

nominal level to stricter access levels for classified records zones. The access card system is part of the security management system which meets the accreditation standards of the Government intelligence agencies for storage of classified information, and serves to comply with E.O. 12958.

Dated: April 7, 1998.

**L. Reynolds Cahoon,**

*Assistant Archivist for Human Resources and Information Services.*

[FR Doc. 98-9729 Filed 4-13-98; 8:45 am]

BILLING CODE 7515-01-P

**NATIONAL ARCHIVES AND RECORDS ADMINISTRATION**

**Agency Information Collection Activities: Proposed Collection; Comment Request**

**AGENCY:** National Archives and Records Administration (NARA).

**ACTION:** Notice.

**SUMMARY:** NARA is giving public notice that the agency proposes to conduct a Customer Satisfaction Survey at the National Personnel Records Center (Military Personnel Records [MPR] facility) of the National Archives and Records Administration. The public is invited to comment on the proposed information collection pursuant to the Paperwork Reduction Act of 1995.

**DATES:** Written comments must be received on or before June 15, 1998 to be assured of consideration.

**ADDRESSES:** Comments should be sent to: Paperwork Reduction Act Comments (NHP), Room 3200, National Archives and Records Administration, 8601 Adelphi Rd, College Park, MD 20740-6001; or faxed to 301-713-6913; or electronically mailed to [tamee.fechhelm@arch2.nara.gov](mailto:tamee.fechhelm@arch2.nara.gov).

**FOR FURTHER INFORMATION CONTACT:** Requests for additional information or copies of the proposed information collection and supporting statement should be directed to Tamee Fechhelm at telephone number 301-713-6730, or fax number 301-713-6913.

**SUPPLEMENTARY INFORMATION:** Pursuant to the Paperwork Reduction Act of 1995 (Pub. L. 104-13), NARA invites the general public and other Federal agencies to comment on proposed information collections. The comments and suggestions should address one or more of the following points: (a) Whether the proposed information collection is necessary for the proper performance of the functions of NARA;

(b) the accuracy of NARA's estimate of the burden of the proposed information collection; (c) ways to enhance the quality, utility, and clarity of the information to be collected; and (d) ways, including the use of information technology, to minimize the burden of the collection of information on respondents. The comments that are submitted will be summarized and included in the NARA request for Office of Management and Budget (OMB) approval. All comments will become a matter of public record. In this notice, NARA is soliciting comments concerning the following information collection:

*Title:* Military Personnel Records (MPR) Customer Satisfaction Survey.

*OMB number:* 3095-00XX.

*Agency form number:* N/A.

*Type of review:* Regular.

*Affected public:* Federal, state and local government agencies, veterans, and individuals who write the Military Personnel Records (MPR) facility for information from or copies of official military personnel files.

*Estimated number of respondents:* 21,333.

*Estimated time per response:* 15 minutes.

*Frequency of response:* On occasion (when respondent writes to MPR requesting information from official military personnel files).

*Estimated total annual burden hours:* 5,333 hours.

*Abstract:* The information collection is prescribed by EO 12862 issued September 11, 1993, which requires Federal agencies to survey their customers concerning customer service. The general purpose of this data collection is to initially support the business process reengineering (BPR) of the MPR reference service process and then provide MPR management with an ongoing mechanism for monitoring customer satisfaction. In particular, the purpose of the proposed MPR Customer Satisfaction Survey is to (1) provide baseline data concerning customer satisfaction with MPR's reference service process, (2) identify areas within the reference service process for improvement, and (3) provide MPR management with customer feedback on the effectiveness of BPR initiatives designed to improve customer service as they are implemented. In addition to supporting the BPR effort, the proposed MPR Customer Satisfaction Survey will help NARA in responding to performance planning and reporting requirements contained in the

Government Performance and Results Act (GPRA).

Dated: April 7, 1998.

**L. Reynolds Cahoon,**

*Assistant Archivist for Human Resources and Information Services.*

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**NATIONAL CREDIT UNION ADMINISTRATION**

**Sunshine Act**

**TIME AND DATE:** 10:00 a.m., Thursday, April 16, 1998.

**PLACE:** Board Room, 7th Floor, Room 7047, 1775 Duke Street, Alexandria, VA 22314-3428.

**STATUS:** Open.

**MATTERS TO BE CONSIDERED:**

1. Request from Credit Union to Convert Insurance.
2. Requests from Three (3) Federal Credit Unions to Convert to Community Charters.
3. Appeal from a Federal Credit Union of the Regional Director's Approval of a Field of Membership Overlap.
4. Final Rule: Amendments to Part 703, Investment and Deposit Activities, and Part 704, Corporate Credit Unions, NCUA's Rules and Regulations.
5. Interpretive Ruling and Policy Statement (IRPS). (IRPS 98-2 adoption; IRPS 92-1 rescission.)
6. Year 2000 Issues: NCUA's Y2K Efforts.

**RECESS:** 11:15 a.m.

**TIME AND DATE:** 11:30 a.m., Thursday, April 16, 1998.

**PLACE :** Board Room, 7th Floor, Room 7047, 1775 Duke Street, Alexandria, VA 22314-3428.

**STATUS:** Closed.

**MATTERS TO BE CONSIDERED:**

1. Four (4) Administrative Actions under Part 704 of NCUA's Rules and Regulations. Closed pursuant to exemption (8).
2. Four (4) Personnel Actions. Closed pursuant to exemptions (2) and (6).

**FOR FURTHER INFORMATION CONTACT:** Becky Baker, Secretary of the Board, Telephone (703) 518-6304.

**Becky Baker,**

*Secretary of the Board.*

[FR Doc. 98-9966 Filed 4-10-98; 12:10 pm]

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