(a) Can include, but are not limited to, any of the following:
(1) Providing responses to requests from members of the community on behalf of children or adults alleged to need protective services;
(2) Providing services to children, elderly, and families, including referrals for homemaker and day care services for the elderly and children;
(3) Coordinating with Indian courts to provide services, which may include, but are not limited to, the following:
   (i) Investigating and reporting on allegations of child abuse and neglect, abandonment, and conditions that may require referrals (such as mental or physical handicaps);
   (ii) Providing social information related to the disposition of a case, including recommendation of alternative resources for treatment; and
   (iii) Providing placement services by the court order before and after adjudication.
(4) Coordinating with other community services, including groups, agencies, and facilities in the community. Coordination can include, but are not limited to:
   (i) Evaluating social conditions that affect community well-being;
   (ii) Treating conditions identified under paragraph (b)(1) of this section that are within the competence of social services workers; and
   (iii) Working with other community agencies to identify and help clients to use services available for assistance in solving the social problems of individuals, families, and children.
(5) Coordinating with law enforcement and tribal courts, to place the victim of an alleged and/or substantiated incident of abuse, neglect or exploitation out of the home to assure safety while the allegations are being investigated. Social services workers may remove individuals in life threatening situations. After a social services assessment, the individual must be either returned to the parent(s) or to the home from which they were removed or the social services worker must initiate other actions as provided by the tribal code; and
(6) Providing social services in the home, coordinating and making referrals to other programs/services, including Child Protection, and/or establishing Multi-Disciplinary Teams.

(b) Must include, where the service population includes IIM account holders:
(1) Conducting, upon the request of an account holder or other interested party, a social services assessment to evaluate an adult account holder’s circumstances and abilities and the extent to which the account holder needs assistance in managing his or her financial affairs; and
(2) Managing supervised IIM accounts of children and adults (in conjunction with legal guardians), which includes, but is not limited to, the following:
   (1) Evaluating the needs of the account holder;
   (ii) Developing, as necessary and as permitted under 25 CFR 115, a one-time or an annual distribution plan for funds held in an IIM account along with any amendments to the plan for approval by the Bureau;
   (iii) Monitoring the implementation of the approved distribution plan to ensure that the funds are expended in accordance with the distribution plan;
   (iv) Reviewing the supervised account every 6 months or more often as necessary if conditions have changed to warrant a recommendation to change the status of the account holder, or to modify the distribution plan;
   (v) Reviewing receipts for an account holder’s expenses and verifying that expenditures of funds from a supervised IIM account were made in accordance with the distribution plan approved by the Bureau, including any amendments made to the plan; and
   (vi) Petitioning a court of competent jurisdiction for the appointment of, or change in, a legal guardian for a client, where appropriate.

§ 20.404 What information is contained in a social services assessment?
A social services assessment must contain, but is not limited to, the following:
(a) Identifying information about the client (for example, name, address, age, gender, social security number, telephone number, certificate of Indian blood, education level), family history
and medical history of the account holder;
(b) Description of the household composition: information on each member of the household (e.g., name, age, and gender) and that person’s relationship to the client;
(c) The client’s current resources and future income (e.g., VA benefits, retirement pensions, trust assets, employment income, judgment funds, general assistance benefits, unemployment benefits, social security income, supplemental security income and other governmental agency benefits);
(d) A discussion of the circumstances which justify special services, including ability of the client to handle his or her financial affairs and to conduct day-to-day living activities. Factors to be considered should include, but are not limited to:
(1) Age;
(2) Developmental disability;
(3) Chronic alcoholism or substance abuse;
(4) Lack of family assistance or social support systems, or abandonment;
(5) Self-neglect;
(6) Financial exploitation or abuse;
(7) Physical exploitation, neglect or abuse;
(8) Senility; and
(9) Dementia.
(e) Documentation supporting the need for assistance (e.g., medical reports, police reports, court orders, letters from interested parties, prior assessments or evaluations, diagnosis by psychologist/psychiatrist); and
(f) Summary of findings and proposed services to meet the identified needs of the client.

Subpart E—Child Assistance

§ 20.500 Who is eligible for Child Assistance?

A child is eligible for Child Assistance under this subpart if all of the following criteria are met:
(a) The child must meet the requirements in §20.300.
(b) The child’s legally responsible parent, custodian/guardian, or Indian court having jurisdiction must:
(1) Request assistance under this part in writing;
(2) State that they are unable to provide necessary care and guidance for the child, or to provide for the child’s special needs in his/her own home; and
(3) Provide a documented social services assessment from the social services worker of whether parent(s), custodian, guardian(s) are able to care for their child.
(c) All income accruing to the child, except income exempted by federal statute, must be used to meet the cost of special needs, foster home or residential care facility as authorized and arranged by social services.

HOW CHILD ASSISTANCE FUNDS CAN BE USED

§ 20.501 What services can be paid for with Child Assistance funds?

The social services program can use Child Assistance funds to pay for services as shown in the following table.

<table>
<thead>
<tr>
<th>Service that can be paid</th>
<th>Conditions that must be met</th>
<th>Maximum payment level</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Room and board at residential care facilities licensed by the tribe or state.</td>
<td>There must be no other resources available to pay these costs. See §20.502 for other conditions that must be met.</td>
<td>The state or county residential care rate in the state in which the child resides.</td>
</tr>
<tr>
<td>(b) Adoption or guardianship subsidies.</td>
<td>There must be no other resources available to pay for this service. See §20.503 for other conditions that must be met.</td>
<td>The Bureau’s maximum adoption and guardianship payment standard.</td>
</tr>
<tr>
<td>(c) Short-term homemaker services.</td>
<td>There must be no other resources (such as Medicaid) available to pay for this service. Services can be purchased for a maximum of 3 months. See §20.504 for other conditions that must be met.</td>
<td>As approved by the Bureau line officer.</td>
</tr>
<tr>
<td>(d) Temporary foster care</td>
<td>See §20.509 for conditions that must be met</td>
<td>The state or county foster care rate in the state in which the child resides.</td>
</tr>
</tbody>
</table>