

**DEPARTMENT OF THE INTERIOR****Bureau of Land Management****[WO-830-1030-XP-24 1 A]****OMB Approval Number 1004-NEW; Information Collection Submitted to the Office of Management and Budget for Review Under the Paperwork Reduction Act**

The Bureau of Land Management (BLM) has submitted the proposed collection of information listed below to the Office of Management and Budget (OMB) for approval under the provisions of the Paperwork Reduction Act (44 U.S.C. 3501 et seq.). On March 17, 2000, BLM published a notice in the *Federal Register* (65 FR 14610) requesting comments on this proposed collection. The comment period ended May 16, 2000. BLM received one comment from the public in response to that notice. Copies of the proposed collection of information and related surveys and explanatory material may be obtained by contacting the BLM Information Clearance Officer at (202) 452-5033.

OMB is required to respond to this request within 60 days but may respond after 30 days. For maximum consideration, your comments and suggestions on the requirement should be made within 30 days directly to the Office of Management and Budget, Interior Department Desk Officer (1004-NEW), Office of Information and Regulatory Affairs, Washington, DC 20503. Please provide a copy of your comments to the Bureau Clearance Officer (WO-630), 1849 C St., NW, Mail Stop 401LS, Washington, DC 20240.

*Nature of Comments:* We specifically request your comments on the following:

1. Whether the collection of information is necessary for the proper functioning of the Bureau of Land Management, including whether the information will have practical utility;
2. The accuracy of BLM's estimate of the burden of collecting the information, including the validity of the methodology and assumptions used;
3. The quality, utility, and clarity of the information to be collected; and
4. How to minimize the burden of collecting the information on those who are to respond, including the use of appropriate automated electronic, mechanical, or other forms of information technology.

*Title:* BLM's Generic Customer Satisfaction Surveys for Stakeholders and Partners and State and Local Governments, OMB Approval Number: 1004-NEW

*Abstract:* BLM is proposing a new information collection for determining the satisfaction of its stakeholders, partners, and state and local governments with its programs and services. A currently approved collection (1004-0181) covered all survey instruments, both customer comment cards and telephone surveys, and the use of focus groups to determine what questions to ask and comments to solicit. The new collection will concern only customer-specific programs not included in 1004-0181. The anticipated programs/customers for survey are state and local governments and stakeholders and partners. These data will be used to identify: (1) service needs of customers, (2) strengths and weaknesses of services, (3) ideas or suggestions for improvement of service from BLM customers, (4) barriers to achieving customer service standards, and (5) changes to customer service standards.

*Bureau Form Number:* Not applicable.

*Frequency:* Once every other year.

*Description of Respondents:*

Stakeholders are indirect customers that represent BLM's direct customers and are key to assessing service quality and include environmental, business and other community organizations and Resource Advisory Councils (RAC's), advisory groups. State and local government officials are statewide executive agencies, statewide elected or appointed officials, and local and community elected officials.

*Annual Responses:* 1720.

*Bureau Burden Hours:* 430 or 0.25 hours (15 minutes) per response.

*Information Clearance Officer:* Shirlean Beshir, 202-452-5033.

Dated: June 16, 2000.

**Shirlean Beshir,**

*BLM, Information Clearance Officer.*

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**BILLING CODE 4310-84-M**

**DEPARTMENT OF THE INTERIOR****Bureau of Land Management****[CA-680-99-2822-00-D889]****Closure and Restriction Orders**

**AGENCY:** Bureau of Land Management, (BLM) Interior.

**ACTION:** Implement an emergency closure of certain public lands in the Juniper Flats area, San Bernardino County, California.

**SUMMARY:** In a previous *Federal Register* Notice, Public lands in the Juniper Flats area were closed to human entry. Approximately 16,000 acres burned in

the Willow fire were closed from October 17, 1999 to July 1, 2000. The closed area is not to be entered by any means of access unless addressed by the closure described below. This closure exempts human access (mechanized, motorized, equestrian, foot) within the confines of routes signed as open. No travel of any kind is authorized other than on these signed open routes. This closure also exempts non-mechanized access on the signed trail leading from the southernmost portion of the Bowen Ranch property, across BLM land, referred to as the "upper parking lot", to the Forest Service trailhead, referred to as the "lower parking lot", which leads to the Deep Creek Hot Springs.

**DATES:** This closure goes into effect at 8 a.m. on Saturday, July 1, 2000 and shall remain in effect until 8 a.m. on Saturday, June 30, 2001, unless non-compliance dictates an entire closure.

**FOR FURTHER INFORMATION CONTACT:** Tim Read, Barstow Field Office Manager, Bureau of Land Management, 2601 Barstow Road, Barstow, CA 92311; or call (760) 252-6000.

**SUPPLEMENTARY INFORMATION:** On Saturday, August 28, 1999, the Willow Fire started on U.S. Forest Service lands adjacent to BLM lands in the Juniper Flats area. The fire burned 63,486 acres, including approximately 16,000 acres of BLM land. Natural resources comprising the local ecosystems were extensively damaged by the fire. The affected public land has been closed to human entry since the fire, with the exception of foot travel on the hiking trail from Bowen Ranch to the Forest Service Trail leading to the Deep Creek Hot Springs. Although the landscape remains barren in many locations, treatments have been completed on several routes, including the installation of open route signs which should guide visitors over a temporary designated network of routes. This closure still allows for non-mechanized access on the trail leading to the Deep Creek Hot Springs. The trail is well marked and is located in T.3N. R.3W. Section 11. This closure also allows human, equestrian, mechanized, and motorized travel within the confines of signed open routes.

In general, the closed public lands are east of Deep Creek Road, south of the Atchison Topeka and Sante Fe rail lines, west of California Highway 18, and north of Deep Creek. The authority for this closure is 43 CFR 8364.1, 18 U.S.C. 3571. This closure only applies to those portions of the following sections burned during the Willow Fire: San Bernardino Base and Meridian, T.3N. R.1W. sections 2, 3, 4, 5, 6; T.3N. R.2W. sections 1, 2, 3, 4, 5, 6, 7 and 8; T.3N.