to the Federal Communications

Commission via e-mail to [PRA@fcc.gov](mailto:PRA@fcc.gov). To view a copy of this information collection request (ICR) submitted to OMB: (1) Go to the web page <http://reginfo.gov/public/do/PRAMain>, (2) look for the section of the web page called "Currently Under Review", (3) click on the downward-pointing arrow in the "Select Agency" box below the "Currently Under Review" heading, (4) select "Federal Communications Commission" from the list of agencies presented in the "Select Agency" box, (5) click the "Submit" button to the right of the "Select Agency" box, and (6) when the list of FCC ICRs currently under review appears, look for the title of this ICR (or its OMB Control Number, if there is one) and then click on the ICR Reference Number to view detailed information about this ICR.

**FOR FURTHER INFORMATION CONTACT:**

Judith B. Herman, Office of Managing Director, (202) 418-0214. For additional information or copies of the information collection(s), contact Judith B. Herman, OMD, 202-418-0214 or e-mail [judith-b.herman@fcc.gov](mailto:judith-b.herman@fcc.gov).

**SUPPLEMENTARY INFORMATION:**

*OMB Control Number:* 3060-XXXX.  
*Title:* Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery.

*Form Number:* N/A.

*Type of Review:* New collection of Information.

*Respondents:* Individuals or households; business or other for-profit, not-for-profit institutions, and state, local or tribal government.

*Average Expected Number of Activities:* 17.

*Number of Respondents and Responses:* 9,600 + 250,000 respondents; 9,600 + 250,000 responses.

*Estimated Time per Response:* .166 hours (10 minutes).

*Frequency of Response:* On time reporting requirement.

*Obligation to Respond:* Voluntary.

*Total Annual Burden:* 1,600 hours and 41,665 hours.

*Total Annual Cost:* N/A.

*Privacy Act Impact Assessment:* Undetermined at this time.

*Nature and Extent of Confidentiality:* Undetermined at this time.

*Needs and Uses:* The information collection activity will garner qualitative customer and stakeholder feedback in an efficient, timely manner, in accordance with the Administration's commitment to improving service delivery. By qualitative feedback we mean information that provides useful insights on perceptions and opinions, but are not statistical surveys that yield quantitative results that can be

generalized to the population of study. This feedback will provide insights into customer or stakeholder perceptions, experiences and expectations, provide an early warning of issues with service, or focus attention on areas where communication, training or change in operations might improve delivery of products or services. These collections will allow for ongoing, collaborative and actionable communications between the Agency and its customers and stakeholders. It will also allow feedback to contribute directly to the improvement of program management.

Feedback collected under this generic clearance will provide useful information, but it will not yield data that can be generalized to the overall population. This type of generic clearance for qualitative information will not be used for quantitative information collections that are designed to yield reliably actionable results, such as monitoring trends over time or documenting program performance. Such data uses require more rigorous designs that address: The target population to which generalizations will be made, the sampling frame, the sample design (including stratification and clustering), the precision requirements or power calculations that justify the proposed sample size, the expected response rate, methods of assessing potential non-response bias, the protocols for data collection, and any testing procedures that were or will be undertaken prior fielding the study. Depending on the degree of influence the results are likely to have, such collections may still be eligible for submission for other generic mechanisms that are designed to yield quantitative results.

Federal Communications Commission.

**Marlene H. Dortch,**

*Secretary, Office of the Secretary, Office of Managing Director.*

[FR Doc. 2011-7512 Filed 3-30-11; 8:45 am]

**BILLING CODE 6712-01-P**

## FEDERAL MARITIME COMMISSION

### Ocean Transportation Intermediary License; Applicants

Notice is hereby given that the following applicants have filed with the Federal Maritime Commission an application for a license as a Non-Vessel-Operating Common Carrier (NVO) and/or Ocean Freight Forwarder (OFF)—Ocean Transportation Intermediary (OTI) pursuant to section 19 of the Shipping Act of 1984 as amended (46 U.S.C. Chapter 409 and 46

CFR Part 515). Notice is also hereby given of the filing of applications to amend an existing OTI license or the Qualifying Individual (QI) for a license.

Interested persons may contact the Office of Transportation Intermediaries, Federal Maritime Commission, Washington, DC 20573, by telephone at (202) 523-5843 or by e-mail at [OTI@fmc.gov](mailto:OTI@fmc.gov).

CaroTrans International, Inc. (NVO), 2401 Morris Avenue, 2nd Floor West, Union, NJ 07083, Officer: Greg Howard, CEO/President, (Qualifying Individual), Application Type: Trade Name Change.

Direct Express, Inc. (NVO), 17823 Evelyn Avenue, Gardena, CA 90248, Officers: Christian D. Ortiz, Director/President, (Qualifying Individual), Robert Ewing, Director/Vice President, Application Type: QI Change.

EP Logistics, LLC (NVO & OFF), 9640 Joe Rodriguez, Suite 1, El Paso, TX 79927, Officer: Octavio Saavedra, Managing Director, (Qualifying Individual), Application Type: Add NVO Service.

Joffroy Warehouse, Inc. dba Joffroy Group Ocean (NVO & OFF), 1251 N. Industrial Park Avenue, Nogales, AZ 85621, Officers: Gustavo Ceballos, Treasurer, (Qualifying Individual), Rodolfo A. Joffroy, President, Application Type: New NVO & OFF License.

Kestrel Liner Agencies LLP (NVO & OFF), 9505 NW 108 Avenue, Miami, FL 33178, Officers: Steven Keats, Vice President, (Qualifying Individual), Andrew Thorne, President, Application Type: Business Structure Change.

Lesniewski & Continental Shipping Group, Inc. (NVO & OFF), 375 Blair Road, Avenel, NJ 07001, Officers: Zdzislaw Lesniewski, Vice President, (Qualifying Individual), Malgorzata Lesniewski, President/Director, Application Type: New NVO & OFF License.

M & S Logistics, L.L.C. (NVO), 503 McKeever, Suite 1521, Arcola, TX 77583, Officers: Willem J. Roldaan, Manager, (Qualifying Individual), David R. Price, Manager, Application Type: New NVO License.

Madrigal Express, Inc. (NVO & OFF), 1789 NW. 22nd Street, Miami, FL 33142, Officer: Jose A. Madrigal, President/Treasurer/Secretary/Director, (Qualifying Individual), Application Type: New NVO & OFF License.

Marli Shipping, Inc. (NVO & OFF), 155 Algonquin Parkway, Whippany, NJ 07981, Officers: Marcel Z. Antaki,