

OFFICE OF PERSONNEL MANAGEMENT

Proposed Civilian Acquisition Workforce Personnel Demonstration Project; Department of Defense (DoD)

AGENCY: Office of Personnel Management.

ACTION: Notice of intent to implement demonstration project.

SUMMARY: Title VI of the Civil Service Reform Act, 5 U.S.C. 4703, authorizes the Office of Personnel Management (OPM) to conduct demonstration projects that experiment with new and different personnel management concepts to determine whether such changes in personnel policy or procedures would result in improved Federal personnel management.

Section 4308 of the National Defense Authorization Act for Fiscal Year 1996 (Pub. L. 104-106; 10 U.S.C.A. § 1701 note), as amended by section 845 of the National Defense Authorization Act for Fiscal Year 1998 (Pub. L. 105-85), permits the Department of Defense (DoD), with the approval of OPM, to conduct a personnel demonstration project within the Department's civilian acquisition workforce and those supporting personnel assigned to work directly with the acquisition workforce. DoD is proposing a demonstration project to cover the civilian acquisition workforce and teams of personnel, more than half of which consist of members of the acquisition workforce and the remainder of which consist of supporting personnel assigned to work directly with the acquisition workforce, throughout DoD. The total number of participants is limited to 95,000.

DATES: Comment date: To be considered, written comments must be submitted on or before public hearings will be scheduled as follows:

1. 23 April 1998, 10 A.M.; at Essayons Theater Bldg 219, 19th St., Ft. Belvoir, VA 22060.
2. 30 April 1998, 10 A.M.; at 100 N. Sepulveda Blvd., Conference Room Plaza Level, El Segundo, CA 90245.
3. 5 May 1998, 10 A.M.; at Air Force Museum Auditorium, 1100 Spaatz St., Wright-Patterson AFB, OH 45433-7102.

At the time of the hearings, interested persons or organizations may present their written or oral comments on the proposed demonstration project. The hearings will be informal. However, anyone wishing to testify should contact the person listed under **FOR FURTHER INFORMATION CONTACT** and state the hearing location, so that OPM can plan the hearings and provide sufficient time for all interested persons and

organizations to be heard. Priority will be given to those on the schedule, with others speaking in any remaining available time. Each speaker's presentation will be limited to five minutes. Written comments may be submitted to supplement oral testimony during the public comment period.

ADDRESSES: Comments may be mailed to Helen C. Onufrak, U.S. Office of Personnel Management, 1900 E Street NW., Room 7460, Washington, DC 20415.

FOR FURTHER INFORMATION CONTACT: On proposed demonstration project: OSD Greg Giddens, Acquisition Workforce Personnel Demonstration, 5203 Leesburg Pike, Suite 1404, Falls Church, VA 22041, 703-602-8652; on proposed demonstration project and public hearings: OPM Helen C. Onufrak, U.S. Office of Personnel Management, 1900 E Street NW., Room 7460, Washington, DC 20415, 202-606-1506.

SUPPLEMENTARY INFORMATION: The Department of Defense (DoD) has submitted a proposed demonstration project entitled "Department of Defense Acquisition Workforce Personnel Demonstration Project" for consideration under chapter 47 of title 5, United States Code.

The purpose of this project is to demonstrate a flexible and responsive personnel system that will enhance the Department's ability to attract, retain, and motivate a high-quality workforce. To this end, the proposed project involves: (1) Expansion of the candidate selection process; (2) establishment of three appointment authorities (permanent, modified term, and temporary limited); (3) extended probationary period for new employees in certain circumstances; (4) modified reduction-in-force (RIF) procedures; (5) broadbanding; (6) simplified job classification; (7) a contribution-based compensation and appraisal system; (8) academic degree and certificate training; (9) sabbaticals; and (10) a voluntary emeritus program.

Dated: March 18, 1998.

Office of Personnel Management.

Janice R. Lachance,
Director.

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I. Executive Summary

The project was designed by a Process Action Team (PAT) under the authority of the Under Secretary of Defense for Acquisition and Technology, with the participation of and review by DoD and the Office of Personnel Management (OPM). The purpose of the project is to enhance the quality, professionalism, and management of the DoD acquisition workforce through improvements in the efficiency and effectiveness of the human resources management system. The project interventions will strive to achieve the best workforce for the acquisition mission, adjust the workforce for change, and improve workforce quality. The project framework addresses all aspects of the human resources life-cycle model.

II. Introduction

A. Purpose

The purpose of the project is to demonstrate that the effectiveness of DoD acquisition can be enhanced by allowing greater managerial control over personnel processes and functions and, at the same time, expand the opportunities available to employees through a more responsive and flexible personnel system. The quality of DoD acquisition activities, people, and products has been under intense scrutiny in recent years. The perceived deterioration of quality is believed to be due, in substantial part, to the erosion of control that line managers have over their human resources. This demonstration project will provide managers, at the lowest practical level, the authority, control, and flexibility

they need to achieve quality acquisition processes and quality products. This project not only provides a system that retains, recognizes, and rewards employees for their contribution, but also supports their personal and professional growth.

B. Problems With the Present System

One of the goals of the Defense Acquisition Workforce Improvement Act (DAWIA) is to create well-trained, multi-skilled professionals who can completely and effectively manage multi-million-dollar programs. Additionally, Integrated Product Teams (IPTs) require multi-skilled personnel who can function in a dynamic team environment. The acquisition professional who thinks "outside the box," can operate effectively in more than one functional area, and is willing to take managed risks, will be the individual most likely to be a high contributor to the team. Because of this, the current personnel system must be re-engineered to provide incentives and rewards to employees who exhibit these characteristics and who increase their contribution to the acquisition mission accordingly. Hiring restrictions and overly complex job classifications unduly exhaust valuable resources and unnecessarily detract attention from the acquisition mission. Managers must be able to compete with the private sector for the best talent and be able to make timely job offers to potential employees. Those same managers need the tools to reward employees for excellence, so that the acquisition systems produced reflect the quality of such a workforce. A contribution-based compensation system will help managers acquire these tools and provide a forum in which to apply them. The acquisition process is continually changing and is moving more toward a team environment; therefore, managers must be given local control of positions and their classification in order to move employees freely within their organization when demanded by the mission, and to provide developmental opportunities for employees. Additionally, managers have only limited tools to shape the workforce to ensure continued growth of new ideas, perspectives, and state-of-the-art skills for the 21st century. In summary, today's acquisition workforce management problems appear to be largely outside the control of the acquisition managers. The inflexibility

of many of today's personnel processes and the diffused authority, accountability, and approval chains throughout the organizations, result in a workforce that cannot posture itself for the rapidly changing technological and business environment. Also, the current personnel system does not provide an environment that motivates employees to continue to increase their contribution to the organization and the mission. This demonstration is designed to provide an encouraging environment that promotes the growth of all employees and to improve the local acquisition managers' ability and authority to manage the acquisition workforce effectively.

C. Changes Required/Expected Benefits

This project will demonstrate that a human resource system tailored to the mission and needs of the DoD acquisition workforce will result in: (a) Increased quality in the acquisition workforce and the products it acquires; (b) increased timeliness of key personnel processes; (c) workforce data trends toward higher retention rates of "excellent contributors" and separation rates of "poor contributors"; (d) increased satisfaction of serviced DoD customers with the acquisition process and its products; and (e) increased workforce satisfaction with the personnel management system.

The DoD acquisition workforce demonstration program builds on the features of demonstration projects at the Air Force Research Laboratory, Department of the Navy (China Lake), and National Institute of Standards and Technology (NIST). The long-standing Department of the Navy (China Lake) and NIST demonstration projects have produced impressive statistics on job satisfaction for their employees versus that for the Federal workforce in general. Therefore, in addition to the expected benefits mentioned above, it is anticipated that the DoD acquisition workforce demonstration project will result in more satisfied employees as a consequence of the demonstration's pay equity, classification accuracy, and fairness of performance management. A full range of measures will be collected during project evaluation (sections VII and VIII.B).

D. Bargaining Requirements

Employees within a unit to which a labor organization is accorded exclusive recognition under Chapter 71 of title 5, United States Code, shall not be

included as part of the demonstration project unless the exclusive representative and the agency have entered into a written agreement covering participation in and implementation of this project. The parties may use mediation or any other mutually acceptable means to resolve disputes over the implementation of the project with respect to unit employees. Neither party may request the assistance of the Federal Service Impasses Panel to resolve such disputes.

Either labor or management may unilaterally withdraw from negotiations over the application of this demonstration project to bargaining unit members at any time up until final agreement approval, without such action being considered an unfair labor practice under Section 7116 of title 5, United States Code for refusing to negotiate in good faith.

Written agreements addressing the initial implementation of the demonstration project to bargaining unit members are subject to higher-level review and approval within DoD prior to implementation. This review is to ensure local agreements comply with the requirements of the demonstration project and any Service-wide implementing directives. The decision of the higher-level review is not subject to third-party intervention or review. Written agreements established under this paragraph shall be considered "local agreements subject to a national or controlling agreement at a higher level" as provided in 5 U.S.C. 7114(c)(4), and the approved demonstration project shall be considered a "national agreement" under that section.

Once a written agreement is reached and approved allowing for the local implementation of the project, all subsequent negotiations during the life of the project shall be subject to binding impasse procedures under Section 7119 of title 5, United States Code, or to alternative impasse procedures agreed to by the parties.

E. Participating Organizations

The DoD Acquisition Workforce Personnel Demonstration Project will include various organizational elements of the Air Force, Army, Navy, Marine Corps, Defense Information Systems Agency, and Defense Logistics Agency. Participating organizations are shown in Table 1.

TABLE 1- PARTICIPATING ORGANIZATIONS

| Command | Air Force | Locations |
|--------------------------------------|---|--------------------|
| | Organization/Office Symbol | |
| Air Force Materiel Command (AFMC) | Arnold Engineering Development Center (AEDC) - 656 ABW / DO, FM, IN, PK, SD, XP | Arnold AFB, TN |
| AFMC | Air Force Development Test Center (AFDTC) - 96 ABW / 39 FTS, 40 FTS, 46 Ops Gp, 46 Ops Sq, 46 TS, 46 TW - TS, 96 Comm Gp, 96 Computer Sq, 96 Med Support Sq, 96 Services Sq, AS, BC, CC, CD, CE, DR, FM, PK, SE, XP | Eglin AFB, FL |
| AFMC | AFDTC - 96 ABW / 46 OPS, DET 1 | Hurlburt Field, FL |

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| AFMC | AFDTC - 96 ABW / 46 TG - CC, 586 FTS, 746 TS, 846 TS, TGR, XP | Holloman AFB, NM |
| AFMC | AFDTC - 96 ABW / 46 TG, DET 1 | White Sands Missile Range, NM |
| AFMC | AFDTC / 46 LG, 46 LSS, 46 Maint Sq | Eglin AFB, FL |
| AFMC | AFDTC / 46 OG, OL-AA | Robins AFB, GA |
| AFMC | AFDTC / 46 OG, OL-AB | McClellan AFB, CA |
| AFMC | AFDTC / 46 TS DET 1 | Hanscom AFB, MA |
| AFMC | Air Force Flight Test Center (AFFTC) - 412 TW / BX, CA, CC, EW, LG, RM, TS, CV, OG, RL, USAFTPS, Det 1, Det 3, FTC/CC, CD, CV, FM, BC, EM, PK, SE, MQ, XP, JA, PA, HO, IN, IG, 95 ABW / CC, CV, XP, MU, HC, CP, SL, CE, 95 Support Group | Edwards AFB, CA |
| AFMC | AFFTC - 412 TW / EW, LGLL-2 | AF Plant 04, TX |
| AFMC | AFFTC - 412 TW / HN, LGLL-10, LGLL-13, LGLL-8 | Wright-Patterson AFB, OH |
| AFMC | AFFTC - 412 TW / LGLL- 1 | Seattle, WA |
| AFMC | AFFTC - 412 TW / LGLL- 5A | Long Beach, CA |
| AFMC | AFFTC - 412 TW / LGLL- 6A | Hurlburt Field, FL |
| AFMC | AFFTC - 412 TW / LGLL- 9A | Tinker AFB, OK |
| AFMC | AFFTC - 412 TW / TSIO | Kirtland AFB, NM |
| AFMC | AFFTC - 412 TW / TSU | Hill AFB, UT |
| AFMC | AFFTC - 95 ABW / ASX, CE, DP, SC, XP | Edwards AFB, CA |
| AFMC | AFFTC / AFEREG, BC, CD, EM, FM, PK, XP | Edwards AFB, CA |

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| AFMC | Aeronautical Systems Center (ASC) - 645 Mat Sqd / TM | Kirtland AFB, NM |
| AFMC | ASC - 88 ABW / DET 4 | Ontario, CA |
| AFMC | ASC - 88 ABW / FMPM-1, PKW | Wright-Patterson AFB, OH |
| AFMC | ASC - 88 ABW / RAB | Tinker AFB, OK |
| AFMC | ASC - 88 ABW / REB | Greenville, TX |
| AFMC | ASC / 645 MATS, AZ, BC, CCZ, CV, EM, EN, FB, FM, HP, HR, LP, LU, PK, RA, SC, SE, SM, SY, VC, VJ, XR, YC, YD, YP, YT, YW | Wright-Patterson AFB, OH |
| AFMC | ASC / AL, AS, AY/CCQ, CY, EN, FM, PK, YH, YU | Eglin AFB, FL |
| AFMC | ASC / Det | Patuxent River NAS, MD |
| AFMC | ASC / Det, Det 4, EN, RA, SY | Palmdale AF Plant, CA |
| AFMC | ASC / SY/YP | Gifu AFB, Japan |
| AFMC | ASC / SYR-YJ | Arlington, VA |
| AFMC | Electronic Systems Center (ESC) - ALL | All Locations |
| AFMC | HQ AFMC - Contracting Office / PKL | Hill AFB, UT |
| AFMC | HQ AFMC - FOA - OAS / DR | Kirtland AFB, NM |
| AFMC | HQ AFMC - Space Sys Support Gr / AX, DR - FOA, RM, SD, SE, SIB, SM, SR | Peterson AFB, CO |
| AFMC | HQ AFMC - Space Sys Support Gr / DET1, DR - FOA | Lowry AFB, CO |
| AFMC | HQ AFMC - Space Sys Support Gr / DR - FOA | Falcon AFB, CO |
| AFMC | HQ AFMC - Tech Transition Office / TT | Wright-Patterson AFB, OH |
| AFMC | HQ AFMC / CEPX, DO, | Wright-Patterson AFB, OH |

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| | DPEE, DR, EN, FM, IG, INS, LG, LO, PK, SC, SPP, STX, XP | |
| AFMC | Human Systems Center (HSC) - 70 ABG / SVF | Brooks AFB, TX |
| AFMC | HSC - Institute for Air and Space Medicine | Brooks AFB, TX |
| AFMC | HSC - Institute for ESOH Risk Analysis | Brooks AFB, TX |
| AFMC | HSC / BC, EM, FM, PK, SAS, XR, YA | Brooks AFB, TX |
| AFMC | Oklahoma City - Air Logistics Center (OC-ALC) - 72 ABW / 72GSCB, 72GSVFL, 72LGSISC, 72MDP, 72SGSL, BC, CR, EM, FM, LA, LC, LH, LI, LK, LP, PK, QL, SE, TI | Tinker AFB, OK |
| AFMC | Ogden - Air Logistics Center (OO-ALC) - 75 ABW / BC, CCX, CR, FM, LA, LF, LGSPA, LI, LM, PK, QL, SC, SGSL, TI | Hill AFB, UT |
| AFMC | OO-ALC - 75 ABW / LMSV | Vandenberg AFB, CA |
| AFMC | San Antonio - Air Logistics Center (SA-ALC) - 76 ABW / BC, B-LT, B-MA, CR, DOK, FM, LA, LC, LD, LF, LG, LP, LR, NW, PK, PR, SE, SF, TI | Kelly AFB, TX |
| AFMC | SA-ALC - 76 ABW / LCB | Long Beach, CA |
| AFMC | SA-ALC - 76 ABW / LCOS | Altus AFB, OK |
| AFMC | SA-ALC - 76 ABW / LDEE | Pensacola, FL |
| AFMC | SA-ALC - 76 ABW / LFRM | Randolph AFB, TX |
| AFMC | SA-ALC - 76 ABW / LPFA | W Palm Beach, FL |

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| AFMC | SA-ALC - 76 ABW / NWI | Kirtland AFB, NM |
| AFMC | Sacramento Air Logistics Center (SM-ALC) - 77 ABW / AQ, BC, CEP, CL, DPEL, FM, LA, LG, LH, LI, PK, QL, SC, TI | McClellan AFB, CA |
| AFMC | SM-ALC - 77 ABW / OLLHXX | Tinker AFB, OK |
| AFMC | SM-ALC - 77 ABW / QLA | Palmdale AF Plant, CA |
| AFMC | SM-ALC - 77 ABW / QLPL | Colorado Springs, CO |
| AFMC | Space Missile Center (SMC) - 66 ABG, 61 CS, 61MDS, 61MSS, SMC/ CC, BC, HO, IG, IN, JA, MQ, PA, AX, FM, PK, XR, AD, CI, CL, CW, CZ, MC, MT, MV | Los Angeles, CA |
| AFMC | SMC - Det 8/ CC, CL, CW, PK, AX | Cape Canaveral AFB, FL |
| AFMC | SMC - Det 9 / CL, CW, TE, CC, PK | Vandenberg AFB, CA |
| AFMC | SMC - DET 2, SMC/ CW | Onizuka, CA |
| AFMC | SMC - SMC / PK, TE, TM, AX | Kirtland AFB, NM |
| AFMC | SMC/TE | Houston, TX |
| AFMC | SMC/ AX | Washington, DC |
| AFMC | SMC - AX | Bristol, England |
| AFMC | Warner Robins Air Logistics Center (WR-ALC) - 70 ABW / BC, FM, LB, LF, LG, LJ, LK, LN, LR, LU, LV, LY, PK, QL, SC, SE, SPA, TI | Robins AFB, GA |
| AFMC | WR-ALC - 70 ABW / LUJC | Pensacola, FL |

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| AFMC | WR-ALC - 70 ABW / LUJD | Cherry Point MCAS, NC |
| AFMC | WR-ALC - 70 ABW / ML | Heath, OH |
| Secretary of the Air Force | Assistant Secretary of the Air Force (Acquisition) (SAF/AQ) | Pentagon, VA |

| Army | | |
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| Command | Organization/Office Symbol | Locations |
| Army Acquisition Executive Support Agency (AAESA) | Headquarters, RDAISA. Contract Support Agency (CSA), Acquisition Career Management Office, Joint Simulations (JSIMS), Army Digitization Office (ADO), Leavenworth Support; Pentagon Support; Management Support Training Group | Ft. Belvoir, VA; Pentagon, VA; Orlando, FL; Radford, VA; Alexandria, VA; Falls Church, VA |
| AAESA | PEO Aviation (AVN), includes all associated PM's and Liaison Representatives | Huntsville, AL; Pentagon, VA |
| AAESA | PEO Command, Control and Communication Systems (C3S) | Ft. Monmouth, NJ; Pentagon, VA; Ft. Belvoir, VA; Huntsville, AL; Ft. Sill, OK; Ft. Wayne, IN; Ft. Hood, TX; Seoul, Korea; Yong San, Korea; McLean, VA; White Sands Missile Range, NM; Ft. Bliss, TX; Tallahassee, FL; El Segundo, CA; Ft. Leavenworth, KS; Ft. Sill, OK |
| AAESA | PEO Ground Combat Support Systems (GCSS), includes all associated | Picatinny Arsenal, NJ; Warren, MI; Pentagon, VA; Washington, DC |

| Army | | |
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| | PM's and Liaison Representatives | |
| AAESA | PM, Chemical Demilitarization | Aberdeen Proving Ground, MD; Pentagon, VA; Washington, DC |
| AAESA | PEO Standard Army Management Information Systems (STAMIS), includes all associated PM's and Liaison Representatives | Ft. Belvoir, VA; Ft. Monroe, VA; Ft. Knox, KY; Ft. Monmouth, NJ; Ft. Lee, VA |
| AAESA | PM-Unmanned Aerial Vehicle (UAV) | Huntsville, AL; Pentagon, VA; Washington, DC |
| AAESA | PEO Tactical Missiles, includes all associated PM's and Liaison Representatives | Huntsville, AL; Pentagon, VA; Washington, DC |
| AAESA | PM-Joint Program for Biological Defense | Ft. Ritchie, MD; Falls Church, VA; Ft. Detrick, MD; Aberdeen Proving Ground, MD |
| AAESA | PEO IEW&S, includes all associated PM's and Liaison Representatives | Ft. Monmouth, NJ; Ft. Belvoir, VA |
| AAESA | PEO AMD, includes all associated PM's, Liaison Representatives | Huntsville, AL; Pentagon, VA |
| Army Materiel Command (AMC) | Headquarters - Acquisition | Alexandria, VA |
| AMC | Materiel Readiness Activities | Alexandria, VA; Redstone Arsenal, AL; Ft. Benning, GA; Ft. Bliss, TX; Ft. Bragg, NC; Ft. Campbell, KY; Ft. Carson, CO; Ft. Drum, NY; Yong San, Korea; Seckenheim, Germany; Ft. Richardson, AK; Ft. Huachuca, AZ; Ft. Irwin, CA; Ft. Knox, KY; Ft. Lewis, WA; Ft. Polk, |

| Army | | |
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| | | LA; Ft. Riley, KS; Ft. Stewart, GA; Ft. Leonard Wood, MO |
| AMC | AMC Headquarters Staff Support Activities | Alexandria, VA; Yong San, Korea; Aberdeen Proving Ground, MD; Rock Island, IL; Nahbohnch, Germany |
| AMC | US Army Air and Missile Command (AMCOM [MICOM +ATCOM]) | All Locations |
| AMC | US Army Communications - Electronics Command (CECOM) | All Locations |
| Medical Command (MEDCOM) | US Army Medical Command (MEDCOM)/MCAA | Honolulu, HI; Seattle, WA; El Paso, TX; San Antonio, TX; Augusta, GA; Walter Reed, Washington, DC |
| AMC | Intelligence Operations Center (IOC) / Watervliet Arsenal | Watervliet, NY |
| AMC | US Army Tank Automotive and Armaments Command (TACOM) | Warren, MI; Rock Island, IL; Ft. Bragg, NC; Ft. Knox, KY; Ft. Campbell, KY; Ft. Drum, NY; Ft. Benning, GA; Ft. McPherson, GA; Ft. Stewart, GA; Ft. Polk, LA; Ft. Leonard Wood, MO; Corzal, Panama; Camp Shelby, MS; Ft. Hood, TX; Ft. Bliss, TX; Ft. Sill, OK; Ft. Riley, KS; Ft. Lewis, WA; Ft. Carson, CO; Garwin Field ID; Ft. Huachuca, AZ; Ft. Irwin, CA; Schofield Barracks, HI; Hunter AFB, GA; Kuwait; Ft. Belvoir, VA; Picatinny Arsenal, NJ |

| | Army | |
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| AMC | US Army Test and Evaluation Command (TECOM) Headquarters (DAWIA-coded positions only) | Aberdeen Proving Ground, MD |
| AMC | TECOM - STEWS-MT; STEWS-DT; STEWS-NRA; STEWS-NRD; STEWS-NRO-C; STEWS-NRO-A; STEWS-EPG | White Sands Missile Range, NM; Kirtland AFB, NM; Ft. Huachuca, AZ |
| AMC | TECOM | Ft. Rucker, AL; Ft. Huachuca, AZ; Huntsville, AL; Yuma Proving Ground, AZ |
| Ofc Asst. Secy. of Army (Fin Mgt & Compt) | US Army Cost & Econ Anls Center | Falls Church, VA |
| Ofc Asst. Secy. of Army (Fin Mgt & Compt) | SAFM-BUI | Pentagon, VA |
| Ofc Asst. Secy. of Army (Research, Development & Acquisition) | Director of Assessment and Evaluation (SARD-ZD) | Pentagon, VA |
| Ofc Asst. Secy. of Army (Research, Development & Acquisition) | Deputy Assistant Secretary of the Army for Procurement (SARD-ZP) | Falls Church, VA |
| Ofc Asst. Secy. of Army (Research, Development & Acquisition) | Deputy Assistant Secretary for Plans/Programs/Policy (SARD-ZR) | Radford, VA; Pentagon, VA; Ft. Belvoir, VA |
| Ofc Asst. Secy. of Army (Research, Development & Acquisition) | Deputy for Systems Management (SARD-ZS) | Pentagon, VA |
| Ofc Asst. Secy. of Army (Research, Development & Acquisition) | Deputy Assistant Secretary for Research and Technology (SARD-ZT) | Pentagon, VA |
| Ofc Asst. Secy. of Army (Research, Development & Acquisition) | Management Support; SACO | Pentagon, VA |
| 8 th Army | US Army Contracting Command Korea/EAKC | Seoul, Korea |
| US Army Operational Test | HQ, OPTEC | Alexandria, VA |

| | Army | |
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| and Evaluation Command (OPTEC) | | |
| US Army Operational Test and Evaluation Command (OPTEC) | OPTEC Contracting Activity (OCA) | Ft. Hood, TX |
| US Army Operational Test and Evaluation Command (OPTEC) | Operational Evaluation Command (OEC) | Alexandria, VA |
| US Army Operational Test and Evaluation Command (OPTEC) | Evaluation Analysis Center (EAC) | Aberdeen Proving Ground, MD; Ft. Monmouth, NJ; Ft. Bliss, TX |
| Headquarters Department of the Army (HQDA) | Defense Supply Services Washington (DSSW)/JDSS-W | Washington, DC; Ft. Belvoir, VA; Alexandria, VA; Falls Church, VA |
| National Guard Bureau | PEO/PM RCAS, NGB-RCS-RA | Newington, VA |
| Military Traffic Management Command | MTAQ | Falls Church, VA |
| US Army Space & Missile Defense Command | SMDC | Arlington, VA; Kwajalein Atoll; Huntsville, AL; Fairfax, VA; Colorado Springs, CO; White Sands Missile Range, NM |
| US Army Training & Doctrine Command | Headquarters - TRADOC Acquisition Directorate and Small & Disadvantaged Business Utilization Office | Ft. Monroe, VA |
| US Army Training & Doctrine Command | Directorate of Contracting and TRADOC Contracting Activity | Ft. Eustis, VA |
| US Army Training & Doctrine Command | Directorate of Contracting and Mission Contracting Activity | Ft. Leavenworth, KS |
| US Army Training & Doctrine Command | Directorate of Contracting and Mission Contracting Activity | Ft. Lee, VA |
| US Army Training & Doctrine Command | Directorates of Contracting | Ft. Knox, KY; Ft. Benning, GA; Ft. Leonard Wood, MO; Ft. Bliss, TX; Ft. Sill, |

| Army | | |
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| | | OK; Ft. Huachuca, AZ; Carlisle Barracks, PA; Ft. Jackson, SC; Ft. Gordon, GA; Ft. McClellan, AL; Ft. Rucker, AL; Ft. Lee, VA; Presidio at Monterey, CA. |
| US Army Corps of Engineers | Engineering and Support Centers, Directorate of Contracting (Note: Only 1102, 1103, 1105 and 1106 positions will participate in this demonstration project.) | Huntsville, AL |
| US Army Corps of Engineers | Headquarters (Note: Only 1102, 1103, 1105 and 1106 positions will participate in this demonstration project.) | Washington, DC |
| US Army Corps of Engineers | Regional Headquarters (Note: Only 1102, 1103, 1105 and 1106 positions will participate in this demonstration project.) | Omaha, NE; Chicago, IL |
| US Army Corps of Engineers | Division, Directorates of Contracting (Note: Only 1102, 1103, 1105 and 1106 positions will participate in this demonstration project.) | Cincinnati, OH; Vicksburg, MS; New York, NY; Portland, OR; Honolulu, HI; Atlanta, GA; San Francisco, CA; Dallas, TX; |
| US Army Corps of Engineers | District Contracting Offices (Note: Only 1102, 1103, 1105 and 1106 positions will participate in this demonstration project.) | Huntington, WV; Louisville, KY; Nashville, TN; Pittsburgh, PA; Buffalo, NY; Chicago, IL; Detroit, MI; Memphis, TN; New Orleans, LA; St. Louis, MO; Vicksburg, MS; Rock Island, IL; St. Paul, MN; Baltimore, MD; New York, NY; Norfolk, VA; Philadelphia, PA; Waltham, MA; Kansas City, MO; Omaha, NE; Portland, OR; Seattle, WA; Walla Walla, WA; Camp Zuma, Japan; |

| Army | | |
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| | | Anchorage, AK; Charleston, SC; Jacksonville, FL; Mobile, AL; Savannah, GA; Wilmington, NC; Albuquerque, NM; Los Angeles, CA; Sacramento, CA; San Francisco, CA; Ft. Worth, TX; Galveston, TX, Little Rock, AR; Tulsa, OK; Frankfurt, Germany; Seoul, Korea |
| US Army Corps of Engineers | Transatlantic Programs Center, Directorate of Contracting (Note: Only 1102, 1103, 1105 and 1106 positions will participate in this demonstration project.) | Winchester, VA |
| US Army Corps of Engineers | Humphreys Engineering Center Support Activity, Contracting Office (Note: Only 1102, 1103, 1105 and 1106 positions will participate in this demonstration project.) | Alexandria, VA |
| US Army Corps of Engineers | Marine Design Center (Note: Only 1102, 1103, 1105 and 1106 positions will participate in this demonstration project.) | Philadelphia, PA |

| Navy | | |
|--|---------------------------------------|------------------|
| Command | Organization/Office Symbol | Locations |
| Assistant Secretary of the Navy (Research, Development and Acquisition) | ASN(RD&A) | Arlington, VA |
| Navy International Program Office | NIPO | Arlington, VA |

| Navy | | |
|---------------------------------------|---|--|
| NAVSUP | NAVICP | Philadelphia, PA |
| Naval Supply Systems Command (NAVSUP) | NAVSUP Headquarters | Mechanicsburg, PA |
| NAVSUP | Navy Fleet Material Support Office | Mechanicsburg, PA |
| NAVSUP | Fleet and Industrial Supply Center | Norfolk, VA; Virginia Beach, VA; Portsmouth, VA; Yorktown, VA; Williamsburg, VA; Colts Neck, NJ; Leonardo, NJ; Philadelphia, PA; Newport, RI; Washington, DC |
| NAVSUP | Fleet and Industrial Supply Center, Puget Sound | Bremerton, WA |
| NAVSUP | Fleet and Industrial Supply Center | San Diego, CA |
| Naval Sea Systems Command (NAVSEA) | SEA 91 (Acquisition) | Arlington, VA |
| NAVSEA | PEO CLA | Arlington, VA |
| NAVSUP | Fitting Out and Supply Assistance Center | Norfolk, VA |
| NAVSUP | Fleet and Industrial Supply Center | Pearl Harbor, HI |
| NAVAL Center for Acquisition Training | NCAT | Norfolk, VA |

| Marines | | |
|------------------------------|--|--------------------------------------|
| Command | Organization/Office Symbol | Locations |
| Marine Corps Systems Command | Amphibious Vehicle Test Bed (AVTB) | Camp Pendleton, CA |
| Marine Corps Systems Command | MARCORSYSCOM-Headquarters; CSLE; Program Support Section | Quantico, VA; Warren, MI; Albany, GA |
| Marine Corps Systems Command | Marine Corps Tactical Systems Support Activity- | Camp Pendleton, CA |

| | | |
|------------------------------|----------|-----------------------|
| | (MCTSSA) | |
| Marine Corps Systems Command | | Picatinny Arsenal, NJ |

| DoD | | |
|---|--|--|
| Command | Organization/Office Symbol | Locations |
| Under Secretary of Defense (Acquisition and Technology) | Director, Defense Procurement | Pentagon, VA |
| Under Secretary of Defense (Acquisition and Technology) | Director, Acquisition Program Integration | Pentagon, VA |
| Under Secretary of Defense (Acquisition and Technology) | Deputy Under Secretary of Defense (Acquisition Reform) | Pentagon, VA |
| Under Secretary of Defense (Acquisition and Technology) | Director, Test, Systems Engineering and Evaluation | Pentagon, VA |
| DARPA | DARPA/C MO | Arlington, VA |
| Defense Finance and Accounting Service (DFAS) | Acquisition Support Organization (ASO) | Arlington, VA |
| DFAS | Integrated Contracting Office (ICO) | Arlington, VA |
| DFAS | Contract Support Organization (CSO) | Cleveland, OH; Columbus, OH; Denver, CO; Indianapolis, IN; Kansas City, MO |
| Defense Information Services Agency (DISA) | D2, D4, D6/JE, D7, D8, CIO, COS, DC, DISC, NC, SA, TC, DITCO-NCR, DITCO Europe | Arlington, VA |
| DISA | D3/WE | NCR, MD/VA/DC; Slidell, LA; Pensacola, FL |
| DISA | DITCO | Scott AFB, IL; Wheeler AFB, HI |

| | DoD | |
|--|----------------------------|--|
| DISA | DMC | Chambersburg, PA; Columbus, OH; Dayton, OH; Denver, CO; Huntsville, AL; Gunter AFB, AL; Hill AFB, UT; Oklahoma City, OK; Rock Island, IL; Sacramento, CA; San Antonio, TX; San Diego, CA; Warner Robins, GA |
| DISA | Ft. Huachuca | Ft. Huachuca, AZ |
| DISA | Ft. Monmouth | Ft. Monmouth, NJ |
| DISA | DT Alaska | Elmendorf AFB, AK |
| Defense Logistics Agency (DLA)/DAPSC | Office of Contracting | Ft. Belvoir, VA |
| DLA/DLA Administrative Support Center | DASC | Ft. Belvoir, VA |
| DLA/Defense Contract Management Command (DCMC) | DCMC-Hartford | Hartford, CT |
| DLA/Defense Contract Management Command | DCMC-Pratt & Whitney | E. Hartford, CT |
| DLA/Defense Contract Management Command | DCMC-Hamilton-Standard | Hartford, CT |
| DLA/Defense Contract Management Command | DCMC-Phoenix | Phoenix, AZ |
| DLA/Defense Contract Management Command | DCMC-Van Nuys | Van Nuys, CA |
| DLA/Defense Contract Management Command | DCMC-Boeing Canoga Park | Canoga Park, CA |
| DLA/Defense Contract Management Command | DCMC-Seattle | Seattle, WA |
| DLA/Defense Contract Management Command | DCMC-Boeing Seattle | Seattle, WA |
| DLA/Defense Contract Management Command | DCMC-Thiokol | Brigham City, UT |
| DLA/Defense Contract Management Command | DCMC-Boeing St. Louis | St. Louis, MO |

| DoD | | |
|---|-----------------------------|---|
| DLA /Defense Fuel Supply Center | DFSC | Ft. Belvoir, VA |
| DLA/Defense Service Center Philadelphia | DSCP | Philadelphia, PA |
| DLA/Defense National Stockpile Center | DNSC | Ft. Belvoir, VA |
| DLA/Defense Reutilization and Marketing Service | DRMS-Offices of Contracting | Columbus, OH; Battle Creek, MI; Ogden, UT |
| DLA | Materiel Management | Ft. Belvoir, VA |

F. Participating Employees

In determining the scope of the demonstration project, primary consideration was given to the number and diversity of occupations with the DoD acquisition workforce and the teams of personnel, more than half of which consist of members of the acquisition workforce and the remainder of which consist of supporting personnel assigned to work directly with the acquisition workforce, as well as the need for adequate development and testing of the Contribution-based Compensation and Appraisal System (CCAS). Additionally, current DoD human resource management design goals and priorities for the entire civilian workforce were considered. While the intent of this project is to provide DoD activities with increased control and accountability for

their covered workforces, the decision was made to restrict development efforts initially to covered General Schedule (GS) positions. Employees covered under the Performance Management and Recognition System Termination Act (pay plan code GM) are General Schedule employees and are covered under the demonstration project.

Interns assigned to an organization participating in this demonstration are included. Employees in the Student Temporary Employment Program (summer hire and stay in school), all positions designated as primary or secondary law enforcement officer (LEO) positions (5 U.S.C. §§ 5541(3)), and all positions in the Defense Civilian Intelligence Personnel System (DCIPS) (10 U.S.C. Chapter 83) are excluded from the Demonstration Project, even if their series and organizations are listed in Tables 1 and 2. Additionally, this

demonstration project does not cover those positions that have previously been identified for coverage by a science and technology reinvention laboratory demonstration project, the U.S. Army Europe (USAREUR) demonstration project, or the permanent demonstration project at the Naval Command, Control, and Ocean Surveillance Center, San Diego, CA and the Naval Air Warfare Center, Weapons Division, China Lake, CA.

The job series included in the project are identified in Table 2. To determine if your series and organization are included, locate your organization in Table 1 and then find your job series in Table 2. Additional questions, if any, regarding your specific position should be addressed to OSD, Acquisition Workforce Personnel Demonstration Project Office, or refer to the Web Site at www.crfpst.wpafb.af.mil/Demo/.

TABLE 2 - SERIES INCLUDED IN THE DoD ACQUISITION WORKFORCE
PERSONNEL DEMONSTRATION PROJECT

| BUSINESS MANAGEMENT & TECHNICAL MANAGEMENT PROFESSIONAL | |
|---|--|
| SERIES NUMBER | SERIES TITLE |
| 0018 | SAFETY AND OCCUPATIONAL HEALTH MANAGEMENT |
| 0028 | ENVIRONMENTAL PROTECTION SPECIALIST |
| 0030 | SPORTS SPECIALIST |
| 0062 | CLOTHING DESIGN |
| 0080 | SECURITY ADMINISTRATION |
| 0101 | SOCIAL SCIENCE |
| 0110 | ECONOMIST |
| 0170 | HISTORY |

| | |
|------|--|
| 0180 | PSYCHOLOGY |
| 0184 | SOCIOLOGY |
| 0185 | SOCIAL WORKER |
| 0188 | RECREATION SPECIALIST |
| 0190 | GENERAL ANTHROPOLOGY |
| 0201 | PERSONNEL MANAGEMENT |
| 0205 | MILITARY PERSONNEL MANAGEMENT |
| 0212 | PERSONNEL STAFFING SPECIALIST |
| 0221 | POSITION CLASSIFICATION |
| 0230 | EMPLOYEE RELATIONS |
| 0233 | LABOR RELATIONS |
| 0235 | EMPLOYEE DEVELOPMENT |
| 0246 | CONTRACTOR INDUSTRIAL RELATIONS |
| 0260 | EQUAL EMPLOYMENT OPPORTUNITY |
| 0301 | MISCELLANEOUS ADMINISTRATION & PROGRAM |
| 0332 | COMPUTER OPERATION |
| 0334 | COMPUTER SPECIALIST |
| 0340 | PROGRAM MANAGEMENT |
| 0341 | ADMINISTRATIVE OFFICER |
| 0343 | MANAGEMENT AND PROGRAM ANALYSIS |
| 0346 | LOGISTICS MANAGEMENT |
| 0391 | TELECOMMUNICATIONS |
| 0399 | ADMINISTRATIVE/OFFICE SUPPORT STUDENT TRAINEE |
| 0401 | GENERAL BIOLOGICAL SCIENCE |
| 0403 | MICROBIOLOGY |
| 0405 | PHARMACOLOGY |
| 0408 | ECOLOGY |
| 0410 | ZOOLOGY |
| 0413 | PHYSIOLOGY |
| 0414 | ENTOMOLOGY |
| 0415 | TOXICOLOGY |
| 0440 | GENETICS |
| 0460 | FORESTRY |

| | |
|------|--------------------------------------|
| 0493 | HOME ECONOMICS |
| 0501 | FINANCIAL ADMINISTRATION AND PROGRAM |
| 0505 | FINANCIAL MANAGEMENT |
| 0510 | ACCOUNTING |
| 0511 | AUDITING |
| 0544 | CIVILIAN PAY |
| 0560 | BUDGET ANALYSIS |
| 0601 | GENERAL HEALTH SCIENCE |
| 0602 | MEDICAL OFFICER |
| 0630 | DIETICIAN AND NUTRITIONIST |
| 0660 | PHARMACIST |
| 0662 | OPTOMETRIST |
| 0690 | INDUSTRIAL HYGIENE |
| 0701 | VETERINARY MEDICAL SCIENCE |
| 0801 | GENERAL ENGINEERING |
| 0803 | SAFETY ENGINEERING |
| 0804 | FIRE PREVENTION ENGINEERING |
| 0806 | MATERIALS ENGINEERING |
| 0808 | ARCHITECTURE |
| 0810 | CIVIL ENGINEERING |
| 0819 | ENVIRONMENTAL ENGINEERING |
| 0830 | MECHANICAL ENGINEERING |
| 0840 | NUCLEAR ENGINEERING |
| 0850 | ELECTRICAL ENGINEERING |
| 0854 | COMPUTER ENGINEERING |
| 0855 | ELECTRONICS ENGINEERING |
| 0858 | BIOMEDICAL ENGINEERING |
| 0861 | AEROSPACE ENGINEERING |
| 0871 | NAVAL ARCHITECTURE |
| 0873 | SHIP SURVEYING |
| 0880 | MINING ENGINEERING |
| 0881 | PETROLEUM ENGINEERING |
| 0892 | CERAMIC ENGINEERING |
| 0893 | CHEMICAL ENGINEERING |
| 0894 | WELDING ENGINEERING |

| | |
|------|--|
| 0896 | INDUSTRIAL ENGINEERING |
| 0899 | ENGINEERING AND ARCHITECTURE STUDENT TRAINEE |
| 0905 | GENERAL ATTORNEY |
| 0950 | PARALEGAL SPECIALIST |
| 0962 | CONTRACT REPRESENTATIVE |
| 1001 | GENERAL ARTS AND INFORMATION |
| 1010 | EXHIBITS SPECIALIST |
| 1020 | ILLUSTRATING |
| 1035 | PUBLIC AFFAIRS |
| 1060 | PHOTOGRAPHY |
| 1071 | AUDIO-VISUAL PRODUCTION |
| 1082 | WRITING AND EDITING |
| 1083 | TECHNICAL WRITING AND EDITING |
| 1084 | VISUAL INFORMATION |
| 1101 | GENERAL BUSINESS AND INDUSTRY |
| 1102 | CONTRACTING |
| 1103 | INDUSTRIAL PROPERTY MANAGEMENT |
| 1104 | PROPERTY DISPOSAL |
| 1130 | PUBLIC UTILITIES SPECIALIST |
| 1150 | INDUSTRIAL SPECIALIST |
| 1160 | FINANCIAL ANALYSIS |
| 1163 | INSURANCE |
| 1170 | REALTY |
| 1173 | HOUSING MANAGEMENT |
| 1176 | BUILDING MANAGEMENT |
| 1199 | BUSINESS AND INDUSTRY STUDENT TRAINEE |
| 1221 | PATENT ADVISOR |
| 1222 | PATENT ATTORNEY |
| 1301 | GENERAL PHYSICAL SCIENCE |
| 1306 | HEALTH PHYSICS |
| 1310 | PHYSICS |
| 1313 | GEOPHYSICS |
| 1320 | CHEMISTRY |
| 1321 | METALLURGY |

| | |
|------|--|
| 1330 | ASTRONOMY AND SPACE SCIENCE |
| 1340 | METEOROLOGY |
| 1350 | GEOLOGY |
| 1360 | OCEANOGRAPHY |
| 1370 | CARTOGRAPHY |
| 1382 | FOOD TECHNOLOGY |
| 1384 | TEXTILE TECHNOLOGY |
| 1386 | PHOTOGRAPHIC TECHNOLOGY |
| 1410 | LIBRARIAN |
| 1412 | TECHNICAL INFORMATION SERVICES |
| 1501 | GENERAL MATHEMATICS (AFIT FACULTY ONLY) |
| 1510 | ACTUARY |
| 1515 | OPERATIONS RESEARCH |
| 1520 | MATHEMATICS |
| 1529 | MATHEMATICAL STATISTICIAN |
| 1530 | STATISTICIAN |
| 1550 | COMPUTER SCIENCE |
| 1599 | MATHEMATICAL AND STATISTICS STUDENT TRAINEE |
| 1601 | GENERAL FACILITIES & EQUIPMENT |
| 1640 | FACILITY MANAGEMENT |
| 1670 | EQUIPMENT SPECIALIST |
| 1701 | GENERAL EDUCATION AND TRAINING |
| 1710 | EDUCATION AND VOCATIONAL TRAINING |
| 1712 | TRAINING INSTRUCTION |
| 1740 | EDUCATION SERVICES |
| 1750 | INSTRUCTIONAL SYSTEMS |
| 1799 | EDUCATION STUDENT TRAINEE |
| 1801 | GENERAL INSPECTION, INVESTIGATION & COMPLIANCE |
| 1802 | COMPLIANCE, INSPECTION & SUPPORT |
| 1879 | CUSTOMS |
| 1890 | CUSTOMS INSPECTION |
| 1910 | QUALITY ASSURANCE |

| | |
|------|--|
| 2001 | GENERAL SUPPLY |
| 2003 | SUPPLY PROGRAM MANAGEMENT |
| 2010 | INVENTORY MANAGEMENT |
| 2030 | DISTRIBUTION FACILITIES AND STORAGE MANAGEMENT |
| 2032 | PACKAGING |
| 2050 | SUPPLY CATALOGING |
| 2101 | TRANSPORTATION SPECIALISTS |
| 2130 | TRAFFIC MANAGEMENT |
| 2150 | TRANSPORTATION OPERATIONS |
| 2151 | AUTOMOTIVE EQUIPMENT DISPATCHER |
| 2152 | AIR TRAFFIC CONTROL |
| 2161 | MARINE CARGO |
| 2181 | AIRCRAFT OPERATION |

| TECHNICAL MANAGEMENT SUPPORT | |
|------------------------------|-------------------------------------|
| SERIES NUMBER | SERIES TITLE |
| 0019 | SAFETY TECHNICIAN |
| 0102 | SOCIAL SCIENCE AIDE |
| 0186 | SOCIAL SERVICES AIDE AND ASSISTANCE |
| 0189 | RECREATION AIDE AND ASSISTANCE |
| 0390 | TELECOMMUNICATIONS PROCESSING |
| 0404 | BIOLOGICAL SCIENCE TECHNICIAN |
| 0640 | HEALTH AIDE AND TECHNICIAN |
| 0644 | MEDICAL TECHNOLOGIST |
| 0802 | ENGINEERING TECHNICIAN |
| 0809 | CONSTRUCTION CONTROL |
| 0818 | ENGINEERING DRAFTING |
| 0856 | ELECTRONICS TECHNICIAN |
| 0895 | INDUSTRIAL ENGINEERING TECHNICIAN |
| 1152 | PRODUCTION CONTROL |
| 1311 | PHYSICAL SCIENCE TECHNICIAN |
| 1316 | HYDRAULIC TECHNICIAN |
| 1341 | METEOROLOGICAL TECHNICIAN |
| 1374 | GEODETTIC TECHNICIAN |

| | |
|------|---------------------------------|
| 1411 | LIBRARY TECHNICIAN |
| 1521 | MATHEMATICS TECHNICIAN |
| 1531 | STATISTICAL ASSISTANT |
| 1702 | EDUCATION & TRAINING TECHNICIAN |

| ADMINISTRATIVE SUPPORT | |
|------------------------|--|
| SERIES NUMBER | SERIES TITLE |
| 0029 | ENVIRONMENTAL PROTECTION ASSISTANT |
| 0085 | SECURITY GUARD |
| 0086 | SECURITY CLERICAL AND ASSISTANCE |
| 0203 | PERSONNEL CLERICAL AND ASSISTANCE |
| 0204 | MILITARY PERSONNEL CLERICAL AND TECHNICIAN |
| 0303 | MISCELLANEOUS CLERK & ASSISTANT |
| 0304 | INFORMATION RECEPTIONIST |
| 0305 | MAIL AND FILE |
| 0309 | CORRESPONDENCE CLERK |
| 0318 | SECRETARY |
| 0322 | CLERK-TYPIST |
| 0326 | OFFICE AUTOMATION CLERICAL & ASSISTANCE |
| 0335 | COMPUTER CLERK & ASSISTANT |
| 0342 | SUPPORT SERVICES ADMINISTRATION |
| 0344 | MANAGEMENT CLERICAL AND ASSISTANCE |
| 0350 | EQUIPMENT OPERATOR |
| 0356 | DATA TRANSCRIBER |
| 0361 | EQUAL OPPORTUNITY ASSISTANCE |
| 0392 | GENERAL TELECOMMUNICATIONS |
| 0394 | COMMUNICATIONS CLERICAL |
| 0503 | FINANCIAL CLERICAL AND ASSISTANCE |
| 0525 | ACCOUNTING TECHNICIAN |
| 0540 | VOUCHER EXAMINING |
| 0561 | BUDGET CLERICAL AND ASSISTANCE |
| 0679 | MEDICAL CLERK |
| 0963 | LEGAL INSTRUMENTS EXAMINING |
| 0986 | LEGAL CLERICAL AND ASSISTANCE |

| | |
|------|---|
| 0990 | GENERAL CLAIMS EXAMINING |
| 0995 | DEPENDENTS AND ESTATES CLAIMS EXAMINING |
| 1087 | EDITORIAL ASSISTANCE |
| 1105 | PURCHASING |
| 1106 | PROCUREMENT CLERICAL AND ASSISTANCE |
| 1107 | PROPERTY DISPOSAL CLERICAL AND TECHNICIAN |
| 2005 | SUPPLY CLERICAL AND TECHNICIAN |
| 2102 | TRANSPORTATION CLERK AND ASSISTANCE |
| 2131 | FREIGHT RATE |
| 2132 | TRAVEL |
| 2134 | SHIPMENT CLERICAL |
| 2135 | TRANSPORTATION LOSS & DAMAGE CLAIMS EXAMINING |
| 2144 | CARGO SCHEDULING |

Qualifying positions in other job series, located in participating organizations, may be phased in during the course of the project, up to the statutory maximum. However, prior OSD and OPM approval would be required.

Current demographics and union representation for the positions covered by this demonstration project are shown in Table 3.

| |
|---|
| TABLE 3 - DoD ACQUISITION WORKFORCE DEMOGRAPHICS AND UNION REPRESENTATION |
|---|

| | |
|---|--------|
| CAREER PATHS | |
| Business Management & Technical Management Professional | 51,434 |
| Technical Management Support | 8,562 |
| Administrative Support | 11,457 |
| GS-13 AND ABOVE | 12,438 |
| GS-12 AND BELOW | 59,015 |

| | |
|------------------------|--------------|
| OCCUPATIONAL FAMILIES | 22 |
| PERCENTAGE OF VETERANS | 22% |
| UNION AFFILIATION | |
| AFGE | 42,940 |
| NFFE | 1,907 |
| IFPTE | |
| NAGE | 795 |
| IAM | |
| IBT | |
| PPF | |
| OTHER | 835 |
| DoD COMPONENT | |
| AIR FORCE | 35,480 |
| ARMY | 24,083 |
| NAVY | 5,030 |
| MARINE CORPS | 926 |
| DoD | 1,245 |
| DLA | <u>4,689</u> |
| TOTAL | 71,453 |

Of the 71,453 personnel assigned to this project, 46,477 are represented by labor unions. Union representatives have been separately notified about the project and participated in its development. DoD is proceeding to fulfill its obligation to consult or negotiate with the unions, as appropriate, in accordance with 5 U.S.C. 4703(f).

G. Project Design

In September 1996, a Process Action Team (PAT) was formed by the Secretary of Defense in response to Section 4308 of the National Defense Authorization Act for Fiscal Year 1996 (Pub. L. 104-106; 10 U.S.C. § 1701 note). The PAT was chartered to take full opportunity of this legislation and to develop solutions for many DoD

acquisition workforce personnel issues. The team included managers from each of the Military Services and DoD Components, as well as subject-matter experts from civilian personnel and manpower. This team developed 13 initiatives that together represent sweeping changes to the entire spectrum of human resource management for the DoD acquisition workforce. Several initiatives were designed to assist DoD acquisition activities in hiring and placing the best people to fulfill mission requirements. Others focused on developing, motivating, and equitably compensating employees based on their contribution to the mission. Initiatives to manage workforce realignment effectively and maintain organizational excellence were also developed. These

initiatives were endorsed and accepted in total by the acquisition leadership.

After thorough study, the original 13 initiatives were refined. Those appearing herein constitute the demonstration project for purposes of 5 U.S.C. § 4703. The remainder are subject to policies established by OMB and DoD; waivers are being sought at those levels.

III. Personnel System Changes

A. Hiring and Appointment Authorities

1. Simplified, Accelerated Hiring

The complexity of the current system and various hiring restrictions create delays; hamper management's ability to hire, develop, realign, and retain a quality workforce that is reflective of our nation's diversity; and inhibit a

quick response to economic and population changes. Line managers find the complexity limiting as they attempt to accomplish timely recruitment of needed skills. To compete with the private sector for the best talent available and be able to make expeditious job offers, managers need a process that is streamlined, easy to administer, and allows for timely job offers. In order to create a human resource management system that facilitates mission execution and organization excellence, this demonstration project will respond to today's dynamic environment of downsizing, restructuring, and installation closures by obtaining, developing, utilizing, incentivizing, and retaining high-performing employees. The project will provide a flexible system that can reduce, restructure, or renew the workforce quickly to meet diverse mission needs, respond to workload exigencies, and contribute to quality products, people and workplaces.

Specifically, this part of the demonstration project will provide simplified, accelerated hiring that allows participating organizations to more rapidly appoint individuals to positions. Appropriate recruitment methods and sources will include those that are likely to yield quality candidates with the knowledge, skills, and abilities necessary to perform the duties of the position.

(a) Delegated Examining Process

This demonstration project proposes a streamlined examining process. An applicant's basic eligibility will be determined using OPM's Operating Manual "Qualifications Standards for General Schedule Positions" and DAWIA requirements as needed. Minimum eligibility requirements will be those at the lowest equivalent GS grade of the appropriate broadband level. Selective placement factors may be established in accordance with OPM's Operating Manual "Qualifications Standards for General Schedule Positions" when judged to be critical to successful job performance. These factors will be communicated to applicants and must be met for basic eligibility.

Candidates who meet the basic "minimum" qualifications will be further evaluated based on knowledge, skills, and abilities which are directly linked to the position(s) to be filled. Based on this assessment, candidates will receive numerical scores of 70, 80, or 90. No intermediate scores will be granted except for those eligibles who are entitled to veterans' preference.

Preference eligibles meeting basic (minimum) qualifications will receive an additional five or ten points (depending on their preference eligibility), added to the minimum scores identified above. Candidates will be placed in one of the quality groups based on their numerical score, including any veterans' preference points: Basically Qualified (score of 70 and above); Highly Qualified (score of 80 and above); or Superior (score of 90 and above). The names of preference eligibles will be entered ahead of others having the same numerical score.

For scientific/engineering and professional positions at the basic rate of pay equivalent to GS-9 and above, candidates will be referred by quality groups in the order of the numerical ratings, including any veterans' preference points. For all other positions, (i.e., other than scientific/engineering and professional positions at the equivalent of GS-9 and above), preference eligibles with a compensable service-connected disability of ten percent or more who meet basic (minimum) eligibility will be listed at the top of the highest group certified.

Selecting officials should be provided with a reasonable number of qualified candidates from which to choose. All candidates in the highest group will be certified. If there is an insufficient number of candidates in the highest group, candidates in the next lower group may be certified in rank order. When two or more groups are certified, candidates will be identified by quality group (i.e., Superior, Highly Qualified, Basically Qualified) in the order of their numerical scores. Passing over any preference eligible(s) to select a nonpreference eligible requires approval under current pass-over or objection procedures.

(b) Scholastic Achievement Appointment

This project proposes to establish a Scholastic Achievement Appointment that provides the authority to appoint candidates with degrees to positions with positive education requirements. Candidates may be appointed under this procedure if: (1) They meet the minimum standards for the positions as published in OPM's Operating Manual "Qualification Standards for General Schedule Positions," plus any selective factors stated in the vacancy announcement; (2) the occupation has a positive education requirement; (3) the candidate has a cumulative grade point average (GPA) of 3.5 or better (on a 4.0 scale) in those courses in those fields of study that are specified in the Qualification Standards for the

occupational series and an overall undergraduate GPA of at least 3.0 on a 4.0 scale; and (4) the appointment is into a position at a pay level lower than the top step of GS-7. Appointments may also be made at the equivalent of GS-9 through GS-11 on the basis of graduate education and experience, but with the requirement of a GPA of at least 3.7 on a scale of 4.0 for graduate courses in the field of study required for the occupation. Veterans' preference procedures will apply when selecting candidates under this authority. Preference eligibles who meet the above criteria will be considered ahead of nonpreference eligibles. Passing over any preference eligible(s) to select a nonpreference eligible requires OPM approval under current objection procedures. This authority allows for competitive appointment to positions at the broadband level II.

2. Appointment Authority

The DoD acquisition environment is seriously affected by variable workload and mission changes that require flexibility not only in workforce numbers but required skills and knowledge. The current personnel system is unable to rapidly adapt the workforce to these changes. This demonstration project will provide a method to expand and contract the workforce as needed. Under this demonstration project there will be three appointment options: permanent, temporary limited, and modified term appointments. The permanent option will be the existing career and career-conditional appointments. The temporary limited option will be the existing temporary-authority-not-to-exceed-one-year appointments. The modified term option will be a new appointment authority that is based on the existing term appointment, but may extend up to five years with a one-year locally approved extension. Benefits and appeal rights are the same as those currently afforded term employees.

Agencies may make a modified term appointment for a period that is expected to last longer than one year, but not to exceed five years with an option for one additional year, when the need for an employee's service is not permanent.

Reasons for making a modified term appointment include, but are not limited to, carrying out special project work; staffing new or existing programs of limited duration; filling a position in activities undergoing review for reduction or closure; and replacing permanent employees who have been temporarily assigned to another

position, are on extended leave, or have entered military service.

Selections for modified term appointments will be made under competitive examining processes. An agency may make a modified term appointment without regard to the existence of an appropriate certificate if there are insufficient eligibles on the appropriate register and the selectee is:

(a) A person with eligibility for reinstatement;

(b) Any veteran who meets the qualifications for a veterans readjustment appointment;

(c) A person eligible for career or career-conditional employment under §§ 315.601, 315.605, 315.606, 315.607, 315.609, 315.703, or 316.608;

(d) A former term employee of the agency who left prior to the expiration of his/her appointment. Reappointment must be to a position covered by the same term authority under which the individual previously served, and service under such reappointment may not exceed the expiration date of the original term appointment;

(e) A disabled veteran who has been retired from active military service with a disability rating of 30 percent or more, or has been rated by the Department of Veterans Affairs within the preceding year as having a compensable, service-connected disability of 30 percent or more;

(f) A person eligible for acquisition of competitive status for career appointment under 5 U.S.C. 3304(c). (However, a term employee does not acquire a competitive status on the basis of this term appointment; nor does this term appointment extend or terminate the employee's eligibility under 5 U.S.C. 3304(c)); or

(g) A temporary employee who is within reach for term appointment to the same position from an appropriate register at the time of his/her temporary appointment, or during subsequent service in the position, provided that the register was being used for term appointments at the time the employee was reached and he/she has been continuously employed in the position since being reached.

An agency may place a modified term employee in any other modified term position provided the employee meets the qualifying requirements of that position. However, such reassignment will not serve to extend the appointment beyond the original term appointment time period. The qualifications of modified term employees will be determined according to OPM's Operating Manual "Qualifications Standards for General

Schedule Positions" and applicable DAWIA requirements.

Employees hired under the modified term appointment authority are in a temporary status but may be eligible for conversion to career-conditional appointments. To be converted, the employee must (1) have been selected for the term position under competitive procedures, with the announcement specifically stating that the individual(s) selected for the term positions(s) may be eligible for conversion to career-conditional appointment at a later date; (2) have served two years of continuous service in the term position; and (3) be selected under merit promotion procedures for the permanent position.

Service under a modified term appointment immediately prior to a permanent appointment shall count toward the probationary period requirements provided contribution is adequate and the permanent position is in the same career path as the modified term appointment.

3. Voluntary Emeritus Program

Under the demonstration project, Commanders/Directors will have the authority to offer retired or separated individuals voluntary assignments in their activities and to accept the gratuitous services of those individuals. Voluntary emeritus program assignments are not considered employment by the Federal Government (except as indicated below). Thus, such assignments do not affect an employee's entitlement to buy-outs or severance payments based on earlier separation from Federal Service. This program may not be used to replace or substitute for work performed by civilian employees occupying regular positions required to perform the mission of the command.

The Voluntary Emeritus Corps will ensure continued quality acquisition by allowing higher paid employees to accept retirement incentives with the opportunity to retain a presence in the acquisition community. The program will be beneficial during manpower reductions as program managers, engineers, and other skilled acquisition professionals accept retirement and return to provide a continuing source of corporate knowledge and valuable on-the-job training or mentoring to less experienced employees.

To be accepted into the Voluntary Emeritus Corps, a volunteer must be recommended to the decision-making authority by one or more acquisition managers. No one who applies is entitled to an emeritus position. The decision-making authority must document the decision process for each applicant (whether accepted or rejected)

and retain the documentation throughout the assignment.

Documentation of rejections will be maintained for two years.

To ensure success and encourage participation, the volunteer's Federal retirement pay (whether military or civilian) will not be affected while the volunteer is serving in emeritus status. Retired or separated Federal employees may accept an emeritus position without a "break in service" or mandatory waiting period.

Voluntary Emeritus Corps volunteers will not be permitted to monitor contracts on behalf of the Government but may participate on any contract if no conflict of interest exists. The volunteer may be required to submit a financial disclosure form annually and will not be permitted to participate on any contracts where a conflict of interest exists. The same rules that currently apply to source selection members will apply to volunteers.

An agreement will be established among the volunteer, the decision-making authority, and the Civilian Personnel Office. The agreement must be finalized before the assumption of duties and shall include:

(a) a statement that the service provided is gratuitous, does not constitute an appointment in the Civil Service, is without compensation or other benefits except as provided for in the agreement itself, and that, except as provided in the agreement regarding work-related injury compensation, any and all claims against the Government because of the service are waived by the volunteer;

(b) a statement that the volunteer will be considered a Federal employee for the purposes of:

(i) Subchapter I of Chapter 81 of title 5, U.S.C. (using the formula established in 10 U.S.C. §§ 1588 for determination of compensation) (work-related injury compensation);

(ii) Chapter 171 of title 28, U.S.C. (tort claims procedure);

(iii) Section 552a of title 5, U.S.C. (records maintained on individuals); and

(iv) Chapter 11 of title 18, U.S.C. (conflicts of interest).

(c) The volunteer's work schedule;

(d) Length of agreement (defined by length of project or time defined by weeks, months, or years);

(e) Support provided by the activity (travel, administrative, office space, supplies, etc.);

(f) A one-page statement of duties and experience;

(g) A statement specifying that no additional time will be added to a volunteer's service credit for such

purposes as retirement, severance pay, and leave as a result of being a member of the Voluntary Emeritus Corps;

(h) A provision allowing either party to void the agreement with ten days' written notice; and

(i) The level of security access required.

4. Extended Probationary Period

For employees in the professional career path, the current one-year probationary period does not always provide managers the time needed to properly assess the contribution and conduct of new hires in the acquisition environment. Often, new hires are required to attend extensive training and/or educational assignments away from their normal work site and outside the review of their supervisors. A means of extending the opportunity for management to review and evaluate the contribution and potential of new hires so assigned is needed. Expansion of the current one-year probationary period will afford management better control over the quality of employees required to meet mission needs and provide sufficient opportunity to evaluate contribution during the beginning of an acquisition career.

All newly hired permanent career-conditional employees in the professional career path may be subject to an extension of their probationary period equal to the length of any educational/training assignment that places the employee outside normal supervisory review. The extended probationary period could apply to non-status hires, i.e., new hires or those who do not have reemployment or reinstatement eligibility. An employee appointed prior to the implementation

date of the demonstration project will not be affected. Aside from extending the probationary period, all other features of the current probationary period are retained.

Probationary employees will be terminated when they fail to demonstrate proper conduct, technical competency, and/or adequate contribution for continued employment. When a supervisor decides to terminate an employee serving a probationary period because his/her work contribution or conduct during that period fails to demonstrate fitness or qualifications for continued employment, the supervisor shall terminate the employee's services by written notification of the reasons for separation and the effective date of the action. The information in the notice as to why the employee is being terminated shall, as a minimum, consist of the supervisor's conclusions as to the inadequacies of the employee's contribution or conduct.

Service under modified term appointment with no break in service before a permanent appointment made under this demonstration project shall count toward the probationary period requirements, provided that the contribution is adequate and the permanent position is in the same career path as the modified term appointment.

B. Broadbanding

1. Broadband Levels

The broadbanding system will replace the current General Schedule (GS) structure. Currently, the 15 grades of the General Schedule are used to classify positions and, therefore, to set pay. The General Schedule covers all "white-

collar" work—administrative, technical, clerical, and professional. The system will initially cover only those positions designated by the Defense Acquisition Workforce Improvement Act (DAWIA) in the Department of Defense acquisition workforce and those positions that support the acquisition workforce.

Occupations with similar characteristics will be grouped together into three career paths with broadband levels designed to facilitate pay progression and to allow for more competitive recruitment of quality candidates at differing rates. Competitive promotions will be less frequent and movement through the broadband levels will be a more seamless process than under current procedures. Like the previous broadband systems used at the Department of the Navy (China Lake) and the National Institute of Standards and Technology (NIST) permanent demonstration projects, advancement within the system is contingent on merit.

There will be four broadband levels in the demonstration project, labeled I, II, III, and IV. Levels I through IV will include the current grades of GS-01 through GS-15. These are the grades in which the DoD acquisition workforce employees are currently found. Comparison to the GS grades was used in setting the upper and lower dollar limits of the broadband levels; however, once the employees are moved into the demonstration project, GS grades will no longer apply.

The three career paths and their associated broadband levels are as follows:

Business Management & Technical Management Professional

| | | | |
|---------------|-----------------|-------------------|------------------|
| I (GS 1-4) | II (GS 5-11) | III (GS 12-13) | IV (GS 14-15) |
|---------------|-----------------|-------------------|------------------|

Technical Management Support

| | | | |
|---------------|----------------|------------------|------------------|
| I (GS 1-4) | II (GS 5-8) | III (GS 9-11) | IV (GS 12-13) |
|---------------|----------------|------------------|------------------|

Administrative Support

| | | |
|---------------|----------------|------------------|
| I (GS 1-4) | II (GS 5-7) | III (GS 8-10) |
|---------------|----------------|------------------|

Generally, employees will be converted into the broadband level that includes their permanent GS grade of record. Each employee is assured an initial place in the system without loss of pay. As the rates of the General Schedule are increased due to General Schedule pay increases, the minimum and maximum rates of the broadband levels will also move up. Individual employees receive pay increases based on their appraisals under the Contribution-based Compensation and Appraisal System (CCAS). Since pay progression through the levels depends on contribution, there will be no scheduled within-grade increases (WGs) or scheduled General Schedule increases for employees once the broadbanding system is in place. Special salary rates will no longer be applicable to demonstration project employees. Employees will be eligible for the locality pay of their geographical area (see section V, paragraph A, "Conversion to the Demonstration Project") with the exception of those employees stationed at an overseas location.

Newly hired personnel entering the system will be employed at a level consistent with the expected basic qualifications for the level, as determined by rating against qualifications standards. The hiring official will determine the starting salary based upon available labor market considerations relative to special qualifications requirements, scarcity of qualified applicants, programmatic urgency, and education/experience of the new candidates.

The use of broadbanding provides a stronger link between pay and contribution to the mission of the organization. It is simpler, less time consuming, and less costly to maintain. In addition, such a system is more easily understood by managers and employees, is easily delegated to managers, coincides with recognized career paths, and complements the other personnel management aspects of the demonstration project.

2. Simplified Assignment Process

Today's environment of downsizing and workforce transition mandates that the organization have maximum flexibility to assign individuals. Broadbanding enables the organization to have the maximum flexibility to assign an employee within broad descriptions, consistent with the needs of the organization and the individual's qualifications. Assignments may be accomplished as realignments and do not constitute a position change. For instance, a technical expert can be

assigned to any project, task, or function requiring similar technical expertise. Likewise, a manager could be assigned to manage any similar function or organization consistent with that individual's qualifications. This flexibility allows broader latitude in assignments and further streamlines the administrative process and system.

C. Classification

1. Occupational Series

The present General Schedule classification system has 434 occupational series that are divided into 22 occupational families.

The acquisition personnel demonstration project currently covers numerous series in the 22 occupational families. The occupational series, which frequently provide well-recognized disciplines with which employees wish to be identified, will be maintained. This will facilitate movement of personnel into and out of the demonstration project.

2. Classification Standards

The present system of OPM classification standards will be used for identification of proper series and occupational titles of positions within the demonstration project. References in the position classification standards to grade criteria will not be used as part of the demonstration project. Rather, the CCAS broadband level descriptors, as aligned in the three career paths, will be used for the purpose of broadband level determination. These descriptors are derived from the OPM Primary Classification Standard. Under the demonstration project, each broadband level is represented by a set of descriptors. This eliminates the need for the use of grading criteria in OPM classification standards. The broadband level descriptors can be found in section D.

3. Classification Authority

Under the demonstration, commanders (or equivalent) will have delegated classification authority and may re-delegate this authority to subordinate management levels. Re-delegated classification approval must be exercised at least one management level above the first-line supervisor of the employee or position under review. First-line supervisors will provide classification recommendations. Personnel specialists will provide on-going consultation and guidance to managers and supervisors throughout the classification process.

4. Position Requirements Document

Under the demonstration project's classification system, a new position requirements document (PRD) will replace the current agency-developed position description form. The PRD will combine the position information, staffing requirements, and contribution expectations into a one- or two-page document. The new PRD will include a description of job-specific information, reference the CCAS broadband level descriptors for the assigned broadband level, and provide other information pertinent to the job. Supervisors will use a computer-assisted process to produce the PRD. The objectives in developing the new PRD are to: (a) simplify the descriptions and the preparation process through automation; (b) provide more flexibility in work assignments; and (c) provide a more useful tool for other functions of personnel management, e.g., recruitment, assessment of contribution, employee development, and reduction in force.

5. Fair Labor Standards Act

Fair Labor Standards Act (FLSA) exemption or non-exemption determinations will be made consistent with criteria found in 5 CFR (Code of Federal Regulations) Part 551.

All employees are covered by the FLSA unless they meet criteria for exemption. The duties and responsibilities outlined in the broadband level descriptors for each pay band will be compared to the FLSA criteria and the tentative conclusions programmed into the automated classification system so that the system will be able to generate the FLSA coverage based upon the user's selection of occupational family, pay band, and supervisory responsibility. Each position will be evaluated on a case-by-case basis by comparing the duties and responsibilities assigned, the broadband level descriptors for each broadband level, and the 5 CFR Part 551 FLSA criteria.

6. Classification Appeals

An employee may appeal the occupational series, title, or broadband level of his or her own position at any time. An employee must formally raise the areas of concern to supervisors in the immediate chain of command, either verbally or in writing. If an employee is not satisfied with the supervisory response, he or she may then appeal to the DoD appellate level. If an employee is not satisfied with the DoD response, he or she may appeal to the Office of Personnel Management only after DoD

has rendered a decision under the provisions of the demonstration project. Appellate decisions from OPM are final and binding on all administrative, certifying, payroll, disbursing, and accounting officials of the Government. Time periods for case processing under title 5 apply.

An employee may not appeal the accuracy of the position requirements document, the demonstration project classification criteria, or the pay-setting criteria; the propriety of a salary schedule; or matters grievable under an administrative or negotiated grievance procedure or an alternative dispute resolution procedure.

The evaluation of classification appeals under this demonstration project is based upon the demonstration project classification criteria. Case files will be forwarded for adjudication through the Civilian Personnel Office/ Human Resources Office (CPO/HRO) providing personnel service and will include copies of appropriate demonstration project criteria.

D. Contribution-based Compensation and Appraisal System

1. Overview

The purpose of the Contribution-based Compensation and Appraisal System (CCAS) is to provide an equitable and flexible method for appraising and compensating the DoD acquisition workforce. It is central to the objectives of the Defense Acquisition Workforce Improvement Act (DAWIA) and the National Performance Review,

and will correlate individual compensation to organizational mission contribution. CCAS allows for more employee involvement in the performance appraisal process, increases communication between supervisors and employees, promotes a clear accountability of contribution by each employee, facilitates employee progression tied to organizational contribution, and provides an understandable basis for salary changes. Most of the funds previously allocated for performance-based awards will be reserved for distribution under the CCAS system, based on employee contribution.

CCAS is a contribution-based appraisal system that goes beyond a performance-based rating system. That is, it measures the employee's contribution to the goals of the organization, rather than how well the employee performed a job as defined by a performance plan. Past experience with the existing civilian performance appraisal system indicates that performance plans are often tailored to the individual's level of previous performance. Hence, an employee may have been rewarded by salary step increases for accomplishing a satisfactory level of performance against a diminishing set of responsibilities. CCAS promotes salary adjustment decisions made on the basis of an individual's overall annual contribution when compared to all other employees and level of compensation. Therefore, larger than average salary increases are possible for employees who are

determined to be "under-compensated," and smaller than average increases are permitted for employees who are deemed to be "over-compensated" in relation to their organizational contributions.

An employee's performance is a component of contribution that influences the ultimate Overall Contribution Score (OCS). Contribution is measured by using a set of factors, discriminators, and descriptors, each of which is relevant to the success of a DoD acquisition center or unit. Taken together, these factors, discriminators, and descriptors capture the critical content of jobs in each career path. The factors, discriminators, and descriptors may not be modified or supplemented. These factors, discriminators, and descriptors are the same as those used to classify a position at the appropriate broadband level.

The six (6) factors are: (1) Problem Solving, (2) Teamwork/Cooperation, (3) Customer Relations, (4) Leadership/Supervision, (5) Communication, and (6) Resource Management. These factors were chosen for evaluating the yearly contribution of DoD acquisition personnel in the three career paths: (1) Business Management & Technical Management Professional, (2) Technical Management Support, and (3) Administrative Support. Each factor has multiple levels of increasing contribution corresponding to the broadband levels. Each factor contains descriptors for each respective level within the relevant career path.

CAREER PATH: (1) BUSINESS MANAGEMENT & TECHNICAL MANAGEMENT PROFESSIONAL

FACTOR: 1.—PROBLEM SOLVING

FACTOR DESCRIPTION

This factor describes/captures personal and organizational problem-solving results. EXPECTED PERFORMANCE CRITERIA (Applicable to all contributions at all levels): Work is timely, efficient, and of acceptable quality. Completed work meets project/program objectives. Flexibility, adaptability, and decisiveness are exercised appropriately.

Descriptors indicate the type of contribution appropriate for the high end of each level. Descriptors are not to be used individually to assess contributions, but rather are to be taken as a group to derive a single evaluation of the factor.

| LEVEL DESCRIPTORS | DISCRIMINATORS |
|--|---|
| <p>Level I</p> <ul style="list-style-type: none"> • Performs activities on a task; assists supervisor or other appropriate personnel. • Resolves routine problems within established guidelines. • Independently performs assigned tasks within area of responsibility; refers situations to supervisor or other appropriate personnel when existing guidelines do not apply. • Takes initiative in determining and implementing appropriate procedures. | <ul style="list-style-type: none"> - Scope/Impact - Complexity/Difficulty - Independence - Creativity |
| <p>Level II</p> <ul style="list-style-type: none"> • Plans and conducts functional technical activities for projects/programs. • Identifies, analyzes, and resolves complex/difficult problems. • Independently identifies and resolves conventional problems which may require deviations from accepted policies or instructions. • Adapts existing plans and techniques to accomplish complex projects/programs. Recommends improvements to the design or operation of systems, equipment, or processes. | <ul style="list-style-type: none"> - Scope/Impact - Complexity/Difficulty - Independence - Creativity |
| <p>Level III</p> <ul style="list-style-type: none"> • Independently defines, directs, or leads highly challenging projects/programs. Identifies and resolves highly complex problems not susceptible to treatment by accepted methods. • Develops, integrates, and implements solutions to diverse, highly complex problems across multiple areas and disciplines. • Anticipates problems, develops sound solutions and action plans to ensure program/mission accomplishment. • Develops plans and techniques to fit new situations to improve overall program and policies. Establishes precedents in application of problem-solving techniques to enhance existing processes. | <ul style="list-style-type: none"> - Scope/Impact - Complexity/Difficulty - Independence - Creativity |
| <p>Level IV</p> <ul style="list-style-type: none"> • Defines, establishes, and directs organizational focus | <ul style="list-style-type: none"> - Scope/Impact |

| | |
|---|--|
| <p>(on challenging and highly complex project/ programs). Identifies and resolves highly complex problems that cross organizational boundaries and promulgates solutions. Resolution of problems requires mastery of the field to develop new hypotheses or fundamental new concepts.</p> <ul style="list-style-type: none"> • Assesses and provides strategic direction for resolution of mission critical problems, policies, and procedures. • Works at senior level to define, integrate, and implement strategic direction for vital programs with long-term impact on large numbers of people. Initiates actions to resolve major organizational issues. Promulgates innovative solutions and methodologies. • Works with senior management to establish new fundamental concepts and criteria and stimulate the development of new policies, methodologies, and techniques. Converts strategic goals into programs or policies. | <p>- Complexity/Difficulty</p> <p>- Independence</p> <p>- Creativity</p> |
|---|--|

FACTOR: 2.—TEAMWORK/COOPERATION

FACTOR DESCRIPTION

This factor, applicable to all teams, describes/captures individual and organizational teamwork and cooperation.

EXPECTED PERFORMANCE CRITERIA (Applicable to all contributions at all levels): Work is timely, efficient, and of acceptable quality. Personal and organizational interactions exhibit and foster cooperation and teamwork. Flexibility, adaptability, and decisiveness are exercised appropriately.

Descriptors indicate the type of contribution appropriate for the high end of each level. Descriptors are not to be used individually to assess contributions, but rather are to be taken as a group to derive a single evaluation of the factor.

| LEVEL DESCRIPTORS | DISCRIMINATORS |
|---|---|
| <p>Level I</p> <ul style="list-style-type: none"> • Works with others to accomplish routine tasks • Contributes ideas in own area of expertise. Interacts cooperatively with others. • Regularly completes assignments in support of team goals. | <ul style="list-style-type: none"> - Scope of Team Effort - Contribution to Team - Effectiveness |
| <p>Level II</p> <ul style="list-style-type: none"> • Works with others to accomplish projects/programs. • Uses varied approaches to resolve or collaborate on project/program issues. Facilitates cooperative interactions with others. • Guides/supports others in executing team assignments. Proactively functions as an integral part of the team. | <ul style="list-style-type: none"> - Scope of Team Effort - Contribution to Team - Effectiveness |
| <p>Level III</p> <ul style="list-style-type: none"> • Works with others to accomplish complex projects/programs. • Applies innovative approaches to resolve unusual/difficult issues significantly impacting important policies or programs. Promotes and maintains environment for cooperation and teamwork. • Leads and guides others in formulating and executing team plans. Expertise is sought by peers. | <ul style="list-style-type: none"> - Scope of Team Effort - Contribution to Team - Effectiveness |
| <p>Level IV</p> <ul style="list-style-type: none"> • Leads/guides/mentors workforce in dealing with complex problems. • Solves broad organizational issues. Implements strategic plans within and across organizational components. Ensures a cooperative teamwork environment. • Leads/guides workforce in achieving organizational goals. Participates on high-level teams. Is sought out for consultation. | <ul style="list-style-type: none"> - Scope of Team Effort - Contribution to Team - Effectiveness |

FACTOR: 3.—CUSTOMER RELATIONS

FACTOR DESCRIPTION

This factor describes/captures the effectiveness of personal and organizational interactions with customers (anyone to whom services or products are provided), both internal (within an assigned organization) and external (outside an assigned organization).

EXPECTED PERFORMANCE CRITERIA (Applicable to all contributions at all levels): Work is timely, efficient, and of acceptable quality. Personal and organizational interactions enhance customer relations and actively promote rapport with customers. Flexibility, adaptability, and decisiveness are exercised appropriately.

Descriptors indicate the type of contribution appropriate for the high end of each level. Descriptors are not to be used individually to assess contributions, but rather are to be taken as a group to derive a single evaluation of the factor.

| LEVEL DESCRIPTORS | DISCRIMINATORS |
|---|--|
| <p>Level I</p> <ul style="list-style-type: none"> • Independently carries out routine customer requests. • Participates as a team member to meet customer needs. • Interacts with customers on routine issues with appropriate guidance. | <ul style="list-style-type: none"> - Breadth of Influence - Customer Needs - Customer Interaction Level |
| <p>Level II</p> <ul style="list-style-type: none"> • Guides the technical/functional efforts of individuals or team members as they interact with customers. • Initiates meetings and interactions with customers to understand customer needs/expectations. • Interacts independently with customers to communicate information and coordinate actions. | <ul style="list-style-type: none"> - Breadth of Influence - Customer Needs - Customer Interaction Level |
| <p>Level III</p> <ul style="list-style-type: none"> • Guides and integrates functional efforts of individuals or teams in support of customer interaction. Seeks innovative approaches to satisfy customers. • Establishes customer alliances, anticipates and fulfills customer needs, and translates customer needs to programs/projects. | <ul style="list-style-type: none"> - Breadth of Influence - Customer Needs |

| | |
|---|---|
| <ul style="list-style-type: none"> • Interacts independently and proactively with customers to identify and define complex/difficult problems and to develop and implement strategies or techniques for resolving program/project problems (e.g., determining priorities and resolving conflict among customers' requirements). | <p>- Customer Interaction Level</p> |
| <p>Level IV</p> <ul style="list-style-type: none"> • Leads and manages the organizational interactions with customers from a strategic standpoint. • Works to assess and promulgate political, fiscal, and other factors affecting customer and program/project needs. Works with customer at management levels to resolve problems affecting program/projects(e.g., problems that involve determining priorities and resolving conflicts among customers' requirements). • Works at senior level to stimulate customer alliances for program/project support. Stimulates, organizes, and leads overall customer interactions. | <p>- Breadth of Influence</p> <p>- Customer Needs</p> <p>- Customer Interaction Level</p> |

FACTOR: 4.—LEADERSHIP/SUPERVISION

FACTOR DESCRIPTION

This factor describes/captures individual and organizational leadership and/or supervision.

EXPECTED PERFORMANCE CRITERIA (Applicable to all contributions at all levels): Work is timely, efficient, and of acceptable quality. Leadership and/or supervision effectively promotes commitment to mission accomplishment. Flexibility, adaptability, and decisiveness are exercised appropriately.

Descriptors indicate the type of contribution appropriate for the high end of each level. Descriptors are not to be used individually to assess contributions, but rather are to be taken as a group to derive a single evaluation of the factor.

| LEVEL DESCRIPTORS | DISCRIMINATORS |
|--|--------------------------|
| <p>LEVEL I</p> <ul style="list-style-type: none"> • Takes initiative in accomplishing assigned tasks. | <p>- Leadership Role</p> |

| | |
|--|---|
| <ul style="list-style-type: none"> • Provides inputs to others in own technical/functional area. • Seeks and takes advantage of developmental opportunities. | <ul style="list-style-type: none"> - Breadth of Influence - Mentoring/Employee Development |
| <p>LEVEL II</p> <ul style="list-style-type: none"> • Actively contributes as a team member/leader; provides insight and recommends changes or solutions to problems. • Proactively guides, coordinates, and consults with others to accomplish projects. • Identifies and pursues individual/team development opportunities. | <ul style="list-style-type: none"> - Leadership Role - Breadth of Influence - Mentoring/Employee Development |
| <p>Level III</p> <ul style="list-style-type: none"> • Provides guidance to individuals/teams; resolves conflicts. Considered a functional/technical expert by others in the organization; is regularly sought out by others for advice and assistance. • Defines, organizes, and assigns activities to accomplish project/program goals. Guides, motivates, and oversees the activities of individuals and teams with focus on project/program issues. • Fosters individual/team development by mentoring. Pursues or creates training development programs for self and others. | <ul style="list-style-type: none"> - Leadership Role - Breadth of Influence - Mentoring/Employee Development |
| <p>LEVEL IV</p> <ul style="list-style-type: none"> • Establishes and/or leads teams to carry out complex projects or programs. Resolves conflicts. Creates climate where empowerment and creativity thrive. Recognized as a technical/functional authority on specific issues. • Leads, defines, manages, and integrates efforts of several groups or teams. Ensures organizational mission and program success. • Fosters the development of other team members by providing guidance or sharing expertise. Directs assignments to encourage employee development and cross-functional growth to meet organizational needs. Pursues personal professional development. | <ul style="list-style-type: none"> - Leadership Role - Breadth of Influence - Mentoring/Employee Development |

FACTOR: 5.—COMMUNICATION

FACTOR DESCRIPTION

This factor describes/captures the effectiveness of oral/written communications.

EXPECTED PERFORMANCE CRITERIA (Applicable to all contributions at all levels): Work is timely, efficient, and of acceptable quality. Communications are clear, concise, and at appropriate level. Flexibility, adaptability, and decisiveness are exercised appropriately.

Descriptors indicate the type of contribution appropriate for the high end of each level. Descriptors are not to be used individually to assess contributions, but rather are to be taken as a group to derive a single evaluation of the factor.

| LEVEL DESCRIPTORS | DISCRIMINATORS |
|---|--|
| LEVEL I <ul style="list-style-type: none"> • Communicates routine task status/results as required. • Provides timely data and written analyses for input to management/technical reports or contractual documents. • Explains status/results of assigned tasks. | - Level of Interaction (Audience) - Written - Oral |
| LEVEL II <ul style="list-style-type: none"> • Communicates team or group tasking results, internally and externally, at peer levels. • Writes, or is a major contributor to, management/technical reports or contractual documents. • Presents informational briefings. | - Level of Interaction (Audience) - Written - Oral |
| LEVEL III <ul style="list-style-type: none"> • Communicates project or program results to all levels, internally and externally. • Reviews and approves, or is a major contributor to/ lead author of, management reports or contractual documents for external distribution. Provides inputs to policies. • Presents briefings to obtain consensus/approval. | - Level of Interaction (Audience) - Written - Oral |
| LEVEL IV <ul style="list-style-type: none"> • Determines and communicates organizational | - Level of Interaction |

| | |
|---|---------------------------------------|
| <ul style="list-style-type: none"> positions on major projects or policies to senior level. • Prepares, reviews, and approves major reports or policies of organization for internal and external distribution. Resolves diverse viewpoints/controversial issues. • Presents organizational briefings to convey strategic vision or organizational policies. | (Audience) - Written - Oral |
|---|---------------------------------------|

FACTOR: 6.—RESOURCE MANAGEMENT

FACTOR DESCRIPTION

This factor describes/captures personal and organizational utilization of resources to accomplish the mission. (Resources include, but are not limited to, personal time, equipment and facilities, human resources, and funds.)

EXPECTED PERFORMANCE CRITERIA (Applicable to all contributions at all levels): Work is timely, efficient, and of acceptable quality. Resources are utilized effectively to accomplish mission. Flexibility, adaptability, and decisiveness are exercised appropriately.

Descriptors indicate the type of contribution appropriate for the high end of each level. Descriptors are not to be used individually to assess contributions, but rather are to be taken as a group to derive a single evaluation of the factor.

| LEVEL DESCRIPTORS | DISCRIMINATORS |
|---|---|
| <p>LEVEL I</p> <ul style="list-style-type: none"> • Uses assigned resources needed to accomplish tasks. • Plans individual time and assigned resources to accomplish tasks. • Effectively accomplishes assigned tasks. | <ul style="list-style-type: none"> - Scope of Responsibility - Planning/Budgeting - Execution/Efficiency |
| <p>LEVEL II</p> <ul style="list-style-type: none"> • Plans and utilizes appropriate resources to accomplish project goals. • Optimizes resources to accomplish projects/programs | <ul style="list-style-type: none"> - Scope of Responsibility - Planning/Budgeting |

| | |
|--|---|
| <p>within established schedules.</p> <ul style="list-style-type: none"> Effectively accomplishes project/program goals within established resource guidelines. | - Execution/Efficiency |
| <p>LEVEL III</p> <ul style="list-style-type: none"> Plans and allocates resources to accomplish multiple project/programs. Identifies and optimizes resources to accomplish multiple project/program goals. Effectively accomplishes multiple project/program goals within established guidelines. | <ul style="list-style-type: none"> - Scope of Responsibility - Planning/Budgeting - Execution/Efficiency |
| <p>LEVEL IV</p> <ul style="list-style-type: none"> Develops, acquires, and allocates resources to accomplish mission goals and strategic objectives. Formulates organizational strategies, tactics, and budget/action plan to acquire and allocate resources. Optimizes, controls, and manages all resources across projects/programs. Develops and integrates innovative approaches to attain goals and minimize expenditures. | <ul style="list-style-type: none"> - Scope of Responsibility - Planning/Budgeting - Execution/Efficiency |

CAREER PATH: (2) TECHNICAL MANAGEMENT SUPPORT

FACTOR: 1.—PROBLEM SOLVING

FACTOR DESCRIPTION

This factor describes/captures personal and organizational problem-solving.

EXPECTED PERFORMANCE CRITERIA (Applicable to all contributions at all levels): Work is timely, efficient, and of acceptable quality. Completed work meets project/program objectives. Flexibility, adaptability, and decisiveness are exercised appropriately.

Descriptors indicate the type of contribution appropriate for the high end of each level. Descriptors are not to be used individually to assess contributions, but rather are to be taken as a group to derive a single evaluation of the factor.

| LEVEL DESCRIPTORS | DISCRIMINATORS |
|--|---|
| <p>LEVEL I</p> <ul style="list-style-type: none"> • Conducts activities on a task; assists supervisors or other appropriate personnel. • Resolves routine problems within established guidelines. • Works with others in solving problems with appropriate guidance. • Takes initiative in selecting and implementing appropriate procedures. | <ul style="list-style-type: none"> - Scope/Impact - Complexity/Difficulty - Independence - Creativity |
| <p>LEVEL II</p> <ul style="list-style-type: none"> • Plans and conducts technical activities for projects. • Identifies and resolves non-routine technical problems utilizing established patterns and methods. • Identifies and resolves problems; adapts accepted policies, procedures, or methods with moderate guidance. • Adapts existing plans and techniques to accomplish projects. | <ul style="list-style-type: none"> - Scope/Impact - Complexity/Difficulty - Independence - Creativity |
| <p>LEVEL III</p> <ul style="list-style-type: none"> • Plans and conducts challenging and difficult technical activities for projects/programs. • Develops, integrates, and implements solutions to complex problems on projects/programs. • Identifies problems; develops solutions and action plans with minimal guidance. • Develops plans and techniques to fit new situations. | <ul style="list-style-type: none"> - Scope/Impact - Complexity/Difficulty - Independence - Creativity |
| <p>LEVEL IV</p> <ul style="list-style-type: none"> • Identifies and resolves complex problems that may cross functional/technical boundaries and promulgates solutions. • Develops, integrates/implements solutions to diverse, complex problems which may cross multiple projects/programs or functional/technical areas. • Independently resolves and coordinates technical problems involving multiple projects/programs. • Develops plans and techniques to fit new situations and/or to address issues that cross technical/functional areas. | <ul style="list-style-type: none"> - Scope/Impact - Complexity/Difficulty - Independence - Creativity |

FACTOR: 2.—TEAMWORK/COOPERATION

FACTOR DESCRIPTION

This factor describes/captures individual and organizational teamwork and cooperation.

EXPECTED PERFORMANCE CRITERIA (Applicable to all contributions at all levels): Work is timely, efficient, and of acceptable quality. Personal and organizational interactions exhibit and foster cooperation and teamwork. Flexibility, adaptability, and decisiveness are exercised appropriately.

Descriptors indicate the type of contribution appropriate for the high end of each level. Descriptors are not to be used individually to assess contributions, but rather are to be taken as a group to derive a single evaluation of the factor.

| LEVEL DESCRIPTORS | DISCRIMINATORS |
|--|---|
| LEVEL I <ul style="list-style-type: none"> • Works with others to accomplish routine tasks. • Contributes ideas in own area of expertise. Interacts cooperatively with others. • Regularly completes assignments in support of team goals. | <ul style="list-style-type: none"> - Scope of Team Effort - Contribution to Team - Effectiveness |
| LEVEL II <ul style="list-style-type: none"> • Works with others in accomplishing projects. • Contributes ideas in own area of expertise. Facilitates cooperative interactions with others. • Supports others in executing team assignments. Proactively functions as an integral part of the team. | <ul style="list-style-type: none"> - Scope of Team Effort - Contribution to Team - Effectiveness |
| LEVEL III <ul style="list-style-type: none"> • Works with others to accomplish complex projects/programs. • Guides others to resolve or collaborate on complex project/program issues. Promotes cooperative interactions with others. • Integrates technical expertise and guides activities to support team accomplishment. | <ul style="list-style-type: none"> - Scope of Team Effort - Contribution to Team - Effectiveness |

| | |
|--|---|
| LEVEL IV <ul style="list-style-type: none"> • Leads others to accomplish complex projects and programs. • Applies innovative approaches to resolve unusual/difficult technical/management issues. Promotes and maintains environment for cooperation and teamwork. • Leads and guides others in formulating and executing team plans. Expertise is sought by others. | <ul style="list-style-type: none"> - Scope of Team Effort - Contribution to Team - Effectiveness |
|--|---|

FACTOR: 3.—CUSTOMER RELATIONS

FACTOR DESCRIPTION

This factor describes/captures the effectiveness of personal and organizational interactions with customers (anyone to whom services or products are provided), both internal (within an assigned organization) and external (outside an assigned organization).

EXPECTED PERFORMANCE CRITERIA (Applicable to all contributions at all levels): Work is timely, efficient, and of acceptable quality. Personal and organizational interactions enhance customer relations and actively promote rapport with customers. Flexibility, adaptability, and decisiveness are exercised appropriately.

Descriptors indicate the type of contribution appropriate for the high end of each level. Descriptors are not to be used individually to assess contributions, but rather are to be taken as a group to derive a single evaluation of the factor.

| LEVEL DESCRIPTORS | DISCRIMINATORS |
|--|--|
| LEVEL I <ul style="list-style-type: none"> • Assists customer support activities. • Participates as a team member to meet customer needs. • Interacts with customers on routine issues with appropriate guidance. | <ul style="list-style-type: none"> - Breadth of Influence - Customer Needs - Customer Interaction Level |
| LEVEL II | |

| | |
|--|--|
| <ul style="list-style-type: none"> • Actively participates with others to satisfy customer requests. • Interacts with customers to respond to customer needs/expectations. • Interacts with customers to communicate information and coordinate action. | <ul style="list-style-type: none"> - Breadth of Influence - Customer Needs - Customer Interaction Level |
| <p>LEVEL III</p> <ul style="list-style-type: none"> • Guides the technical efforts of individuals or teams as they relate with customers. Deviates from standard approaches when necessary. • Initiates meetings and interactions with customers to understand customer needs/expectations. • Interacts independently and proactively with customers to identify/define problems and to implement solutions. | <ul style="list-style-type: none"> - Breadth of Influence - Customer Needs - Customer Interaction Level |
| <p>LEVEL IV</p> <ul style="list-style-type: none"> • Leads and coordinates technical efforts of individuals or teams in support of customer interactions. Develops innovative approaches to satisfy customers. • Establishes customer alliances; anticipates and fulfills customer needs and translates customer needs to project/programs. Organizes and leads customer interactions. • Interacts proactively with customers to identify and define complex/controversial problems and to develop and implement strategies or techniques for resolving project/program issues. | <ul style="list-style-type: none"> - Breadth of Influence - Customer Needs - Customer Interaction Level |

FACTOR: 4.—LEADERSHIP/SUPERVISION

FACTOR DESCRIPTION

This factor describes/captures individual and organizational leadership and/or supervision.

EXPECTED PERFORMANCE CRITERIA (Applicable to all contributions at all levels): Work is timely, efficient, and of acceptable quality. Leadership and/or supervision effectively promotes commitment to mission accomplishment. Flexibility, adaptability, and decisiveness are exercised appropriately.

Descriptors indicate the type of contribution appropriate for the high end of each level. Descriptors are not to be used individually to assess contributions, but rather are to be taken as a group to derive a single evaluation of the factor.

| LEVEL DESCRIPTORS | DISCRIMINATORS |
|---|---|
| <p>LEVEL I</p> <ul style="list-style-type: none"> • Takes initiative in accomplishing assigned tasks. Asks for assistance as appropriate. • Provides input to others in technical/functional area. • Seeks and takes advantage of developmental opportunities. | <ul style="list-style-type: none"> - Leadership Role - Breadth of Influence - Mentoring/Employee Development |
| <p>LEVEL II</p> <ul style="list-style-type: none"> • Actively contributes as team member; takes initiative to accomplish assigned projects. • Consults and coordinates with others to complete projects within established guidelines. • Identifies and pursues individual/team developmental opportunities. | <ul style="list-style-type: none"> - Leadership Role - Breadth of Influence - Mentoring/Employee Development |
| <p>LEVEL III</p> <ul style="list-style-type: none"> • Actively contributes as team member or leader. Recognized for functional/technical expertise. • Defines, organizes, and assigns activities to accomplish goals. Guides, motivates and oversees others in accomplishing projects/programs. • Promotes developmental opportunities for self and team. Advises others to seek specific training. | <ul style="list-style-type: none"> - Leadership Role - Breadth of Influence - Mentoring/Employee Development |
| <p>LEVEL IV</p> <ul style="list-style-type: none"> • Provides guidance to individuals/teams; resolves conflicts. Serves as subject matter expert. • Guides, motivates, and oversees multiple complex projects/programs. • Directs assignments to encourage employee development and cross-technical/functional growth to meet organizational needs. Pursues self-development. | <ul style="list-style-type: none"> - Leadership Role - Breadth of Influence - Mentoring/Employee Development |

FACTOR: 5.—COMMUNICATION

FACTOR DESCRIPTION

This factor describes/captures the effectiveness of oral/written communications.

EXPECTED PERFORMANCE CRITERIA (Applicable to all contributions at all levels):

Work is timely, efficient, and of acceptable quality. Communications are clear, concise, and at appropriate level. Flexibility, adaptability, and decisiveness are exercised appropriately.

Descriptors indicate the type of contribution appropriate for the high end of each level. Descriptors are not to be used individually to assess contributions, but rather are to be taken as a group to derive a single evaluation of the factor.

| LEVEL DESCRIPTORS | DISCRIMINATORS |
|---|--|
| LEVEL I <ul style="list-style-type: none"> • Communicates routine task/status/results as required. • Provides data and accurate draft documentation of assigned tasks for input to reports or documents. • Explains status/results of assigned tasks. | <ul style="list-style-type: none"> - Level of Interaction (Audience) - Written - Oral |
| LEVEL II <ul style="list-style-type: none"> • Communicates team or group project status/results at equivalent levels within the agency. • Writes segments of management/technical reports or documents. • Communicates group/team results. | <ul style="list-style-type: none"> - Level of Interaction (Audience) - Written - Oral |
| LEVEL III <ul style="list-style-type: none"> • Communicates project/program status/results to management. • Consolidates input and writes management/technical reports/documents for projects/programs. • Presents project/program briefings. | <ul style="list-style-type: none"> - Level of Interaction (Audience) - Written - Oral |
| LEVEL IV <ul style="list-style-type: none"> • Determines and communicates project/program positions at senior levels. • Prepares, reviews, and approves | <ul style="list-style-type: none"> - Level of Interaction (Audience) - Written |
| <ul style="list-style-type: none"> management/technical reports for internal and external distribution. • Presents project/program briefings to obtain consensus/approval. Represents the organization as technical subject matter expert. | <ul style="list-style-type: none"> - Oral |

FACTOR: 6.—RESOURCE MANAGEMENT

FACTOR DESCRIPTION

This factor describes/captures personal and organizational utilization of resources to accomplish the mission.

EXPECTED PERFORMANCE CRITERIA (Applicable to all contributions at all levels):

Work is timely, efficient, and of acceptable quality. Resources are utilized effectively to accomplish mission. Flexibility, adaptability, and decisiveness are exercised appropriately.

Descriptors indicate the type of contribution appropriate for the high end of each level. Descriptors are not to be used individually to assess contributions, but rather are to be taken as a group to derive a single evaluation of the factor.

| LEVEL DESCRIPTORS | DISCRIMINATORS |
|--|---|
| LEVEL I <ul style="list-style-type: none"> • Uses assigned resources to accomplish tasks. • Plans individual time to accomplish tasks. • Effectively accomplishes assigned tasks with appropriate guidance. | <ul style="list-style-type: none"> - Scope of Responsibility - Planning/Budgeting - Execution/Efficiency |
| LEVEL II <ul style="list-style-type: none"> • Identifies and uses resources appropriately to accomplish projects. • Plans resources to achieve task schedules. • Independently accomplishes assigned tasks. | <ul style="list-style-type: none"> - Scope of Responsibility - Planning/Budgeting - Execution/Efficiency |
| LEVEL III <ul style="list-style-type: none"> • Plans and utilizes appropriate resources to accomplish projects/programs. | <ul style="list-style-type: none"> - Scope of Responsibility |
| <ul style="list-style-type: none"> • Optimizes resources to accomplish projects within established milestones. • Effectively accomplishes projects/programs within established resource guidelines. | <ul style="list-style-type: none"> - Planning/Budgeting - Execution/Efficiency |
| LEVEL IV <ul style="list-style-type: none"> • Plans and allocates resources to accomplish multiple project/program goals. • Identifies and optimizes resources to accomplish multiple project/program goals. • Effectively accomplishes multiple project/program goals within established thresholds. Develops innovative approaches to attain goals and minimize resource expenditures. | <ul style="list-style-type: none"> - Scope of Responsibility - Planning/Budgeting - Execution/Efficiency |

CAREER PATH: (3) ADMINISTRATIVE SUPPORT

FACTOR: 1.—PROBLEM SOLVING

FACTOR DESCRIPTION

This factor describes/captures personal and organizational problem solving.

EXPECTED PERFORMANCE CRITERIA (Applicable to all contributions at all levels):

Work is timely, efficient, and of acceptable quality. Completed work meets project/program objectives. Flexibility, adaptability, and decisiveness are exercised appropriately.

Descriptors indicate the type of contribution appropriate for the high end of each level. Descriptors are not to be used individually to assess contributions, but rather are to be taken as a group to derive a single evaluation of the factor.

| LEVEL DESCRIPTORS | DISCRIMINATORS |
|---|---|
| <p>LEVEL I</p> <ul style="list-style-type: none"> • Conducts activities on a segment of a task. Assists supervisor or other appropriate personnel. • Applies standard rules, procedures, or operations to resolve routine problems. | <ul style="list-style-type: none"> - Scope/Impact - Complexity/Difficulty |
| <ul style="list-style-type: none"> • Independently carries out routine tasks. • Takes initiative in selecting and implementing appropriate procedures. | <ul style="list-style-type: none"> - Independence - Creativity |
| <p>LEVEL II</p> <ul style="list-style-type: none"> • Plans and conducts administrative activities for projects. • Develops, modifies, and/or applies rules, procedures, or operations to resolve problems of moderate complexity/difficulty. • Independently plans and executes assignments; resolves problems and handles deviations. • Identifies and adapts guidelines for new or unusual situations. | <ul style="list-style-type: none"> - Scope/Impact - Complexity/Difficulty - Independence - Creativity |
| <p>LEVEL III</p> <ul style="list-style-type: none"> • Plans and conducts complex administrative activities. • Develops rules, procedures, or operations for complex/difficult organizational tasks. • Identifies issues and determines approaches and methods to accomplish tasks. Initiates effective actions and resolves related conflicts. • Identifies issues requiring new procedures and develops appropriate guidelines. | <ul style="list-style-type: none"> - Scope/Impact - Complexity/Difficulty - Independence - Creativity |

FACTOR: 2.—TEAMWORK/COOPERATION

FACTOR DESCRIPTION

This factor describes/captures individual and organizational teamwork and cooperation.

EXPECTED PERFORMANCE CRITERIA (Applicable to all contributions at all levels):

Work is timely, efficient, and of acceptable quality. Personal and organizational interactions exhibit and foster cooperation and teamwork. Flexibility, adaptability, and decisiveness are exercised appropriately.

Descriptors indicate the type of contribution appropriate for the high end of each level. Descriptors are not to be used individually to assess contributions, but rather are to be taken as a group to derive a single evaluation of the factor.

| LEVEL DESCRIPTORS | DISCRIMINATORS |
|---|---|
| <p>LEVEL I</p> <ul style="list-style-type: none"> • Works with others to accomplish routine tasks. • Contributes ideas on routine procedures. Interacts cooperatively with others. • Regularly completes tasks in support of team goals. | <ul style="list-style-type: none"> - Scope of Team Effort - Contribution to Team - Effectiveness |
| <p>LEVEL II</p> <ul style="list-style-type: none"> • Works with others to accomplish tasks. • Resolves administrative problems; facilitates cooperative interactions with others. • Guides others and coordinates activities in support of team goals. Proactively functions as an integral part of the team. | <ul style="list-style-type: none"> - Scope of Team Effort - Contribution to Team - Effectiveness |
| <p>LEVEL III</p> <ul style="list-style-type: none"> • Works with others on complex issues/problems that may cross functional areas. • Applies expertise in resolving complex administrative issues. Promotes and maintains environment for cooperation/teamwork. Sets tone for internal/external cooperation. • Leads and guides others in formulating and executing plans in support of team goals. | <ul style="list-style-type: none"> - Scope of Team Effort - Contribution to Team - Effectiveness |

FACTOR: 3.—CUSTOMER RELATIONS

FACTOR DESCRIPTION

This factor describes/captures the effectiveness of personal and organizational interactions with customers (anyone to whom services or products are provided), both internal (within an assigned organization) and external (outside an assigned organization).

EXPECTED PERFORMANCE CRITERIA (Applicable to all contributions at all levels):

Work is timely, efficient, and of acceptable quality. Personal and organizational interactions enhance customer relations and actively promote rapport with customers. Flexibility, adaptability, and decisiveness are exercised appropriately.

Descriptors indicate the type of contribution appropriate for the high end of each level. Descriptors are not to be used individually to assess contributions, but rather are to be taken as a group to derive a single evaluation of the factor.

| LEVEL DESCRIPTORS | DISCRIMINATORS |
|---|--|
| <p>LEVEL I</p> <ul style="list-style-type: none"> • Assists customer support activities. • Meets routine customer needs. • Interacts with customers on routine issues within specific guidelines. | <ul style="list-style-type: none"> - Breadth of Influence - Customer Needs - Customer Interaction Level |
| <p>LEVEL II</p> <ul style="list-style-type: none"> • Guides the administrative efforts of individuals or team members as they interact with customers. • Independently interacts with customers to understand customer needs/expectations. • Interacts independently with customers to communicate information and coordinate actions. | <ul style="list-style-type: none"> - Breadth of Influence - Customer Needs - Customer Interaction Level |
| <p>LEVEL III</p> <ul style="list-style-type: none"> • Identifies, defines, and guides administrative efforts in support of customer interactions; coordinates and focuses activities to support multiple customers. • Establishes customer alliances and translates needs to customer service. • Works independently with customers at all levels to define services and resolve non-routine problems. | <ul style="list-style-type: none"> - Breadth of Influence - Customer Needs - Customer Interaction Level |

FACTOR: 4.—LEADERSHIP/SUPERVISION

FACTOR DESCRIPTION

This factor describes/captures individual and organizational leadership and/or supervision.

EXPECTED PERFORMANCE CRITERIA (Applicable to all contributions at all levels): Work is timely, efficient, and of acceptable quality. Leadership and/or supervision effectively promotes commitment to mission accomplishment. Flexibility, adaptability, and decisiveness are exercised appropriately.

Descriptors indicate the type of contribution appropriate for the high end of each level. Descriptors are not to be used individually to assess contributions, but rather are to be taken as a group to derive a single evaluation of the factor.

| LEVEL DESCRIPTORS | DISCRIMINATORS |
|---|--|
| <p>LEVEL I</p> <ul style="list-style-type: none"> • Takes initiative in accomplishing assigned tasks. Asks for assistance as appropriate. • Provides input in administrative/functional area. • Seeks and takes advantage of developmental opportunities. | <ul style="list-style-type: none"> - Leadership Role - Breadth of Influence - Mentoring/Employee Development |
| <p>LEVEL II</p> <ul style="list-style-type: none"> • Actively contributes as team member or leader; takes initiative to accomplish assigned projects. • Guides others in accomplishing projects. • Coordinates appropriately with others to complete tasks within established guidelines. • Identifies and pursues individual/team developmental opportunities. | <ul style="list-style-type: none"> - Leadership Role - Breadth of Influence - Empowerment - Mentoring/Employee Development |
| <p>LEVEL III</p> <ul style="list-style-type: none"> • Provides guidance to individuals/teams; resolves conflicts. Expertise solicited by others. • Guides and accounts for results or activities of individuals, teams, or projects. • Promotes individual/team development; leads development of training programs for self and others. | <ul style="list-style-type: none"> - Leadership Role - Breadth of Influence - Mentoring/Employee Development |

FACTOR: 5.—COMMUNICATION

FACTOR DESCRIPTION

This factor describes/captures the effectiveness of oral/written communications.

EXPECTED PERFORMANCE CRITERIA (Applicable to all contributions at all levels):

Work is timely, efficient, and of acceptable quality. Communications are clear, concise, and at appropriate level. Flexibility, adaptability, and decisiveness are exercised appropriately.

Descriptors indicate the type of contribution appropriate for the high end of each level. Descriptors are not to be used individually to assess contributions, but rather are to be taken as a group to derive a single evaluation of the factor.

| LEVEL DESCRIPTORS | DISCRIMINATORS |
|---|--|
| LEVEL I <ul style="list-style-type: none"> • Communicates routine task/status results as required. • Writes timely and accurate draft documentation. • Explains status/results of assigned tasks. | <ul style="list-style-type: none"> - Level of Interaction (Audience) - Written - Oral |
| LEVEL II <ul style="list-style-type: none"> • Interprets and communicates administrative procedures within immediate organization. • Prepares, coordinates, and consolidates documents, reports, or briefings. • Communicates/presents internal administrative/functional procedures and tasks internally and externally. | <ul style="list-style-type: none"> - Level of Interaction (Audience) - Written - Oral |
| LEVEL III <ul style="list-style-type: none"> • Develops and advises on administrative procedures and communicates them to all levels, both internally and externally. • Prepares, reviews, and/or approves documents, reports, or briefings. • Explains and/or communicates administrative/functional procedures at all levels. | <ul style="list-style-type: none"> - Level of Interaction (Audience) - Written - Oral |

FACTOR: 6.—RESOURCE MANAGEMENT

FACTOR DESCRIPTION

This factor describes/captures personal and organizational utilization of resources to accomplish the mission. (Resources include, but are not limited to, personal time, equipment and facilities, human resources, and funds.)

EXPECTED PERFORMANCE CRITERIA (Applicable to all contributions at all levels): Work is timely, efficient, and of acceptable quality. Available resources are utilized effectively to accomplish mission. Flexibility, adaptability, and decisiveness are exercised appropriately.

Descriptors indicate the type of contribution appropriate for the high end of each level. Descriptors are not to be used individually to assess contributions, but rather are to be taken as a group to derive a single evaluation of the factor.

| LEVEL DESCRIPTORS | DISCRIMINATORS |
|--|---|
| <p>LEVEL I</p> <ul style="list-style-type: none"> • Uses assigned resources to accomplish tasks. • Plans individual time and assigned resources to accomplish tasks. • Effectively accomplishes assigned tasks. | <ul style="list-style-type: none"> - Scope of Responsibility - Planning/Budgeting - Execution/Efficiency |
| <p>LEVEL II</p> <ul style="list-style-type: none"> • Identifies and uses resources to accomplish projects. • Plans resources to achieve project schedules. • Effectively accomplishes projects within established resource guidelines. | <ul style="list-style-type: none"> - Scope of Responsibility - Planning/Budgeting - Execution/Efficiency |
| <p>LEVEL III</p> <ul style="list-style-type: none"> • Plans, acquires, and allocates resources to accomplish objectives. • Coordinates resources across projects. • Optimizes resource utilization across projects. | <ul style="list-style-type: none"> - Scope of Responsibility - Planning/Budgeting - Execution/Efficiency |

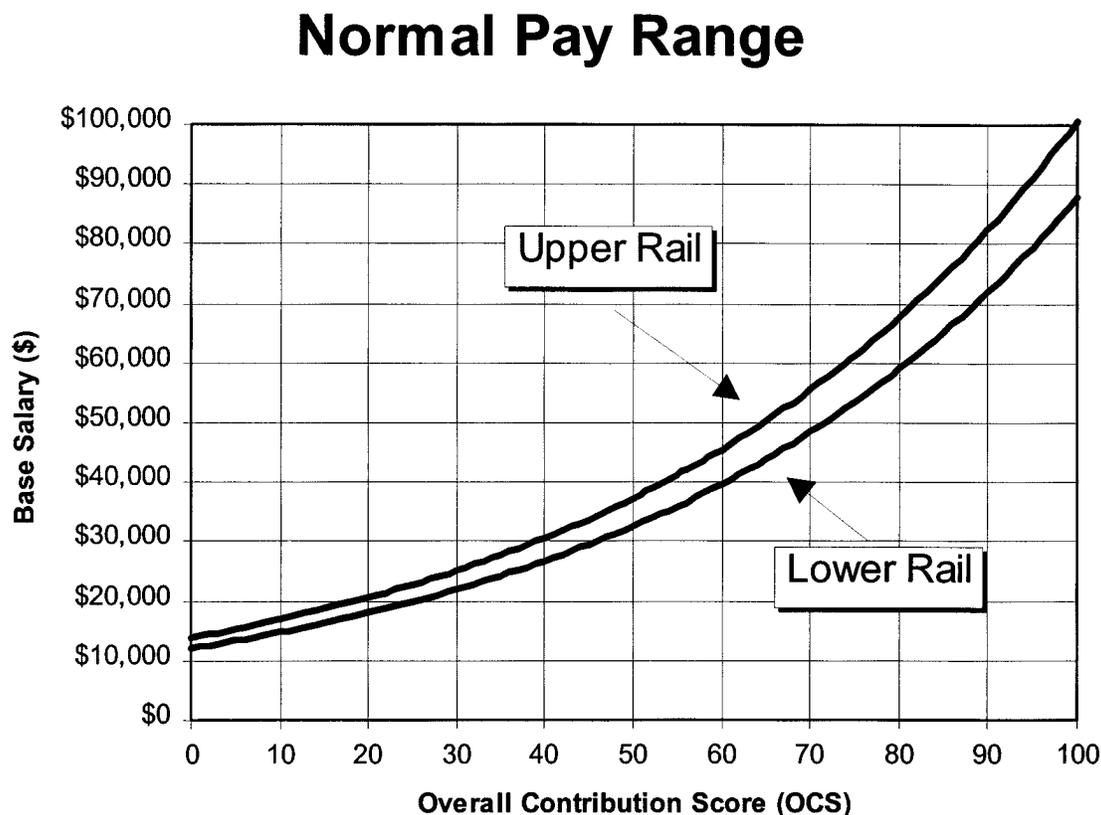
2. Normal Pay Range (NPR)

The Contribution-based Compensation and Appraisal System (CCAS) integrated pay schedule provides a direct link between increasing levels of contribution and increasing salary. This is shown by the graph in Figure 1. The horizontal axis spans from 0 to the maximum contribution score of 100. The vertical axis spans from zero dollars to the

dollar equivalent of GS-15, step 10. This encompasses the full salary range paid under this demonstration; GS-1, step 1 through GS-15, step 10 for Calendar Year 1998 (CY98). (Note: Figure 1 currently depicts CY98. Each year the rails for the NPR are adjusted based on the General Schedule pay increase under 5 U.S.C. 5303.) The area between the upper and lower rail is considered the normal pay range; employees whose annual overall

contribution score (OCS) plotted against their base salary falls on or within the rails are considered "appropriately compensated." Employees whose salaries fall below the NPR for their assessed contribution score are considered "under-compensated," and those falling above the NPR are considered "over-compensated." The goal of CCAS is to make pay consistent with employees' contributions to the mission of the organization.

Figure 1. Normal Pay Range



The NPR was established using the following parameters:

1. The lowest possible score is an OCS of 0, which equates to the lowest salary paid under this demonstration, GS-1, step 1.
2. The highest possible score is an OCS of 100, which equates to the highest salary paid under this demonstration, GS-15, step 10.
3. Changes in OCS correspond to a constant percentage change in salary along the rails.
4. The upper and lower rails encompass an area of +/-4.0 OCS points, or +/-8.0 percent in terms of salary, relative to the points established in parameters 1 and 2, above.

FORMULAE

Given these constraints, the formulae for the rails found in Figure 1 are:

$$\text{Salary}_{\text{upper rail}} = 13997 * (1.020043)^{\text{OCS}}$$

$$\text{Salary}_{\text{lower rail}} = 11923 * (1.020043)^{\text{OCS}}$$

The integrated pay schedule and the NPR are the same for all the career paths. What vary among the career paths are the beginnings and endings of the broadband levels. The minimum and maximum numerical OCS values and associated base salaries for each broadband level by career path are provided in Table 4. These minimum and maximum breakpoints represent the lowest and highest General Schedule (GS) salary rate for the grades banded together and, therefore, the minimum and maximum salaries possible for each level. Each year, the rails for the NPR

are adjusted based on the General Schedule pay increase granted to the Federal workforce. Locality salary adjustments are not included in the NPR but are incorporated in the demonstration participants' pay.

Employees will enter the demonstration project without a loss of pay (see section V) and without a CCAS score. The first CCAS score will result from the first annual CCAS assessment process. Until then, no employee is either under-compensated or over-compensated. Employees, however, may determine their expected contribution range by locating the intersection of their salary with the rails of the NPR. Future CCAS assessments may alter an employee's position relative to these rails.

TABLE 4 - OCS AND SALARY RANGES BY BROADBAND LEVEL

| Business Management & Technical Management Professional | | | |
|--|----------|------------------|---------------------|
| Broadband Level | GS Bands | Normal OCS Range | Salary Range |
| I | 1 - 4 | 0 - 29 | \$12,960 - \$23,203 |
| II | 5 - 11 | 22 - 66 | \$19,969 - \$47,589 |
| III | 12 - 13 | 61 - 83 | \$43,876 - \$67,827 |
| IV | 14 - 15 | 79 - 100 | \$61,656 - \$94,287 |

| Technical Management Support | | | |
|-------------------------------------|----------|------------------|---------------------|
| Broadband Level | GS Bands | Normal OCS Range | Salary Range |
| I | 1 - 4 | 0 - 29 | \$12,960 - \$23,203 |
| II | 5 - 8 | 22 - 51 | \$19,969 - \$35,610 |
| III | 9 - 11 | 43 - 66 | \$30,257 - \$47,589 |
| IV | 12 - 13 | 61 - 83 | \$43,876 - \$67,827 |

| Administrative Support | | | |
|-------------------------------|----------|------------------|---------------------|
| Broadband Level | GS Bands | Normal OCS Range | Salary Range |
| I | 1 - 4 | 0 - 29 | \$12,960 - \$23,203 |
| II | 5 - 7 | 22 - 46 | \$19,969 - \$32,150 |
| III | 8 - 10 | 38 - 61 | \$27,393 - \$43,319 |

3. CCAS Appraisal Process

The annual appraisal cycle begins on October 1 and ends on September 30 of the following year. At the beginning of the annual appraisal period, the broadband level descriptors will be provided to employees so that they know the basis on which their contribution will be assessed for their pay pool. (A pay pool is a group of employees among whom the CCAS dollars are distributed. This might be all the employees in a division or directorate. The local commander determines the pay pool structure.) At that time, employees will be advised that all factors are critical. Key terms such as "team" and "customer" will be

defined or clarified. Supervisor and employee discussion of specific work assignments, standards, objectives, and the employee's contributions within the CCAS framework should be conducted on an ongoing basis.

At the end of the annual appraisal period, the immediate supervisor (rating official) meets with his/her employees, requesting them to summarize their contributions for each factor. From employees' inputs and his/her own knowledge, the rating official identifies for each employee the appropriate contribution level (1, 2, 3, or 4) for each factor. The rating officials (including second-level supervisor) meet to ensure consistency and equity of the

contribution ratings. Then the rating officials calculate the overall contribution scores (OCS).

To determine the OCS, numerical values are assigned based on the contribution levels of individuals, using the ranges shown in Table 5. Generally, the OCS is calculated by averaging the numerical values assigned for each of the six factors. (All OCSs will be rounded to the nearest whole number.) However, at the discretion of the pay pool manager, different weights may be applied to the factors to produce a weighted average, provided that the weights are applied uniformly across the pay pool and employees are advised in advance, i.e., at the beginning of the

rating period. Weighting may not result in any factor becoming zero.

The rating officials (including second-level supervisor) meet again to review

the OCS for all employees, correcting any inconsistencies identified and making the appropriate adjustments in

the factor ratings, and placing the employees in rank order.

TABLE 5. CONTRIBUTION SCORE RANGES BY CAREER PATH

Business Management & Technical Management Professional

| Contribution Level | Contribution Score Point Range |
|--------------------|--------------------------------|
| 1 | 0-29 |
| 2 | 22-66 |
| 3 | 61-83 |
| 4 | 79-100 |

Technical Management Support

| Contribution Level | Contribution Score Point Range |
|--------------------|--------------------------------|
| 1 | 0-29 |
| 2 | 22-51 |
| 3 | 43-66 |
| 4 | 61-83 |

Administrative Support

| Contribution Level | Contribution Score Point Range |
|--------------------|--------------------------------|
| 1 | 0-29 |
| 2 | 22-46 |
| 3 | 38-61 |

The pay pool panel (pay pool manager and the rating officials in the pay pool who report directly to him/her) conducts a final review of the OCS and the recommended compensation adjustments for the pay pool members. The pay pool panel has the authority to make OCS adjustments, after discussion with the initial rating officials, to ensure equity and consistency in the ranking of all employees.

Final approval of OCS rests with the pay pool manager, the individual within the organization responsible for managing the CCAS process. The OCS, as approved by the pay pool manager, becomes the rating of record. Rating officials will communicate the factor scores and OCS to each employee and discuss the results.

If on October 1, the employee has served under CCAS for less than six

months, the rating official will wait for the subsequent annual cycle to assess the employee. The first CCAS appraisal must be rendered within 18 months after entering the demonstration project.

When an employee cannot be evaluated readily by the normal CCAS appraisal process due to special circumstances that take the individual away from normal duties or duty station (e.g., long-term full-time training, active

military duty, extended sick leave, leave without pay, etc.), the rating official will document the special circumstances on the appraisal form. The rating official will then determine which of the following options to use:

(a) Re-certify the employee's last contribution appraisal; or

(b) Presume the employee is contributing consistently with his/her pay level and will be given the full general increase.

Pay adjustments will be made on the basis of the CCAS appraisal or substitute determination and the employee's rate of basic pay. Pay adjustments are subject to pay-out rules discussed in section III D 5. Final pay determinations will be made at the pay pool manager's level. CCAS scores can only be adjusted after discussion with the rating official.

Pay adjustments will be documented by SF-50, Notification of Personnel Action. For historical and analytical purposes, the effective date of CCAS assessments, actual appraisal scores, actual salary increases, amounts contributed to the pay pool, and applicable "bonus" amounts will be maintained for each demonstration project employee.

4. Pay Pools

The pay pool structure and allocated funds are under the authority of the local commander or equivalent. The following minimal guidelines will

apply: (a) a pay pool is based on the organizational structure and should include a range of salaries and contribution levels; (b) a pay pool should be large enough to constitute a reasonable statistical sample, i.e., not less than 35 individuals (when possible) or more than 300 individuals; (c) a pay pool must be large enough to include a second level of supervision, since the CCAS process uses a group of supervisors in the pay pool to determine OCS and recommended salary adjustments; and (d) neither the pay pool manager nor the supervisors within a pay pool will recommend or set their own individual pay levels.

The amount of money available within a pay pool is determined by the general pay increase and the money that would have been available for quality step increases, within-grade increases, awards (performance-based awards as defined in 5 U.S.C. 4505(a)), promotions between grades encompassed in the same broadband level, and other appropriate factors (reference section VIII B). However, the awards money portion cannot be used for increments to salary. The dollars to be included in the pay pool will be computed based on the salaries of the employees in the pay pool as of September 30 each year.

5. Salary Adjustment Guidelines

After the initial assignment into the CCAS, employees' yearly contributions

will be determined by the CCAS process described above, and their overall contribution scores versus their current rate of basic pay will be plotted on a graph along with the NPR (see Figure 2). The position of those points relative to the upper and lower rails of the NPR gives a relative measure of the compensation (salary) versus contribution (OCS). Employees fall into one of three categories: under-compensated (Employee A), appropriately compensated (Employee B), or over-compensated (Employee C). Depending on the category into which each employee falls, he/she is eligible for up to three forms of additional compensation. The pay pool panel has the option of awarding the employee up to the full General Schedule pay increase (as authorized by Congress and the President), a contribution rating increase (an increase in base salary), and/or a contribution award (a lump-sum payment that does not affect base salary). Employees on retained rate in the demonstration plan will receive pay adjustments in accordance with 5 U.S.C. 5363 and 5 CFR 536.101. An employee receiving a retained rate is not eligible for a contribution rating increase, since such increases are limited by the maximum salary rate for the employee's broadband level. An outline of compensation eligibility by contribution category is given in Table 6.

Figure 2. CCAS COMPENSATION CATEGORIES

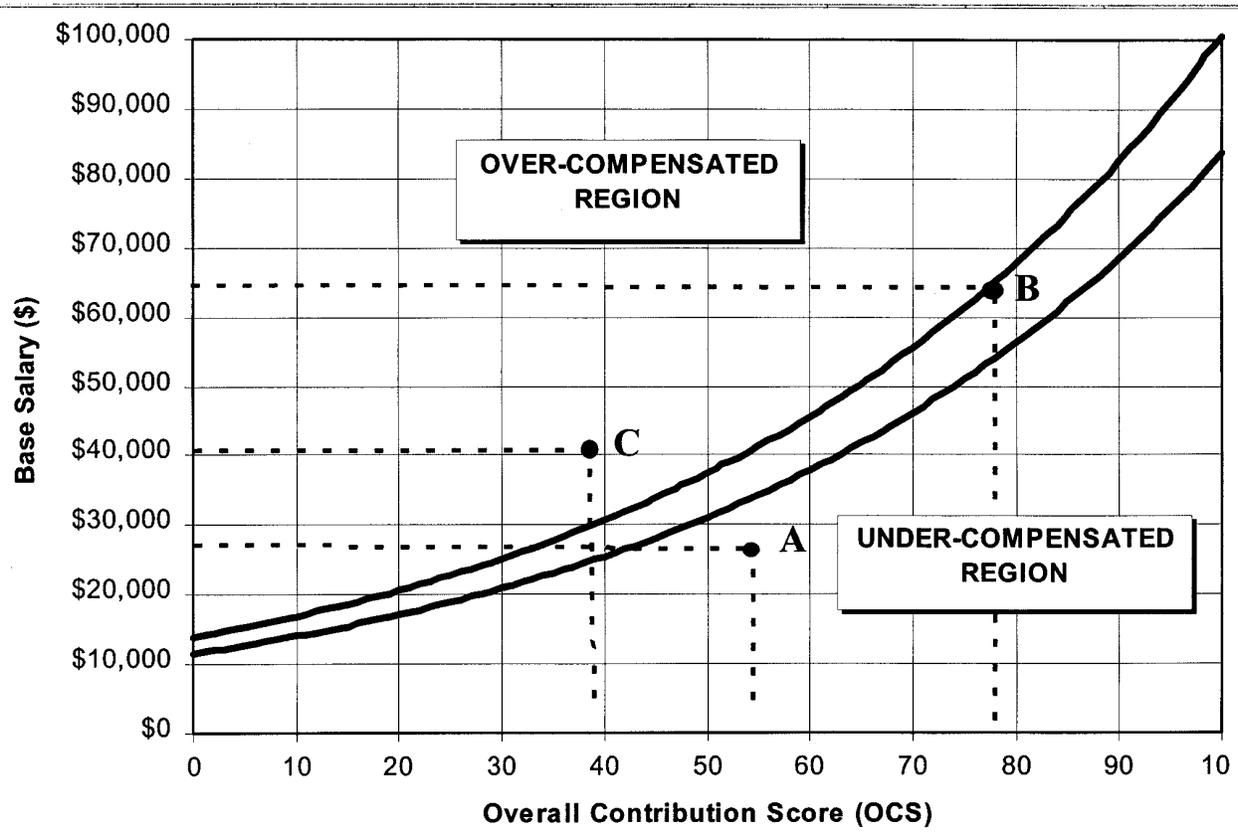


TABLE 6 - COMPENSATION ELIGIBILITY CHART

| Category | General Pay Increase | Contribution Rating Increase | Contribution Award | ¹ Locality Pay |
|---------------------------|----------------------------|---------------------------------|--------------------|---------------------------|
| Over-Compensated | Could be reduced or denied | NO | NO | YES |
| Appropriately Compensated | YES | YES ² - Up to 6% | YES ⁵ | YES |
| Under-Compensated | YES | YES ^{3, 4} - Up to 20% | YES ⁵ | YES |

¹ Basic pay plus locality pay may not exceed Executive Level IV basic pay.

² May not exceed upper rail of NPR for employee's OCS or maximum salary for current broadband level.

³ Over 20% requires local commander's approval.

⁴ May not exceed 6% above the lower rail or the maximum salary for current broadband level.

⁵ Pay pool manager approves up to \$10,000. Amounts exceeding \$10,000 require local commander's approval.

In general, those employees who fall in the under-compensated category of the NPR should expect to receive greater percentage salary increases than those who fall in the over-compensated category. Over time, people will migrate closer to the normal pay range and receive a salary appropriate for their level of contribution.

Employees whose OCS would result in awarding a contribution rating increase such that the salary exceeds the maximum salary for their current broadband level may receive a contribution award equaling the difference.

The contribution rating increase fund includes what are now within-grade increases, quality step increases, and promotions between grades encompassed in the same broadband level. The fund will be set at not less than two percent of the activity's total salary budget (2.4 percent for the first year). This figure will be adjusted as necessary to maintain cost discipline over the life of the demonstration project. The amount of money available to each pay pool is determined annually by the local commander. The general pay increase fund and the contribution rating increase fund may be transferred to another category, but the contribution award fund may not be transferred.

The contribution award fund includes what were formerly performance awards and will be used for awards given under the CCAS process. The fund will be set at not less than one percent of the activity's total salary budget. This fund will not exceed 90 percent of the total awards budget so as to allow for other awards not related to the CCAS process, e.g., on-the-spot awards and group awards, which will continue to be encouraged by management to promote excellence in acquisition and attainment of organizational goals. For the first year this fund will be set at 1.3 percent.

Each pay pool manager will set the necessary guidelines for pay adjustments in the pay pool. Decisions will be consistent within the pay pool, reflect cost discipline over the life of the demonstration project, and be subject to command review. The maximum available pay rate under this demonstration project will be the rate for a GS-15, step 10.

6. Movement Between Broadband Levels

It is the intent of the demonstration project to have career growth accomplished through the broadband levels. Movement within a broadband level will be determined by contribution and salary following the CCAS pay-out calculation. Movement to a higher broadband level is normally a competitive action, based on Office of Personnel Management qualifications standards. Movement to a lower broadband level may be voluntary or involuntary.

Broadband levels were derived from salaries of the banded GS grades. The lowest salary of any given broadband level is that for step 1 of the lowest GS grade in that broadband level. Likewise, the highest salary of any given broadband level is that for step 10 of the highest GS grade in that broadband level. There is a natural overlap in salaries in the GS grades that also occurs in the broadband system. Since the OCS is directly related to salaries, there is also an overlap between OCS across broadband levels.

Under the demonstration project, managers are provided greater flexibility in assigning duties by moving employees between positions within their broadband level. If there are vacancies at higher levels, employees may be considered for promotion to those positions in accordance with competitive selection procedures. Noncompetitive promotion capabilities in the current system will remain viable in the demonstration.

Under the approved competitive selection procedures, the selecting official may consider candidates from any source based on viable and supportable job-related, merit-based methodology. Similarly, if there is sufficient cause, an employee may be demoted to a lower broadband level position according to the contribution-based reduction-in-pay or removal procedures discussed in section III E 2.

7. Implementation Schedule

The 1998 employee annual appraisal will be done according to Component performance plan rules in effect at the time of the 1998 close-out. Employees will be moved by personnel action into the demonstration project and into the

appropriate broadband level between October 1998 and February 1999 following an implementation plan approved by DoD and OPM. Employees will receive base pay adjustments for accrued within-grade increases and career ladder promotions at the time they are moved. All employees under the demonstration project will receive the January 1999 general pay increase.

8. CCAS Grievance Procedures

An employee may not grieve the pay received under CCAS except where the employee is covered by a negotiated grievance procedure that includes grievances over CCAS pay.

An employee may grieve the OCS (rating of record). If an employee is covered by a negotiated grievance procedure that includes grievances over appraisal scores, then the employee must resolve a grievance over an appraisal score under that procedure (i.e., that procedure is the sole and exclusive procedure for resolving such grievances). If an employee is not in a bargaining unit, or is in a bargaining unit but grievances over appraisal scores are not covered under a negotiated grievance procedure, then the employee may use the administrative grievance procedure (5 CFR Part 771) with supplemental instructions described in the following paragraph.

The employee will submit the grievance first to the rating official, who will submit a recommendation to the pay pool panel. The pay pool panel may accept the rating official's recommendation or reach an independent decision. In the event that the pay pool panel's decision is different from the rating official's recommendation, appropriate justification will be provided. The pay pool panel's decision is final unless the employee requests reconsideration by the next higher official to the pay pool manager. That official would then render the final decision on the grievance.

9. Using the CCAS Rating as Additional Service Credit During Reduction in Force

Table 7 illustrates the years of retention service credit associated with appraisal results:

**TABLE 7 - RETENTION SERVICE CREDIT ASSOCIATED
WITH APPRAISAL RESULTS**

**Business Management
&
Technical Management Professional**

| Broadband | OCS | OCS Range | | | |
|-----------|--------------|-----------------------------------|---------|---------|-------------|
| | | Years of Retention Service Credit | | | |
| Level | Normal Range | 20 | 16 | 12 | 0 |
| I | 0 - 29 | 22 or above | 15 - 21 | 8 - 14 | 7 or lower |
| II | 22 - 66 | 61 or above | 45 - 60 | 30 - 44 | 29 or lower |

| | | | | | |
|-----|----------|-------------|---------|---------|-------------|
| III | 61 - 83 | 79 or above | 73 - 78 | 67 - 72 | 66 or lower |
| IV | 79 - 100 | 96 or above | 90 - 95 | 84 - 89 | 83 or lower |

Technical Management Support

| Broadband | OCS | OCS Range | | | |
|-----------|--------------|-----------------------------------|---------|---------|-------------|
| | | Years of Retention Service Credit | | | |
| Level | Normal Range | 20 | 16 | 12 | 0 |
| I | 0 - 29 | 22 or above | 15 - 21 | 8 - 14 | 7 or lower |
| II | 22 - 51 | 43 or above | 36 - 42 | 30 - 35 | 29 or lower |
| III | 43 - 66 | 61 or above | 55 - 60 | 50 - 54 | 49 or lower |
| IV | 61 - 83 | 79 or above | 73 - 78 | 67 - 72 | 66 or lower |

Administrative Support

| Broadband | OCS | OCS Range | | | |
|-----------|--------------|-----------------------------------|---------|---------|-------------|
| | | Years of Retention Service Credit | | | |
| Level | Normal Range | 20 | 16 | 12 | 0 |
| I | 0 - 29 | 22 or above | 15 - 21 | 8 - 14 | 7 or lower |
| II | 22 - 46 | 38 or above | 34 - 37 | 30 - 33 | 29 or lower |
| III | 38 - 61 | 57 or above | 52 - 56 | 47 - 51 | 46 or lower |

E. Special Situations Related to Pay

1. Change in Assignment

The CCAS concept, using the broadbanding structure, provides flexibility in making assignments. In many cases an employee can be assigned, without change in their rate of basic pay, within broad descriptions, and, at the same time, consistent with the needs of the organization and commensurate with the individual's qualifications. Subsequent organizational assignments to projects, tasks, or functions requiring the same level and area of expertise and the same qualifications would not constitute an assignment outside the scope or coverage of the current level descriptors. In most cases, such assignments would be within the factor descriptors and could be accomplished without the need to process a personnel action. Assignment resulting in series change or competitive level change shall be accomplished by official personnel action. Thus, this approach allows for broader latitude in organizational assignments and streamlines the administrative process. Rules for specific types of assignments under CCAS follow.

(a) **Competitive, Noncompetitive, and Temporary Promotions.** When an employee is promoted to a higher broadband level, the salary upon promotion will be at least six percent, but not more than 20 percent, greater than the employee's current salary. However, if the minimum rate of the new broadband level is more than 20 percent greater than the employee's current salary, then the minimum rate of the new broadband level is the new salary. The employee's salary may not exceed the salary range of the new broadband level.

(b) **Competitive Selection for a Position with Higher Potential Salary.** When an employee is competitively selected for a position with a higher target broadband level than previously held (e.g., Upward Mobility), upon movement to the new position the employee will receive the salary corresponding to the minimum of the new broadband level or the existing salary, whichever is greater.

(c) **Voluntary Change to Lower Broadband Level/Change in Career Path (except RIF).** When an employee accepts a voluntary change to lower broadband level or different career path, salary may be set at any point within the broadband level to which appointed, except that the new salary will not exceed the employee's current salary or the maximum salary of the broadband level to which assigned, whichever is lower.

(d) **Involuntary Change to Lower Broadband Level Without Reduction in Pay Due to Contribution-based Action.**

Due to inadequate contribution, an employee's salary may fall below the minimum rate of basic pay for the broadband level to which he/she is assigned. When an employee is changed to a lower broadband level due to such a situation, this movement is not considered an adverse action.

(e) **Involuntary Reduction in Pay, to Include Change to Lower Broadband Level and/or Change in Career Path Due to Adverse Action.** An employee may receive a reduction in pay within his/her existing broadband level and career path, be changed to a lower broadband level, and/or be moved to a new position in a different career path due to an adverse action. In these situations, the employee's salary will be reduced by at least 6 percent, but will be set no lower than the minimum salary of the broadband level to which assigned. Employees placed into a lower broadband due to adverse action are not entitled to pay retention.

(f) **Reduction-in-Force (RIF) Action (including employees who are offered and accept a vacancy at a lower broadband level or in a different career path).** The employee is entitled to pay retention if all title 5 conditions are met.

(g) **Return to Limited or Light Duty from a Disability as a Result of Occupational Injury to a Position in a Lower Broadband Level or to a Career Path with Lower Salary Potential than Held Prior to the Injury.** The employee is entitled indefinitely to the salary held prior to the injury and will receive full general and locality pay increases.

2. Contribution-based Reduction-in-Pay or Removal Actions

CCAS is a contribution-based appraisal system that goes beyond a performance-based rating system. Contribution is measured against six critical factors corresponding to the three career paths, each having multiple levels of increasing contribution. (For the purposes of this section, critical factors are synonymous with critical elements as referenced in 5 U.S.C. Chapter 43.) This section applies to reduction in pay or removal of demonstration project employees based solely on inadequate contribution. Inadequate contribution in any one factor at any time during the appraisal period is considered grounds for initiation of reduction-in-pay or removal action. The following procedures replace those established in 5 U.S.C. 4303 pertaining to reductions in grade or removal for unacceptable performance except with respect to appeals of such actions. 5 U.S.C. 4303(e) provides the statutory authority for appeals of contribution-based actions.

As is currently the situation for performance-based actions taken under 5 U.S.C. 4303, contribution-based actions shall be sustained if the decision is supported by substantial evidence and the Merit Systems Protection Board shall not have mitigation authority with respect to such actions. The separate statutory authority to take contribution-based actions under 5 U.S.C. 75, as modified in the waiver section of this notice (section IX), remains unchanged by these procedures.

When an employee's contribution in any factor is at or less than the midpoint of the next lower broadband level (or a factor score of zero for broadband level 1 employees), the employee is considered to be contributing inadequately. In this case, the supervisor must inform the employee, in writing, that unless the contribution increases to a score above the midpoint of this next lower broadband level, and is sustained at this level, the employee may be reduced in pay or removed. For broadband level 1 employees, a factor score that increases to and is sustained above zero is determined to be adequate.

This written notification will include a contribution improvement plan (CIP) which outlines specific areas in which the employee is inadequately contributing. Additionally, the CIP must include actions required of the employee, and the time in which they must be accomplished, to increase and sustain the employee's contribution at an adequate level.

Additionally, when an employee's contribution plots in the area above the upper rail of the normal pay range, the employee is considered to be contributing inadequately. In this case, the supervisor has two options. The first is to take no action but to document this decision in a memorandum for the record. A copy of this memorandum will be provided to the employee and to higher levels of management. The second option is to inform the employee, in writing, that unless the contribution increases to, and is sustained at, a higher level, the employee may be reduced in pay or removed.

These provisions also apply to an employee whose contribution deteriorates during the year. In such instances, the group of supervisors who meet during the CCAS assessment process may reconvene any time during the year to review the circumstances warranting the recommendation to take further action on the employee.

When the rating official informs the employee that the employee may be reduced in pay or removed, the rating official will afford the employee a

reasonable opportunity (a minimum of 60 days) to demonstrate acceptable contribution with regard to identifiable factors. As part of the employee's opportunity to demonstrate adequate contribution, he or she will be placed on a contribution improvement plan (CIP). The CIP will state how the employee's contribution is inadequate, what improvements are required, recommendations on how to achieve adequate contribution, assistance that the agency shall offer to the employee in improving inadequate contribution, and consequences of failure to improve.

Once an employee has been afforded a reasonable opportunity to demonstrate adequate contribution but fails to do so, a reduction-in-pay (which may include a change to a lower broadband level and/or reassignment) or removal action may be proposed. If the employee's contribution increases to an acceptable level and is again determined to deteriorate in any factor within two years from the beginning of the opportunity period, actions may be initiated to effect reduction in pay or removal with no additional opportunity to improve. If an employee has contributed acceptably for two years from the beginning of an opportunity period, and the employee's overall contribution once again declines to an inadequate level, the employee will be afforded an additional opportunity to demonstrate adequate contribution before it is determined whether or not to propose a reduction in pay or removal.

An employee whose reduction in pay or removal is proposed is entitled to a 30-day advance notice of the proposed action that identifies specific instances of inadequate contribution by the employee on which the action is based. The employee will be afforded a reasonable time to answer the notice of proposed action orally and/or in writing.

A decision to reduce in pay or remove an employee for inadequate contribution may be based only on those instances of inadequate contribution that occurred during the two-year period ending on the date of issuance of the proposed action. The employee will be issued written notice at or before the time the action will be effective. Such notice will specify the instances of inadequate contribution by the employee on which the action is based and will inform the employee of any applicable appeal or grievance rights.

All relevant documentation concerning a reduction in pay or removal that is based on inadequate contribution will be preserved and made available for review by the

affected employee or a designated representative. As a minimum, the records will consist of a copy of the notice of proposed action; the written answer of the employee or a summary when the employee makes an oral reply; and the written notice of decision and the reasons therefor, along with any supporting material including documentation regarding the opportunity afforded the employee to demonstrate adequate contribution.

F. Revised Reduction-In-Force (RIF) Procedures

The proposed RIF system will have a single round of competition to replace the current two-round process. Once the position to be abolished has been identified, the incumbent of that position may displace another employee when the incumbent has a higher retention standing and is fully qualified for the position occupied by the employee with lower standing. Retention standing is based on tenure, veterans' preference, length of service, and contribution, preserving the same weights as today's system. The "undue disruption" standard currently utilized will serve as the criterion to determine if an employee is fully qualified. In addition, to be fully qualified, the employee must meet DAWIA statutory requirements for the position, if applicable. The displaced individual may similarly displace other employees. Displacement is normally limited to one broadband level below the employee's present level. However, a preference-eligible employee with a compensable service-connected disability of 30 percent or more may displace up to the equivalent of five General Schedule grades below the employee's present level. If/when there is no position in which an employee can either be placed by this process or be assigned to a vacant position, that employee will be separated.

An employee's entitlement to additional service credit associated with appraisal results will be based on the employee's three most recent annual overall contribution scores (OCSs) of record received during the four-year period prior to the issuance of reduction-in-force notices (see Table 7). However, if at that time three CCAS cycles have not yet been completed, the annual performance rating of record under the previous performance management system will be substituted for one or more OCSs, as appropriate. The value(s) of the actual OCS(s) or performance rating(s) of record will be divided by the number of actual rating(s) received. In cases where an individual employee has no annual OCS

or performance rating of record, a modal OCS or performance rating will be assigned and used to determine the additional service credit for that individual.

The new system will eliminate current provisions for retained grade, but will keep retained pay provisions as outlined in 5 U.S.C. 5363 and 5 CFR 536.101 as modified in the waiver section of this notice (section IX). All positions within commands participating in the demonstration project and located within the same commuting area may be considered a separate competitive area.

G. Academic Degree and Certificate Training

Trained and educated personnel are a critical resource in an acquisition organization. This demonstration recognizes that training and development programs are essential to improving the performance of individuals in the acquisition workforce, and thereby raising the overall level of performance of the acquisition workforce, and that a well-developed training program is also a valuable tool for recruiting and retaining motivated employees. Currently, DAWIA authorizes degree and certificate training for acquisition-coded positions through the year 2001. This demonstration extends that authority for the duration of this demonstration and expands its coverage to the acquisition support positions identified in this demonstration project. It also provides authorization at the local level to administer and pay for these degree and certificate training programs. This authorization will facilitate continuous acquisition of advanced, specialized knowledge essential to the acquisition workforce and provide a capability to assist in the recruiting and retaining of personnel critical to the present and future requirements of the acquisition workforce. Funding for this training, while potentially available from numerous sources (including DAWIA for employees in acquisition-coded positions), is the responsibility of the participating organization.

H. Sabbaticals

Organizations participating in the Acquisition Demonstration will have the authority to grant sabbaticals without application to higher levels of authority. These sabbaticals will permit employees to engage in study or work experience that contributes to their development and effectiveness. The sabbatical provides opportunities for employees to acquire knowledge and expertise that cannot be acquired in the

standard working environment. These opportunities should result in enhanced employee contribution. The spectrum of available activities under this program is limited only by the constraint that the activity contribute to the organization's mission and to the employee's development. The program can be used for training with industry or on-the-job work experience with public, private, or nonprofit organizations. It enables an employee to spend time in an academic or industrial environment or to take advantage of the opportunity to devote full-time effort to technical or managerial research.

The Acquisition Demonstration sabbatical program will be available to all demonstration project employees who have seven or more years of Federal service. Each sabbatical will be of three to twelve months' duration and must result in a product, service, report, or study that will benefit the acquisition community as well as increase the employee's individual effectiveness. Requests for a sabbatical must be made by the employee through the chain of command to the employee's installation Executive Director or equivalent, who has final approval authority and who must ensure that the program benefits both the acquisition workforce and the individual employee. Funding for the employee's salary and other expenses of the sabbatical is the responsibility of the participating organization.

IV. Training

The key to the success or failure of the proposed demonstration project will be the training provided for all involved. This training will provide not only the necessary knowledge and skills to carry out the proposed changes, but will also lead to participant commitment to the program.

Training at the beginning of implementation and throughout the demonstration will be provided to supervisors, employees, and the administrative staff responsible for assisting managers in effecting the changeover and operation of the new system.

The elements to be covered in the orientation portion of this training will include: (1) a description of the personnel system; (2) how employees are converted into and out of the system; (3) the pay adjustment and/or bonus process; (4) the new position requirements document; (5) the new classification system; and (6) the contribution-based compensation and appraisal system.

In conjunction with the education, training, and career development assets of the Military Services and DoD

Agencies, the demonstration project team will train, orient, and keep informed all supervisors and employees covered by the demonstration project and administrative staff responsible for implementing and administering the human resource program changes.

A. Supervisors

The focus of this project on management-centered personnel administration, with increased supervisory and managerial personnel management authority and accountability, demands thorough training of supervisors and managers in the knowledge and skills that will prepare them for their new responsibilities. Training will include detailed information on the policies and procedures of the demonstration project, as well as skills training in using the classification system, position requirements document, and contribution evaluation.

B. Administrative Staff

The administrative staff, general personnel specialists, technicians, and administrative officers will play a key role in advising, training, and coaching supervisors and employees in implementing the demonstration project. This staff will receive training in the procedural and technical aspects of the project.

C. Employees

In the months prior to implementation, the demonstration project team and Military Service and DoD Agency training and career development offices will provide all employees covered under the demonstration project training through various media. This training is intended to fully inform all affected employees of all significant project decisions, procedures, and processes.

V. Conversion

A. Conversion to the Demonstration Project

Initial entry into the demonstration project for covered employees will be accomplished through a full employee-protection approach that ensures each employee's initial placement into a broadband level without loss of pay. Automatic conversion from the permanent GS grade and step of record at time of conversion into the new broadband system will be accomplished. Adjustments to the employee's base salary for step increase and non-competitive career ladder promotion will be computed based on the current value of the step or promotion increase and a prorated share

based upon the number of weeks an employee has completed towards the next higher step or grade, per paragraph VIII A. This conversion process, i.e. "buy-in," is applicable to employees only at the initiation of the demonstration project.

Special salary rates will no longer be applicable to demonstration project employees. Employees on special salary rates at the time of conversion will receive a new basic rate of pay computed by dividing their highest adjusted rate of basic pay (i.e., special pay rate, or if higher, the locality rate) by the locality pay factor for their area. All employees will be eligible for the future locality pay increases of their geographic area.

When conversion into the demonstration project is accompanied by a simultaneous geographic move, the employee's GS pay entitlements (including any locality or special rate) in the new area will be determined before converting the employee's pay to the demonstration project pay system. A full locality adjustment will then be added to the new basic pay rate.

Adverse action and pay retention provisions will not apply to the conversion process, as there will be no change in total salary. If the employee's rate of basic pay exceeds the maximum rate of basic pay for the broadband level corresponding to the employee's GS grade, the employee will remain at that broadband level and will receive a retained rate. Employees who enter the demonstration project later by lateral reassignment or transfer will enter at their current basic pay with no loss or gain due to transfer.

B. Conversion Back to the Former System

If a demonstration project employee is moving to a General Schedule (GS) position not under the demonstration project, or if the project ends and each project employee must be converted back to the GS system, the following procedure will be used to convert the employee's project pay band to a GS grade and the employee's demonstration rate of pay to a GS rate of pay. The converted GS grade and GS rate of pay must be determined before movement or conversion out of the demonstration project and any accompanying geographic movement, promotion, or other simultaneous action. For conversions upon termination of the project and for lateral assignments, the converted GS grade and rate will become the employee's actual GS grade and rate after leaving the demonstration project (before any other action). For transfers, promotions, and other actions,

the converted GS grade and rate will be used in applying any GS pay administration rules applicable in connection with the employee's movement out of the project (e.g., promotion rules, highest previous rate rules, pay retention rules) as if the GS-converted grade and rate were actually in effect immediately before the employee left the demonstration project.

1. Grade-Setting Provisions

An employee is converted to one of the grades in their current broadband level according to the following rules:

(i) The employee's adjusted rate of pay under the demonstration project (including any locality payment) is compared with the step 4 rate in the highest applicable GS rate range. (For this purpose, a GS rate range includes a rate range in (1) the GS base schedule, (2) the locality rate schedule for the locality pay area in which the position is located, or (3) the appropriate special rate schedule for the employee's occupational series, as applicable.) If the series is a two-grade-interval series, only odd-numbered grades are considered below GS-11.

(ii) If the employee's adjusted project rate equals or exceeds the applicable step 4 rate of the highest GS grade in the band, the employee is converted to that grade.

(iii) If the employee's adjusted project rate is lower than the applicable step 4 rate of the highest grade, the adjusted rate is compared with the step 4 rate of the second-highest grade in the employee's pay band. If the employee's adjusted rate equals or exceeds the step 4 rate of the second-highest grade, the employee is converted to that grade.

(iv) This process is repeated for each successively lower grade in the band until a grade is found in which the employee's adjusted project rate equals or exceeds the applicable step 4 rate of the grade. The employee is then converted at that grade. If the employee's adjusted rate is below the step 4 rate of the lowest grade in the

band, the employee is converted to the lowest grade.

(v) Exception: If the employee's adjusted project rate exceeds the maximum rate of the grade assigned under the above-described step 4 rule but fits in the rate range for the next higher applicable grade (i.e., between step 1 and step 4), then the employee shall be converted to that next higher applicable grade.

(vi) Exception: An employee will not be converted to a lower grade than the grade held by the employee immediately preceding a conversion, lateral assignment, or lateral transfer into the project, unless since that time the employee has undergone a reduction in broadband level or reduction in pay based upon an adverse action.

2. Pay-Setting Provisions

An employee's pay within the converted GS grade is set by converting the employee's demonstration project rate of pay to a GS rate of pay in accordance with the following rules:

(i) The pay conversion is done before any geographic movement or other pay-related action that coincides with the employee's movement or conversion out of the demonstration project.

(ii) An employee's adjusted rate of pay under the project (including any locality payment) is converted to a GS rate on the highest applicable rate range for the converted GS grade. (For this purpose, a GS rate range includes a rate range in (1) the GS base schedule, (2) an applicable locality rate schedule, or (3) an applicable special rate schedule.)

(iii) If the highest applicable GS rate range is a locality pay rate range, the employee's adjusted project rate is converted to a GS locality rate of pay. If this rate falls between two steps in the locality-adjusted schedule, the rate must be set at the higher step. The converted GS unadjusted rate of basic pay would be the GS base rate corresponding to the converted GS locality rate (i.e., same step position). (If this employee is also covered by a special rate schedule as a

GS employee, the converted special rate will be determined based on the GS step position. This underlying special rate will be basic pay for certain purposes for which the employee's higher locality rate is not basic pay.)

(iv) If the highest applicable GS rate range is a special rate range, the employee's adjusted project rate is converted to a special rate. If this rate falls between two steps in the special rate schedule, the rate must be set at the higher step. The converted GS unadjusted rate of basic pay will be the GS rate corresponding to the converted special rate (i.e., same step position).

3. Employees Receiving a Retained Rate Under the Project

If an employee is receiving a retained rate under the demonstration project, the employee's GS-equivalent grade is the highest grade encompassed in his or her broadband level. The DUSD (AR) and the DASD (CPP) will coordinate with OPM to prescribe a procedure for determining GS-equivalent pay rates for employees receiving retained rates.

4. Years of Retention Service Credit and Appraisal Rating Provisions

Employees leaving the demonstration project will be assigned ratings of record that conform with pattern E of 5 CFR 430.208(d) based on the years of credit accumulated for the 3 most recent years during the last 4 years while under the demonstration project. Since the demonstration project does not make use of summary level designators (e.g., Exceptional, Level 5; Highly Successful, Level 4; Fully Successful, Level 3; or Unacceptable, Level 1) used in the appraisal system and programs constructed under 5 U.S.C. Chapter 43 and 5 CFR Part 430, the retention service credit that is based on the employee's OCS as shown in Table 7 will be translated to summary level designators as shown in Table 8 for use by the gaining agency.

| TABLE 8 - TRANSLATION OF RETENTION SERVICE CREDIT | |
|---|--|
| RETENTION SERVICE CREDIT | APPRAISAL RATING LEVEL |
| 20 | Exceptional or equivalent, Level 5 |
| 16 | Highly Successful or equivalent, Level 4 |
| 12 | Fully Successful or equivalent, Level 3 |
| 0 | Unsuccessful, Level 1 |

5. Within-Grade Increase—Equivalent Increase Determinations

Service under the demonstration project is creditable for within-grade increase purposes upon conversion back to the GS pay system. CCAS base salary increases (including a zero increase) under the demonstration project are equivalent increases for the purpose of determining the commencement of a within-grade increase waiting period under 5 CFR 531.405(b).

VI. Project Duration

The project evaluation plan addresses how each intervention will be comprehensively evaluated for at least the first five years of the demonstration project. Major changes and modifications to the interventions can be made through announcement in the **Federal Register**, with OPM approval.

At the five-year point, the entire demonstration project will be reexamined for: (a) permanent implementation; (b) modification and additional testing; (c) extension of the test period; or (d) termination.

VII. Evaluation Plan

Demonstration-authorizing legislation (5 U.S.C. Chapter 47) mandates evaluation of the demonstration project to assess the effects of project features and outcomes. In addition, the project will be evaluated for the feasibility of application to other Federal Agencies. The overall evaluation will consist of three phases—baseline, formative, and summative evaluations. The evaluation for the participating agencies will be overseen by the Office of Merit Systems Oversight and Effectiveness, OPM; the Office of the Secretary of Defense

(Acquisition & Technology); and the Office of the Deputy Assistant Secretary of Defense (Civilian Personnel Policy), DoD.

The main purpose of the evaluation is to determine the effectiveness of the personnel system changes to be undertaken. To the extent possible, strong direct or indirect relationships will be established between the project features, outcomes, and mission-related changes and personnel system effectiveness criteria. The evaluation approach uses an intervention impact model that specifies each personnel system change as an intervention, the expected effects of each intervention, the corresponding measures, and the data sources for obtaining the measures. Table 9 presents the intervention impact model to be used for this demonstration for initiatives affecting title 5.

TABLE 9 - INTERVENTION IMPACT EVALUATION MODEL

| INTERVENTIONS | EXPECTED EFFECTS | MEASURES | DATA SOURCES |
|--|---|--|--|
| 1. Simplified Accelerated Hiring | A. Ease of hiring B. Improved recruitment C. Increased quality of new hires D. Reduced administrative workload/paperwork reduction E. Retention | i. Perceived flexibility i. Offer/accept ratios ii. Percent declinations i. Employee effectiveness ii. Experience, education, skills i. Actual/perceived time savings i. Employee turnover | a. Attitude survey a. Personnel office data a. Personnel office data a. Attitude survey a. Personnel office data b. Attitude survey a. Personnel office data |
| 2. Expanded Candidate Selection Process | A. Flexibility in recruitment B. Increased quality of new hires | i. Perceived flexibility ii. Number/percentage of employees hired beyond high 3 i. Employee effectiveness ii. Experience, education, skills | a. Attitude survey a. Workforce data a. Attitude survey |
| 3. Appointment Authority (Permanent, Modified Term, and Temporary Limited) | A. Increased capability to expand and contract workforce | i. Number/percentage of contingent employees ii. Conversion rate to permanent status iii. Average length of employment (contingent) | a. Workforce data a. Workforce data b. Personnel office data a. Workforce data b. Personnel office data |

| | | | |
|---|---|---|--|
| | <ul style="list-style-type: none"> B. Reduced administrative workload C. More experienced personnel entering permanent workforce D. Ease in filling permanent billets (non-competitive conversion) | <ul style="list-style-type: none"> hires) i. Actual/perceived time savings i. Mission effectiveness i. Number/percentage of conversions from modified term to permanent appointments | <ul style="list-style-type: none"> a. Attitude survey b. Personnel office data a. Attitude survey a. Workforce data b. Personnel office data |
| 4. Flexible Probationary Period | A. Expanded employee assessment period | <ul style="list-style-type: none"> i. Average conversion period to permanent status ii. Number/percentage of employees completing probationary period | <ul style="list-style-type: none"> a. Workforce data b. Personnel office data a. Workforce data b. Personnel office data |
| 5. Contribution-based Compensation and Appraisal System | | | |
| I. Contribution-based pay progression | A. Increased pay-contribution link | <ul style="list-style-type: none"> i. Pay-contribution correlations ii. Perceived pay-contribution link iii. Perceived fairness of ratings iv. Satisfaction with ratings v. Employees trust in supervisors | <ul style="list-style-type: none"> a. Attitude survey b. Comparison of historical data on compensation regions a. Attitude survey a. Attitude survey a. Attitude survey a. Attitude survey |
| | B. Improved contribution & performance feedback | i. Adequacy of contribution & performance feedback | a. Attitude survey |
| | C. Increased retention of high contributors | i. Turnover by contribution assessment | a. Workforce data |
| | D. Increased turnover of low contributors | i. Turnover by contribution assessment | a. Workforce data |
| II. Cash awards/bonuses | A. Reward/motivate contribution & performance | <ul style="list-style-type: none"> i. Amount & number of awards by career path, demographics performance ii. Perceived motivational power iii. Perceived fairness of awards | <ul style="list-style-type: none"> a. Workforce data a. Attitude survey a. Attitude survey |
| 6. Broadbanding | A. Increased organizational flexibility | i. Perceived flexibility | a. Attitude survey |
| | B. Reduced administrative workload/paperwork reduction | i. Actual/perceived time savings | <ul style="list-style-type: none"> a. Personnel office data b. Attitude survey |
| | C. Higher starting salaries | i. Starting salaries of banded vs. non-banded employees | a. Workforce data |
| | D. More gradual pay progression at entry level | i. Progression of new hires over time by band & career path | a. Workforce data |
| | E. Increased pay potential | i. Mean salaries by band, career path, demographics | a. Workforce data |
| | F. Higher average salary | i. Total payroll cost | a. Workforce data |
| | G. Increased satisfaction with advancement | i. Employees perception of advancement | a. Attitude survey |
| | H. Increased pay satisfaction | i. Pay satisfaction, internal/external equity | a. Attitude survey |
| 7. Simplified Classification System | A. Ease of classification | <ul style="list-style-type: none"> i. Perceived flexibility ii. Fewer position requirements | <ul style="list-style-type: none"> a. Attitude survey a. Workforce data |

| | | | |
|---|---|---|--|
| | B. Reduced administrative workload/paperwork reduction | documents i. Actual/perceived time savings | b. Personnel office data a. Personnel office data b. Attitude survey |
| 8. Simplified modified RIF | A. Prevent loss of high-performing employees with needed skills B. Contain cost and disruption | i. Separate employees by demographics, performance ii. Satisfaction with RIF process i. Number of employees affected by RIF ii. Time to conduct RIF iii. Number of appeals/reinstatements | a. Workforce data b. Attitude survey/focus groups a. Personnel office data |
| 9. Academic Degree and Certificate Training | A. Increased employee career progression B. Increased capability/flexibility for workforce shaping | i. Demographics of affected employees ii. Employee/management satisfaction i. Perceived flexibility | a. Workforce data a. Attitude survey a. Attitude survey |
| 10. Sabbaticals | A. Increased employee career progression B. Increased capability/flexibility for workforce shaping | i. Demographics of affected employees ii. Employee/management satisfaction i. Perceived flexibility | a. Workforce data a. Attitude survey a. Attitude survey |
| 11. Voluntary Emeritus Program | A. Encourage voluntary retirement and open up hiring slots for new staff | i. Frequency of use and cost | a. Workforce data |

The specific measures to be collected using the different methods are determined from the goals and objectives stated for each intervention. Both qualitative and quantitative measures will be obtained. Most of the potential measures can be grouped around three major effectiveness criteria: speed, cost, and quality. Collectively, the outcomes of the interventions are hypothesized to lead to agency personnel management improvements, as reflected by timeliness, cost effectiveness, and quality.

Baseline measures will be taken prior to project implementation. Then, repeated post-implementation measurements will be taken to allow longitudinal comparisons by intervention within and across DoD Components. A comparison group will be selected and compared to the demonstration project group to determine the effects and outcomes of the project.

The effectiveness of each intervention and of the project as a whole in meeting stated objectives will be addressed using a multi-approach method. Some methods will be unobtrusive in that they do not require reactions to inputs from employees or managers. These methods include analysis of archival workforce data and personnel office data, review of logs maintained by site historians documenting contextual events, and assessments of external economic and legislative changes. Other methods such as periodic attitude surveys, structured interviews, and focus groups will be used to assess the perceptions of employees, managers, supervisors, and personnel regarding the personnel system changes and the performance of their organizations in general. Evaluation activities will also take into account the unique nature of this project in terms of geographic and organizational diversity.

In addition to the intervention impact model, a general context model will be used to determine the effects of potential intervening variables (e.g., downsizing, regionalization of the personnel function, and the state of the economy in general). Potential unintended outcomes will also be monitored, and an attempt will be made by the evaluation team to link the outcomes or project interventions to organizational effectiveness. In addition to assessing the impact of the individual project features, the evaluation will also assess the impact of the project as a whole, along with possible context effects and effects of intervening variables. The evaluation will also monitor adherence to the merit systems

principles and avoidance of prohibited personnel practices. In addition, the evaluation will attempt to link the project effects and outcomes to organizational outcomes such as mission accomplishment and productivity.

The initial evaluation effort will consist of three main phases—baseline, formative, and summative evaluation covering five (5) years. Baseline will collect workforce data to determine the “as-is” state. The formative evaluation phase will include baseline data collection and analyses, implementation evaluation, and interim assessments. Periodic reports and annual summaries will be prepared to document the findings. The summative evaluation phase will focus on an overall assessment of the project outcomes, looking initially at the first four (4) years, with a follow-on report covering the first five (5) years. The rationale for summative evaluation after the first four years is to assess whether the demonstration will continue after the fifth year. If the analysis indicates that the interventions show a positive effect towards meeting the goals of the demonstration, then documentation will be generated to support a request that the demonstration progress further. If the analysis indicates that the interventions do not meet the stated objectives, or if the participating organizations do not wish to continue in the demonstration, then documentation and planning for conversion back to the existing personnel system must be prepared. The fifth-year summative evaluation, used in reporting to Congress, will provide overall assessment of all initiatives individually and as a whole. It will also provide recommendations on broader Federal Government application.

VIII. Demonstration Project Costs

A. Step and Promotion Buy-Ins

Under this demonstration project, implementation of the broadbanding pay structure eliminates the step increments of the current pay structure. To facilitate conversion to this system without loss of pay, employees will receive a basic pay increase for that portion of the next step corresponding to the time in-step they have completed up to the effective date of the employee conversion. As under the current system, supervisors will be able to withhold these partial increases (step) if the employee's performance has fallen below fully successful.

Rules governing within-grade increases (WGI) within each participating Military Service/DoD

agency will remain in effect until the employee conversion date. Adjustments to employees' base salary for WGI equity will be computed effective the first pay period in FY99 (October 1998). WGI equity shall be acknowledged by increasing base salaries by a prorated share based upon the actual number of weeks an employee has completed towards the next higher step. Employees at step 10, or receiving retained pay at the time of conversion will not be eligible for this equity adjustment. For those employees in career-ladder promotion programs who are scheduled to be promoted to a higher grade and whose performance is at least fully successful, base pay will be increased by a prorated share of the current value of the next scheduled promotion increase based upon the actual number of weeks the employee has completed towards the next scheduled promotion. No WGI equity adjustment will be made if the employee's pay is adjusted for a promotion that would be effective before the next scheduled WGI.

For purposes of conversion into the demonstration, the January 1999 General Schedule increase to base pay will be given to all employees.

B. Out-Year Project Costs

The overall demonstration cost strategy will be to balance projected costs with benefits of the demonstration to bring about the projected improvements to the DoD Acquisition Workforce. The project evaluation results will be used to ensure that out-year project costs will not outweigh the derived benefits to the demonstration. A baseline will be established at the start of the project, and salary expenditures will be tracked yearly. Implementation costs, including the step and grade buy-in costs detailed above, will not be included in the cost evaluations, but will be accounted for separately.

The amount of money available for contribution increases in the out-years will be determined as part of the annual project evaluation process, starting with a review of the prior year's data for each individual participating site by the Personnel Policy Boards for that site, and then will be reported to the DoD Acquisition Workforce Demonstration Project Executive Steering Committee. The funds determination will be based on a balancing of appropriate factors, including the following: (1) Historical spending for WGI, quality step increases, and in-level career promotions; (2) labor market conditions and the need to recruit and retain a skilled workforce to meet the business needs of the organization; and (3) the fiscal condition of the organization.

Given the implications of base pay increases for long-term pay and benefit costs, the compensation levels will be determined after cost analysis with documentation of the mission-driven rationale for the amount. As part of the evaluation of the project by Military Services, participating Defense Agencies, DoD, and OPM, the base pay costs (including average salaries) under the demonstration project will be tracked and compared to the base pay costs under similar demonstration projects and under a simulation model that replicates General Schedule spending. These evaluations will balance costs incurred against benefits gained, so that both fiscal responsibility and project success are given appropriate weight.

C. Personnel Policy Boards

It is envisioned that each participating DoD Component shall either establish a Personnel Policy Board for the demonstration project that will consist of the senior civilian in each Program Management Office and Directorate

within the Component and be chaired by the Executive Director or modify the charter of an existing group. In either case, the board is tasked with the following:

- (a) Overseeing the civilian pay budget;
- (b) Addressing issues associated with two separate pay systems (CCAS and GS) during the first phase of the demonstration;
- (c) Determining the composition of the CCAS pay pool in accordance with the established guidelines; and statutory constraints;
- (d) Reviewing operation of the Component's CCAS pay pools;
- (e) Providing guidance to pay pool managers;
- (f) Administering funds to CCAS pay pool managers;
- (g) Reviewing hiring and promotion salaries;
- (h) Monitoring award pool distribution by organization and DAWIA vs. non-DAWIA; and
- (i) Assessing the need for changes to demonstration project procedures and policies.

Should any participating Component elect not to establish a Personnel Policy Board, the charter of an existing group within that Component must be modified to include the duties detailed above.

D. Developmental Costs

Costs associated with the development of the demonstration system include software automation, training, and project evaluation. These costs are considered shared costs and will be funded by the Deputy Undersecretary of Defense for Acquisition Reform (DUSD (AR)) for the demonstration period. Site-specific costs for follow-on training, employee salary conversion, and any in-house software automation will be borne by the individual participating sites. The projected annual expenses for each area are summarized in Table 10. Project evaluation costs will continue for at least the first five (5) years and may continue beyond that point.

**TABLE 10 - PROJECTED DEVELOPMENTAL COST
(THEN YEAR DOLLARS (\$K))**

| | FY97 | FY98 | FY99 | FY00 | FY01 | FY02 |
|--------------------|------------|-------------|------------|------------|------------|------------|
| Training | 285 | 3465 | 0 | 0 | 0 | 0 |
| Project Evaluation | 310 | 449 | 308 | 307 | 534 | 378 |
| Automation | 25 | 70 | 0 | 0 | 0 | 0 |
| Data Systems | 100 | 350 | 0 | 0 | 0 | 0 |
| Total | 720 | 4334 | 308 | 307 | 534 | 378 |

IX. Required Waivers to Law and Regulations

A. Waivers to Title 5, United States Code

Chapter 5, Section 552a: Records maintained on individuals. This section is waived only to the extent required to clarify that volunteers under the Voluntary Emeritus Program are considered employees of the Federal Government for purposes of this section.

Chapter 31, Section 3111: Acceptance of volunteer service. This section is

waived only to the extent required to allow volunteer service under provisions of the voluntary emeritus program.

Chapter 33, Section 3308: Competitive service; examinations; educational requirements prohibited; exceptions (to the extent necessary to accommodate the Scholastic Achievement Appointment's requirement for a college degree).

Chapter 33, Section 3317(a): Competitive service; certification from registers (insofar as "rule of three" is

eliminated under the demonstration project).

Chapter 33, Section 3318(a): Insofar as "rule of three" is eliminated under the demonstration project. Veterans' preference provisions remain unchanged.

Chapter 41, Section 4107(a).

Chapter 43, Sections 4301-4305 except for 4303(e) and (f): Related to performance appraisal. In turn, 4303(e) and (f) are waived only to the extent necessary to: (1) Substitute "broadband" for "grade", and (2) provide that moving

to a lower broadband as a result of not receiving the full amount of a general pay increase because of inadequate contribution is not an action covered by the provisions of section 4303.

Chapter 45, Sections 4502(a) and 4502(b).

Chapter 51, Sections 5101–5102 and Sections 5104–5107: Related to classification standards and grading.

Chapter 53, Sections 5301; 5302 (8) and (9); and 5303–5305 and 5331–5336: Related to special pay and pay rates and systems (Sections 5301, 5302 (8) and (9), and 5304 are waived only to the extent necessary to allow demonstration project employees to be treated as General Schedule employees and to allow basic rates of pay under the demonstration project to be treated as scheduled rates of basic pay).

Chapter 53, Section 5362: Grade retention.

Chapter 53, Section 5363: Pay retention. This waiver applies only to the extent necessary to: (1) allow demonstration project employees to be treated as General Schedule employees; (2) provide that pay retention provisions do not apply to conversions from General Schedule special rates to demonstration project pay, as long as total pay is not reduced; and (3) replace the term “grade” with “broadband level.”

Chapter 53, Section 5371: Related to health care positions. (This waiver applies only to the extent necessary to allow demonstration project employees to hold positions subject to Chapter 51 of title 5.)

Chapter 55, Section 5545 (d): Related to hazardous duty premium pay (only to the extent necessary to allow demonstration project employees to be treated as General Schedule employees).

Chapter 57, Sections 5753, 5754, and 5755: Related to recruitment, relocation, and retention payments, and supervisory differentials (only to the extent necessary to allow employees and positions under the demonstration project to be treated as employees and positions under the General Schedule).

Chapter 59, Section 5941: Allowances based on living costs and conditions of environment; employees stationed outside the continental United States or Alaska. (This waiver applies only to the extent necessary to provide that COLAs paid to employees under the demonstration project are paid in accordance with regulations prescribed by the President (as delegated to OPM)).

Chapter 59, Section 5948: Related to physicians comparability allowances (only to the extent necessary to treat employees under the demonstration project as General Schedule employees).

Chapter 71, to the extent its provisions (e.g., 5 U.S.C. 7103(a)(12) and 7116) would prohibit management or the union from unilaterally terminating negotiations over whether the project will apply to employees represented by the union.

Chapter 71, Section 7119: To the extent it gives the Federal Service Impasses Panel jurisdiction to resolve impasses referred to it by either party or both parties during or after implementation of the demonstration project.

Chapter 75, Sections 7512 (3): Related to adverse action (but only to the extent necessary to exclude reductions in broadband level not accompanied by a reduction in pay and replace “grade” with “broadband level”) and 7512 (4): Related to adverse action (but only to the extent necessary to exclude conversions from a General Schedule special rate to demonstration project pay that do not result in a reduction in the employee’s total rate of pay).

B. Waivers to Title 5, Code of Federal Regulations

Part 300, Sections 300.601 through 300.605: Time-in-grade restrictions.

Part 308, Volunteer service: Waived to allow volunteer service under the provisions of the voluntary emeritus program.

Part 315, Sections 315.801 and 315.802: Probationary period.

Part 316, Section 316.301: Term appointment (to the extent that modified term appointments may cover a maximum period of 6 years).

Part 316, Section 316.303: Tenure of term employees (to the extent that term employees may compete for permanent status through local merit promotion plans).

Part 316, Section 316.305: Eligibility for within-grade increases.

Part 332, Section 332.402: “Rule of three” will not be used in the demonstration project.

Part 332, Section 332.404: Order of selection is not limited to highest three eligibles.

Part 351, Sections 351.402 through 351.403: Competitive Area and Competitive Levels; Section 351.504(a): Credit for Performance; and Section 351.601: Order of Release from Competitive Level.

Part 351, Section 351.701 (b) and (c): Assignment rights (bump and retreat): To the extent that the distinction between bump and retreat is eliminated and the placement of demonstration project employees is limited to one broadband level below the employee’s present level, except that a preference-eligible employee with a compensable

service-connected disability of 30 percent or more may displace up to the equivalent of five General Schedule grades below the employee’s present level.

Part 410, Section 410.308(a).

Part 430, Subpart A and Subpart B: Performance management; performance appraisal.

Part 432, Sections 432.101, 432.102, 432.106 and 432.107: (only to the extent necessary to (1) substitute “broadband” for “grade” and (2) provide that moving to a lower broadband as a result of not receiving the full amount of a general pay increase because of inadequate contribution is not an action covered by the provisions of section 4303).

Part 432, Sections 432.103 through 432.105: Performance-based reduction-in-grade and removal actions.

Part 451, Sections 451.106(b) and 451.107(b): Awards.

Part 511, Subpart A; Subpart B; Subpart F, Sections 511.601 through 511.612: Classification within the General Schedule; and Subpart G: Effective Dates of Position Classification Actions or Decisions.

Part 530, Subpart C: Special salary rates.

Part 531, Subpart B, Subpart D, Subpart E: Determining rate of pay; within-grade increases and quality step increases.

Part 531, Subpart F: Locality Payments (only to the extent necessary to allow demonstration project employees to be treated as General Schedule employees and to allow basic rates of pay under the demonstration project to be treated as scheduled rates of basic pay).

Part 536, Grade and Pay Retention (only to the extent necessary to eliminate grade retention and to provide that, for the purposes of applying pay retention provisions: (1) demonstration project employees are to be treated as General Schedule employees; (2) “grade” is replaced by “broadband level”; and (3) pay retention provisions do not apply to conversions from General Schedule special rates to demonstration project pay, as long as total pay is not reduced).

Part 550, Sections 550.703: Severance Pay, definition of “reasonable offer” (by replacing “two grade or pay levels” with “one broadband level” and “grade or pay level” with “broadband level”) and 550.902: Hazard Pay, definition of “employee” (only to the extent necessary to allow demonstration project employees to be treated as General Schedule employees).

Part 575, Sections 575.102 (a)(1), 575.202 (a)(1), 575.302 (a)(1), and Subpart D: Recruitment and relocation

bonuses, and retention allowances, and supervisory differentials (only to the extent necessary to allow employees and positions under the demonstration project to be treated as employees and positions under the General Schedule positions).

Part 591, Subpart B: Cost-of-Living Allowances and Post Differential-Nonforeign Areas. (This waiver applies

only to the extent necessary to allow demonstration project employees to be treated as employees under the General Schedule for the purposes of these provisions.)

Part 752, Sections 752.401 (a)(3): Reduction in grade and pay (but only to the extent necessary to exclude reductions in broadband level not accompanied by a reduction in pay and

to replace 'grade' with "broadband level") and 752.401 (a)(4) (but only to the extent necessary to exclude conversions from a General Schedule special rate to demonstration project pay that do not result in a reduction in the employee's total rate of pay).

[FR Doc. 98-7486 Filed 43-23-98; 8:45 am]

BILLING CODE 6325-01-M