§ 411.400 After a State VR agency has received a referral from an EN, it must provide services to the beneficiary. The State VR agency must continue to provide services until the beneficiary no longer needs them orUntil the beneficiary has completed the work program. The State VR agency can suspend the beneficiary's ticket to work program if the beneficiary does not meet the conditions under which the ticket was assigned. The State VR agency must notify the PM of any suspensions and the reasons for them. If the beneficiary is referred to a State VR agency for services, the State VR agency must provide services to the beneficiary in accordance with the agreement between the EN and the State VR agency.

§ 411.410 What should a State VR agency do if it gets an attempted referral from an EN and no agreement has been established between the EN and the State VR agency?

The State VR agency should contact the EN to discuss the need to establish an agreement. If the State VR agency and the EN are not able to negotiate acceptable terms for an agreement, the State VR agency should notify the PM that an attempted referral has been made without an agreement.

§ 411.420 What information should be included in an agreement between an EN and a State VR agency?

The agreement between an EN and a State VR agency should state the conditions under which the State VR agency will provide services to a beneficiary when the beneficiary is referred by the EN to the State VR agency for services. Examples of this information include:

(a) Procedures for making referrals and sharing information that will assist in providing services;
(b) A description of the financial responsibilities of each party to the agreement;
(c) The terms and procedures under which the EN will pay the State VR agency for providing services; and
(d) Procedures for resolving disputes under the agreement.

§ 411.425 What should a State VR agency do if it gets an attempted referral from an EN and no agreement has been established between the EN and the State VR agency?

The State VR agency should contact the EN to discuss the need to establish an agreement. If the State VR agency and the EN are not able to negotiate acceptable terms for an agreement, the State VR agency should notify the PM that an attempted referral has been made without an agreement.

§ 411.430 What should the PM do when it is informed that an EN has attempted to make a referral to a State VR agency without an agreement being in place?

The PM will contact the EN to explain that a referral cannot be made to the State VR agency unless an agreement has been established that sets out the conditions under which services will be provided when a beneficiary’s ticket is assigned to the EN and the EN is referring the beneficiary to the State VR agency for specific services.