“Subsection” and inserting “Subdivision”.

Section 21H4.2(b)(1) is amended by striking “(i)” and inserting “(A)”; and by striking “(ii)” and inserting “(B)”.

The Commentary to § 2K1.3 captioned “Application Notes” is amended in Note 10 by striking “(1)” and inserting “(A)”; by striking “(2)” and inserting “(B)”; by striking “(3)” and inserting “(C)”; and by striking “(4)” and inserting “(D)”.

The Commentary to § 2K2.1 captioned “Application Notes” is amended in Note 11 by striking “(1)” and inserting “(A)”; by striking “(2)” and inserting “(B)”; by striking “(3)” and inserting “(C)”; and by striking “(4)” and inserting “(D)”.

The Commentary to § 3C1.1 captioned “Application Notes” is amended in Note 4 by redesignating subdivisions (a) through (k) as (A) through (K); and in Note 5 by redesignating subdivisions (a) through (e) as (A) through (E).

The Commentary to § 3E1.1 captioned “Application Notes” is amended in Note 1 by redesignating subdivisions (a) through (h) as (A) through (H).

Section 5K2.17 is amended by striking “(A)” and inserting “(1)” and by striking “(B)” and inserting “(2)”.

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DEPARTMENT OF VETERANS AFFAIRS

Agency Information Collection (NCA Customer Satisfaction Surveys (Headstone/Marker)) Activity Under OMB Review

AGENCY: National Cemetery Administration, Department of Veterans Affairs.

ACTION: Notice.

SUMMARY: In compliance with the Paperwork Reduction Act (PRA) of 1995 (44 U.S.C. 3501–3521), this notice announces that the National Cemetery Administration, Department of Veterans Affairs, will submit the collection of information abstracted below to the Office of Management and Budget (OMB) for review and comment. The PRA submission describes the nature of the information collection and its expected cost and burden; it includes the actual data collection instrument.

DATES: Comments must be submitted on or before February 22, 2010.

ADDITIONAL SUPPORTING MATERIAL: Submit a signed copy of this notice to Denise McLamb, Enterprise Records Service (005R1B), Department of Veterans Affairs, 810 Vermont Avenue, NW., Washington, DC 20420, (202) 461–7485, FAX (202) 273–0443 or e-mail denise.mclamb@mail.va.gov. Please refer to “OMB Control No. 2900–0571.”

SUPPLEMENTARY INFORMATION:

Title: Generic Clearance for NCA, and IG Customer Satisfaction Surveys.

OMB Control Number: 2900–0571.

Type of Review: Extension of a currently approved collection.

Abstract: Executive Order 12862, Setting Customer Service Standards, requires Federal agencies and Departments to identify and survey its customers to determine the kind and quality of services they want and their level of satisfaction with existing service. VA will use the data collected to maintain ongoing measures of performance and to determine how well customer service standards are met.

An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. The Federal Register Notice with a 60-day comment period soliciting comments on this collection of information was published on November 12, 2009, at pages 58373–58374.

Estimated Public: Individuals or households.

Estimated Annual Burden Hours, Burden per Respondents, and Number of Respondents

I. National Cemetery Administration Focus Groups

a. Next of Kin (5 groups/10/participants per group/3 hours each session) = 150 hours.

b. Funeral Directors (5 groups/10/participants per group/3 hours each session) = 150 hours.

c. Veterans Service Organizations (5 groups/10/participants per group/3 hours each session) = 150 hours.

II. National Cemetery Administration Visitor Comments Cards (Local Use)

(2,500 respondents/5 minutes per card) = 208 hours.

III. National Cemetery Administration Mail Surveys

a. Next of Kin National Customer Satisfaction Survey (Mail to 15,000 respondents/30 minutes per survey) = 7,500 hours.

b. Funeral Directors National Customer Satisfaction Survey (Mail to 4,000 respondents/30 minutes per survey) = 2,000 hours.

c. Veterans-At-Large National Customer Satisfaction Survey (Mail to 5,000 respondents/30 minutes per survey) = 2,500 hours.

DEPARTMENT OF VETERANS AFFAIRS
IV. Program/Specialized Service Survey

National Cemetery Administration
Headstone and Marker/PMC Survey
(Mail to 6,000 surveys/15 minutes per survey) = 1,000.

Frequency of Response: Annually.
By direction of the Secretary.

Denise McLamb,
Program Analyst, Enterprise Records Service.

DEPARTMENT OF VETERANS AFFAIRS

[OMB Control No. 2900–New (HEC)]

Agency Information Collection (Health Eligibility Center (HEC) New Enrollee Survey) Activity Under OMB Review

AGENCY: Veterans Health Administration, Department of Veterans Affairs.

ACTION: Notice.

SUMMARY: In compliance with the Paperwork Reduction Act (PRA) of 1995 (44 U.S.C. 3501–21), this notice announces that the Veterans Health Administration, Department of Veterans Affairs, will submit the collection of information abstracted below to the Office of Management and Budget (OMB) for review and comment. The PRA submission describes the nature of the information collection and its expected cost and burden and includes the actual data collection instrument.

DATES: Comments must be submitted on or before February 22, 2010.

ADDRESSES: Submit written comments on the collection of information through http://www.Regulations.gov; or to VA’s OMB Desk Officer, OMB Human Resources and Housing Branch, New Executive Office Building, Room 10235, Washington, DC 20503 (202) 395–7316. Please refer to “OMB Control No. 2900–New (HEC)” in any correspondence.

FOR FURTHER INFORMATION CONTACT: Denise McLamb, Enterprise Records Service (005R1B), Department of Veterans Affairs, 810 Vermont Avenue, NW., Washington, DC 20420. (202) 461–7485, FAX (202) 273–0443 or e-mail denise.mclamb@mail.va.gov. Please refer to “OMB Control No. 2900–0118.”

SUPPLEMENTARY INFORMATION:

Title: Health Eligibility Center (HEC) New Enrollee Survey, VA Form 10–0479.

OMB Control Number: 2900–New (HEC).

Type of Review: New collection.

Abstract: The data collected on VA Form 10–0479 will be used to improve customer service processes for Veterans applying for health care benefits. VA will use this information to determine the quality of customer service given to the Veteran and to identify what areas within the process are in need for improvement.

An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. The Federal Register Notice with a 60-day comment period soliciting comments on this collection of information was published on November 13, 2009, on pages 58683–58684.

Affected Public: Individuals or Households.

Estimated Annual Burden: 153 hours.

Estimated Average Burden per Respondent: 5.7 minutes.

Frequency of Response: Annually.

Estimated Number of Respondents: 1,055.

By direction of the Secretary.

Denise McLamb,
Program Analyst, Enterprise Records Service.

DEPARTMENT OF VETERANS AFFAIRS

[OMB Control No. 2900–0118]

Agency Information Collection (Transfer of Scholastic Credit (Schools)) Activity Under OMB Review

AGENCY: Veterans Benefits Administration, Department of Veterans Affairs.

ACTION: Notice.

SUMMARY: In compliance with the Paperwork Reduction Act (PRA) of 1995 (44 U.S.C. 3501–3521), this notice announces that the Veterans Benefits Administration, Department of Veterans Affairs, will submit the collection of information abstracted below to the Office of Management and Budget (OMB) for review and comment. The PRA submission describes the nature of the information collection and its expected cost and burden; it includes the actual data collection instrument.

DATES: Comments must be submitted on or before February 22, 2010.

ADDRESSES: Submit written comments on the collection of information through http://www.Regulations.gov; or to VA’s OMB Desk Officer, OMB Human Resources and Housing Branch, New Executive Office Building, Room 10235, Washington, DC 20503 (202) 395–7316. Please refer to “OMB Control No. 2900–New (HEC)” in any correspondence.

FOR FURTHER INFORMATION CONTACT: Denise McLamb, Enterprise Records Service (005R1B), Department of Veterans Affairs, 810 Vermont Avenue, NW., Washington, DC 20420. (202) 461–7485, FAX (202) 273–0443 or e-mail denise.mclamb@mail.va.gov. Please refer to “OMB Control No. 2900–0118.”

SUPPLEMENTARY INFORMATION:

Title: Transfer of Scholastic Credit (Schools), VA Form Letter 22–315.

OMB Control Number: 2900–0118.

Type of Review: Extension of a currently approved collection.

Abstract: Students receiving VA education benefits and are enrolled in two training institutions, must have the primary institution at which he or she is pursuing approved program of education verify that their courses pursued at a secondary school will be accepted as full credit towards their course objective. VA sends VA Form Letter 22–315 to the student requesting that they have the certifying official of his or her primary institution list the course or courses pursued at the secondary school for which the primary institution will give full credit. Educational payment for courses pursued at a secondary school is not payable until VA receives evidence from the primary institution verifying that the student is pursuing his or her approved program while enrolled in these courses. VA Form Letter 22–315 serves as this certification of acceptance.

An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. The Federal Register Notice with a 60-day comment period soliciting comments on this collection of information was published on November 12, 2009, at pages 58374–58375.

Affected Public: State, Local or Tribal Government.

Estimated Annual Burden: 1,436 hours.

Estimated Average Burden per Respondent: 10 minutes.

Frequency of Response: Occasion.

Estimated Number of Respondents: 8,616.

By direction of the Secretary.

Denise McLamb,
Program Analyst, Enterprise Records Service.