§ 668.640  What grievance systems must a section 166 program provide?  
INA grantees must establish grievance procedures consistent with the requirements of WIA section 181(c) and 20 CFR 667.600.

§ 668.650  Can INA grantees exclude segments of the eligible population?  
(a) No, INA grantees cannot exclude segments of the eligible population. INA grantees must document in their Two Year Plan that a system is in place to afford all members of the eligible population within the service area for which the grantee was designated an equitable opportunity to receive WIA services and activities.  
(b) Nothing in this section restricts the ability of INA grantees to target subgroups of the eligible population (for example, the disabled, substance abusers, TANF recipients, or similar categories), as outlined in an approved Two Year Plan. However, it is unlawful to target services to subgroups on grounds prohibited by WIA section 188 and 29 CFR part 37, including tribal affiliation (which is considered national origin). Outreach efforts, on the other hand, may be targeted to any subgroups.

§ 668.700  What process must an INA grantee use to plan its employment and training services?  
(a) An INA grantee may utilize the planning procedures it uses to plan other activities and services.  
(b) However, in the process of preparing its Two Year Plan for Native American WIA services, the INA grantee must consult with:  
(1) Customers or prospective customers of such services;  
(2) Prospective employers of program participants or their representatives;  
(3) Service providers, including local educational agencies, which can provide services which support or are complementary to the grantee’s own services; and  
(4) Tribal or other community officials responsible for the development and administration of strategic community development efforts.

§ 668.710  What planning documents must an INA grantee submit?  
Each grantee receiving funds under WIA section 166 must submit to DINAP a comprehensive services plan and a projection of participant services and expenditures covering the two-year planning cycle. We will, in consultation with the Native American Advisory Council, issue budget and planning instructions which grantees must use when preparing their plan.

§ 668.720  What information must these planning documents contain?  
(a) The comprehensive services plan must cover the two Program Years included within a designation cycle. According to planning instructions issued by the Department, the comprehensive services plan must describe in narrative form:  
(1) The specific goals of the INA grantee’s program for the two Program Years involved;  
(2) The method the INA grantee will use to target its services to specific segments of its service population;  
(3) The array of services which the INA grantee intends to make available;  
(4) The system the INA grantee will use to be accountable for the results of