portfolio benchmarks, when determining the CDC’s record of compliance, including:

1. Submission of satisfactory 504 loan analyses and applications, and all required, and properly completed, loan documents.
2. Careful and thorough analysis and screening of all 504 loan applications for conformance with SBA credit and eligibility standards;
3. Proper completion of required 504 loan closing documents and compliance with SBA 504 loan closing policies and procedures.
4. Compliance with SBA loan servicing policies and procedures.
5. Compliance with the certification and operational requirements as set forth in §§120.820 through 120.830.
6. Submission of timely, complete and acceptable annual reports.
7. Compliance with CDC ethical requirements (see §120.851).

(c) Eligibility. In order for a CDC to be eligible to receive PCLP status, its application must show that it meets the following criteria:

1. The CDC must be an ALP CDC in substantial compliance with Loan Program Requirements or meet the criteria to be an ALP CDC set forth in §120.841(a) through (h).
2. The CDC can adequately comply with SBA liquidation and litigation requirements.

(d) Additional application requirements. The application must include the following:

1. Certified copy of the CDC’s Board of Directors’ resolution authorizing the application for PCLP status.
2. Summary of the experience of each of the CDC’s loan processing, closing, servicing and liquidation staff members with significant authority.
3. Name, address and summary of experience of Designated Attorney.
4. Documentation of any SBA required insurance.
5. Any other documentation required by SBA.

(e) Priority CDC. The CDC must be a Priority CDC with a Designated Attorney and SBA required insurance.

(f) Record of Cooperation. The CDC must have a record of effective communication and a cooperative relationship with all SBA offices including district offices and SBA’s loan processing and servicing centers.

§120.845 Premier Certified Lenders Program (PCLP).

(a) General. Under the PCLP, SBA designates qualified CDCs as PCLP CDCs and delegates to them increased authority to process, close, service, and liquidate 504 loans. SBA also may give PCLP CDCs increased authority to litigate 504 loans.

(b) Application. A CDC must apply for PCLP status to the Lead SBA Office. The Lead SBA Office will send its written recommendation and the application to SBA’s PCLP Loan Processing Center. The PCLP Loan Processing Center will review these materials and forward them to the appropriate Office of Capital Access official in accordance with Delegations of Authority for final determination.

Premier Certified Lenders Program

§120.846 Requirements for maintaining and renewing PCLP status.

(a) To maintain its status as a PCLP CDC, a CDC must continue to:

1. Meet the PCLP eligibility requirements in §120.845.
2. Timely conform with all requirements and deadlines set forth in SBA’s regulations and policy and procedural