Subpart C—Bank Operations

§ 7.3000 Bank hours and closings.

(a) Bank hours. A national bank’s board of directors should review its banking hours, and, independently of any other bank, take appropriate action to establish a schedule of banking hours.

(b) Emergency closings. Pursuant to 12 U.S.C. 95(b)(1), the Comptroller of the Currency (Comptroller), a state, or a legally authorized state official may declare a day a legal holiday if emergency conditions exist. That day is a legal holiday for national banks or their offices in the affected geographic area (i.e., throughout the country, in a state, or in part of a state). Emergency conditions include natural disasters and civil and municipal emergencies (e.g., severe flooding, or a power emergency declared by a local power company or government requesting that businesses in the affected area close). The Comptroller issues a proclamation authorizing the emergency closing in accordance with 12 U.S.C. 95 at the time of the emergency condition, or soon thereafter. When the Comptroller, a State, or a legally authorized State official declares a legal holiday due to emergency conditions, a national bank may temporarily limit or suspend operations at its affected offices. Alternatively, the national bank may continue its operations unless the Comptroller by written order directs otherwise.

(c) Ceremonial closings. A state or a legally authorized state official may declare a day a legal holiday for ceremonial reasons. When a state or a legally authorized State official declares a day to be a legal holiday for ceremonial reasons, a national bank may choose to remain open or to close.

(d) Liability. A national bank should assure that all liabilities or other obligations under the applicable law due to the bank’s closing are satisfied.


§ 7.3001 Sharing space and employees.

(a) Sharing space. A national bank may:

(1) Lease excess space on bank premises to one or more other businesses (including other banks and financial institutions);  
(2) Share space jointly held with one or more other businesses; or
(3) Offer its services in space owned or leased to other businesses.

(b) Sharing employees. When sharing space with other businesses as described in paragraph (a) of this section, a national bank may provide, under one or more written agreements among the bank, the other businesses, and their employees, that:

(1) A bank employee may act as agent for the other business; or
(2) An employee of the other business may act as agent for the bank.

(c) Supervisory conditions. When a national bank engages in arrangements of the types listed in paragraphs (a) and (b) of this section, the bank shall ensure that:

(1) The other business is conspicuously, accurately, and separately identified;  
(2) Shared employees clearly and fully disclose the nature of their agency relationship to customers of the bank and of the other businesses so that customers will know the identity of the bank or business that is providing the product or service;  
(3) The arrangement does not constitute a joint venture or partnership with the other business under applicable state law;  
(4) All aspects of the relationship between the bank and the other business are conducted at arm’s length, unless a special arrangement is warranted because the other business is a subsidiary of the bank;  
(5) Security issues arising from the activities of the other business on the premises are addressed;  
(6) The activities of the other business do not adversely affect the safety and soundness of the bank;  
(7) The shared employees or the entity for which they perform services are duly licensed or meet qualification requirements of applicable statutes and regulations pertaining to agents or employees of such other business; and
(8) The assets and records of the parties are segregated.