receive training on FmHA or its successor agency under Public Law 103–354 policies, procedures, and requirements appropriate to their positions and the type of assistance the grantee will provide at the outset of the grant.

(c) Training will be provided by FmHA or its successor agency under Public Law 103–354 employees and/or outside sources approved by FmHA or its successor agency under Public Law 103–354 when the technical and supervisory assistance involves rural housing programs other than FmHA or its successor agency under Public Law 103–354 programs. Appropriate training of TSA employees should be anticipated during the planning stages of the grant and the reasonable cost of such training included in the budget.

(d) The District Director, in cooperation with the appropriate County Supervisor(s), should coordinate the management assistance given to the TSA grantee in a manner which is timely and effective. This will require periodic meetings with the grantee to discuss problems being encountered and offer assistance in solving these problems; to discuss the budget, the effectiveness of the grant, and any other unusual circumstances affecting delivery of the proposed TSA services; to keep the grantee aware of procedural and policy changes, availability of funds, etc.; and to discuss any other matters affecting delivery of the proposed TSA services. Exhibit E should be used in contacting and/or discussing counseling with the borrowers.

(b) Upon indication of the borrower’s willingness to participate in the program by his or her signature on exhibit E or similar letter or statement, the County Supervisor will make available to the grantee (at no cost) the borrower’s FmHA or its successor agency under Public Law 103–354 loan history including the following information:

1. Name, address, and telephone number;
2. Status of the account including the amount of the loan, the repayment schedule, and the amount of the delinquency; and
3. Other information needed for counseling purposes which may be provided in accordance with FmHA Instruction 2018–F.

§ 1944.548 Counseling consent by FmHA or its successor agency under Public Law 103–354 single family housing borrowers.

(a) Subsequent to execution of the TSA grant agreement, the County Supervisor(s) serving the TSA project area will contact the delinquent FmHA or its successor agency under Public Law 103–354 single family housing bor-