

By direction of the Secretary.

**Denise McLamb,**

*Program Analyst, Records Management Service.*

[FR Doc. E8-2034 Filed 2-4-08; 8:45 am]

**BILLING CODE 8320-01-P**

## DEPARTMENT OF VETERANS AFFAIRS

[OMB Control No. 2900-0601]

### Proposed Information Collection Activity: Proposed Collection; Comment Request

**AGENCY:** Veterans Benefits Administration, Department of Veterans Affairs.

**ACTION:** Notice.

**SUMMARY:** The Veterans Benefits Administration (VBA), Department of Veterans Affairs (VA), is announcing an opportunity for public comment on the proposed collection of certain information by the agency. Under the Paperwork Reduction Act (PRA) of 1995, Federal agencies are required to publish notice in the **Federal Register** concerning each proposed collection of information, including each proposed extension of a currently approved collection, and allow 60 days for public comment in response to the notice. This notice solicits comments on information needed to refinance a delinquent VA-guaranteed loan with a lower interest rate.

**DATES:** Written comments and recommendations on the proposed collection of information should be received on or before April 7, 2008.

**ADDRESSES:** Submit written comments on the collection of information through [www.Regulations.gov](http://www.Regulations.gov) or to Nancy J. Kessinger, Veterans Benefits Administration (20M35), Department of Veterans Affairs, 810 Vermont Avenue, NW., Washington, DC 20420 or e-mail to [nancy.kessinger@va.gov](mailto:nancy.kessinger@va.gov). Please refer to "OMB Control No. 2900-0086" in any correspondence. During the comment period, comments may be viewed online through the Federal Docket Management System (FDMS) at [www.Regulations.gov](http://www.Regulations.gov).

**FOR FURTHER INFORMATION CONTACT:** Nancy J. Kessinger at (202) 461-9769 or FAX (202) 275-5947.

**SUPPLEMENTARY INFORMATION:** Under the PRA of 1995 (Pub. L. 104-13; 44 U.S.C. 3501-3521), Federal agencies must obtain approval from the Office of Management and Budget (OMB) for each collection of information they conduct or sponsor. This request for comment is being made pursuant to Section 3506(c)(2)(A) of the PRA.

With respect to the following collection of information, VBA invites comments on: (1) Whether the proposed collection of information is necessary for the proper performance of VBA's functions, including whether the information will have practical utility; (2) the accuracy of VBA's estimate of the burden of the proposed collection of information; (3) ways to enhance the quality, utility, and clarity of the information to be collected; and (4) ways to minimize the burden of the collection of information on respondents, including through the use of automated collection techniques or the use of other forms of information technology.

*Title:* Loan Guaranty: Requirements for Interest Rate Reduction Refinancing Loans.

*OMB Control Number:* 2900-0601.

*Type of Review:* Extension of a currently approved collection.

*Abstract:* A veteran may refinance an outstanding VA guaranteed, insured, or direct loan with a new loan at a lower interest rate provided that the veteran still owns the property used as security for the loan. The new loan will be guaranteed only if VA approves it in advance after determining that the borrower, through the lender, has provided reasons for the loan deficiency, and has provided information to establish that the cause of the delinquency has been corrected, and qualifies for the loan under the credit standard provisions.

*Affected Public:* Business or other for profit.

*Estimated Annual Burden:* 25 hours.

*Estimated Annual Burden Per*

*Respondent:* 30 minutes.

*Frequency of Response:* On occasion.

*Estimated Number of Respondents:* 50.

Dated: January 25, 2008.

By direction of the Secretary:

**Denise McLamb,**

*Program Analyst, Records Management Service.*

[FR Doc. E8-2037 Filed 2-4-08; 8:45 am]

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## DEPARTMENT OF VETERANS AFFAIRS

[OMB Control No. 2900-New (VA Form 1465-1)]

### Agency Information Collection (Nation-wide Customer Satisfaction Surveys) Under OMB Review

**AGENCY:** Veterans Health Administration, Department of Veterans Affairs.

**ACTION:** Notice.

**SUMMARY:** In compliance with the Paperwork Reduction Act (PRA) of 1995 (44 U.S.C. 3501-21), this notice announces that the Veterans Health Administration (VHA), Department of Veterans Affairs, will submit the collection of information abstracted below to the Office of Management and Budget (OMB) for review and comment. The PRA submission describes the nature of the information collection and its expected cost and burden, and includes the actual data collection instrument.

**DATES:** Comments must be submitted on or before March 6, 2008.

**ADDRESSES:** Submit written comments on the collection of information through <http://www.Regulations.gov>; or to VA's OMB Desk Officer, OMB Human Resources and Housing Branch, New Executive Office Building, Room 10235, Washington, DC 20503 (202) 395-7316. Please refer to "OMB Control No. 2900-New (VA Form 1465-1)" in any correspondence.

**FOR FURTHER INFORMATION OR A COPY OF THE SUBMISSION CONTACT:** Denise McLamb, Records Management Service (005R1B), Department of Veterans Affairs, 810 Vermont Avenue, NW., Washington, DC 20420, (202) 461-7485, FAX (202) 273-0443 or e-mail: [denise.mclamb@mail.va.gov](mailto:denise.mclamb@mail.va.gov). Please refer to "OMB Control No. 2900-New (VA Form 1465-1)."

### SUPPLEMENTARY INFORMATION:

*Title:* Nation-wide Customer Satisfaction Surveys, VA Forms 1465-1 through 1465-4.

*OMB Control Number:* 2900-New (VA Form 1465-1).

*Type of Review:* New collection.

*Abstract:* The purpose of the Survey of Health Experience of Patients (SHEP) Survey is to systematically obtain information from VA patients to identify problems or complaints that need attention and to improve the quality of health care services delivered to veterans. Data will be used to measure improvement toward the goal of matching or exceeding the non-VA external benchmark performance in providing quality health care services to veterans.

An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. The **Federal Register** Notice with a 60-day comment period soliciting comments on this collection of information was published on October 24, 2007, at pages 60406-60407.

*Affected Public:* Individuals or households.

*Estimated Annual Burden:*

a. HCAHPS plus Inpatient Core—Long Form, VA Form 10–1465–1—2,500 hours.

b. HCAHPS plus Inpatient Core—Short Form, VA Form 10–1465–2—16,875 hours.

c. Outpatient Long Form, VA Form 10–1465–3—9,802 hours.

d. Outpatient Short Form, VA Form 10–1465–4—67,573 hours.

*Estimated Average Burden Per Respondent:*

a. HCAHPS plus Inpatient Core—Long Form, VA Form 10–1465–1—20 minutes.

b. HCAHPS plus Inpatient Core—Short Form, VA Form 10–1465–2—15 minutes.

c. Outpatient Long Form, VA Form 10–1465–3—25 minutes.

d. Outpatient Short Form, VA Form 10–1465–4—20 minutes.

*Frequency of Response:* On occasion.

*Estimated Number of Respondents:*

a. HCAHPS plus Inpatient Core—Long Form, VA Form 10–1465–1—7,500.

b. HCAHPS plus Inpatient Core—Short Form, VA Form 10–1465–2—67,500.

c. Outpatient Long Form, VA Form 10–1465–3—23,524.

d. Outpatient Short Form, VA Form 10–1465–4—202,720.

Dated: January 25, 2008.

By direction of the Secretary:

**Denise McLamb,**

*Program Analyst, Records Management Service.*

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