

used to determine entitlement to and the amount of the annuity applied for.

Changes Proposed: Non-burden impacting editorial changes intended to provide clarification and specificity to several current responses as well as the deletion of several items that are no longer needed are proposed to Form AA-1. Non-burden impacting clarifying editorial changes are proposed to Form AA-1(cert). No changes are proposed to Form(s) AA-1d and G-204.

The burden estimate for this ICR is proposed as follows:

Estimated annual number of respondents: 14,120.

Total annual responses: 17,825.

Total annual reporting hours: 9,271.

2. Title and Purpose of Information Collection:

Voluntary Customer Surveys in

Accordance With E.O 12862; 3220-0192

In accordance with Executive Order 12862, the Railroad Retirement Board (RRB) conducts a number of customer surveys designed to determine the kinds and quality of services our beneficiaries, claimants, employers and members of the public want and expect, as well as their satisfaction with existing RRB services. The information collected is used by RRB management to monitor customer satisfaction by determining to what extent services are satisfactory and where and to what extent services can be improved. The surveys are limited to data collections that solicit strictly voluntary opinions, and do not collect information which is required or regulated. The information collection, which was first approved by the Office of Management and Budget (OMB) in 1997, provides the RRB with a *generic clearance authority*. This generic authority allows the RRB to submit a variety of new or revised customer survey instruments (needed to timely implement customer monitoring activities) to the Office of Management and Budget (OMB) for expedited review and approval. Our ICR describes the information we seek to collect from the public.

Information Collection Request (ICR)

Title: Voluntary Customer Surveys in Accordance with E.O. 12862.

OMB Control Number: 3220-0192.

Form(s) submitted: G-201, Customer Assessment Survey.

Type of request: Extension without change of a currently approved collection.

Affected public: Individuals or households, Business-or-other-for-profit.

Obligation to Respond: Voluntary.

Abstract: The Railroad Retirement Board (RRB) utilizes voluntary customer

surveys to ascertain customer satisfaction with the RRB in terms of timeliness, appropriateness, access, and other measures of quality service. Surveys involve individuals that are direct or indirect beneficiaries of RRB services as well as railroad employers who must report earnings.

Changes Proposed: The RRB proposes no changes to the information collection.

The burden estimate for this ICR is unchanged as follows:

Estimated annual number of respondents: 1,750.

Total annual responses: 1,750.

Total annual reporting hours: 735.

FOR FURTHER INFORMATION CONTACT:

Copies of the form and supporting documents can be obtained from Charles Mierzwa, the agency clearance officer at (312-751-3363) or Charles.Mierzwa@rrb.gov.

Comments regarding the information collection should be addressed to Patricia A. Henaghan, Railroad Retirement Board, 844 North Rush Street, Chicago, Illinois 60611-2092 or Patricia.Henaghan@rrb.gov and to the OMB Desk Officer for the RRB, at the Office of Management and Budget, Room 10230, New Executive Office Building, Washington, DC 20503.

Charles Mierzwa,

Clearance Officer.

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BILLING CODE 7905-01-P

SMALL BUSINESS ADMINISTRATION

[Disaster Declaration #12070 and #12071]

Oklahoma Disaster Number OK-00035

AGENCY: U.S. Small Business Administration.

ACTION: Amendment 1.

SUMMARY: This is an amendment of the Presidential declaration of a major disaster for Public Assistance Only for the State of Oklahoma (FEMA-1883-DR), dated 03/05/2010.

Incident: Severe Winter Storm.

Incident Period: 01/28/2010 through 01/30/2010.

Effective Date: 03/22/2010.

Physical Loan Application Deadline Date: 05/04/2010.

Economic Injury (EIDL) Loan

Application Deadline Date: 12/06/2010.

ADDRESSES: Submit completed loan applications to: U.S. Small Business Administration, Processing and Disbursement Center, 14925 Kingsport Road, Fort Worth, TX 76155.

FOR FURTHER INFORMATION CONTACT: A. Escobar, Office of Disaster Assistance,

U.S. Small Business Administration, 409 3rd Street, SW., Suite 6050, Washington, DC 20416.

SUPPLEMENTARY INFORMATION: The notice of the President's major disaster declaration for Private Non-Profit organizations in the State of Oklahoma, dated 03/05/2010, is hereby amended to include the following areas as adversely affected by the disaster.

Primary Counties: Beaver, Beckham, Blaine, Canadian, Cherokee, Craig, Creek, Custer, Garvin, Grant, Lincoln, Logan, Major, Mayes, Murray, Nowata, Okfuskee, Ottawa, Pawnee, Rogers, Sequoyah, Texas, Wagoner, Washington.

All other information in the original declaration remains unchanged.

(Catalog of Federal Domestic Assistance Numbers 59002 and 59008)

James E. Rivera,

Associate Administrator for Disaster Assistance.

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BILLING CODE 8025-01-P

SMALL BUSINESS ADMINISTRATION

[Disaster Declaration #12051 and #12052]

Oklahoma Disaster Number OK-00034

AGENCY: U.S. Small Business Administration.

ACTION: Amendment 1.

SUMMARY: This is an amendment of the Presidential declaration of a major disaster for Public Assistance Only for the State of Oklahoma (FEMA-1876-DR), dated 02/25/2010.

Incident: Severe Winter Storm.

Incident Period: 12/24/2009 through 12/25/2009.

DATES: *Effective Date:* 03/22/2010.

Physical Loan Application Deadline Date: 04/26/2010.

Economic Injury (EIDL) Loan Application Deadline Date: 11/25/2010.

ADDRESSES: Submit completed loan applications to: U.S. Small Business Administration, Processing and Disbursement Center, 14925 Kingsport Road, Fort Worth, TX 76155.

FOR FURTHER INFORMATION CONTACT: A. Escobar, Office of Disaster Assistance, U.S. Small Business Administration, 409 3rd Street, SW., Suite 6050, Washington, DC 20416.

SUPPLEMENTARY INFORMATION: The notice of the President's major disaster declaration for Private Non-Profit organizations in the State of Oklahoma, dated 02/25/2010, is hereby amended to include the following areas as