

Regional Supervisor or initiated by the operator could result in significant change to previously identified and evaluated impacts or to one not previously identified or evaluated, the proposed revision shall be subject to all of the procedures contained in 30 CFR 250.34, including the requirement, under 250.34(b)(13), that a certification of coastal zone consistency be submitted with the revision. The Regional Supervisor may not approve the revision unless the State concurs with the certification, or the Secretary of Commerce makes the finding authorized by section 307(c)(3)(B)(iii) of the CZMA. The Regional Supervisor shall prepare the appropriate environmental documentation under the National Environmental Policy Act for the decision to approve, require further modifications to, or disapprove revisions to DPP's.

This notice is provided to assist lessees and operators in planning the development of the Pacific OCS leases. Questions concerning this information should be directed to the Regional Supervisor for Development, Operations, and Safety at (805) 389-7560.

The collection of information referred to in this notice provides clarification, description, or interpretation of requirements contained in 30 CFR Part 250, Subpart B. The Office of Management and Budget has approved the collection of information required by these regulations and assigned OMB Control Number 1010-0049. This notice does not impose additional information collection requirements subject to the Paperwork Reduction Act of 1995.

Regional Supervisor, Office of Development, Operations, and Safety, Pacific OCS Region, Minerals Management Service.

Date

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DEPARTMENT OF THE INTERIOR

National Park Service

60-day Notice of Intention to Request Clearance of Collection of Information—Opportunity for Public Comment

AGENCY: Department of the Interior, National Park Service, and 376 Units of the National Park System.

ACTION: Notice and request for comments.

SUMMARY: The National Park Service (NPS) is proposing in 1998 to conduct customer service studies at all 376 parks in the National Park System to establish baseline data for the customer satisfaction measurement program that NPS is instituting in response to the requirements of the Government

Performance and Results Act of 1993. NPS proposes further to conduct similar customer satisfaction surveys in each year following 1998 at some to all of the parks in the National Park System, with the total number of parks surveyed each year determined following an analysis of the results of the 1998 survey.

Under provisions of the Paperwork Reduction Act of 1995 and 5 CFR Part 1320, Reporting and Record Keeping Requirements, the National Park Service is soliciting comments on the need for gathering the information in the proposed customer service studies listed above. The NPS also is asking for comments on the practical utility of the information being gathered; the accuracy of the burden hour estimate; ways to enhance the quality, utility, and clarity of the information to be collected; and ways to minimize the burden to respondents, including use of automated information collection techniques or other forms of information technology.

The NPS goal in conducting these surveys annually is to obtain visitor's opinions about the existing quality of services and facilities provided in units of the National Park System. Results of all surveys will be used by NPS managers to improve visitor services and facilities in the parks. In addition, results of the 1998 surveys will be used to establish baseline information about the quality of services and facilities provided to the visitors. The baseline established in 1998 will permit NPS to analyze whether future annual customer satisfaction surveys could be conducted on a rotating sample of parks, thereby reducing the total burden on visitors while ensuring efficient and accurate collection of visitor satisfaction information. This approach will permit NPS to respond positively and efficiently to the Government Performance and Results act while better serving the visitors to the parks.

DATES: Public comments will be accepted on or before February 3, 1998.

SEND COMMENTS TO: Dr. Gary Machlis, NPS Visiting Chief Social Scientist, Cooperative Park Studies Unit, College of Forestry, Wildlife and Range Sciences, University of Idaho, Moscow, Idaho 83844-1133, phone: 208-885-7054.

FOR FURTHER INFORMATION CONTACT: Sandy Watson. Voice: 208-885-7054; Fax: 208-885-4261, Email: <swatson@uidaho.edu>.

SUPPLEMENTARY INFORMATION:

Title: Customer Satisfaction Surveys in the National Park System.

Bureau Form Number: None.

OMB Number: To be requested.

Expiration date: To be requested.

Type of request: Request for new clearance.

Description of need: The National Park Service needs information concerning visitor opinions about the services and facilities that the National Park Service provides in each unit of the National Park System. The proposed information to be collected from visitors in these parks is not available from existing records, sources, or observations either regularly or comprehensively.

Automated data collection: At the present time, the proposed data collection process will use machine readable, pre-addressed, postage paid customer survey cards to increase the speed with which respondents are able to answer the survey instrument and provide their responses to the NPS. Beyond this method to accelerate the response time, there is no automated way to gather this information, since gathering it requires asking visitors to evaluate the services and facilities that they used during their individuals and unique park visits.

Description of Respondents: A sample of visitors to each park.

Estimated average number of respondents: The number depends on the size of the park being surveyed and is estimated to average about 200 respondents per park.

Estimated average number of responses: Each respondent will respond only one time, so the number of responses will be the same as the number of respondents.

Estimated average burden hours per response: 0.033 hours (2 minutes).

Frequency of response: 1 time per respondent.

Estimated annual reporting burden: An average of 6.6 hours per park and a total in 1998 for all parks of 2507 hours. If a sample of parks is taken in each of 1999 and 2000, rather than a total survey of all parks in each year, the total burden in each of those years would be significantly less than 2507 hours per year.

Diane M. Cooke,

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National Park Service.*

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