

standards in section 4 of the BHC Act (12 U.S.C. 1843). Unless otherwise noted, nonbanking activities will be conducted throughout the United States.

Unless otherwise noted, comments regarding each of these applications must be received at the Reserve Bank indicated or the offices of the Board of Governors not later than July 30, 1999.

A. Federal Reserve Bank of Atlanta (Lois Berthaume, Vice President) 104 Marietta Street, N.W., Atlanta, Georgia 30303-2713:

1. *Premier Bancshares, Inc.*, Atlanta, Georgia; to acquire 100 percent of the voting shares of Bank Atlanta, Decatur, Georgia.

Board of Governors of the Federal Reserve System, June 30, 1999.

Robert deV. Frierson,

Associate Secretary of the Board.

[FR Doc. 99-17129 Filed 7-6-99; 8:45 am]

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FEDERAL RESERVE SYSTEM

Notice of Proposals to Engage in Permissible Nonbanking Activities or to Acquire Companies that are Engaged in Permissible Nonbanking Activities

The companies listed in this notice have given notice under section 4 of the Bank Holding Company Act (12 U.S.C. 1843) (BHC Act) and Regulation Y, (12 CFR Part 225) to engage *de novo*, or to acquire or control voting securities or assets of a company, including the companies listed below, that engages either directly or through a subsidiary or other company, in a nonbanking activity that is listed in § 225.28 of Regulation Y (12 CFR 225.28) or that the Board has determined by Order to be closely related to banking and permissible for bank holding companies. Unless otherwise noted, these activities will be conducted throughout the United States.

Each notice is available for inspection at the Federal Reserve Bank indicated. The notice also will be available for inspection at the offices of the Board of Governors. Interested persons may express their views in writing on the question whether the proposal complies with the standards of section 4 of the BHC Act.

Unless otherwise noted, comments regarding the applications must be received at the Reserve Bank indicated or the offices of the Board of Governors not later than July 20, 1999.

A. Federal Reserve Bank of New York (Betsy Buttrill White, Senior Vice President) 33 Liberty Street, New York, New York 10045-0001:

1. *Doral Financial Corporation*, San Juan, Puerto Rico; to engage *de novo* through its subsidiary, Doral Bank, FSB, New York, New York, in the operation of a savings association, pursuant to § 225.28(b)(4)(ii) of Regulation Y. Comments regarding this application must be received not later than July 30, 1999.

2. *National Westminster Bank Plc*, London, England; to engage *de novo* through its subsidiary, Greenwich Capital Markets, Inc., Greenwich, Connecticut, in underwriting and dealing to a limited extent in all types of debt securities, see *J.P. Morgan & Co., Incorporated*, 75 Fed. Res. Bull. 192 (1989).

Board of Governors of the Federal Reserve System, June 30, 1999.

Robert deV. Frierson,

Associate Secretary of the Board.

[FR Doc. 99-17130 Filed 7-6-99; 8:45 am]

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GENERAL SERVICES ADMINISTRATION

Submission for OMB Review; Comment Request Entitled American Customer Satisfaction Index Under Emergency Review by the Office of Management and Budget (OMB)

AGENCY: General Services Administration (GSA).

ACTION: Notice of request for approval of a new information collection entitled American Customer Satisfaction Index.

SUMMARY: The General Services Administration has submitted an emergency processing information collection request to the Office of Management and Budget pursuant to the Paperwork Reduction Act of 1995 (44 U.S.C. Chapter 35). OMB approval has been requested by July 6, 1999. The proposed information collection activity is designed to support the customer satisfaction policies outlined in Executive Order 12862, "Setting Customer Service Standards", and to establish a means to consistently measure and compare customer satisfaction among high-impact agencies within the Executive Branch. GSA serves as the Executive Agent for this initiative and has selected the American Customer Satisfaction Index (ACSI) through a competitive procurement process as the vehicle for obtaining the required information. The ACSI is a cross-industry, cross-agency methodology for obtaining comparable measures of customer satisfaction. Along with other economic objectives—such as employment and growth—the

quality of output (goods and services) is a part of living standards. Like other objectives, it is subjected to systematic and uniform measurement.

DATES: Submit comments on or before September 7, 1999.

ADDRESSES: Comments concerning this notice should be submitted to: Edward Springer, GSA Desk Officer, Room 3235, NEOB, Washington, DC 20503, and may also be submitted to James L. Dean, Director, Committee Management Secretariat, Room 5228, 1800 F Street, NW, Washington, DC 20405, or e-mail to James.Dean@gsa.gov.

FOR FURTHER INFORMATION CONTACT:

James Dean, Director, Committee Management Secretariat, General Services Administration at (202)273-3563, or by e-mail to James.Dean@gsa.gov.

SUPPLEMENTARY INFORMATION:

A. Purpose

The purpose of this Notice is to consult with and solicit comments from the public and affected agencies concerning the proposed collection of information under the ACSI to help improve the quality of goods and services available to the American people.

B. Annual Reporting Burden

Respondents: 8,060; annual responses: 8,060; average hours per response: .17; burden hours; 2,284.

Copy of Proposal

A copy of this proposal may be obtained by contacting James Dean at the above address.

Dated: June 30, 1999.

J. Les Davison,

Acting Deputy Associate Administrator for Acquisition Policy.

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DEPARTMENT OF HEALTH AND HUMAN SERVICES

Office of the Secretary

Agency Information Collection Activities: Proposed Collections; Comment Request

The Department of Health and Human Services, Office of the Secretary will periodically publish summaries of proposed information collections projects and solicit public comments in compliance with the requirements of section 3506(c)(2)(A) of the Paperwork Reduction Act of 1995. To request more information on the project or to obtain