§ 2.60 Who makes decisions on appeals?
(a) The FOIA Appeals Officer is the deciding official for FOIA appeals.
(b) When necessary, the FOIA Appeals Officer will consult other appropriate offices, including the Office of the Solicitor for denials of records and fee waivers.
(c) The FOIA Appeals Officer normally will not make a decision on an appeal if the request becomes a matter of FOIA litigation.

§ 2.61 How are decisions on appeals issued?
(a) A decision on an appeal must be made in writing.
(b) A decision that upholds the bureau’s determination will notify you of the decision and your statutory right to file a lawsuit.
(c) A decision that overturns, remands, or modifies the bureau’s determination will notify you of the decision. The bureau then must further process the request in accordance with the appeal determination.

§ 2.62 When can you expect a decision on your appeal?
(a) The basic time limit for responding to an appeal is 20 workdays after receipt of an appeal meeting the requirements of §2.59 of this subpart.
(b) The FOIA Appeals Officer may extend the basic time limit, if unusual circumstances exist. Before the expiration of the basic 20-workday time limit to respond, the FOIA Appeals Officer will notify you in writing of the unusual circumstances involved and of the date by which he or she expects to complete processing of the appeal.
(c) If the Department is unable to reach a decision on your appeal within the given time limit for response, the FOIA Appeals Officer will notify you of:
(1) The reason for the delay; and
(2) Your statutory right to seek review in a United States District Court.

§ 2.63 Can you receive expedited processing of appeals?
(a) To receive expedited processing of an appeal, you must demonstrate to the Department’s satisfaction that the appeal meets one of the criteria under §2.20 of this part and include a statement that the need for expedited processing is true and correct to the best of your knowledge and belief.
(b) The FOIA Appeals Officer will advise you whether the Department will grant expedited processing within 10 calendar days of receiving the appeal.
(c) If the FOIA Appeals Officer decides to grant expedited processing, he or she will give the appeal priority over other pending appeals and process it as soon as practicable.

§ 2.64 Must you submit an appeal before seeking judicial review?
Before seeking review by a court of the bureau’s adverse determination, you generally must first submit a timely administrative appeal.

Subpart I—General Information

§ 2.65 Where are records made available?
Records that are required by the FOIA to be made proactively available for public inspection and copying are accessible on the Department’s Web site, http://www.doi.gov/foia/libraries.cfm. They may also be available at bureau office locations.

§ 2.66 What are public liaisons?
(a) Each bureau has a FOIA Public Liaison that can assist individuals in locating bureau records.
(b) FOIA Public Liaisons report to the Department’s Chief FOIA Officer and you can raise concerns to them about the service you have received.
(c) FOIA Public Liaisons are responsible for assisting in reducing delays, increasing transparency and understanding of the status of requests, and assisting in resolving disputes.
(d) A list of the Department’s FOIA Public Liaisons is available at http://doi.gov/foia/servicecenters.cfm.