Subpart E—Evaluation Standards and Performance Indicators

§ 361.80 Purpose.
The purpose of this subpart is to establish evaluation standards and performance indicators for the Program.
(Authority: 29 U.S.C. 726(a))

§ 361.81 Applicable definitions.
In addition to those definitions in §361.5(b), the following definitions apply to this subpart:

**Average hourly earnings** means the average per hour earnings in the week prior to exiting the vocational rehabilitation (VR) program of an eligible individual who has achieved a competitive employment outcome.

**Business Enterprise Program (BEP)** means an employment outcome in which an individual with a significant disability operates a vending facility or other small business under the management and supervision of a designated State unit (DSU). This term includes home industry, farming, and other enterprises.

**Exit the VR program** means that a DSU has closed the individual’s record of VR services in one of the following categories:

1. Ineligible for VR services.
2. Received services under an individualized plan for employment (IPE) and achieved an employment outcome.
3. Received services under an IPE but did not achieve an employment outcome.
4. Eligible for VR services but did not receive services under an IPE.

**General or combined DSU** means a DSU that does not serve exclusively individuals with visual impairments or blindness.

**Individuals from a minority background** means individuals who report their race and ethnicity in any of the following categories: American Indian or Alaska Native, Asian, Black or African American, Native Hawaiian or Other Pacific Islander, or Hispanic or Latino.

**Minimum wage** means the higher of the rate specified in section 6(a)(1) of the Fair Labor Standards Act of 1938, 29 U.S.C. 206(a)(1), (i.e., the Federal minimum wage) or applicable State minimum wage law.

**Non-minority individuals** means individuals who report themselves exclusively as White, non-Hispanic.

**Performance period** is the reporting period during which a DSU’s performance is measured. For Evaluation Standards 1 and 2, performance data must be aggregated and reported for each fiscal year beginning with fiscal year 1999. However, DSUs that exclusively serve individuals with visual impairments or blindness must report each year the aggregated data for the 2 previous years for Performance Indicators 1.1 through 1.6; the second year must coincide with the performance period for general or combined DSUs.

**Primary indicators** means Performance Indicators 1.3, 1.4, and 1.5, which are specifically designed to measure—

1. The achievement of competitive, self-, or BEP employment with earnings equivalent to the minimum wage or higher, particularly by individuals with significant disabilities; and
2. The ratio between the average hourly earnings of individuals who exit the VR program in competitive, self-, or BEP employment with earnings equivalent to the minimum wage or higher and the State’s average hourly earnings for all employed individuals.

**RSA–911** means the Case Service Report that is submitted annually by a DSU as approved by the Office of Management and Budget (OMB).

**Self-employment** means an employment outcome in which the individual works for profit or fee in his or her own business, farm, shop, or office, including sharecroppers.

**Service rate** means the result obtained by dividing the number of individuals who exit the VR program after receiving one or more services under an IPE during any reporting period by the total number of individuals who exit the VR program (as defined in this section) during that reporting period.

**State’s average hourly earnings** means the average hourly earnings of all persons in the State in which the DSU is located.

(Authority: 29 U.S.C. 726(a))

§ 361.82 Evaluation standards.
(a) The Secretary establishes two evaluation standards to evaluate the performance of each DSU that receives
§ 361.84 Performance indicators.

(a) The performance indicators establish what constitutes minimum compliance with the evaluation standards.

(b) The performance indicators require a DSU to provide information on a variety of factors to enable the Secretary to measure compliance with the evaluation standards.

(c) The performance indicators are as follows:

(1) Employment outcomes.
   (i) Performance Indicator 1.1. The number of individuals exiting the VR program who achieved an employment outcome during the current performance period compared to the number of individuals who exit the VR program after achieving an employment outcome during the previous performance period.
   (ii) Performance Indicator 1.2. Of all individuals who exit the VR program after receiving services, the percentage who are determined to have achieved an employment outcome.
   (iii) Performance Indicator 1.3. Of all individuals determined to have achieved an employment outcome, the percentage who exit the VR program in competitive, self-, or BEP employment with earnings equivalent to at least the minimum wage.
   (iv) Performance Indicator 1.4. Of all individuals who exit the VR program in competitive, self-, or BEP employment with earnings equivalent to at least the minimum wage, the percentage who are individuals with significant disabilities.
   (v) Performance Indicator 1.5. The average hourly earnings of all individuals who exit the VR program in competitive, self-, or BEP employment with earnings levels equivalent to at least the minimum wage as a ratio to the State's average hourly earnings for all individuals in the State who are employed (as derived from the Bureau of Labor Statistics report “State Average Annual Pay” for the most recent available year).
   (vi) Performance Indicator 1.6. Of all individuals who exit the VR program in competitive, self-, or BEP employment with earnings equivalent to at least the minimum wage, the difference between the percentage who report their own income as the largest single source of support at the time they exit the VR program and the percentage who report their own income as the largest single source of support at the time they apply for VR services.

(2) Equal access to services.
   (i) Performance Indicator 2.1. The service rate for all individuals with disabilities from minority backgrounds as a ratio to the service rate for all non-minority individuals with disabilities.

(Approved by the Office of Management and Budget under control number 1820–0508)
(Authority: 29 U.S.C. 726(a))

§ 361.86 Performance levels.

(a) General.
   (1) Paragraph (b) of this section establishes performance levels for—
      (i) General or combined DSUs; and
      (ii) DSUs serving exclusively individuals who are visually impaired or blind.
   (2) The Secretary may establish, by regulations, new performance levels.

(b) Performance levels for each performance indicator.
   (1)(i) The performance levels for Performance Indicators 1.1 through 1.6 are—

<table>
<thead>
<tr>
<th>Performance indicator</th>
<th>Performance level by type of DSU</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.1</td>
<td>Equal or exceed previous performance period.</td>
</tr>
<tr>
<td>1.2</td>
<td>55.8%</td>
</tr>
<tr>
<td>1.3</td>
<td>68.9%</td>
</tr>
<tr>
<td>1.4</td>
<td>68.9%</td>
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