

Respondents: Businesses or other for-profit.

Estimated Number of Respondents: 81.

Estimated Burden Hours Per Respondent: 3 hours.

Frequency of Response: Other.

Estimated Total Reporting Burden: 318 hours.

Clearance Officer: Garrick Shear, (202) 622-3869, Internal Revenue Service, Room 5571, 1111 Constitution Avenue, NW, Washington, DC 20224.

OMB Reviewer: Alexander T. Hunt, (202) 395-7860, Office of Management and Budget, Room 10226, New Executive Office Building, Washington, DC 20503.

Lois K. Holland,

Departmental Reports Management Officer.

[FR Doc. 97-4982 Filed 2-27-97; 8:45 am]

BILLING CODE 4830-01-P

Respondents: Individuals or households.

Estimated Number of Respondents: 50

Estimated Burden Hours Per

Respondent: 5 minutes.

Frequency of Response: Other.

Estimated Total Reporting Burden: 4 hours.

Clearance Officer: Garrick Shear, (202) 622-3869, Internal Revenue Service, Room 5571, 1111 Constitution Avenue, NW., Washington, DC 20224.

OMB Reviewer: Alexander T. Hunt, (202) 395-7860, Office of Management and Budget, Room 10226, New Executive Office Building, Washington, DC 20503.

Lois K. Holland,

Departmental Reports Management Officer.

[FR Doc. 97-4983 Filed 2-27-97; 8:45 am]

BILLING CODE 4830-01-P

Estimated Number of Respondents: 20,000.

Estimated Burden Hours Per Respondent: 2 minutes.

Frequency of Response: Other.

Estimated Total Reporting Burden: 667 hours.

Clearance Officer: Garrick Shear, (202) 622-3869, Internal Revenue Service, Room 5571, 1111 Constitution Avenue, NW., Washington, DC 20224.

OMB Reviewer: Alexander T. Hunt, (202) 395-7860, Office of Management and Budget, Room 10226, New Executive Office Building, Washington, DC 20503.

Lois K. Holland,

Departmental Reports Management Officer.

[FR Doc. 97-4984 Filed 2-27-97; 8:45 am]

BILLING CODE 4830-01-P

Submission for OMB Review; Comment Request

February 20, 1997.

The Department of Treasury has submitted the following public information collection requirement(s) to OMB for review and clearance under the Paperwork Reduction Act of 1995, Public Law 104-13. Copies of the submission(s) may be obtained by calling the Treasury Bureau Clearance Officer listed. Comments regarding this information collection should be addressed to the OMB reviewer listed and to the Treasury Department Clearance Officer, Department of the Treasury, Room 2110, 1425 New York Avenue, NW., Washington, DC 20220.

Special Request: In order to begin the survey described below in April 1997, the Department of the Treasury is requesting that the Office of Management and Budget (OMB) review and approve this information collection by March 4, 1997. To obtain a copy of this survey, please contact the IRS Clearance Officer at the address listed below.

Internal Revenue Service (IRS)

OMB Number: 1545-1432.

Project Number: M:SP:V 97-005G.

Type of Review: Revision.

Title: North Florida District Problem Resolution Office Survey.

Description: Data obtained from this survey will be used to gauge taxpayers' perceptions and satisfaction with the Problem Resolution Office for the North Florida District. IRS will also use the data to analyze the impact of front-line employees in the Problem Resolution Office using conflict management tools and techniques.

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Internal Revenue Service (IRS)

OMB Number: 1545-1432.

Project Number: M:SP:V 97-006G.

Type of Review: Revision.

Title: E-Mail Customer Satisfaction Survey.

Description: Data obtained from this survey will be used to continuously improve the E-Mail service to taxpayers. Information on the number of customers who would have called instead of using the E-Mail process will be tracked and used to determine if this service has had an effect on the IRS toll-free workload.

Respondents: Individuals or households, Business or other for-profit.

Internal Revenue Service

Proposed Collection; Comment Request for Voluntary Customer Surveys To Implement E.O. 12862 Coordinated by the Office of Opinion Research on Behalf of All IRS Operations Functions

AGENCY: Internal Revenue Service (IRS), Treasury.

ACTION: Notice and request for comments.

SUMMARY: The Department of the Treasury, as part of its continuing effort to reduce paperwork and respondent burden, invites the general public and other Federal agencies to take this opportunity to comment on proposed and/or continuing information collections, as required by the Paperwork Reduction Act of 1995, Public Law 104-13 (44 U.S.C. 3506(c)(2)(A)). Currently, the IRS is soliciting comments concerning Voluntary Customer Surveys to Implement E.O. 12862 Coordinated by the Office of Opinion Research on Behalf of All IRS Operations Functions.

DATES: Written comments should be received on or before April 29, 1997 to be assured of consideration.

ADDRESSES: Direct all written comments to Garrick R. Shear, Internal Revenue Service, room 5571, 1111 Constitution Avenue NW., Washington, DC 20224.

FOR FURTHER INFORMATION CONTACT: Requests for additional information or copies of the information collection should be directed to Carol Savage, (202) 622-3945, Internal Revenue Service, room 5569, 1111 Constitution Avenue NW., Washington, DC 20224.