

nature of the information collection and its expected burden. The Federal Register Notice with a 60-day comment period soliciting comments on the following collection of information was published on April 13, 2000 [65 FR 19961-19962].

**DATES:** Comments must be submitted on or before August 16, 2000.

**FOR FURTHER INFORMATION CONTACT:** Bernie Stankus, (202) 366-4387, DOT, Office of Airline Information, Room 4125, K-25, 400 Seventh Street, NW., Washington, DC 20590-0001.

**SUPPLEMENTARY INFORMATION:**

**Bureau of Transportation Statistics (BTS)**

*Title:* Passenger Origin Destination Survey Report.

*Type of Request:* Extension of a currently approved Collection.

*OMB Control Number:* 2139-0001.

*Affected Public:* Large certificated scheduled passenger air carriers.

*Abstract:* DOT uses the Passenger Origin-Destination Survey Report in administering its international aviation program, in evaluating carrier fitness, monitoring passenger fares, assessing airline competition and assessing airport needs.

*Estimated Annual Burden Hours:* 38,080.

**ADDRESSES:** Send comments to the Office of Information and Regulatory Affairs, Office of Management and Budget, 725-17th Street, NW., Washington, DC 20503, Attention BTS Desk Officer.

Comments are Invited on: whether the proposed collection of information is necessary for the proper performance of the functions of the Department, including whether the information will have practical utility; the accuracy of the Department's estimate of the burden of the proposed information collection; ways to enhance the quality, utility and clarity of the information to be collected; and ways to minimize the burden of the collection of information on respondents, including the use of automated collection techniques or other forms of information technology. A comment to OMB is most effective if OMB receives it within 30 days of publication.

Issued in Washington, DC on July 10, 2000.

**Donald W. Bright,**

*Acting Director, Office of Airline Information, Bureau of Transportation Statistics.*

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**BILLING CODE 4910-FE-P**

**DEPARTMENT OF THE TREASURY**

**Internal Revenue Service**

**Open Meeting of Citizen Advocacy Panel, Brooklyn District**

**AGENCY:** Internal Revenue Service (IRS), Treasury.

**ACTION:** Notice of cancellation of open meeting of Citizen Advocacy Panel, Brooklyn District.

**SUMMARY:** The meeting scheduled for July 20, 2000 has been cancelled due to scheduling conflicts.

**DATES:** The meeting will be rescheduled and published at a later date.

**FOR FURTHER INFORMATION CONTACT:** Eileen Cain at 1-888-912-1227 or 718-488-3555.

**SUPPLEMENTARY INFORMATION:** Notice is hereby given pursuant to Section 10(a)(2) of the Federal Advisory Committee Act, 5 U.S.C. App. (1988) that an operational meeting of the Citizen Advocacy Panel originally scheduled for Thursday July 20, 2000, 6:00 p.m. to 9:00 p.m. at the Internal Revenue Service Brooklyn Building located at 625 Fulton Street, Brooklyn, NY 11201 has been cancelled due to scheduling conflicts. The meeting will be rescheduled and published at a later date.

Dated: June 29, 2000.

**M. Cathy Vanhorn,**

*Director, CAP, Communications & Liaison.*

[FR Doc. 00-18001 Filed 7-14-00; 8:45 am]

**BILLING CODE 4830-01-P**

**DEPARTMENT OF VETERANS AFFAIRS**

**[OMB Control No. 2900-0569]**

**Proposed Information Collection Activity: Proposed Collection; Comment Request**

**AGENCY:** Veterans Benefits Administration, Department of Veterans Affairs.

**ACTION:** Notice.

**SUMMARY:** The Veterans Benefits Administration (VBA) is announcing an opportunity for public comment on the proposed collection of certain information by the agency. Under the Paperwork Reduction Act (PRA) of 1995, Federal agencies are required to publish notice in the **Federal Register** concerning each proposed collection of information, including each proposed revision of a currently approved collection, and allow 60 days for public comment in response to the notice. This

notice solicits comments on requirements relating to customer satisfaction surveys.

**DATES:** Written comments and recommendations on the proposed collection of information should be received on or before September 15, 2000.

**ADDRESSES:** Submit written comments on the collection of information to Lynne R. Heltman, Veterans Benefits Administration (245), Department of Veterans Affairs, 810 Vermont Avenue, NW, Washington, DC 20420. Please refer to "OMB Control No. 2900-0569" in any correspondence.

**FOR FURTHER INFORMATION CONTACT:** Lynne R. Heltman at (202) 273-5440.

**SUPPLEMENTARY INFORMATION:** Under the PRA of 1995 (Public Law 104-13; 44 U.S.C., 3501-3520), Federal agencies must obtain approval from the Office of Management and Budget (OMB) for each collection of information they conduct or sponsor. This request for comment is being made pursuant to Section 3506(c)(2)(A) of the PRA.

With respect to the following collection of information, VBA invites comments on: (1) Whether the proposed collection of information is necessary for the proper performance of VBA's functions, including whether the information will have practical utility; (2) the accuracy of VBA's estimate of the burden of the proposed collection of information; (3) ways to enhance the quality, utility, and clarity of the information to be collected; and (4) ways to minimize the burden of the collection of information on respondents, including through the use of automated collection techniques or the use of other forms of information technology.

*Title:* Generic Clearance for the Veterans Benefits Administration Customer Satisfaction Surveys.

*OMB Control Number:* 2900-0569.

*Type of Review:* Extension of a currently approved collection.

*Abstract:* VBA administers integrated programs of benefits and services, established by law for veterans and their survivors, and service personnel. Executive Order 12862, Setting Customer Service Standards, requires Federal agencies and departments to identify and survey its customers to determine the kind and quality of services they want and their level of satisfaction with existing service. VBA uses customer satisfaction surveys to gauge customer perceptions of VA services as well as customer expectations and desires. The results of these information collections lead to improvements in the quality of VBA