§ 830.122 Quality assurance criteria.

The QAP must address the following management, performance, and assessment criteria:

(a) Criterion 1—Management/Program.
   (1) Establish an organizational structure, functional responsibilities, levels of authority, and interfaces for those managing, performing, and assessing the work.
   (2) Establish management processes, including planning, scheduling, and providing resources for the work.

(b) Criterion 2—Management/Personnel Training and Qualification.
   (1) Train and qualify personnel to be capable of performing their assigned work.
   (2) Provide continuing training to personnel to maintain their job proficiency.

(c) Criterion 3—Management/Quality Improvement.
   (1) Establish and implement processes to detect and prevent quality problems.
   (2) Identify, control, and correct items, services, and processes that do not meet established requirements.
   (3) Identify the causes of problems and work to prevent recurrence as a part of correcting the problem.
   (4) Review item characteristics, process implementation, and other quality-related information to identify items, services, and processes needing improvement.

(d) Criterion 4—Management/Documents and Records.
   (1) Prepare, review, approve, issue, use, and revise documents to prescribe processes, specify requirements, or establish design.
   (2) Specify, prepare, review, approve, and maintain records.

(e) Criterion 5—Performance/Work Processes.
   (1) Perform work consistent with technical standards, administrative controls, and other hazard controls adopted to meet regulatory or contract requirements, using approved instructions, procedures, or other appropriate means.
   (2) Identify and control items to ensure their proper use.
   (3) Maintain items to prevent their damage, loss, or deterioration.
   (4) Calibrate and maintain equipment used for process monitoring or data collection.

(f) Criterion 6—Performance/Design.