

SERVICE COMPANY OF COLORADO, ET AL.  
 OTHER#S RP98-39,019, NORTHERN NATURAL GAS COMPANY  
 RP98-40,021, PANHANDLE EASTERN PIPE LINE COMPANY  
 RP98-42,013, ANR PIPELINE COMPANY  
 RP98-43,011, ANADARKO GATHERING COMPANY  
 RP98-52,030, WILLIAMS NATURAL GAS COMPANY  
 RP98-53,020, KN INTERSTATE GAS TRANSMISSION COMPANY  
 RP98-54,021, COLORADO INTERSTATE GAS COMPANY  
 CAG-11.  
 OMITTED  
 CAG-12.  
 DOCKET# MG99-10,001, PORTLAND NATURAL GAS TRANSMISSION SYSTEM  
 CAG-13.  
 DOCKET# CP98-538,001, MIDWESTERN GAS TRANSMISSION COMPANY  
 CAG-14.  
 OMITTED  
 CAG-15.  
 DOCKET# CP98-800,000, EASTERN SHORE NATURAL GAS COMPANY

**Hydro Agenda**

H-1.  
 RESERVED

**Electric Agenda**

E-1.  
 DOCKET# RM99-2,000, REGIONAL TRANSMISSION ORGANIZATIONS NOTICE OF PROPOSED RULEMAKING.

**Oil and Gas Agenda**

**I. PIPELINE RATE MATTERS**

PR-1.  
 RESERVED

**II. PIPELINE CERTIFICATE MATTERS**

PC-1.  
 RESERVED

**David P. Boergers,**  
 Secretary.

[FR Doc. 99-11778 Filed 5-6-99; 12:13 pm]  
 BILLING CODE 6717-01-U

**ENVIRONMENTAL PROTECTION AGENCY**

[FRL-6339-1]

**Agency Information Collection Activities: Proposed Collection; Comment Request; Information Collection Request for Customer Satisfaction Surveys**

**AGENCY:** Environmental Protection Agency (EPA).  
**ACTION:** Notice.

**SUMMARY:** In compliance with the Paperwork Reduction Act (44 U.S.C. 3501 *et seq.*), this document announces that the EPA is planning to submit the following continuing Information Collection Request (ICR) to the Office of Management and Budget (OMB): Information Collection Request for Customer Satisfaction Surveys, EPA #1711.02, OMB Control Number 2090-0019, expiring 10/31/99. Before submitting the ICR to OMB for review and approval, the EPA is soliciting comments on specific aspects of the proposed information collection as described below.

**DATES:** Comments must be submitted on or before June 9, 1999.

**ADDRESSES:** USEPA, Office of Policy, ORMI/CSP-2161, 401 M Street SW, Washington, DC 20460. For printed copies of the ICR, call: 202-260-3096; to fax requests and comments, dial: 202-260-4968; electronically access a draft burden table at: <http://www.epa.gov/customerservice/ombdraft.htm> after May 15; when completed for OMB submittal, the full application will be accessible electronically at: <http://www.epa.gov/icr/icr/1711.htm>

**FOR FURTHER INFORMATION CONTACT:** Pat Bonner, telephone: 202-260-0599; fax 202-260-4968.

**SUPPLEMENTARY INFORMATION:**

**Affected entities:** Entities potentially affected by this action are those which request or receive Agency information, products or services, or participate in Agency processes.

**Title:** Information Collection Request for Customer Satisfaction Surveys, OMB Control Number 2090-0019, EPA ICR Number 1711.02, expiring 10/31/99.

**Abstract:** Voluntary customer surveys will involve individuals who experience

EPA services directly. The EPA will use all available feedback gathering mechanisms to determine the level of customer satisfaction with attributes of its services. The EPA will use information obtained to assist in evaluating and improving service delivery and processes. The Agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

The EPA encourages comments to evaluate or suggest: whether the proposed collection of information is necessary for the proper performance of the functions of the Agency; the accuracy of the Agency's burden estimate and the validity of the methodology and assumptions used; how to enhance the quality, utility, and clarity of the information to be collected; and how to minimize the burden of the collection of information on those who are to respond, including appropriate applications of information technology.

**Burden:** The average estimated respondent burden is 14.4 minutes. Burden means the total time, effort, or financial resources expended by persons to generate, maintain, retain, or disclose or provide information to or for a Federal agency, including the time needed to: review instructions; develop, acquire, install, and utilize technology and systems for the purposes of collecting, validating, and verifying information, processing and maintaining information, and disclosing and providing information; adjust the existing ways to comply with any previously applicable instructions and requirements; train personnel to be able to respond to a collection of information; search data sources; complete and review the collection of information; and transmit or otherwise disclose the information.

Time is the only direct respondent cost. Respondent cost was calculated using \$550.00 as the median for a middle income family weekly earnings for wage and salary workers. The EPA estimates the following for the year 2000-2002:

Year	Respondents	Burden hours	Respondent cost
2000 .....	97,900	31,500	\$433,125
2001 .....	89,900	17,600	242,000
2002 .....	95,400	18,600	255,750

Dated: April 21, 1999.

**Paul Lapsley,**

*Acting Director, Regulatory Information  
Division, Office of Policy.*

[FR Doc. 99-11709 Filed 5-7-99; 8:45 am]

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## ENVIRONMENTAL PROTECTION AGENCY

[FRL-6338-7]

### Agency Information Collection Activities: Submission for OMB Review; Comment Request; the 1999 National Survey of Local Emergency Planning Committees

**AGENCY:** Environmental Protection  
Agency (EPA).

**ACTION:** Notice.

**SUMMARY:** In compliance with the Paperwork Reduction Act (44 U.S.C. 3501 *et seq.*), this document announces that the following Information Collection Request (ICR) has been forwarded to the Office of Management and Budget (OMB) for review and approval: The 1999 National Survey of Local Emergency Planning Committees. The ICR describes the nature of the information collection and its expected burden and cost; where appropriate, it includes the actual data collection instrument.

**DATES:** Comments must be submitted on or before June 9, 1999.

**FOR FURTHER INFORMATION CONTACT:** Sandy Farmer at EPA by phone at (202) 260-2740, by email at [farmer.sandy@epa.gov](mailto:farmer.sandy@epa.gov), or download a copy of the ICR off the Internet at <http://www.epa.gov/icr> and refer to EPA ICR No. 1903.01.

#### SUPPLEMENTARY INFORMATION:

**Title:** The 1999 National Survey of Local Emergency Planning Committees, (EPA ICR No. 1903.01). This is a new collection.

**Abstract:** The Environmental Protection Agency, Office of Chemical Emergency Preparedness and Prevention (CEPPO) proposes to conduct a nationwide survey of Local Emergency Planning Committees (LEPCs). The information will be used to assess the general progress, status, and activity level of LEPCs. This collection also addresses reporting requirements under the Government Performance and Results Act (GPRA) of 1993, which stipulates that agencies focus on evaluating their program activities in terms of outputs and outcomes. This ICR is necessary to evaluate whether CEPPO is successfully providing national leadership and

assistance to local communities in preparing for and preventing chemical emergencies.

In general, LEPCs provide local citizens an opportunity to participate actively in understanding chemical hazards, planning for emergency response, and reducing the risk of chemical emergencies. To be judged effective, LEPCs must be compliant with the requirements of EPCRA and actively carry out these responsibilities. LEPC's level of satisfaction with the information, guidance, and support they receive will heavily influence their ability to fulfill their duties. The 1999 National Survey of LEPCs will collect information to evaluate the status and activity level of these planning bodies and their satisfaction with CEPPO products and services.

This proposed information collection builds upon previous assessments conducted by CEPPO. In 1994, a nationwide survey of LEPCs revealed various strengths and weaknesses among LEPCs. Since that time, no systematic nationwide measurement of the progress of LEPCs has been conducted. Over the past five years, local emergency planning has evolved, most notably, in the amount of information that is now available to assist LEPCs in preparing for and preventing chemical emergencies. Moreover, in June 1999, this information will expand further with the addition of facility specific chemical hazards data and risk management plans made available under amendments to the Clean Air Act in 1990 (Section 112(r)—the Risk Management Program Rule for the prevention of chemical accidents).

The primary goals of this research are to: (1) track the progress of LEPCs by updating the 1994 baseline data on a series of key performance indicators; and (2) probe current LEPC practices and preferences regarding several important sets of issues—including: communications with local citizens, proactive accident prevention efforts, and the effectiveness of selected CEPPO products and services.

An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. The OMB control numbers for EPA's regulations are listed in 40 CFR part 9 and 48 CFR Chapter 15.

The **Federal Register** document required under 5 CFR 1320.8(d), soliciting comments on this collection of information was published on 02/12/99 (64 FR 7189-7190); two (2) comments were received.

**Burden Statement:** The annual public reporting and recordkeeping burden for this collection of information is estimated to average 0.25 hours per response. Burden means the total time, effort, or financial resources expended by persons to generate, maintain, retain, or disclose or provide information to or for a Federal agency. This includes the time needed to review instructions; develop, acquire, install, and utilize technology and systems for the purposes of collecting, validating, and verifying information, processing and maintaining information, and disclosing and providing information; adjust the existing ways to comply with any previously applicable instructions and requirements; train personnel to be able to respond to a collection of information; search data sources; complete and review the collection of information; and transmit or otherwise disclose the information.

**Respondents/Affected Entities:** Chairs or other leaders on Local Emergency Planning Committees (LEPCs).

**Estimated Number of Respondents:** 3,300.

**Frequency of Response:** This is a one-time survey.

**Estimated Total Annual Hour Burden:** 825 hours.

**Estimated Total Annualized Capital, Operating/Maintenance Cost Burden:** \$0.

Send comments on the Agency's need for this information, the accuracy of the provided burden estimates, and any suggested methods for minimizing respondent burden, including through the use of automated collection techniques to the following addresses. Please refer to EPA ICR No. 1903.01 in any correspondence.

Ms. Sandy Farmer, U.S. Environmental Protection Agency, Office of Policy, Regulatory Information Division (2137), 401 M Street, SW, Washington, DC 20460;

and

Office of Information and Regulatory Affairs, Office of Management and Budget, Attention: Desk Officer for EPA, 725 17th Street, NW, Washington, DC 20503.

Dated: May 4, 1999.

**Joseph Retzer,**

*Director, Regulatory Information Division.*  
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