§ 135.330 Crew resource management training.

(a) Each certificate holder must have an approved crew resource management training program that includes initial and recurrent training. The training program must include at least the following:

1. Authority of the pilot in command;
2. Communication processes, decisions, and coordination, to include communication with Air Traffic Control, personnel performing flight locating and other operational functions, and passengers;
3. Building and maintenance of a flight team;
4. Workload and time management;
5. Situational awareness;
6. Effects of fatigue on performance, avoidance strategies and countermeasures;
7. Effects of stress and stress reduction strategies; and
8. Aeronautical decision-making and judgment training tailored to the operator’s flight operations and aviation environment.

(b) Each training program must include an initial and recurrent flight training in §135.347, as applicable.

(c) Each training program must provide recurrent ground and flight training in §135.351.

(d) Upgrade training in §§135.345 and 135.347 for a particular type aircraft may be included in the training program for crewmembers who have qualified and served as second in command on that aircraft.

(e) In addition to initial, transition, upgrade and recurrent training, each training program must provide ground and flight training, instruction, and practice necessary to ensure that each crewmember—

1. Remains adequately trained and currently proficient for each aircraft, crewmember position, and type of operation in which the crewmember serves; and
2. Qualifies in new equipment, facilities, procedures, and techniques, including modifications to aircraft.


§ 135.331 Crewmember emergency training.

(a) Each training program must provide emergency training under this section for each aircraft type, model, and configuration, each crewmember, and each kind of operation conducted, as appropriate for each crewmember and the certificate holder.

(b) Emergency training must provide the following:

1. Instruction in emergency assignments and procedures, including coordination among crewmembers.
2. Individual instruction in the location, function, and operation of emergency equipment including—