FEDERAL TRADE COMMISSION

16 CFR Part 245
Guides for the Watch Industry

AGENCY: Federal Trade Commission.

ACTION: Rescission of the Guides for the Watch Industry.

SUMMARY: On June 18, 1997, the Federal Trade Commission ("Commission") published a Federal Register Notice seeking public comment on proposed changes to the Guides for the Watch Industry ("Watch Guides" or "Guides") and on the continuing need for the Guides. The Commission has now completed its review and has decided to rescind the Guides. The Commission has concluded that the Guides are no longer needed to resolve uncertainty among businesses over what claims are likely to be considered deceptive, and that in most instances, international standards provide sufficient guidance to industry regarding watch markings and claims.

EFFECTIVE DATE: June 9, 1999.

ADDRESS: Requests for copies of this Federal Register document should be sent to the Consumer Response Center, Room 130, Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, DC 20580. This document also is available on the Internet at the Commission’s website, <http://www.ftc.gov>.

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SUPPLEMENTARY INFORMATION:

I. Introduction

The Commission announces that it is rescinding the Guides for the Watch Industry, 16 CFR part 245. The Watch Guides address claims for the advertising, marking, and sale of watches, watchcases, watch accessories, and watch bands that are permanently attached to watchcases. The Guides specifically address representations and markings regarding a watch’s metallic composition, protective and other special features, movement, and country of origin.

In 1992, the Commission solicited public comment on the Watch Guides and the then-Guides for the Jewelry Industry and Guides for the Metallic Watch Band Industry.

After review, the Commission tentatively decided to make numerous changes to the Watch Guides that were not discussed in the original Federal Register Notice. The Commission, therefore, solicited further comment regarding these proposed changes, as well as its proposal to delete 9 of the 16 sections in their entirety.

The Commission also solicited comment on whether there was a continuing need for the Watch Guides. In particular, the Commission requested comment on whether international standards provide sufficient guidance to industry and whether industry self-regulation and "market mechanisms," such as manufacturer reputation or warranties, are sufficient to protect consumers from misrepresentations about watches.

The Commission requested this information to determine whether the Watch Guides should be revised and retained or whether they should be rescinded.

The Commission received eleven comments in response to this second Federal Register Notice. The comments favored retaining the Watch Guides, albeit with significant changes. After carefully reviewing the comments and the Guides, however, the Commission has concluded that there is no continuing need for the Watch Guides. Section 5 of the Federal Trade Commission Act ("FTC Act"), 15 U.S.C. 45(a)(1), prohibits "unfair or deceptive acts or practices in or affecting commerce." The purpose of guides is to assist industry members in complying with the Act. Guides are particularly useful if they resolve uncertainty among businesses over what claims are likely to be considered deceptive. The current Watch Guides, however, are in many instances out of date, inconsistent with international standards, and unnecessary.

Rather than extensively redrafting the Guides, the Commission has determined to rescind the Watch Guides. In the following sections of this Notice, the Commission summarizes the key points raised by the comments.
II. Summary of the Comments

A. Need for the Watch Guides

The comments favored retention of the Guides, stating that they benefit both watch manufacturers and consumers. AWA stated that the Guides “have served a valuable purpose in assisting industry members in understanding the standards for appropriate marking and labeling of watch products and in avoiding practices that could confuse or deceive consumers.”6 This sentiment was echoed in many comments.7 In addition, the comments indicated that the Guides are a useful source of information for consumers.8

B. Adequacy of Self-Regulation and International Standards

The comments stated that industry self-regulation and market mechanisms, such as manufacturer reputation or warranties, were insufficient to protect consumers from misrepresentations about watches.9 Timex noted that “it often will not be cost effective for industry members to take action against others who make false or misleading claims.”10

The comments also stated that international standards were not an adequate substitute for the Guides. The international standards applicable to watches are developed by the International Organization for Standardization (“ISO”), “a worldwide federation of national standards bodies from some 130 countries.”11 “The ISO International Standards relating to clocks and watches are discussed and determined by eight positive participant countries (i.e., Germany, China, France, India, Japan, Mexico, Russia and Switzerland) and 20 observer countries including the U.S.A. These International Standards are regularly reviewed every 5 years to prevent their becoming obsolete.”12 ISO has issued standards relating to, among other things, gold alloy coverings on watchcases and accessories,13 antimagnetic watches,14 shock-resistant watches,15 water-resistant watches,16 divers’ watches,17 chronometers,18 and functional jewels.19 The comments do not consider the ISO standards to be sufficient to protect consumers primarily because the ISO standards are not enforceable in the United States.20 ISO does not regulate the international watch industry. Instead, each country enforces the ISO standards in accordance with their own laws.21 Because the United States is not an adherent to the ISO standards, the comments stated that ISO standards are not enforceable in the United States.22 Some comments also stated that the guidance provided in the Watch Guides was preferable to the ISO standards. Swiss stated that the Watch Guides are more comprehensive than the ISO standards because the Guides provide definitions of participating and address, among other things, misrepresentations in general, counterfeiting of trademarks, and marking of watches that contain more than one metal.23 Swiss also noted that the United States is not a participant in ISO, and therefore, is not involved in the formulation of ISO standards.24 In addition, Timex stated that the ISO standards are sometimes inconsistent with existing U.S. practice.25 For example, an ISO standard states that a watch may be described as a chronometer if it is “certified by a neutral, official authority, which checks the watch, or if necessary the movement, and issues an official certificate of compliance.”26 Timex stated that there is no evidence that consumers believe that chronometers are tested and certified and that current U.S. practices “do not mandate that only ‘certified’ watches be described as chronometers.”27 Thus, the comments argued that the Commission should retain the Watch Guides.28

C. Harmonization of the Watch Guides With International Standards

Although not necessarily viewed as a substitute for the Guides, harmonizing the Watch Guides with the ISO standards was supported by many comments.29 The comments contended that harmonization with ISO standards would improve consumer protection because the ISO standards were adopted “after extensive consideration by technical experts” from the major watch producing countries of the world.30 In addition, JCWA added that the standards “reflect the actual states and the current technical level of watches . . . (and) fully take into consideration the viewpoint of consumer protection.”31 Further, the comments noted that ISO standards are reviewed every five years, ensuring that the standards do not become obsolete.32

6 AWA (8) p.1.
7 See, e.g., JCWA (1) p.3 (providing guidance as to proper markings serves the purpose of preventing unfair or deceptive markings and benefits both manufacturers and consumers); Swiss (5) pp.3, 5 (the Guides “assist watch manufacturers in determining what representations can be made concerning the performance and quality of watches” and also “supply a common technical benchmark upon which consumers can rely”); USVI (9) p.1 (the Guides “serve a valuable purpose in assisting domestic as well as foreign producers in understanding the applicable standards for marking and labeling watches and in avoiding practices that could result in consumer confusion or deception”); Timex (11) p.4 (“by specifying ‘safe harbors’ the Guides provide industry members with means to ensure that they will not be charged with unfair or deceptive trade practices as a result of making certain claims—a certainty that is of value to those making such claims.”).
8 EU (10) p.1 (stating that the Guides “define terms and technical features that are necessary for the consumer understanding”); USWC (3) p.1 (stating that the Guides “serve as a consistent guide for comparison shopping”); Swiss (5) p.5 (stating that the Guides “help consumers obtain the information they need to make informed purchasing decisions” and provide definite standards that consumers can cite when seeking redress for any misrepresentations).
9 See, e.g., AWA (8) p.1. Swiss also stated that without the Guides, each manufacturer will “intend[] to give attributes a watch should mean.” Swiss (5) p.8. Consumers will not have the ability to distinguish between competing claims or determine which claims are accurate.
10 Timex (11) p.3.
12 J.C.W. Ass’n (1) p.2.
20 EU (2) p.1 (“International Standards are a good reference for the manufacturers, but as they are not compulsory, they sometimes are not sufficient to protect the consumer”); Swiss (5) pp.8, 9; AWA (8) p.1.
21 Swiss (5) p.9.
22 Id. at 4–5, 8, 9.
23 Id. at 6–7.
The comments further argued that differences between the Watch Guides and the ISO standards would result in undue burdens and costs for watch manufacturers. The cost of complying with two sets of guidelines and producing watches separately for the United States would be passed onto the U.S. consumer, resulting in higher watch prices.33

In addition to favoring harmonization generally, some comments recommended that the Guides actually incorporate ISO standards verbatim.34 The comments noted the difficulty with this suggestion because the ISO standards are reviewed every five years and the Watch Guides would need to be revised if there were any ISO standard changes. Some comments therefore recommended that the Guides include a provision that stated that “it shall not be considered unfair or deceptive if a watch meets the requirements in International Standard xxxx.”35

In addition to these general matters, the comments also discussed various Guide provisions and proposed changes to the provisions.

III. Reasons for Rescission

A. ISO Standards Provide Guidance Regarding Watch Claims

The comments noted the difficulty with this suggestion because the ISO standards are reviewed every five years and the Watch Guides would need to be revised if there were any ISO standard changes. Some comments therefore recommended that the Guides include a provision that stated that “it shall not be considered unfair or deceptive if a watch meets the requirements in International Standard xxxx.”35

In addition to these general matters, the comments also discussed various Guide provisions and proposed changes to the provisions.

B. The Guides Are Not Needed to Address Topics Not Covered by ISO Standards

For those topics not addressed by ISO standards, the Watch Guides (1) provide only limited guidance, (2) do not resolve any demonstrated uncertainty regarding what claims are likely to be deceptive, and (3) provide, in certain instances, outdated, unnecessary guidance.

1. The Guides Provide Limited Guidance to Industry Members

Although Swiss stated that the Watch Guides discuss topics not covered by ISO standards, the Guides provide only limited guidance. For example, the definition of terms in section 245.1 is necessary for the remainder of the Watch Guides, but does not provide essential information to the industry that is not otherwise available.37 Other sections of the Guides, such as 245.2 and 245.4, merely admonish industry members not to misrepresent various watch features.38

The Commission does not believe that it is necessary to retain guides that merely admonish sellers not to misrepresent various items, especially when, as here, there appears to be no lack of understanding that the law forbids such misrepresentations. Instead, guides should assist industry where there is some difficulty in determining compliance.

2. There is No Demonstrated Uncertainty Regarding Deceptive Claims

There do not currently appear to be any particular areas where there is difficulty in determining what is likely to be considered to be deceptive.39 For

Industry members, for example, do not need to rely on the Watch Guides for definitions of a watch (“a timepiece or time-keeping device for measuring or indicating time which is designed to be worn on or about the person”). Instead, the Guides provide limited guidance. For example, the Guides do not provide general guidance regarding watch claims.

A. ISO Standards Provide Guidance Regarding Watch Claims

The ISO standards may provide useful guidance to industry members in making watch claims. They provide specifications for many watch attributes, including gold alloy coverings and protective features. For example, the ISO standards specify minimum thicknesses for gold-plated watches and test methods for determining that a watch is “water-resistant,” “shock-resistant,” and “anti-magnetic.”

Although the ISO standards are not enforceable in the United States, watch
example, there does not appear to be any lack of understanding that a watch described as having a jewel movement should contain seven jewels, each of which serves the purpose of protecting against wear from friction by providing a mechanical contact with a moving part at a point of wear. (16 CFR 245.6). In addition, sellers should know, without the Watch Guides, that they may need to qualify a mark indicating a watch’s metallic composition, when that mark applies only to certain parts of a watch (e.g., when a watch is made of different metals, but is only marked with its precious metal content, and consumers may be misled that the watch is composed entirely of the precious metal). (16 CFR 245.3(k)). Thus, the Watch Guides do not appear to clarify which representations would be considered deceptive under section 5 of the FTC Act.

3. In Certain Instances, The Guides Contain Outdated, Unnecessary Guidance

Two Watch Guide topics, in particular, are not addressed by ISO standards. These two areas involve the marking of a non-precious metal watch and the marking of foreign origin. As discussed below, these two Guide provisions no longer reflect the Commission’s interpretation of the law. Therefore, it is unnecessary for the Commission to retain the Watch Guides for these issues.

a. Non-Precious Metal Markings. The Watch Guides currently advise manufacturers to mark all watches of metallic composition. Section 245.3(i) advises that when the watch does not contain precious metals, it should be marked as “Base Metal” or the name of the metal of which it is composed (e.g., “stainless steel”). The Commission has determined that it may not be necessary, to prevent deception, to advise that all non-precious metal watches be affirmatively marked as “base metal.”

Although a “base metal” mark may reduce the chance that a seller may misrepresent the watch’s metallic composition, the absence of such a mark will not necessarily deceive consumers. A reasonable consumer is unlikely to assume, in the absence of any representation about the watch’s metallic composition, that the watch was composed of a precious metal. Instead, it seems likely that consumers would expect that sellers would want to tout the precious metal content of an item and would affirmatively place a quality mark on the piece. In fact, other products made of metals, such as jewelry, are not required to bear a mark indicating their metallic composition. Consumers, therefore, may believe that an unmarked item is composed of non-precious metals.

Any benefits derived from advising the marking of base metal watches do not necessarily outweigh the burdens on manufacturers who need to mark such watches for sale in the United States. Thus, absent specific evidence that consumers at large believe that an unmarked watch contains precious metals, the Commission does not believe that it is necessary to advise sellers to mark non-precious metal watches as “base metal.” Of course, the Commission encourages manufacturers to provide information to consumers about the products they sell and admonishes sellers against any misrepresentations of a watch’s metallic composition that would violate the FTC Act.

b. Foreign Origin Markings. In addition, the Commission does not believe that the current guidance regarding the marking of a watch’s country of origin is needed. Section 245.10(a) of the Watch Guides advises that watches containing movements of foreign origin, or movement parts of foreign origin, be marked with the country of origin of the movement. Section 245.10 specifies that the country of origin of the movement depends upon two factors: (1) Where the movement is assembled, and (2) the origin of the parts used in assembling the movement. Using these two factors, the Guides provide specific guidance on how the country of origin is determined. See § 245.10(b)(1)–(3).

The Commission proposed deleting this origin marking provision of the Guides in its previous Federal Register Notice. The comments received in response to this proposal generally favored deleting the provision entirely, or harmonizing it to be identical to the U.S. Customs Service marking requirements. The comments stated that Customs already has established detailed foreign origin marking requirements and that the Guides do not address the disclosure of material information beyond these requirements. The comments further advised that in the interests of uniformity, the Watch Guides should not provide for different or inconsistent standards than the Customs requirements.

In addition, the comments noted World Trade Organization negotiations to harmonize foreign origin markings internationally.

The Commission recognizes the benefits of harmonizing its guidance with Customs regulations, to the extent possible, and acknowledges the international efforts for harmonization of origin markings. In addition, the Commission has determined that it is no longer necessary to generally advise the marking of foreign origin for watches. The Guides advise the disclosure of foreign origin, in part, because of a presumption that consumers would believe that an unmarked product was manufactured in the United States. However, it is not certain that today a significant minority of consumers would believe that a watch without a country of origin marking is of United States origin. Absent specific evidence regarding consumer perception, the Commission does not believe it is necessary to continue to advise sellers to mark foreign country of origin on watches. Thus, the Watch Guides are not necessary to address these issues.
C. Other Guidance and Law Enforcement Tools

The rescission of the Watch Guides does not remove the consumer protection laws relating to watch claims. The main reason for the comments was that the ISO standards were not an appropriate substitute for the Watch Guides, and that the comments argued that the ISO standards were not always applicable in the United States. However, section 5 of the FTC Act, prohibiting "unfair or deceptive acts or practices," covers the advertising, marking, and sale of watches. Thus, under the FTC Act, the Commission may seek administrative or federal district court orders against companies or individuals who engage in unfair or deceptive practices, prohibiting future violations and, if appropriate, providing other relief such as consumer redress or disgorgement of ill-gotten gains. The rescission of the Guides does not signal an FTC withdrawal from preventing deception in the advertising and marking of watches. If, in the future, deceptive practices prove to be a problem in this industry, FTC investigations and law enforcement actions may be appropriate and necessary.

The rescission of the Guides also does not leave the industry without guidance as to how to comply with the law. The Commission directs the industry's attention to the principles of law articulated in the FTC's Policy Statement on Deception and pertinent Commission and court decisions on deception, both of which are generally applicable to all industries. As articulated in the Policy Statement on Deception, the Commission "will find deception if there is a representation, omission, or practice that is likely to mislead the consumer acting reasonably in the circumstances, to the consumer's detriment." In addition, sellers are required to possess substantiation for objective claims made about products. That is, advertisers must have a reasonable basis for claims before they are disseminated. Therefore, sellers must have competent and reliable evidence to substantiate objective claims about watches, such as claims that a watch is water-resistant. In this respect, ISO standards may provide sellers with useful guidance. Other tests, research, or information (besides international standards) also might be used by sellers to substantiate claims. Sellers bear the responsibility of ensuring that such information constitutes competent and reliable evidence in support of their claims. The Commission will evaluate the adequacy of substantiation on a case-by-case basis.

For all of the foregoing reasons, the Commission has decided to rescind the Watch Guides.

List of Subjects in 16 CFR Part 245

Advertising, Labeling, Trade practices, Watches, Watch bands, Watch cases

PART 245—[REMOVED]

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PART 245—[REMOVED]


By direction of the Commission.

Donald S. Clark,
Secretary.

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COMMODITY FUTURES TRADING COMMISSION

17 CFR Part 10

Rules of Practice; Final Rules; Correction

AGENCY: Commodity Futures Trading Commission.

ACTION: Final Rules; technical corrections.

SUMMARY: On October 19, 1998, the Commodity Futures Trading Commission ("Commission") published in the Federal Register (63 FR 55784) final regulations amending its Rules of Practice ("Rules"), 17 CFR Part 10 (1998), which governs most adjudicatory proceedings brought under the Commodity Exchange Act, as amended ("Act"), other than reparations proceedings. Included in the amended Rules was a new Appendix A, which sets out Commission policy relating to the acceptance of settlements from defendants or respondents in Commission enforcement proceedings, specifically, that the Commission will not enter into a settlement if the defendant or respondent wishes to continue to deny the allegations in the complaint. The Commission has determined to make certain technical changes to Appendix A to clarify two points: the Commission will not enter into a settlement if the defendant or respondent wishes to continue to deny the findings of fact and conclusions of law contained in an order settling the matter; and Commission settlement agreements do not affect a defendant's or respondent's subsequent testimonial obligations in any proceeding. In addition, the Commission has made several technical corrections or publication errors in the final Rules.

EFFECTIVE DATE: The effective date is June 9, 1999.


SUPPLEMENTARY INFORMATION: On October 19, 1998, the Commission published its final amended Rules of Practice. This was the first major revision of the Rules in over 20 years. Appendix A was added to the Rules to set out the Commission's policy relating to the acceptance of settlements in Commission enforcement proceedings, specifically, that the Commission will not enter into a settlement if the defendant or respondent wishes to continue to deny the allegations in the complaint. The proposed changes to Appendix A are intended to clarify two points related to this policy. First, in its current form, Appendix A requires an agreement from defendants and respondents as a condition of settlement that they will not deny the allegations in a complaint, but does not address directly a respondent's or defendant's ability to deny the findings of fact or conclusions of law in settlement order entered by the Commission or a court. The proposed changes make clear that settling defendants and respondents cannot continue to deny either the allegations in the complaint or the