

# Notices

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This section of the FEDERAL REGISTER contains documents other than rules or proposed rules that are applicable to the public. Notices of hearings and investigations, committee meetings, agency decisions and rulings, delegations of authority, filing of petitions and applications and agency statements of organization and functions are examples of documents appearing in this section.

## DEPARTMENT OF AGRICULTURE

### Forest Service

#### Information Collection; Customer Service Comment Card

**AGENCY:** Forest Service, USDA.

**ACTION:** Notice; request for comment.

**SUMMARY:** In accordance with the Paperwork Reduction Act of 1995, the Forest Service is seeking comments from all interested individuals and organizations on the extension of information collection for the "Customer Service Comment Card," a tool used to monitor customer satisfaction.

**DATES:** Comments must be received in writing on or before June 10, 2002 to be assured of consideration. Comments received after that date will be considered to the extent practicable.

**ADDRESSES:** Comments concerning this notice should be addressed to Forest Service, USDA, ATTN: Director, Office of Communications, Mail Stop 1111, 1400 Independence Avenue, SW., Washington, DC 20250-1111.

Comments also may be submitted via facsimile to (202) 205-0885 or by e-mail to: [bhunter01.fs.fed.us](mailto:bhunter01.fs.fed.us).

The public may inspect comments received at the Office of Communication, Customer Service Group, Yates Building, 2 CEN, 201 Fourteenth Street, SW., Washington DC during normal business hours. Visitors are encouraged to call ahead to (202) 205-0979 to facilitate entry to the building.

#### FOR FURTHER INFORMATION CONTACT:

Barbara Hunter, Office of Communication, (202) 205-0979 or [bhunter01@fs.fed.us](mailto:bhunter01@fs.fed.us) or Mary Ann Ball, Forest Service Information Collection Coordinator, at (703) 605-4572, or send an e-mail to [maryball@fs.fed.us](mailto:maryball@fs.fed.us). Individuals who use telecommunication devices for the deaf (TDD) may call the

Federal Information Relay Service (FIRS) at 1-800-877-8339 between 8 a.m. and 8 p.m., Eastern Standard Time, Monday through Friday to reach Ms. Hunter or Ms. Ball.

#### SUPPLEMENTARY INFORMATION:

##### Description of Information Collection

*Title:* Customer Service Comment Card.

*OMB Number:* 0596-0146.

*Expiration Date of Approval:* April 28, 2002.

*Type of Request:* Extension with no revision.

*Abstract:* This information collection is necessary to monitor customer satisfaction with Forest Service customer services, information, procedures, and facilities and to provide a means to address customer complaints, suggestions, and compliments. This information collection complies with issuance of Executive Order 12862 on September 11, 1993, which directs Federal agencies to change the way they do business, to reform their management practices, to provide service to the public that matches or exceeds the best service available in the private sector, and to establish and implement customer service standards.

The Customer Service Card includes the following statements that are to be rated on a scale from 1 to 4, with 1 being "Strongly Agree" and 4 being "Strongly Disagree." In addition, 5 indicates that the statement is "Not Applicable."

1. Service was prompt and courteous.
2. Information was what I needed.
3. Procedures were clear and simple.
4. Facilities were satisfactory and accessible.
5. Technology transfer/technical assistance was effective.

Customers can voluntarily mail the cards back to the Chief of the Forest Service in Washington, DC, or complete an online Comment Card form through the Internet. The data are gathered, evaluated, and included in ad hoc reports. Also, the printed Customer Service Comment Card and e-mail messages are forwarded to the appropriate Forest Service personnel in the respective field units where the customers were served so that any complaints and suggestions may be used to improve services and facilities. This gives Forest Service personnel an opportunity to respond to customers by

phone, mail, or e-mail when considered necessary and appropriate if the customers indicate that they desire this by telling us how to reach them. Receiving positive comments reinforces the incentive of employees to make the Forest Service a customer-driven agency.

*Estimate of Annual Burden:* 4 minutes.

*Type of Respondents:* Respondents include anyone who visits or contacts one of the Forest Service offices, work sites, or visitor centers, either in person, by telephone or on the Internet. This includes individuals and groups of varying ages and abilities, U.S. citizens and citizens from other countries, who visit or plan to visit National Forest System lands, for recreation or education purposes; special interest groups; local residents; and individuals conducting business with the Forest Service including, but not limited to, grazing permittees, minerals, oil and gas permittees, land lessees, timber customers, other forest products customers, research scientists, special-use customers, educators, librarians, historians, writers, media contacts, moviemakers, law enforcement officers, fire fighters, representatives of other Federal, State, county, or local Government agencies, and foreign governments.

*Estimated Annual Number of Respondents:* 15,000.

*Estimated Annual Number of Responses per Respondent:* 1.

*Estimated Total Annual Burden on Respondents:* 1,000 hours per year.

#### Comment is invited

*Comment is invited on:* (1) Whether this collection of information is necessary for the stated purposes and the proper performance of the functions of the agency, including whether the information will have practical or scientific utility; (2) the accuracy of the agency's estimate of the burden of the collection of information, including the validity of the methodology and assumptions used; (3) ways to enhance the quality, utility, and clarity of the information to be collected; and (4) ways to minimize the burden of the collection of information on respondents, including the use of automated, electronic, mechanical, or other technological collection techniques or other forms of information technology.

All comments received in response to this notice, including names and addresses when provided, will be a matter of public record. Comments will be summarized and included in the submission for Office of Management and Budget approval.

Dated: March 7, 2002

**Robert Lewis, Jr.,**

*Acting Chief, Forest Service.*

[FR Doc. 02-8530 Filed 4-8-02; 8:45 am]

BILLING CODE 3410-11-P

## DEPARTMENT OF AGRICULTURE

### Forest Service

#### National Tree-Marking Paint Committee Meeting

**AGENCY:** Forest Service, USDA.

**ACTION:** Notice of meeting.

**SUMMARY:** The National Tree-Marking Paint Committee will meet in St. Louis, Missouri, on May 14-16, 2002. The purpose of the meeting is to discuss activities related to improvements in, concerns about, and the handling and use of tree-marking paint by personnel of the Forest Service and the Department of the Interior's Bureau of Land Management.

**DATES:** The meeting will be held May 14-16, 2002, from 8 a.m. to 5 p.m.

**ADDRESSES:** The meeting will be held at the Marriott St. Louis Pavilion Downtown, One Broadway, St. Louis, Missouri. Persons who wish to file written comments before or after the meeting must send written comments to Bob Monk, Chairman, National Tree-Marking Paint Committee, Forest Service, USDA, San Dimas Technology and Development Center, 444 East Bonita Avenue, San Dimas, California 91773, or electronically to [rmonk@fs.fed.us](mailto:rmonk@fs.fed.us).

**FOR FURTHER INFORMATION:** Bob Monk, Project Leader, San Dimas Technology and Development Center, Forest Service, USDA, (909) 599-1267, extension 267 or [rmonk@fs.fed.us](mailto:rmonk@fs.fed.us).

**SUPPLEMENTARY INFORMATION:** The National Tree-Marking Paint Committee comprises representatives from the Forest Service national headquarters, each of the nine Forest Service Regions, the Forest Products Laboratory, the Forest Service San Dimas Technology and Development Center, and the Bureau of Land Management. The General Services Administration and the National Institute for Occupational Safety and Health are ad hoc members and provide technical advice to the committee.

A field trip will be held on May 14 and is designed to supplement information related to tree-marking paint. This trip is open to any member of the public participating in the public meeting on May 15-16. However, transportation is provided only for committee members.

The main session of the meeting, which is open to public attendance, will be held on May 15-16.

#### Closed Sessions

While certain segments of this meeting are open to the public, there will be two closed sessions during the meeting. The first closed session is planned for approximately 9 to 11 a.m. on May 15. This session is reserved for individual paint manufacturers to present products and information about tree-marking paint for consideration in future testing and use by the agency. Paint manufacturers also may provide comments on tree-marking paint specifications or other requirements. This portion of the meeting is open only to paint manufacturers, the Committee, and committee staff to ensure that trade secrets will not be disclosed to other paint manufacturers or to the public. Paint manufacturers wishing to make presentations to the Tree-Marking Paint Committee during the closed session should contact the Chairman at the telephone number listed under **FOR FURTHER INFORMATION**. The second closed session is planned for approximately 1 to 4 p.m. on May 16. This session is reserved for Federal Government employees only.

Any person with special access needs should contact the Chairman to make those accommodations. Space for individuals who are not members of the National Tree-Marking Paint Committee is limited and will be available to the public on a first-come, first-served basis.

Dated: March 28, 2002.

**Tom L. Thompson,**

*Deputy Chief for National Forest System.*

[FR Doc. 02-8529 Filed 4-8-02; 8:45 am]

BILLING CODE 3410-11-M

## DEPARTMENT OF AGRICULTURE

### Rural Housing Service

#### Announcement of Funding to Develop Essential Community Facilities in Rural Communities for Eligible Public Entities, Nonprofit Corporations, and Tribal Governments with Extreme High Unemployment and Severe Economic Depression

**AGENCY:** Rural Housing Service, USDA.

**ACTION:** Notice.

**SUMMARY:** The Rural Housing Service (RHS) announces the availability of \$19 million in national competitive grant funds to be administered in accordance with this Notice, 7 U.S.C. 1926(a)(20), and the Community Facilities grant program (7 CFR part 3570, subpart B) to develop essential community facilities in rural communities with extreme high unemployment and severe economic depression.

**DATES:** Applications may be submitted at any time until funds are exhausted. (See Allocation of Funds and Selection Process.)

**ADDRESSES:** Entities wishing to apply for assistance are encouraged to contact their local USDA Rural Development office for guidance on the intake and processing of preapplications. A listing of Rural Development State offices, addresses, telephone numbers, and a person to contact follows:

**Note:** Telephone numbers listed are not toll-free.

#### Alabama State Office

Suite 601, Sterling Centre, 4121 Carmichael Road Montgomery, AL 36106-3683, 334-279-3400, James B. Harris

#### Alaska State Office

800 W. Evergreen, Suite 201, Palmer, AK 99645-6539, 907-761-7705, Dean Stewart

#### Arizona State Office

Phoenix Corporate Center, 3003 North Central Avenue, Suite 900, Phoenix, AZ 85012-2906, 602-280-8700, Leonard Gradillas

#### Arkansas State Office

700 W. Capitol Avenue, Room 3416 Little Rock, AR 72201-3225, 501-301-3200, Jesse G. Sharp

#### California State Office

430 G Street, #4169, Davis, CA 95616-4169, 530-792-5800, Janice Waddell

#### Colorado State Office

655 Parfet Street, Room E100, Lakewood, CO 80215, 303-236-2801, Leroy Cruz

#### Delaware State Office\*

4607 S. DuPont Highway, P.O. Box 400, Camden, DE 19934-9998, 302-697-4300, James E. Waters

#### Florida State Office\*\*

4440 N.W. 25th Place, P.O. Box 147010, Gainesville, FL 32614-7010, 352-338-3400, Glenn W. Walden