

Survey, FEMA Form 007–0–17, and Site Recertification Survey, FEMA Form 007–0–18.

*Abstract:* Federal agencies are required to survey their customers to determine the kind and quality of services customers want and their level

of satisfaction with existing services. FEMA Managers use the survey results to measure program performance against standards for performance and customer service; measure achievement of GPRA and strategic planning objectives; and generally gauge and make

improvements to disaster services that increase customer satisfaction and program effectiveness.

*Affected Public:* Individuals and Households.

*Estimated Total Annual Burden Hours:* 10,186.

ANNUAL HOUR BURDEN

Data collection activity/instrument	No. of respondents	Frequency of responses	Hour burden per response	Annual responses	Total annual burden hours
Caller Services Registration Survey .....	5,000	1	0.1000	5,000	500
Caller Services Helpline Survey .....	5,000	1	0.1000	5,000	500
Casework Representative Survey .....	5,000	1	0.1000	5,000	500
Internet Registration Survey .....	5,000	1	0.1000	5,000	500
Internet Inquiry Survey .....	5,000	1	0.1000	5,000	500
Program Effectiveness & Recovery Survey .....	12,000	1	0.2000	12,000	2,400
Special Needs Representative Survey .....	5,000	1	0.1166	5,000	583
Direct Housing Operations Survey .....	1,770	3	0.1000	5,310	531
Disaster Recovery Center Survey .....	6,300	1	0.1333	6,300	840
<b>Surveys Sub Total .....</b>	<b>50,070</b>	<b>.....</b>	<b>.....</b>	<b>53,610</b>	<b>6,854</b>
<b>Diagnostics:</b>					
Communication and Process Survey .....	400	1	0.2500	400	100
Contact Survey .....	400	1	0.2500	400	100
Correspondence and Process Survey .....	800	1	0.2500	800	200
E-Communications Survey .....	400	1	0.2500	400	100
Evacuations .....	400	1	0.2500	400	100
Follow-Up Program Effectiveness & Recovery Survey .....	1600	1	0.2500	1600	400
Rapid Temporary Repair Survey .....	400	1	0.2500	400	100
Recovery Inventory Survey .....	800	1	0.2500	800	200
Return Home Survey .....	400	1	0.2500	400	100
Site Recertification Survey .....	400	1	0.2500	400	100
<b>Diagnostics Sub Total .....</b>	<b>6,000</b>	<b>.....</b>	<b>.....</b>	<b>6,000</b>	<b>1,500</b>
Focus Group .....	144	1	2.0000	144	288
Same Respondents Travel to Focus Group .....	144	1	1.0000	144	144
One-on-One Interviews .....	350	1	2.0000	350	700
On-Line Interviews .....	350	1	2.0000	350	700
<b>Focus Groups Sub Total .....</b>	<b>988</b>	<b>.....</b>	<b>.....</b>	<b>988</b>	<b>1,832</b>
<b>Total .....</b>	<b>57,058</b>	<b>.....</b>	<b>.....</b>	<b>60,598</b>	<b>10,186</b>

*Estimated Cost:* There are no annual capital start-up or annual operations and maintenance costs. The annual non-labor cost is \$4,320.

*Comments*

Comments may be submitted as indicated in the ADDRESSES caption above. Comments are solicited to (a) evaluate whether the proposed data collection is necessary for the proper performance of the agency, including whether the information shall have practical utility; (b) evaluate the accuracy of the agency's estimate of the burden of the proposed collection of information, including the validity of the methodology and assumptions used; (c) enhance the quality, utility, and clarity of the information to be collected; and (d) minimize the burden of the collection of information on those who are to respond, including through the use of appropriate automated, electronic, mechanical, or other

technological collection techniques or other forms of information technology, e.g., permitting electronic submission of responses.

Dated: July 2, 2010.

**Tammi Hines,**

*Director, Office of Records Management, Office of Management, Federal Emergency Management Agency, Department of Homeland Security.*

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**DEPARTMENT OF HOMELAND SECURITY**

**Federal Emergency Management Agency**

[Docket ID: FEMA–2010–0015]

**Agency Information Collection Activities: Submission for OMB Review; Comment Request, OMB No. 1660–0086; National Flood Insurance Program—Mortgage Portfolio Protection Program (MPPP)**

**AGENCY:** Federal Emergency Management Agency, DHS.

**ACTION:** Notice; 30-day notice and request for comments; revision of a currently approved information collection; OMB No. 1660–0086; No Form.

**SUMMARY:** The Federal Emergency Management Agency (FEMA) will submit the information collection

abstracted below to the Office of Management and Budget for review and clearance in accordance with the requirements of the Paperwork Reduction Act of 1995. The submission will describe the nature of the information collection, the categories of respondents, the estimated burden (*i.e.*, the time, effort and resources used by respondents to respond) and cost, and the actual data collection instruments FEMA will use.

**DATES:** Comments must be submitted on or before August 13, 2010.

**ADDRESSES:** Submit written comments on the proposed information collection to the Office of Information and Regulatory Affairs, Office of Management and Budget. Comments should be addressed to the Desk Officer for the Department of Homeland Security, Federal Emergency Management Agency, and sent via electronic mail to [oir.submission@omb.eop.gov](mailto:oir.submission@omb.eop.gov) or faxed to (202) 395-5806.

**FOR FURTHER INFORMATION CONTACT:** Requests for additional information or copies of the information collection should be made to Director, Records Management Division, 1800 South Bell Street, Arlington, VA 20598-3005, facsimile number (202) 646-3347, or e-mail address [FEMA-Information-Collections-Management@dhs.gov](mailto:FEMA-Information-Collections-Management@dhs.gov).

**SUPPLEMENTARY INFORMATION:**

**Collection of Information**

*Title:* National Flood Insurance Program—Mortgage Portfolio Protection Program (MPPP).

*Type of Information Collection:* Revision of a currently approved information collection.

*OMB Number:* 1660-0086.

*Form Titles and Numbers:* No Forms.

*Abstract:* A Write-Your-Own (WYO) Company that wishes to participate in the MPPP must review the information listed in the Mortgage Portfolio Protection Program Agreement and complete the acknowledgement either agreeing to participate in the MPPP or electing to continue under just the WYO guidelines. This acknowledgment is used to determine which WYO Companies will be writing insurance under the MPPP and which ones choose only to sell flood insurance through the regular WYO Program. A lender wishing to obtain flood insurance through an MPPP participating insurance company must review the Financial Assistance/ Subsidy Arrangement and acknowledge the terms by signing the notice of acceptance provided with the Arrangement. This acceptance is used to verify that the lender understands the

terms of the agreement so that they can properly apply for flood insurance.

*Affected Public:* Business or other for-profit.

*Estimated Number of Respondents:* 341.

*Frequency of Response:* Annually.

*Estimated Average Hour Burden per Respondent:* .5 Hours

*Estimated Total Annual Burden Hours:* 170.5 Hours.

*Estimated Cost:* There are no record keeping, capital, start-up or maintenance costs associated with this information collection.

Dated: July 7, 2010.

**Tammi Hines,**

*Acting Director, Records Management Division, Mission Support Bureau, Federal Emergency Management Agency, Department of Homeland Security.*

[FR Doc. 2010-17085 Filed 7-13-10; 8:45 am]

**BILLING CODE 9110-11-P**

**DEPARTMENT OF THE INTERIOR**

**National Park Service**

**60-Day Notice of Intention to Request Clearance of Collection of Information; Opportunity for Public Comment**

**AGENCY:** National Park Service, Interior.

**ACTION:** Notice and request for comments.

**SUMMARY:** Under the provisions of the Paperwork Reduction Act of 1995 and 5 CFR Part 1320, Reporting and Record Keeping Requirements, the National Park Service (NPS) invites public comments on an extension of a currently approved information collection Office of Management and Budget (OMB) Control # 1024-0233.

**DATES:** Public comments on the Information Collection Request (ICR) will be accepted on or before September 13, 2010.

**ADDRESSES:** You may submit comments directly to Ms. Jo A. Pendry, Chief, Commercial Services Program, National Park Service, 1849 C Street, NW. (2410), Washington, DC 20240, by fax at 202/371-2090, or electronically to [jo\\_pendry@nps.gov](mailto:jo_pendry@nps.gov). All responses to this notice will be summarized and included in the request for the OMB approval. All comments will become a matter of public record.

**FOR FURTHER INFORMATION CONTACT:** Jo A. Pendry, phone: 202-513-7156 or at the address above.

**SUPPLEMENTARY INFORMATION:**

*Title:* Leasing Regulations—36 CFR 18.

*OMB Control Number:* 1024-0233.

*Expiration Date of Approval:* November 30, 2010.

*Type of Request:* Extension of a currently approved information collection.

*Description of Need:* The information is being collected to meet the requirements of Section 802 of the National Park Omnibus Management Act of 1998, concerning the granting of a legislative authority, policies, and requirements for the solicitation, award and administration of National Park Service leases for property located within area of the national park system.

*Description of Respondents:* Persons or entities seeking a leasing opportunity with the National Park Service.

*Estimate of Burden:* Approximately 7 hours per response.

*Estimated Number of Respondents:* 627 per year.

*Estimated Number of Responses per Respondent:* One.

*Estimated Total Annual Burden on Respondents:* 4,389 hours.

*Comments are invited on:* (1) The practical utility of the information being gathered; (2) the accuracy of the burden hour estimate; (3) ways to enhance the quality, utility, and clarity of the information being collected; and (4) ways to minimize the burden to respondents, including use of automated information collection techniques or other forms of information technology. Before including your address, phone number, e-mail address, or other personal identifying information in your comment, you should be aware that your entire comment—including your personal identifying information—may be made publicly available at any time. While you can ask us in your comment to withhold your personal identifying information from public review, we cannot guarantee that we will be able to do so. Please refer to OMB control number 1024-0233 in all correspondence.

Dated: July 8, 2010.

**Cartina Miller,**

*NPS Information Collection Clearance Officer*

[FR Doc. 2010-17081 Filed 7-13-10; 8:45 am]

**BILLING CODE 4312-53-P**

**DEPARTMENT OF THE INTERIOR**

**Bureau of Indian Affairs**

**Implementation of Question 10 of 25 CFR Part 170, Subpart C, Indian Reservation Roads Program**

**AGENCY:** Bureau of Indian Affairs, Interior.