

the various aspects of quality service; and to measure changes in public satisfaction with IRS performance. This study is necessary to satisfy the requirements of Executive Order 12862, which requires federal agencies to survey their customers about their satisfaction with existing services and to identify services that these customers desire. It will provide crucial information needed by IRS to develop and implement effective customer satisfaction measures that meet the Agency's mandate to improve quality service. The survey will also provide data which IRS can use to respond to the reporting requirements of the Government Performance and Results Act (GPRA).

Respondents: Individuals or households.

Estimated Number of Respondents: 2,500.

Estimated Burden Hours Per Response: 16 minutes.

Frequency of Response: Annually.

Estimated Total Reporting Burden: 667 hours.

Clearance Officer: Garrick Shear (202) 622-3869, Internal Revenue Service, Room 5571, 1111 Constitution Avenue, NW., Washington, DC 20224.

OMB Reviewer: Alexander T. Hunt (202) 395-7860, Office of Management and Budget, Room 10226, New Executive Office Building, Washington, DC 20503.

Lois K. Holland,

Departmental Reports Management Officer.
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DEPARTMENT OF THE TREASURY

**Submission for OMB Review;
Comment Request**

July 30, 1997.

The Department of Treasury has submitted the following public information collection requirement(s) to OMB for review and clearance under the Paperwork Reduction Act of 1995, Pub. L. 104-13. Copies of the submission(s) may be obtained by calling the Treasury Bureau Clearance Officer listed. Comments regarding this information collection should be addressed to the OMB reviewer listed and to the Treasury Department Clearance Officer, Department of the Treasury, Room 2110, 1425 New York Avenue, NW., Washington, DC 20220.

Special Request

In order to administer the survey described below at the August 23-26, 1997 National Association of Enrolled

Agents (NAEA) Conference, the Department of the Treasury is requesting that the Office of Management and Budget (OMB) review and approve this information collection by August 13, 1997. To obtain a copy of this study, please contact the Internal Revenue Service Clearance Officer at the address listed below.

Internal Revenue Service (IRS)

OMB Number: 1545-1432.

Project Number: M:SP:V 97-017-G.

Type of Review: Revision.

Title: Electronic Filing Program Opinion Survey.

Description: This survey will be conducted during the August 23-26, 1997 National Association of Enrolled Agents (NAEA) Conference to determine what tax practitioners like and dislike about the Electronic Filing Program.

Respondents: Business or other for-profit.

Estimated Number of Respondents: 400.

Estimated Burden Hours Per Response: 15 minutes.

Frequency of Response: Other (one-time only).

Estimated Total Reporting Burden: 80 hours.

Clearance Officer: Garrick Shear (202) 622-3869, Internal Revenue Service, Room 5571, 1111 Constitution Avenue, N.W., Washington, DC 20224.

OMB Reviewer: Alexander T. Hunt (202) 395-7860, Office of Management and Budget, Room 10226, New Executive Office Building, Washington, DC 20503.

Lois K. Holland,

Departmental Reports Management Officer.
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**Submission to OMB for Review;
Comment Request**

July 30, 1997.

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Internal Revenue Service (IRS)

OMB Number: 1545-0314.

Form Number: IRS Forms 6466 and 6467.

Type of Review: Revision.

Title: Transmittal of Forms W-4 Reported Magnetically/Electronically (Form 6466); and Transmittal of Forms W-4 Reported Magnetically/Electronically (Continuation) (Form 6467).

Description: Under Regulation Section 31.3402(f)(2)-1(g), employers are required to submit certain withholding certificates (Form W-4) to the IRS. Transmittal Form 6466 and the continuation sheet, Form 6467, are submitted by an employer, or authorized agent of the employer, who will be reporting submissions of Form W-4 on magnetic/electronic media.

Respondents: Business or other for-profit, Not-for-profit institutions, Farms, Federal Government, State, Local or Tribal Government.

Estimated Number of Respondents: 100.

Estimated Burden Hours Per Respondent: 20 minutes.

Frequency of Response: Quarterly.

Estimated Total Reporting Burden: 133 hours.

Clearance Officer: Garrick Shear (202) 622-3869, Internal Revenue Service, Room 5571, 1111 Constitution Avenue, NW., Washington, DC 20224.

OMB Reviewer: Alexander T. Hunt (202) 395-7860, Office of Management and Budget, Room 10226, New Executive Office Building, Washington, DC 20503.

Lois K. Holland,

Departmental Reports Management Officer.
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DEPARTMENT OF THE TREASURY

**Submission to OMB for Review;
Comment Request**

July 30, 1997.

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