§ 200.4 Privacy Act inquiries.

(a) Inquiries regarding the contents of record systems. Any person wanting to know whether the Board’s systems of records contain a record pertaining to him or her may file an inquiry in person, by mail or by telephone.

(b) Inquiries in person may be submitted at the Board’s headquarters located at 1717 Pennsylvania Avenue, NW., Suite 700, Washington, DC 20006. Inquiries should be marked “Privacy Act Inquiry” on each page of the inquiry and on the front of the envelope and directed to the Privacy Act Officer.

(c) Inquiries by mail may be sent to: Privacy Act Officer, Recovery Accountability and Transparency Board, 1717 Pennsylvania Avenue, NW., Suite 700, Washington, DC 20006. “Privacy Act Inquiry” should be written on the envelope and each page of the inquiry.

(d) Telephone inquiries may be made by calling the Board’s Privacy Act Officer at (202) 254-7900.

§ 200.5 Requests for access to records.

(a) All requests for records should include the following information:

(1) Full name, address, and telephone number of requester.

(2) The system of records containing the desired information.

(3) Any other information that the requester believes would help locate the record.

(b) Requests in writing. A person may request access to his or her own records in writing by addressing a letter to: Privacy Act Officer, Recovery Accountability and Transparency Board, 1717 Pennsylvania Avenue, NW., Suite 700, Washington, DC 20006.

(c) Requests by fax. A person may request access to his or her records by facsimile at (202) 254-7970.

(d) Requests by phone. A person may request access to his or her records by calling the Privacy Act Officer at (202) 254-7900.

(e) Requests in person. Any person may examine and request copies of his or her own records on the Board’s premises. The requester should contact the Board’s office at least one week before the desired appointment date. This request may be made to the Privacy Act Officer in writing or by calling (202) 254-7900. Before viewing the records, proof of identification must be provided. The identification should be a valid copy of one of the following:

(1) A government ID;

(2) A driver’s license;

(3) A passport; or

(4) Other current identification that contains both an address and a picture of the requester.

§ 200.6 Processing of requests.

Upon receipt of a request for information, the Privacy Act Officer will ascertain whether the records identified by the requester exist, and whether they are subject to any exemption under §200.15. If the records exist and are not subject to exemption, the Privacy Act Officer will provide the information.

(a) Requests in writing, including those sent by fax. Within five working days of receiving the request, the Privacy Act Officer will acknowledge its receipt and will advise the requester of any additional information that may be needed. Within 15 working days of receiving the request, the Privacy Act Officer will send the requested information or will explain to the requester why additional time is needed for a response.

(b) Requests in person or by telephone. Within 15 days of the initial request, the Privacy Act Officer will contact the requester and arrange an appointment at a mutually agreeable time when the record can be examined. The requester may be accompanied by no more than one person. In such case, the requestor must inform the Privacy Act Officer that a second individual will be present and must sign a statement authorizing disclosure of the records to that person. The statement will be kept with the requester’s records. At the appointment, the requester will be asked to present identification as stated in §200.5(e).