

**SUPPLEMENTARY INFORMATION:**

*Title of Collection:* NSF Surveys to Measure Customer Service Satisfaction. *OMB Control No.:* 3145-0157.

*Proposed Project:* On September 11, 1993, President Clinton issued Executive Order 12862, "Setting Customer Service Standards," which calls for Federal agencies to provide service that matches or exceeds the best service available in the private sector. Section 1(b) of that order requires agencies to "survey customers to determine the kind and quality of services they want and their level of satisfaction with existing services." The National Science Foundation (NSF) has an ongoing need to collect information from its customer community (primarily individuals and organizations engaged in science and engineering research and education) about the quality and kind of services it provides and use that information to help improve agency operations and services.

*Use of the Information:*

*Estimate of Burden:* The burden on the public will change according to the needs of each individual customer satisfaction survey; however, each survey is estimated to take approximately 10 minutes per response. Based on past experience with these surveys, we estimate 30,000 respondents, for an aggregate total of 5,000 hours.

*Respondents:* Will vary among individuals or households; business or other for-profit; not-for-profit institutions; farms; federal government; state, local or tribal governments.

*Estimated Number of Responses per Survey:* This will vary by survey.

*Frequency of Responses:* Once.

Dated: June 27, 2002.

**Suzanne H. Plimpton,**

*Reports Clearance Officer, National Science Foundation.*

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**BILLING CODE 7555-01-M**

**NUCLEAR REGULATORY COMMISSION****Advisory Committee on Reactor Safeguards Subcommittee Meeting on Thermal-Hydraulic Phenomena**

The ACRS Subcommittee on Thermal-Hydraulic Phenomena will hold a meeting on July 17-18, 2002, Room T-2B3, 11545 Rockville Pike, Rockville, Maryland.

The entire meeting will be open to public attendance.

The agenda for the subject meeting shall be as follows:

*Wednesday, July 17, 2002—8:30 a.m. until the conclusion of business*

*Thursday, July 18, 2002—8:30 a.m. until the conclusion of business*

The Subcommittee will continue its review of the NRC Office of Nuclear Regulatory Research (RES) draft Regulatory Guide, DG-1120, "Transient and Accident Analysis Methods". The Subcommittee will also discuss the status of the RES experimental program pertaining to subcooled flow boiling phenomena. The purpose of this meeting is to gather information, analyze relevant issues and facts, and formulate proposed positions and actions, as appropriate, for deliberation by the full Committee.

Oral statements may be presented by members of the public with the concurrence of the Subcommittee Chairman. Written statements will be accepted and made available to the Committee. Electronic recordings will be permitted only during those portions of the meeting that are open to the public, and questions may be asked only by members of the Subcommittee, its consultants, and staff. Persons desiring to make oral statements should notify the Designated Federal Official named below five days prior to the meeting, if possible, so that appropriate arrangements can be made.

During the initial portion of the meeting, the Subcommittee, along with any of its consultants who may be present, may exchange preliminary views regarding matters to be considered during the balance of the meeting.

The Subcommittee will then hear presentations by and hold discussions with representatives of the NRC staff and other interested persons regarding this review.

Further information regarding topics to be discussed, whether the meeting has been canceled or rescheduled, and the Chairman's ruling on requests for the opportunity to present oral statements and the time allotted therefor can be obtained by contacting the Designated Federal Official, Mr. Paul A. Boehnert (telephone 301-415-8065) between 7:30 a.m. and 5 p.m. (EDT). Persons planning to attend this meeting are urged to contact the above named individual at least two working days prior to the meeting to be advised of any potential changes to the agenda that may have occurred.

Dated: June 24, 2002.

**Sher Bahadur,**

*Associate Director for Technical Support.*

[FR Doc. 02-16638 Filed 7-1-02; 8:45 am]

**BILLING CODE 7590-01-P**

**NUCLEAR REGULATORY COMMISSION****Draft Regulatory Guide; Issuance, Availability**

The Nuclear Regulatory Commission has issued for public comment a proposed revision to a guide in its Regulatory Guide Series. Regulatory Guides are developed to describe and make available to the public such information as methods acceptable to the NRC staff for implementing specific parts of the NRC's regulations, techniques used by the staff in evaluating specific problems or postulated accidents, and data needed by the staff in its review of applications for permits and licenses.

This draft guide, temporarily identified by its task number, DG-3022 (which should be mentioned in all correspondence concerning this draft guide), is Proposed Revision 1 of Regulatory Guide 3.69, "Topical Guidelines for the Licensing Support Network." This draft guide is being developed to provide guidance acceptable to the NRC staff on the scope of documentary material that should be included in the Licensing Support Network, which is an electronic information system that is being designed and implemented to provide for the entry of and access to potentially relevant licensing information for a geologic repository for high-level radioactive waste.

This draft guide has not received complete staff approval and does not represent an official NRC staff position.

Comments may be accompanied by relevant information or supporting data. Written comments may be submitted to the Rules and Directives Branch, Office of Administration, U.S. Nuclear Regulatory Commission, Washington, DC 20555. Copies of comments received may be examined at the NRC Public Document Room, 11555 Rockville Pike, Rockville, MD. Comments will be most helpful if received by September 30, 2002.

Comments received after this date will be considered if it is practical to do so, but the NRC is able to assure consideration only for comments received on or before this date.

You may also provide comments via the NRC's interactive rulemaking web site through the NRC home page at <http://www.nrc.gov/reading-rm/doc-collections/reg-guides/fuels-materials/draft-index.html>. This site provides the ability to upload comments as files (any format) if your web browser supports that function. For information about the interactive rulemaking web site, contact