

telephone (202) 708-2374. This is not a toll-free number. Copies of the proposed forms and other available documents submitted to OMB may be obtained from Mr. Eddins.

SUPPLEMENTARY INFORMATION: The Department has submitted the proposal for the collection of information, as described below, to OMB for review, as required by the Paperwork Reduction Act (44 U.S.C. Chapter 35). The Notice lists the following information: (1) The title of the information collection proposal; (2) the office of the agency to collect the information; (3) to OMB approval number, if applicable; (4) the description of the need for the information and its proposed use; (5) the agency form number, if applicable; (6) what members of the public will be affected by the proposal; (7) how

frequently information submissions will be required; (8) an estimate of the total number of hours needed to prepare the information submission including number of respondents, frequency of response, and hours of response; (9) whether the proposal is new, an extension, reinstatement, or revision of an information collection requirement; and (10) the name and telephone number of an agency official familiar with the proposal and of the OMB Desk Officer for the Department.

This Notice also lists the following information:

Title of Proposal: Analysis of Proposed Main Construction Contract.

OMB Approval Number: 2577-0037.

Form Numbers: HUD-52396.

Description of the Need for the Information and Its Proposed Use:

Housing Agencies must prepare and submit main construction contracts for projects proposed or being developed under the Low-income Housing Program. HUD form 52396 indicates the approved pre-bid budget amounts for various elements in a construction project, the actual bid for these same elements, any proposed changes in these amounts and the actual final adjusted for each category. It is a comparison of actual bid costs on a conventionally developed public housing project to the approved pre-bid estimate. Information is submitted to HUD to gain approval for award of a construction contract.

Respondents: State, Local or Tribal Government.

Frequency of Submission: Recordkeeping and reporting.

	Number of respondents	×	Frequency of response	×	Hours per response	=	Burden hours
Reporting burden	96		1.14		2.25		248

Total Estimated Burden Hours: 248.
Status: Extension of currently approved collection.

Authority: Section 3507 of the Paperwork Reduction Act of 1995, 44 U.S.C. 35, as amended.

Dated: June 29, 2001

Wayne Eddins,

*Departmental Reports Management Officer,
Office of the Chief Information Officer.*

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DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

[Docket No. FR-4650-N-48]

Notice of Submission of Proposed Information Collection to OMB 24 CFR Parts 55, Floodplain Management

AGENCY: Office of the Chief Information Officer, HUD.

ACTION: Notice.

SUMMARY: The proposed information collection requirement described below has been submitted to the Office of Management and Budget (OMB) for review, as required by the Paperwork Reduction Act. The Department is soliciting public comments on the subject proposal.

DATES: *Comments Due Date:* August 13, 2001.

ADDRESSES: Interested persons are invited to submit comments regarding this proposal. Comments should refer to the proposal by name and/or OMB approval number (2506-0151) and should be sent to: Joseph F. Lackey, Jr., OMB Desk Officer, Office of Management and Budget, Room 10235, New Executive Office Building, Washington, DC 20503.

FOR FURTHER INFORMATION CONTACT:

Wayne Eddins, Reports Management Officer, Q, Department of Housing and Urban Development, 451 Seventh Street, Southwest, Washington, DC 20410; e-mail Wayne_Eddins@HUD.gov; telephone (202) 708-2374. This is not a toll-free number. Copies of the proposed forms and other available documents submitted to OMB may be obtained from Mr. Eddins.

SUPPLEMENTARY INFORMATION: The Department has submitted the proposal for the collection of information, as described below, to OMB for review, as required by the Paperwork Reduction Act (44 U.S.C. Chapter 35). The Notice lists the following information: (1) The title of the information collection proposal; (2) the office of the agency to collect the information; (3) the OMB approval number, if applicable, (4) the description of the need for the information and its proposed use; (5) the agency form number, if applicable;

(6) what members of the public will be affected by the proposal; (7) how frequently information submissions will be required; (8) an estimate of the total number of hours needed to prepare the information submission including number of respondents, frequency of response, and hours of response; (9) whether the proposal is new, an extension, reinstatement, or revision of an information collection requirement; and (10) the name and telephone number of an agency official familiar with the proposal and of the OMB Desk Officer for the Department.

This Notice also lists the following information:

Title of Proposal: 24 CFR Parts 55, Floodplain Management.

OMB Approval Number: 2506-0151.

Form Numbers: None.

Description of the Need for the Information and Its Proposed Use: 24 CFR 55 implements decisionmaking procedures prescribed by E.O. 11988 with which applicants must comply before HUD financial assistance can be approved for projects that are located within floodplains. Records of compliance must be kept.

Respondents: Business or other for-profit, not-for-profit institutions, State, Local, or Tribal Government.

Frequency of Submission: On occasion.

	Number of respondents	×	Frequency of response	×	Hours per response	=	Burden hours
Reporting burden:	300		1		9		2,700

Total Estimated Burden Hours: 2,700.
Status: Reinstatement, without change.

Authority: Section 3507 of the Paperwork Reduction Act of 1995, 44 U.S.C. 35, as amended.

Dated: July 5, 2001.

Wayne Eddins,

*Departmental Reports Management Officer,
Office of the Chief Information Officer.*

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BILLING CODE 4210-72-P

DEPARTMENT OF THE INTERIOR

Bureau of Indian Affairs

Customer Satisfaction Survey; Information Collection

AGENCY: Bureau of Indian Affairs, Interior.

ACTION: Notice of information collection.

SUMMARY: The Bureau of Indian Affairs of the Department of the Interior is preparing a customer satisfaction survey to determine the quality of its services and its program delivery. Our intent is to improve our services and program delivery based upon the results of these surveys. The Bureau of Indian Affairs is requesting comments about this customer satisfaction survey project.

DATES: The deadline for comments to be received is September 10, 2001.

ADDRESSES: Commenters may submit comments to the Bureau of Indian Affairs via electronic mail (email), telefax or postal mail for the duration of the comment period. Comments by email must refer to "Customer Satisfaction Survey comments" and be sent to this email address: jeanninebrooks@bia.gov. Comments by fax must refer to "Customer Satisfaction Survey comments" and faxed to (202) 208-6635. The postal mail address is Bureau of Indian Affairs, Office of Planning, Budget and Management Support, 1849 C Street, NW, MS 4612-MIB, Washington, DC 20240.

FOR FURTHER INFORMATION CONTACT: Jeannine Brooks, Supervisory Budget Analyst, Bureau of Indian Affairs, Office of Planning, Budget and Management Support, Branch of Strategic Planning, 1849 C Street, NW, MS 4612-MIB, Washington, DC 20240, (202) 219-1650; email: jeanninebrooks@bia.gov

SUPPLEMENTARY INFORMATION:

I. Background

The needs of the public in Indian Country are substantial. American Indians are younger and have higher levels of poverty, unemployment, single parent families, fertility and mortality than the U.S. population at large. Tribal self-determination relies on strong tribal self-governance and self-sufficiency.

The Bureau of Indian Affairs' mission statement is to fulfill its trust responsibilities and promote self-determination on behalf of tribal governments, American Indians and Alaska Natives. More specifically, the self-determination mission goal is to provide tribes with the resources they need to foster strong and stable tribal governments and exercise their authority as sovereign nations. The Community Development mission goal states that the Bureau of Indian Affairs will assist in strengthening tribal communities through the development of self-sustaining economies and improved human and physical infrastructure. To fulfill the mission statement and meet each of the Bureau of Indian Affairs' mission goals, the Bureau of Indian Affairs must deliver quality services and coordinate its work through government-to-government relationships with State, local and tribal governments. To evaluate the success of its efforts in meeting its goals and the needs of Indian Country, the Bureau of Indian Affairs is proposing to administer a series of customer satisfaction surveys. Within its major program areas, there are potentially several different types of customers. For example, the customers of the Bureau of Indian Affairs' Office of Tribal Services range from individual Indians and contractors to State and tribal governments.

Federal agencies are required by Federal Law and Executive Order to take certain steps to assure performance of Federal management objectives. The Government Performance and Results Act of 1993 (GPRA) requires agencies to take steps to measure their effectiveness in meeting their mission. In addition, Executive Order 12862 mandates that agencies take steps to survey customers to determine their desired services and their satisfaction with existing services. Customers will be provided 60 days to respond to the survey.

II. Discussion

A. Administrative Requirements

These information collections enable the Bureau of Indian Affairs to help the Department of the Interior meet the requirements of Executive Order 12862, Setting Customer Service Standards, which requires agencies to annually "survey customers to determine the kind and quality of services they want and their level of satisfaction with existing services."

The Bureau of Indian Affairs customer satisfaction project will be administered by the Office of Planning, Budget and Management Support. All information provided through the surveys will be held in confidence and used only by the Office of Planning, Budget and Management Support for analysis. No identifying information will be shared with other offices within the Bureau of Indian Affairs. However, the Office of Planning, Budget and Management Support will share the results in report form with the Bureau of Indian Affairs management and its program areas without identifying specific sources.

The Office of Planning, Budget and Management Support will manage all aspects of the survey including dissemination, data analysis and results reporting. Approximately 6,500 surveys will be mailed to the customers. It is anticipated that between 2,500 to 3,000 respondents would be needed to make meaningful statements or analysis about customer satisfaction.

Any comments received during the public comment period will be considered in the development of the final survey instrument. Federal regulations require that agencies utilize such steps when developing any information collection from the public; regulations also require that such information collection be approved by the Office of Management and Budget (OMB) prior to collection. The Branch will present an information collection request to OMB which summarizes all steps taken related to the proposed surveys. As noted previously, the Bureau of Indian Affairs had several major program areas which provide public services. These range from trust responsibilities through law enforcement and human services. The Branch proposes to survey customers of all of the Bureau of Indian Affairs' service programs. The initial mission area to be examined will be the Office