

customer service processes for Veterans applying for health care benefits. VA will use this information to determine the quality of customer service given to the Veteran and to identify what areas within the process are in need for improvement.

*Affected Public:* Individuals or Households.

*Estimated Annual Burden:* 153 hours.  
*Estimated Average Burden per Respondent:* 5.7 minutes.

*Frequency of Response:* Annually.  
*Estimated Number of Respondents:* 1,055.

Dated: November 9, 2009.

By direction of the Secretary:

**Denise McLamb,**

*Program Analyst, Enterprise Records Service.*  
[FR Doc. E9-27279 Filed 11-12-09; 8:45 am]

**BILLING CODE 8320-01-P**

## DEPARTMENT OF VETERANS AFFAIRS

[OMB Control No. 2900-0567]

### Proposed Information Collection (PMC) Activity: Comment Request

**AGENCY:** National Cemetery Administration, Department of Veterans Affairs.

**ACTION:** Notice.

**SUMMARY:** The National Cemetery Administration (NCA), Department of Veterans Affairs (VA), is announcing an opportunity for public comment on the proposed collection of certain information by the agency. Under the Paperwork Reduction Act (PRA) of 1995, Federal agencies are required to publish notice in the **Federal Register** concerning each proposed collection of information, including each proposed extension of a currently approved collection and allow 60 days for public comment in response to the notice. This notice solicits comments on information needed to request additional certificates, replacements or corrections to a PMC.

**DATES:** Written comments and recommendations on the proposed collection of information should be received on or before January 12, 2010.

**ADDRESSES:** Submit written comments on the collection of information through the Federal Docket Management System (FDMS) at <http://www.Regulations.gov>; or to Mechelle Powell, National Cemetery Administration (41D1), Department of Veterans Affairs, 810 Vermont Avenue, NW., Washington, DC 20420 or e-mail:

[mechelle.powell@va.gov](mailto:mechelle.powell@va.gov). Please refer to "OMB Control No. 2900-0567" in any correspondence. During the comment

period, comments may be viewed online through the FDMS.

**FOR FURTHER INFORMATION CONTACT:**

Mechelle Powell at (202) 461-4114 or FAX (202) 501-2240.

**SUPPLEMENTARY INFORMATION:** Under the PRA of 1995 (Pub. L. 104-13; 44 U.S.C. 3501-3521), Federal agencies must obtain approval from the Office of Management and Budget (OMB) for each collection of information they conduct or sponsor. This request for comment is being made pursuant to Section 3506(c)(2)(A) of the PRA.

With respect to the following collection of information, NCA invites comments on: (1) Whether the proposed collection of information is necessary for the proper performance of NCA's functions, including whether the information will have practical utility; (2) the accuracy of NCA's estimate of the burden of the proposed collection of information; (3) ways to enhance the quality, utility, and clarity of the information to be collected; and (4) ways to minimize the burden of the collection of information on respondents, including through the use of automated collection techniques or the use of other forms of information technology.

*Title:* President Memorial Certificate (PMC), VA Form 40-0247.

*OMB Control Number:* 2900-0567.

*Type of Review:* Extension of a currently approved collection.

*Abstract:* The President Memorial Certificate is automatically issued without a request from the next of kin as part of processing a death benefits claim. The PMC allows eligible recipients (next of kin, other relatives or friends) to request additional certificates and/or replacement or corrected certificates upon the receipt of the original PMC.

*Affected Public:* Individuals or households.

*Estimated Annual Burden:* 8,004.

*Estimated Average Burden per Respondent:* 2 minutes.

*Frequency of Response:* On occasion.

*Estimated Number of Respondents:* 240,132.

Dated: November 9, 2009.

By direction of the Acting Secretary:

**Denise McLamb,**

*Enterprise Records Service.*

[FR Doc. E9-27281 Filed 11-12-09; 8:45 am]

**BILLING CODE P**

## DEPARTMENT OF VETERANS AFFAIRS

[OMB Control No. 2900-0406]

### Proposed Information Collection (Verification of VA Benefits) Activity: Comment Request

**AGENCY:** Veterans Benefits Administration, Department of Veterans Affairs.

**ACTION:** Notice.

**SUMMARY:** The Veterans Benefits Administration (VBA), Department of Veterans Affairs (VA), is announcing an opportunity for public comment on the proposed collection of certain information by the agency. Under the Paperwork Reduction Act (PRA) of 1995, Federal agencies are required to publish notice in the **Federal Register** concerning each proposed collection of information, including each proposed extension of a currently approved collection, and allow 60 days for public comment in response to the notice. This notice solicits comments on information needed by lenders to determine whether any benefits-related debts exist in the veteran-borrower's name prior to the closing of any VA-guaranteed loans on an automatic basis.

**DATES:** Written comments and recommendations on the proposed collection of information should be received on or before January 12, 2010.

**ADDRESSES:** Submit written comments on the collection of information through the Federal Docket Management System (FDMS) at <http://www.Regulations.gov> or to Nancy J. Kessinger, Veterans Benefits Administration (20M35), Department of Veterans Affairs, 810 Vermont Avenue, NW., Washington, DC 20420 or e-mail to [nancy.kessinger@va.gov](mailto:nancy.kessinger@va.gov). Please refer to "OMB Control No. 2900-0523" in any correspondence. During the comment period, comments may be viewed online at FDMS.

**FOR FURTHER INFORMATION CONTACT:**

Nancy J. Kessinger at (202) 461-9769 or FAX (202) 275-5947.

**SUPPLEMENTARY INFORMATION:** Under the PRA of 1995 (Pub. L. 104-13; 44 U.S.C. 3501-3521), Federal agencies must obtain approval from the Office of Management and Budget (OMB) for each collection of information they conduct or sponsor. This request for comment is being made pursuant to Section 3506(c)(2)(A) of the PRA.

With respect to the following collection of information, VBA invites comments on: (1) Whether the proposed collection of information is necessary for the proper performance of VBA's