

provider will meet all non-waived mandatory minimum standards applicable to each form of TRS offered; (iii) a description of the provider's procedures for ensuring compliance with all applicable TRS rules; (iv) a description of the provider's complaint procedures; (v) a narrative describing any areas in which the provider's service will differ from the applicable mandatory minimum standards; (vi) a narrative establishing that services that differ from the mandatory minimum standards do not violate applicable mandatory minimum standards; (vii) demonstration of status as a common carrier; and (viii) a statement that the provider will file annual compliance reports demonstrating continued compliance with these rules. 47 CFR 64.605(a)(2) of the Commission's rules.

The rules further provide that after review of the submitted documentation, the Commission shall certify that the VRS provider is eligible for compensation from the Fund if the Commission determines that the certification documentation:

(i) Establishes that the provision of VRS \* \* \* will meet or exceed all non-waived operational, technical, and functional minimum standards contained in § 64.604 of the Commission's rules; (ii) establishes that the VRS \* \* \* provider makes available adequate procedures and remedies for ensuring compliance with the requirements of this section and the mandatory minimum standards contained in § 64.604 of the Commission's rules, including that it makes available for TRS users informational materials on complaint procedures sufficient for users to know the proper procedures for filing complaints; and (iii) where the TRS service differs from the mandatory minimum standards contained in § 64.604 of the Commission's rules, the VRS \* \* \* provider establishes that its service does not violate applicable mandatory minimum standards. 47 CFR 64.605(b)(2) of the Commission's rules.

The Bureau has reviewed the *Healinc Application and Healinc Addendum* pursuant to these rules. The Bureau concludes that Healinc has demonstrated that its provision of VRS service will meet or exceed all operational, technical, and functional TRS standards set forth in 47 CFR 64.604 of the Commission's rules; that it makes available adequate procedures and remedies for ensuring compliance with applicable Commission rules; and that to the extent Healinc's service differs from the mandatory minimum standards, the service does not violate the rules. See, e.g., *Healinc Application*

at page 9–13 of Appendix 2 (noting that Healinc will offer picture caller ID, picture directory of VRS CAs, and text messaging service).

The Bureau notes the Commission has adopted a declaratory ruling requiring the interoperability of VRS equipment and services. See *Telecommunications Relay Services for Individuals with Hearing and Speech Disabilities*, CG Docket No. 03–123, Declaratory Ruling and Further Notice of Proposed Rulemaking, FCC 06–57 (May 9, 2006), published at 71 FR 30818, May 31, 2006 and 71 FR 30848, May 31, 2006 (addressing California Coalition of Agencies Serving the Deaf and Hard of Hearing (CCASDHH), *Petition for Declaratory Ruling on Interoperability*, CC Docket No. 98–67, CG Docket No. 03–123, DA 05–509 (filed February 15, 2005)), published at 70 FR 12884, March 16, 2005. The Bureau conditions this grant of certification upon compliance with that order. See also 47 CFR 64.605(e)(2) of the Commission's rules (Commission may require certified providers to submit documentation demonstrating compliance with the mandatory minimum standards). Further, Healinc must file an annual report with the Commission evidencing that they are in compliance with § 64.604 of the Commission's rules. See 47 CFR 64.605(g) of the Commission's rules. The first such report shall be due one year after June 9, 2006, and subsequent reports shall be due each year thereafter.

This certification shall remain in effect for a period of five years from the release date of June 9, 2006. See 47 CFR 64.605(c)(2) of the Commission's rules. Within ninety days prior to the expiration of this certification, Healinc may apply for renewal of its VRS service certification by filing documentation in accordance with the Commission's rules. See 47 CFR 64.605(c)(2) of the Commission's rules.

Federal Communications Commission.

**Jay Keithley,**

*Deputy Chief, Consumer & Governmental Affairs Bureau.*

[FR Doc. 06–5840 Filed 6–27–06; 8:45 am]

**BILLING CODE 6712–01–P**

## FEDERAL COMMUNICATIONS COMMISSION

[CG Docket No. 03–123; DA 06–1175]

### Consumer & Governmental Affairs Bureau Reminds States and Telecommunications Relay Services (TRS) Providers That the Annual Summary of Consumer Complaints Concerning TRS is Due Monday, July 3, 2006

**AGENCY:** Federal Communications Commission.

**ACTION:** Notice.

**SUMMARY:** In this document, the Commission notifies the public, state Telecommunications Relay Services (TRS) programs, and interstate TRS providers that the annual consumer complaint log summaries are due. To assist the Commission in monitoring the service quality of TRS providers, the Commission requires state TRS programs and TRS providers that provide interstate TRS, interstate STS, interstate Spanish relay, interstate captioned telephone relay, VRS, and IP Relay to maintain and submit consumer complaints that allege violations of the federal TRS mandatory minimum standards. Complaint log summaries shall include, at a minimum, the number of complaints received that allege a violation of the federal TRS mandatory minimum standards, the date of the complaint, the nature of the complaint, the date of its resolution, and an explanation of the resolution.

**DATES:** State TRS programs and interstate TRS providers must file their annual consumer complaint log summary no later than July 3, 2006.

**ADDRESSES:** Federal Communications Commission, 445 12th Street, SW., Washington, DC 20554.

**FOR FURTHER INFORMATION CONTACT:** Pam Gregory, (202) 418–2498 (voice), (202) 418–1169 (TTY), or e-mail: [Pam.Gregory@fcc.gov](mailto:Pam.Gregory@fcc.gov).

**SUPPLEMENTARY INFORMATION:** This is a summary of the Commission's document, DA 06–1175, released May 31, 2006. This document notifies state TRS programs and interstate TRS providers that the annual complaint log summary for complaints received between June 1, 2005, and May 31, 2006, is due on Monday, July 3, 2006. All filings must reference *CG Docket 03–123*. States and interstate TRS providers who choose to submit by paper must submit an original and four copies of each filing on or before Monday, July 3, 2006. To expedite the processing of complaint log summaries, states and interstate TRS providers are encouraged

to submit an additional copy to Attn: Pam Gregory, Federal Communications Commission, Consumer & Governmental Affairs Bureau, 445 12th Street, SW., Washington, DC 20554 or by e-mail at [Pam.Gregory@fcc.gov](mailto:Pam.Gregory@fcc.gov). States and interstate TRS providers should also submit electronic disk copies of their complaint log summaries on a standard 3.5 inch diskette formatted in an IBM compatible format using Word 97 or compatible software. The diskette should be submitted in "read-only" mode and must be clearly labeled with the State or interstate TRS provider name, the filing date and captioned "Complaint Log Summary."

Filings can be sent by hand or messenger delivery, by electronic media, by commercial overnight courier, or by first-class or overnight U.S. Postal Service mail (although the Commission continues to experience delays in receiving U.S. Postal Service mail). The Commission's contractor will receive hand-delivered or messenger-delivered paper filings or electronic media for the Commission's Secretary at 236 Massachusetts Avenue, NE., Suite 110, Washington, DC 20002. The filing hours at this location are 8 a.m. to 7 p.m. All hand deliveries must be held together with rubber bands or fasteners. Any envelopes must be disposed of before entering the building. Commercial and electronic media sent by overnight mail (other than U.S. Postal Service Express Mail and Priority Mail) must be sent to 9300 East Hampton Drive, Capitol Heights, MD 20743. U.S. Postal Service first-class mail, Express Mail, and Priority Mail should be addressed to 445 12th Street, SW., Washington, DC 20554. All filings must be addressed to the Commission's Secretary, Marlene H. Dortch, Office of the Secretary, Federal Communications Commission, 445 12th Street, SW., Room TW-B204, Washington, DC 20554.

The full text of document DA 06-1175 and copies of any subsequently filed documents in this matter will be available for public inspection and copying during regular business hours at the FCC Reference Information Center, Portals II, 445 12th Street, SW., Room CY-A257, Washington, DC 20554. Document DA 06-1175 and copies of subsequently filed documents in this matter may also be purchased from the Commission's duplicating contractor at Portals II, 445 12th Street, SW., Room CY-B402, Washington, DC 20554. Customers may contact the Commission's contractor at their Web site <http://www.bcpweb.com> or call 1-800-378-3160.

To request materials in accessible formats for people with disabilities

(Braille, large print, electronic files, audio format), send an e-mail to [fcc504@fcc.gov](mailto:fcc504@fcc.gov) or call the Consumer & Governmental Affairs Bureau at (202) 418-0530 (voice), (202) 418-0432 (TTY). Document DA 06-1175, can also be downloaded in Word or Portable Document Format (PDF) at: <http://www.fcc.gov/cgb/dro>.

### Synopsis

State TRS programs should report all complaints made to the state agency, as well as those made to the state's TRS provider. TRS providers that provide interstate TRS, interstate STS, interstate Spanish relay, interstate captioned telephone relay, VRS, and IP Relay are required to submit complaint log summaries. These logs are intended to provide an early warning system to the Commission of possible service quality problems.

Additionally, this information allows the Commission to determine whether a state or interstate TRS provider has appropriately addressed consumer complaints and to spot national trends that may lend themselves to coordinated solutions. This information further enables states to learn how other states are resolving complaints.

Federal Communications Commission.

**Jay Keithley,**

*Deputy Chief, Consumer & Governmental Affairs Bureau.*

[FR Doc. E6-9944 Filed 6-27-06; 8:45 am]

**BILLING CODE 6712-01-P**

## FEDERAL COMMUNICATIONS COMMISSION

[DA 06-1284]

### Announcement of Next Meeting Date and Agenda of Consumer Advisory Committee

**AGENCY:** Federal Communications Commission.

**ACTION:** Notice; announcement of meeting.

**SUMMARY:** This document announces the next meeting date and agenda of the Consumer Advisory Committee. The purpose of the Committee is to make recommendations to the Federal Communications Commission ("Commission") regarding consumer issues within the jurisdiction of the Commission and to facilitate the participation of all consumers in proceedings before the Commission.

**DATES:** The next meeting of the Committee will take place on Friday, July 21, 2006, from 9 a.m. to 4 p.m.

**ADDRESSES:** Federal Communications Commission, 445 12th Street, SW., Washington, DC 20554

**FOR FURTHER INFORMATION CONTACT:** Scott Marshall, (202) 418-2809 (voice), (202) 418-0179 (TTY) or e-mail: [scott.marshall@fcc.gov](mailto:scott.marshall@fcc.gov).

**SUPPLEMENTARY INFORMATION:** This is a summary of the Commission's Public Notice DA 06-1284 released June 16, 2006. The Commission announced the next meeting date and meeting agenda of its Consumer Advisory Committee.

### Purpose and Functions

The purpose of the Committee is to make recommendations to the Commission regarding consumer issues within the jurisdiction of the Commission and to facilitate the participation of all consumers in proceedings before the Commission.

### Meeting Agenda

At its July 21, 2006 meeting, the Committee will receive (1) a briefing by FCC staff regarding Agency activities; (2) recommendations from its TRS Working Group regarding captioned telephony, the existence and role of the Interstate TRS advisory Council, and the definition of "effective communication" for TRS purposes; (3) a revised recommendation from its Media Working Group regarding media ownership rules; (4) a recommendation from its Consumer Affairs Working Group regarding the Commission's consumer publications and outreach programs; and (5) a report of activities by its Rural and Underserved Populations Working Group. The full Committee may take action on any or all of these agenda items.

A copy of the June 16, 2006 Public Notice is available in alternate formats (Braille, cassette tape, large print or diskette) upon request. It is also posted on the Commission's Web site at <http://www.fcc.gov/cgb/cac>. Meeting minutes will be available for public inspection at the FCC headquarters building.

The Committee meeting will be open to the public and interested persons may attend the meeting and communicate their views. Members of the public will have an opportunity to address the Committee on issues of interest to them and the Committee. Written comments for the Committee may also be sent to the Committee's Designated Federal Officer, Scott Marshall.

The meeting site is fully accessible to people using wheelchairs or other mobility aids.

Meeting agendas and handouts will be provided in accessible format; sign