§ 5.3 Do these regulations adopt the Federal Claims Collection Standards (FCCS)?

This part adopts and incorporates all provisions of the FCCS. This part also supplements the FCCS by prescribing procedures consistent with the FCCS, as necessary and appropriate for Treasury Department operations.

Subpart B—Procedures To Collect Treasury Debts

§ 5.4 What notice will Treasury entities send to a debtor when collecting a Treasury debt?

(a) Notice requirements. Treasury entities shall aggressively collect Treasury debts. Treasury entities shall promptly send at least one written notice to a debtor informing the debtor of the consequences of failing to pay or otherwise resolve a Treasury debt. The notice(s) shall be sent to the debtor at the most current address of the debtor in the records of the Treasury entity collecting the debt. Generally, before starting the collection actions described in §§5.5 and 5.9 through 5.17 of this part, Treasury entities will send no more than two written notices to the debtor. The purpose of the notice(s) is to explain why the debt is owed, the amount of the debt, how a debtor may pay the debt or make alternate repayment arrangements, how a debtor may review documents related to the debt, how a debtor may dispute the debt, the collection remedies available to Treasury entities if the debtor refuses to pay the debt, and other consequences to the debtor if the debt is not paid. Except as otherwise provided in paragraph (b) of this section, the written notice(s) shall explain to the debtor:

(1) The nature and amount of the debt, and the facts giving rise to the debt;
(2) How interest, penalties, and administrative costs are added to the
Office of the Secretary of the Treasury

§ 5.4

debt, the date by which payment should be made to avoid such charges, and that such assessments must be made unless excused in accordance with 31 CFR 901.9 (see §5.5 of this part);
(3) The date by which payment should be made to avoid the enforced collection actions described in paragraph (a)(6) of this section;
(4) The Treasury entity’s willingness to discuss alternative payment arrangements and how the debtor may enter into a written agreement to repay the debt under terms acceptable to the Treasury entity (see §5.6 of this part);
(5) The name, address, and telephone number of a contact person or office within the Treasury entity;
(6) The Treasury entity’s intention to enforce collection if the debtor fails to pay or otherwise resolve the debt, by taking one or more of the following actions:
   (i) Offset. Offset the debtor’s Federal payments, including income tax refunds, salary, certain benefit payments (such as Social Security), retirement, vendor, travel reimbursements and advances, and other Federal payments (see §§ 5.10 through 5.12 of this part);
   (ii) Private collection agency. Refer the debt to a private collection agency (see §5.15 of this part);
   (iii) Credit bureau reporting. Report the debt to a credit bureau (see §5.14 of this part);
   (iv) Administrative wage garnishment. Garnish the debtor’s wages through administrative wage garnishment (see §5.13 of this part);
   (v) Litigation. Refer the debt to the Department of Justice to initiate litigation to collect the debt (see §5.16 of this part);
   (vi) Treasury Department’s Financial Management Service. Refer the debt to the Financial Management Service for collection (see §5.9 of this part);
(7) That Treasury debts over 180 days delinquent must be referred to the Financial Management Service for the collection actions described in paragraph (a)(6) of this section (see §5.9 of this part);
(8) How the debtor may inspect and copy records related to the debt;
(9) How the debtor may request a review of the Treasury entity’s determination that the debtor owes a debt and present evidence that the debt is not delinquent or legally enforceable (see §§5.10(c) and 5.11(c) of this part);
(10) How a debtor may request a hearing if the Treasury entity intends to garnish the debtor’s private sector (i.e., non-Federal) wages (see §5.13(a) of this part), including:
   (i) The method and time period for requesting a hearing;
   (ii) That the timely filing of a request for a hearing on or before the 15th business day following the date of the notice will stay the commencement of administrative wage garnishment, but not necessarily other collection procedures; and
   (iii) The name and address of the office to which the request for a hearing should be sent;
(11) How a debtor who is a Federal employee subject to Federal salary offset may request a hearing (see §5.12(e) of this part), including:
   (i) The method and time period for requesting a hearing;
   (ii) That the timely filing of a request for a hearing on or before the 15th calendar day following receipt of the notice will stay the commencement of salary offset, but not necessarily other collection procedures;
   (iii) The name and address of the office to which the request for a hearing should be sent;
   (iv) That the Treasury entity will refer the debt to the debtor’s employing agency or to the Financial Management Service to implement salary offset, unless the employee files a timely request for a hearing;
   (v) That a final decision on the hearing, if requested, will be issued at the earliest practical date, but not later than 60 days after the filing of the request for a hearing, unless the employee requests and the hearing official grants a delay in the proceedings;
   (vi) That any knowingly false or frivolous statements, representations, or evidence may subject the Federal employee to penalties under the False Claims Act (31 U.S.C. 3729–3731) or other applicable statutory authority, and criminal penalties under 18 U.S.C. 286, 287, 1001, and 1002, or other applicable statutory authority;
§ 5.5 How will Treasury entities add interest, penalty charges, and administrative costs to a Treasury debt?

(a) **Assessment and notice.** Treasury entities shall assess interest, penalties and administrative costs on Treasury debts in accordance with the provisions of 31 U.S.C. 3717 and 31 CFR 901.9, on Treasury debts. Interest shall be charged in accordance with the requirements of 31 U.S.C. 3717(a). Penalties shall accrue at the rate of 6% per year, or such other higher rate as authorized by law. Administrative costs, that is the costs of processing and handling a delinquent debt, shall be determined by the Treasury entity collecting the Treasury debt. Treasury entities may have additional policies regarding how interest, penalties, and administrative costs are assessed on particular types of debts. Treasury entities are required to explain in the notice to the debtor described in §5.4 of this part how interest, penalties, costs, and other charges are assessed, unless the requirements are included in a contract or repayment agreement.

(b) **Waiver of interest, penalties, and administrative costs.** Unless otherwise required by law, Treasury entities may not charge interest if the amount due on the debt is paid within 30 days after the date from which the interest accrues. See 31 U.S.C. 3717(d). Treasury entities may waive interest, penalties, and administrative costs, or any portion thereof, when it would be against equity and good conscience or not in the Treasury entity’s best interest to collect such charges, in accordance with Treasury guidelines for waiving claims against Treasury employees for erroneous overpayments. See Treasury Directive 34–01 (Waiving Claims Against Treasury Employees for Erroneous Payments) set forth at Appendix A of this part and at http://www.treas.gov/regs. Legal counsel approval is not required to waive such charges. Cf., §§5.7 and 5.8 of this part, which require legal counsel approval when compromising a debt or terminating debt collection activity on a debt.

(c) **Accrual during suspension of debt collection.** In most cases, interest, penalties and administrative costs will...