

Table 9-4 -- Status of Presidential E-Government Initiatives

Initiative Name (Managing Partner)	Goals	Progress To Date	Performance Metrics	Utilization Milestones
Government-To-Citizen (G2C)				
Recreation One-Stop (DOI) www.recreation.gov	- Reduce amount of time citizens expend searching for information about recreation sites and reservations - Eliminate task duplication across government agencies, which will decrease operational costs, while improving customer service and increasing use at underutilized facilities	- First county/state data added to Recreation.gov as part of inter-governmental "Government Without Boundaries" initiative - Launched enhanced user interface and mapping capabilities - Established "RecML" data standard to improve data exchange among a wide range of partners (including non-government organizations) - Added National Park Service and Bureau of Reclamation facilities to National Recreation Reservation Service - Executed online cross-government reservation system contract	% of Federal agencies exchanging data with Recreation Information Database (RIDB) (Measure: 100%; As of 9/2006) % of Federal areas/facilities in RIDB (Measure: 63%; As of 9/2006) # of non-Federal partners utilizing data from the RIDB (Measure: Available Q2 FY07) % of individuals making reservations online per quarter (Measure: 55%; Q4 FY06) - Customer satisfaction with the interagency reservation system (Measure: Available Q3 FY07) *Metrics are updated on a quarterly basis and are available at www.egov.gov	3/07 – Phase 1 release of consolidated recreation reservation system
GovBenefits.gov (DOL) www.govbenefits.gov	- Reduce the amount of time citizens spend trying to identify and access relevant information about government benefit programs that match their specific needs - Reduce the number of incorrect benefits submittals from citizens	- Launched eligibility screening tool to identify social services citizens may qualify for - Added all applicable Federal benefit programs for citizens to the site - Enhanced the state benefit program list to include a minimum of one benefit program per state - Established cross-governmental standards for data standards that can be used to exchange benefit data - Launched GovBenefits 4.0 to include the GovLoans Gateway and GovBenefits.gov in Spanish - Released GovBenefits.gov versions 5 and 6 to extend content management capabilities and upgrade system architecture	% of government partners with programs on GovBenefits.gov (Measure: 84%; As of 7/2006) % of benefit programs on GovBenefits.gov compared to all active benefit programs for individuals (Measure: 86%; As of 11/2006) % of transfers from GovBenefits.gov and GovLoans.gov to partner agency sites per month (Measure: 35%; 10/2006) # of benefit referrals per month (Measure: 511,367; 10/2006) # of visits to GovBenefits.gov per month (Measure: 301,875; 10/2006) - Customer satisfaction with GovBenefits.gov (Measure: Available Q2 FY07) *Metrics are updated on a quarterly basis and are available at www.egov.gov	All migration milestones have been successfully met

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GovLoans.gov (ED) www.govloans.gov	- Provide citizens with quick and easy access to Federal loan program information on the web - Provide agencies and lenders with quicker and easier access to risk mitigation data	- Established agreement between GovBenefits.gov and E-Loans to create the GovLoans Gateway as a part of the GovBenefits.gov site - Analyzed Pay.gov as a possible common solution for electronically collecting lender payments - Delivered a baseline report analyzing the technologies, systems, and processes lenders use to transmit data/reports to agencies during the loan lifecycle - Delivered HUD's Credit Alert Interactive Voice Response System to provide non-HUD agencies/lenders with web access to default data - Launched GovLoans Gateway - a website to educate citizens on Federal loan programs with links to Federal agencies and private sector resources	% of Federal agencies with loan programs on GovLoans.gov (Measure: 100%; As of 9/2006) % of loan programs on GovLoans.gov (Measure: 100%; As of 11/2006) % of transfers from GovBenefits.gov and GovLoans.gov to partner agency sites per month (Measure: 35%; 10/2006) # of visits to GovLoans.gov per month (Measure: 33,880; 10/2006) - Customer satisfaction with GovLoans.gov (Measure: Available Q2 FY07) *Metrics are updated on a quarterly basis and are available at www.egov.gov	All migration milestones have been successfully met

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USA Services (GSA) www.usaservices.gov 1-800-FedInfo (333-4636) Publications Center in Pueblo, CO	- Improve customer service to citizens across the Federal government - Reduce costs in labor, information technology, and citizen service contact centers by providing best value and practices to Federal agencies in citizen customer service	- Created an Office of Citizen Services at GSA to provide cross-agency customer service for citizens and integrated the Federal Citizen Information Center's (FCIC) call center with FirstGov.gov to provide citizens with the ability to contact the Federal government via telephone, e-mail, letters, and fax - Added email capability to FCIC's National Contact Center - Official launch of USA Services to the public - Awarded new contact center contract increasing capability to provide improved citizen response services including misdirected inquiry response and Tier 1 services - Providing contact services to nearly all Cabinet level Agencies	% of high-impact organizations that have working agreements with USA Services (Measure: 100%; As of 9/2006) % of high-impact organizations with working agreements using FirstContact and Citizen Infrastructure Task Orders (Measure: 16%; As of 9/2006) % of USA Services inquiries handled by telephone (Measure: 8%; FY06) % of USA Services inquiries handled by email (Measure: 0.1%; FY06) % of USA Services inquiries handled by publications (Measure: 12%; FY06) % of USA Services inquiries handled by visits to FirstGov.gov and other websites (Measure: 78%; FY06) - Agency customer satisfaction on FirstContact contact center services/solutions (Measure: 93; FY06) - Customer satisfaction with government websites (Measure: 73; As of 9/2006) *Metrics are updated on a quarterly basis and are available at www.egov.gov	All migration milestones have been successfully met

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IRS Free File (TREASURY) http://www.irs.gov/efile/article/0,,id=118986,00.html	Reduce burden and costs to taxpayers	Launched free e-filing website with Industry Partners	% of potential tax filing public eligible to use Free File (Measure: 70%; 2006 Filing Season as of 10/2006) % of Free File eligible tax payers using Free File (Measure: 4%; 2006 Filing Season as of 10/2006) % of Free File surveyed who were "very" satisfied with Free File (Measure: 78%; 2006 Filing Season) % of Free File users who intend to use Free File again (Measure: 94%; 2006 Filing Season) *Metrics are updated on a quarterly basis and are available at www.egov.gov	All migration milestones have been successfully met
Government-To-Business (G2B)				
E-Rulemaking (EPA) www.regulations.gov	- Enhance public access and participation in the regulatory process through electronic systems - Reduce burden for citizens and businesses in finding relevant regulations and commenting on proposed rulemaking actions - Consolidate redundant docket systems - Improve agency regulatory processes and more timely regulatory decisions	- FirstGov.gov links to all agency regulatory docket sites - Completed benchmarking study and evaluation of existing agency sites - Clinger-Cohen letter issued to consolidate redundant and siloed websites - Public launch of cross agency front-end web application for receiving public comments on proposed agency rules - Completed enhancement of common e-docket system - Public Launch of the Second Generation Regulations.gov (also known as the Federal Docket Management System) - Migrated 10 federal agencies' to Regulations.gov	# of electronic comments submitted through Regulations.gov (Measure: 25,215; As of 9/2006) # of downloads of rules and regulations (Measure: To be determined) # of public participants in rulemaking process (Measure: To be determined) *Future updates to this initiative's metrics will be available at www.egov.gov starting in Q3 FY07	9/07 – Migrate Federal agencies' rulemaking dockets into an enhanced Regulations.gov, representing the majority of Federal rulemakings 12/07 – Migrate Federal agencies' rulemaking dockets into a common e-docket management system, representing 90% of Federal rulemakings

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Expanding Electronic Tax Products for Businesses (TREASURY) www.irs.gov	- Reduce burden for tax forms filed by businesses - Reduce total processing time required for processing of accurate tax information	- Nationwide deployment of the Form 94x/Employment Tax - Completed proof-of-concept for Pre Screening Notice and Certification Request for the Work Opportunity and Welfare-to-Work Credits (Form 8850) - Nationwide deployment of Internet Employer Identification Number (EIN) - Nationwide deployment of Form 1120 – Corporate Income Tax - Nationwide deployment of Form 990 – Return of Organization Exempt from Income Tax - Completed XML interface for integrating State and Federal registration applications	% of 1120/1120S forms submitted electronically (Measure: 9%; 2006 Filing Season) % surveyed that would recommend 1120/1120S electronic filing to others (Measure: 95%; As of 9/2004) % of 990 forms submitted electronically (Measure: 0.43%; 2006 Filing Season) % surveyed that would recommend 990 electronic filing to others (Measure: 96%; As of 4/2006) % of 94x forms submitted electronically (Measure: 19%; 2006 Filing Season) % surveyed that would recommend 94x electronic filing to others (Measure: 97%; As of 9/2004) % of SS-4 forms submitted electronically (to receive Employer Identification Numbers) (Measure: 51%; FY06) *Metrics are updated on a quarterly basis and are available at www.egov.gov	All migration milestones have been successfully met

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Federal Asset Sales (GSA) www.firstgov.gov	- Provide substantial benefit to the Federal government through maximizing net proceeds from asset sales, reducing selling expenses, and improving Utilization and Donation processes - Reduce the expense and difficulty of doing business with the government	- Developed a draft Governance Model - Launched study of government Utilization and Donation practices - Final Request for Proposal posted for Personal Property Asset Class vendor solicitation - Formed and hosted the Source Selection Evaluation Board and Source Section Advisory Council for the Personal Property Asset Class vendor selection - Made competitive range determination for Personal Property Asset Class vendor selection - Completed Utilization and Donation Study for Personal Property - Completed white paper recommending transferring sponsorship of the Financial Asset Solution to a Federal credit agency - Launched the Federal Asset Sales shopping portal - GovSales.gov launched, unifying sales portals	% of Federal agencies using the FAS portal to sell real property (Measure: Available Q2 FY07) % of Federal agencies using the FAS sales centers to sell personal property (Measure: 96%; As of 11/2006) # of assets posted to the portal (Measure: Available Q2 FY07) # of agency assets sold (Measure: Available Q2 FY07) - Total Gross Sales Revenue (Measure: Available Q2 FY07) # of visitors accessing FAS portal per month (Measure: 94,678) - Customer satisfaction with the FAS portal (Measure: Available Q2 FY07) *Metrics are updated on a quarterly basis and are available at www.egov.gov	09/07 – Complete migration of all agencies that have selected sales center(s) per migration schedule The vision of separate personal property sales and real property sales solutions were canceled due to protests

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International Trade Process Streamlining (DOC) www.export.gov www.export.gov/china	- Create a seamless environment for exporters to research markets, gather trade leads, and conduct a majority of their export transactions online - Provide more timely and accurate export information - Reduce the amount of time spent by U.S. exporters for collecting information and filling out forms - Continue to expand forms available in One Stop, One Form.	- Defined solution architecture for simplifying export processes - Launched automated NAFTA certification of origin - Consolidated/merged content of USATrade.gov and BuyUSA into the Export.gov portal - Redesigned Export.gov, integrating content from BuyUSA (Market Research and PTA) and enhancing functionality - Expanded One Stop, One Form platform to include forms from Ex-Im Bank, FAS, and DOC - Launched China Business Information Center for exporting to China	% of agencies providing export content to Export.gov (Measure: 100%; As of 9/2006) # of registered businesses on Export.gov (Measure: 29,751; As of 9/2006) # of visits to Export.gov per month (Measure: 487,846; 10/2006) - Customer satisfaction with Export.gov (Measure: 80%; As of 9/2006) - Trade leads accessed to trade leads posted on Export.gov (Measure: 76; as of FY06) *Metrics are updated on a quarterly basis and are available at www.egov.gov	All migration milestones have been successfully met
Business Gateway (SBA) www.business.gov	- Consolidate redundant investments in e-forms systems - Increase Federal agencies' GPEA compliance - Reduce amount of redundant data and forms submitted to the Federal government - Reduce burden on small businesses	- Launched Business.gov, as official Federal business portal with managed content - Integrated State and Federal EIN eApplication - Piloted Portal Maximizer for improved navigation - Created 4 projected digital compliance assistance tools: 1) INS' Alien Employee Visa Classification eTool, 2) OSHA Emergency Evacuation Procedures eTool, 3) EPA's Auto Dismantler & Recycler Environmental Audit Advisor, 4) Motor Vehicle Waste Disposal Wells Advisor - Harmonized Electronic Miner Reporting (saving 9,500 hours annually in reporting time for mining firms) - Completed the Small Business Paperwork Relief Task Force Report to Congress - Launched Federal forms catalog - Business.gov re-launched with integrated compliance search technology	% of agencies providing substantive compliance burden that are participating in Business Gateway (Measure: 85%; As of 8/2006) % of referrals to partner sites per month (Measure: 9%; 10/2006) # of visits to Business.gov per month (Measure: 290,971; 10/2006) - Customer satisfaction with Business.gov (Measure: Available Q2 FY07) % of forms available via Forms.gov (Measure: Available Q2 FY07) - Ratio of forms downloaded to total visits (Measure: Available Q2 FY07) # of visits to Forms.gov per month (Measure: 182,676; 10/2006) - Customer satisfaction with Forms.gov (Measure: Available Q2 FY07) *Metrics are updated on a quarterly basis and are available at www.egov.gov	All migration milestones have been successfully met

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Consolidated Health Informatics (HHS)	Enable agencies to improve patient safety, which will reduce error rates, lower administrative costs, and strengthen national public health and disaster preparedness	- Government-wide health IT governance council established - Portfolio of 24 target domains for data and messaging standards identified - Partnered with 23 Federal agencies/departments who use health data for agreements to build adopted standards into their health IT architecture - Regular meetings with industry to prevent major incompatibilities in partnership with the National Committee on Vital and Health Statistics - Released/adopted 26 standards related to the sharing of health information - Officially transitioned into the Federal Health Architecture LoB initiative under the Office of the National Coordinator for Health and IT at HHS	# of standards released/adopted for health information sharing (Measure: 26 as of 9/2004) *Future updates to this initiative's metrics will be available at www.egov.gov starting in Q3 FY07	All migration milestones have been successfully met
Government-To-Government (G2G)				
Geospatial One-Stop (DOI) www.geodata.gov www.geo-one-stop.gov	- Reduce burden on public entities by creating consistency, compatibility, and easy access to geospatial data - Stimulate vendor development of geospatial tools and reduce technology risk for geospatial data users - Reduce total processing time to gain access to geospatial data which will improve decision making and the delivery of government services - Provide shared access to spatial data and resources	- Launched GeoData.gov portal - Inventory of existing Federal data holdings completed - Created and harmonized Draft Framework Data Standards submitted to ANSI for review and approval process - All draft standards available for review on GeoData.gov - Created "Data Channel" on portal to facilitate the sharing of data in the geospatial community - Launched new version of the Geodata.gov to include Marketplace feature, facilitating cost-sharing partnerships	% of Federal agencies with agreements to post data sets to Geodata.gov (Measure: 100%; As of 8/2006) % of states posting state and local data sets to Geodata.gov (Measure: 84%; As of 9/2006) % of geographic information system users using Geodata.gov (Measure: Available Q2 FY07) # of visits to Geodata.gov per month (Measure: 45,516; 9/2006) % of customers referred to data sets or owner of data sets through Geodata.gov (Measure: Available Q2 FY07) % of data sets accessed (Measure: Available Q2 FY07) % of referrals to partner information (Measure: Available Q2 FY07) - Customer satisfaction with Geodata.gov (Measure: Available Q2 FY07) *Metrics are updated on a quarterly basis and are available at www.egov.gov	Initiative will continue to work with agencies that have geospatial data investments greater than \$500,000 to report planned geospatial data acquisitions to Geodata.gov

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Disaster Management (DHS) www.disasterhelp.gov	- Save lives and reduce property loss - Provides Federal, State, and local emergency managers better online access to disaster management-related information, planning and response tools	§ Released 2nd upgraded DM Interoperability Services (DMIS) tool set to include capability to create CAP alerts; in use at 25 federal agencies - Supported establishment of the Emergency Interoperability Consortium, a private-public alliance to develop and maintain interoperability of emergency response tools - Released 3 sets of standards: HAVE Beds, Resource Management & Message Distribution Element - Delivery of draft architecture – Disaster Management Architecture Framework (DMAF) - Formalized Stakeholders governance structure to include state & local participants - Developed and submitted two data messaging standard suites (Resources Messaging and Hospital Availability eXchange) - Supported adoption of the Distributed Element standard by OASIS	# of COGS (Collaborative Operations Groups) in DMIS (Measure: 1,850; As of 9/2006) # of first responders trained to use DMIS tools (Measure: 4,625; As of 9/2006) % of agencies with content on Disasterhelp.gov (Measure: 100%; As of 11/2006) % of active Disaster Management Interoperability Services (DMIS) software users (Measure: 49%; As of 11/2006) # of registered users to Disasterhelp.gov (Measure: 70,432; As of 11/2006) # of Common users across DisasterHelp and DMIS (Measure: Available Q4 FY07) - Customer satisfaction (Measure: Available Q3 FY07) *Metrics are updated on a quarterly basis and are available at www.egov.gov	All migration milestones met

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SAFECOM (DHS) www.safecomprogram.gov	■ Reduce the unnecessary loss of life and property during emergency incidents by facilitating public safety communications and interoperability ■ Reduce costs to local, tribal, State and Federal public safety agencies through coordinating standards for communications equipment ■ Reduce costs to local, tribal, State and Federal public safety agencies through coordinated planning and guidance	■ Developed grant guidance for public safety interoperability equipment grants to local, tribal, and State organizations adopted by FEMA and COPS ■ Integrated the Public Safety Wireless Network Program ■ Released the beta version of the Interoperable Communications Grant Clearinghouse database ■ Established a governance system comprised of local, State, and Federal representatives ■ Released a National Strategy for Interoperability developed at a SAFECOM/AGILE sponsored strategic planning session ■ Completed Public Safety Common Statement of Requirements ■ Delivery of national architecture including standards – Public Safety Architecture Framework (PSAF) ■ Deployed interoperability clearinghouse ■ Completed Interoperability Baseline Methodology ■ Update Statement of Requirements (SoR v II) ■ Complete National Interoperability Baseline Study and released Final Report	■ % of Federal agencies aligning to the SAFECOM program (Measure: 100%; As of 4/2006) ■ % of grant programs for public safety wireless communication that include SAFECOM-approved grant guidance (Measure: 100%; As of 10/2006) ■ % of fire/emergency medical services and law enforcement organizations that have established formal interoperability agreements with other public safety organizations (Measure: 50%; As of Q4 FY 06) ■ % of public safety agencies that report using interoperability to some degree in their operations (Measure: 66%; As of Q4 FY06) ■ % of states that have initiated or completed a statewide interoperability plan (Measure: 32%; As of 1/2006) ■ Customer Satisfaction (Measure: Available Q3 FY07) *Metrics are updated on a quarterly basis and are available at www.egov.gov	■ Development of User's Implementation Guide for the Public Safety Architecture Framework (PSAF)

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E-Vital (SSA)	- Reduce administrative, program, and customer costs associated with vital records - Enhance the ability of State and Federal agencies to provide quality customer service by improving the accuracy and speed of access to vital records data - Reduce frequency and amount of benefits fraud and erroneous payments as a result of untimely and inaccurate vital records	- CA, HI, MN, MT, NH, NJ, SC, SD, TX, UT, WA, DC, NM, NB, NV and New York City have implemented their EDR (Electronic Death Registration) systems. - States of, AK, FL, NB, ID, IN, KS, ND, OR, WI have signed contracts in FY06 to implement an improved death registration process	% of states and territories that have been awarded EDR contracts (Measure: 58%; As of 10/2006) % of states and territories that have implemented their EDR systems (Measure: 30%; As of 10/2006) % of death reports received via EDR (Measure: Available Q2 FY07) *Metrics are updated on a quarterly basis and are available at www.egov.gov	- Remaining states deploy their EDR system - Develop regulations for minimum birth certificate standards - Work with states to implement regulations

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Grants.gov (HHS) www.grants.gov	- Minimize the burden of finding and applying for grants - Minimize time spent looking up procedures and filling out redundant information, while maximizing time on actual grant-related work - Facilitate the review process and enable agencies to make awards more efficiently - Avoid the cost of building and maintaining redundant agency grant systems	- Conducted Find system pilot - Completed unified grant application core data standards - Launched Grants.gov website - Launched integrated find and apply mechanism 100% of agencies' competitive announcements can be found on Grants.gov - Working with agencies to post applications to Apply - Launched redesigned Grants.gov website - Implemented E-Authentication for Grants.gov grantor community	% of agencies posting discretionary grant opportunities on Grants.gov (Measure: 100%; As of 9/2006) % of discretionary grant opportunities available for electronic application through Grants.gov (Measure: 77%; Q4 FY06) # of Authorized Organization Representatives (AOR) on Grants.gov (Measure: 52,106; As of 11/2006) # of grant applications received electronically on Grants.gov (Measure: 90,045; FY06 Total) *Metrics are updated on a quarterly basis and are available at www.egov.gov	Initiative will work with grant-making agencies to post all discretionary grant applications to Grants.gov

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Internal Efficiency and Effectiveness (IEE)				
E-Training (OPM) www.golearn.gov	- Avoid/decrease costs of tuition fee, travel expenses, and software license fees - Compress learning times through use of online coursework versus instructor-led courses	- Launched GoLearn.gov - Launched IT security courses mapped to GISRA and NIST requirements - Launched Module 2 – added free and fee-for-service courses; collaborations with FEI/MDCs (Leadership Learning Floor) and FLETC access; highlighted upcoming IT Workforce Development Roadmap and MSP Tutorial - Launched Module 3 – established initial IT COP/ Knowledge Domain through IT Workforce Development Roadmap; e-mentoring; upgraded performance support tools; and initial standardized reports - Launched Module 4– added additional competency and skill assessment tools for HR, Acquisition, and Financial Management, as well as additional learning services organized around an initial Communities of Practice tool set. - Established an e-Training Service Provider Consortium (eTSPC)	% of Executive Branch organizations using one of the 4 certified E-Training service providers (Measure: 54%; As of 6/2006) % of Federal employees registered with E-Training service providers (Measure: 56%; As of 12/2006) # of courses completed through E-Training service providers (Measure: 2,752,558; As of 12/2006) - Customer satisfaction with the GoLearn provider (Measure: 94%; As of 12/2006) *Metrics are updated on a quarterly basis and are available at www.egov.gov	All scheduled migration activities complete and duplicative systems shutdown

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Recruitment One-Stop (OPM) www.usajobs.gov	■ Increase public satisfaction with the Federal hiring process ■ Expedite agencies' identification of qualified candidates ■ Improve quality of new hires	■ Re-launched upgraded USAJOBS website ■ Job-seeker requested enhancement package implemented ■ Integration platform implemented ■ New job announcement template prototyped	■ % of required competitive service agencies posting positions on USAJOBS (Measure: 100%; As of 11/2006) ■ % of competitive service agencies with assessment system using USAJOBS resume format and Integration of Online application (Measure: 84%; As of 10/2006) ■ # of average daily visits to USAJOBS.gov per month (Measure: 269,857; 10/2006) ■ Customer satisfaction with USAJOBS.gov (Measure: 77; As of 11/2006) *Metrics are updated on a quarterly basis and are available at www.egov.gov	All migration milestones have been successfully met
Enterprise HR Integration (OPM) www.opm.gov/egov	■ Reduce dependencies on paper-based processes ■ Provide single source of official employee information ■ Provide single set of analytical tools supporting workforce analysis, forecasting, and strategic management of human capital	■ Deployed Release 1 ■ Loaded Release 1 Repository with 8 years of CPDF data ■ Defined Release 2 Logical Data Model and Data Elements ■ Defined Portal User Roles for Release 2 and beyond ■ Analyzed database security design and Implementation approach for Release 2 ■ Deployed Release 2 (extend data model; begin load of historical data) ■ Loaded Release 2 Repository with 15 years of employee history data on 1.8 million federal employees ■ Defined eOER Release 3 Logical Data Model and Data Elements ■ Rollout of Phase 3 (extend data model; complete load of historical data, employee transfer capability)	■ % of Scorecard agencies using Electronic Official Personnel Folder (eOPF) (Measure: 23%; As of 9/2006) ■ % of Official Personnel Folders in electronic data warehouse (Measure: 18%; As of 9/2006) ■ Customer satisfaction with EHRI (Measure: Available Q2 FY07) *Metrics are updated on a quarterly basis and are available at www.egov.gov	■ All agencies using analytical tools ■ All agencies submitting all required data feeds ■ All agencies using eOPF and backfile conversion completed

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E-Clearance (OPM) www.opm.gov/egov	- Reduce time to locate previous investigations which enhances the opportunities for reciprocity - Reduce data entry burden and time	- Loaded clearances into OPM SII system - Deployed single point of access to clearances that links the OPM SII system with the DOD JPAS system - Deployed SF 86C (Certification) form - Opened E-Clearance learning lab - Began imaging investigative records - All applicable clearance organizations committed to receive training on e-QIP System - Defined a government-wide specification for accessing digitally imaged investigative file information - All organizations using e-QIP to submit clearance applications	- Reciprocation between agencies (Measure: To be determined) - Average time to complete clearance forms (Measure: 2 hours as of 6/23/03) % of agencies using eQIP System. (Measure: 85% as of 5/1/06) - Time to locate and evaluate previous investigations and clearances (Measure: To be determined) % of files submitted through e-QIP that were rejected due to errors or applicant omissions (Measure: 5% as of 5/1/06) *Future updates to this initiative's metrics will be available at www.egov.gov starting in Q3 FY07	All migration milestones have been successfully met
E-Payroll (OPM) www.opm.gov/egov	- Reduce modernization costs by consolidating payroll systems - Reduce cost per payroll transaction per employee	- Non-continuing agencies aligned with E-Payroll Providers - Provider entrance sessions completed, customers and migration dates on target - Payroll Advisory Council formed and monthly sessions conducted - Standardization focus group formed to develop policy and procedures for payroll delivery standardization opportunities - Completed migration of DOE, ABMC, NRC, HHS, DOL, DOT, EPA, FBI, FERC, STB, NSF, NASA, RRB, SLSDC, DHS (except for CG, TSA) - All agencies, unless otherwise exempted by OPM, formally committed and scheduled to migrate to one of the two payroll providers partnerships	- Payroll cost per transaction/per employee (Measure: To be determined) - Accuracy of Treasury Disbursements, Post Payroll Interfaces, and Periodic Reporting; (Measure: To be determined) *Future updates to this initiative's metrics will be available at www.egov.gov starting in Q3 FY07	All agencies, unless otherwise exempted, have completed migrations to one of the two payroll provider partnerships

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E-Travel (GSA) http://egov.gsa.gov	■ Improve the government's internal efficiency, administrative performance, and regulatory compliance relative to travel ■ Eliminate redundant and stovepipe travel management systems through a buy-once/use-many shared services approach ■ Minimize capital investment, operations, and maintenance costs for travel management services ■ Bring world-class travel management and superior customer service to the Federal travel process	■ Developed government-wide inventory and business case defining cost/benefits and high-level agency migration requirements ■ E-Travel Services (eTS) contract award has been awarded ■ Finalized exception language and incorporated agency comments for the final Federal Travel Regulation amendment requiring the use of ETS by 12/06 ■ Granted Full Operational Capability to ETS vendors ■ Established ETS User Groups ■ Developed Service Level Agreements with the ETS vendors ■ Six agencies are fully deployed: DOE, Education, DOL, DOT, NARA, NSF ■ Eight agencies have substantially completed a portion of required migration activities: DHS, State, EPA, GSA, HHS, SBA, Treasury, USAID	■ % of agencies fully deployed on E-Travel (Measure: 25%; As of 11/2006) ■ % of agencies migrating to, but not fully deployed on E-Travel (Measure: 33%; As of 11/2006) ■ % of agencies that are scheduled to deploy E-Travel (Measure: 42%; As of 11/2006) ■ % of vouchers serviced through E-Travel service (Measure: 8%; FY06) ■ % of trips completed online using E-Travel's end-to-end service (Measure: 45%; FY06) ■ % of trips completed online using E-Travel (Measure: To be determined) ■ Agency satisfaction score on E-Travel program effectiveness (Measure: 75; 2006) ■ Customer Satisfaction (Available: Q4 FY07) *Metrics are updated on a quarterly basis and are available at www.egov.gov	All agencies, unless exempted by GSA, migrated to E-Travel Services

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Integrated Acquisition Environment (GSA) www.BPN.gov www.FedBizOpps.gov www.FedTeDS.gov www.PPIRS.gov www.wdol.gov https://fpds.gov www.eppls.gov www.contractdirectory.gov	- Reduce burden for vendors - Achieve cost savings through consolidated vendor information, procurement data systems, and common processes - Reduce cycle time of procurement process	- Launched Past Performance Information Retrieval System (PPIRS) - Merged SBA Pro-NET with Central Contractor Registration (CCR) - CCR mandated for new awards and payment data collection. There are now 352,000 active vendors registered. - Launched Federal Technical Data System (FedTeDs) to post sensitive but unclassified documents - Launched Wage Determination Online (WDOL) - Launched Federal Procurement Data System Next Generation (FPDS-NG) providing ability to integrate management information reporting via web services - Launched central directory of all contracts available for multi-agency use - Online Representations and Certifications Application (ORCA) is now official as FAC 26 was published in the Federal Acquisition Regulations (FAR), replacing the paper based representations and certifications process - Tested eSRS (Electronic Subcontracting Reporting System), which will be used by government contractors to record and track subcontracting actions - Implemented Electronic Subcontracting Reporting System (eSRS)	# of interagency contracts in directory (Measure: To be determined) # of vendors registered in CCR central database (Measure: 417,263 as of 5/2006) % reduction in procurement transaction errors (Measure: To be determined) % of transactions reported directly to FPDS-NG (Measure: 1 as of 5/2006) *Future updates to this initiative's metrics will be available at www.egov.gov starting in Q3 FY07	Complete transition to new Federal Business Opportunities (FBO) system

Table 9-4 -- Status of Presidential E-Government Initiatives

Initiative Name (Managing Partner)	Goals	Progress To Date	Performance Metrics	Utilization Milestones
E-Records Management (NARA)	■ Increase % of eligible data archived/preserved electronically ■ Provide consistency in approach to implementing E-Records Management applications ■ Improve ability of agencies to access/retrieve records	■ Issued guidance for transferring permanent email records and attachments to NARA ■ Issued transfer guidance for permanent scanned images of textual records ■ Expanded methods of transferring electronic records to NARA ■ Endorsed revised DOD standard for common set of requirements for records management applications government-wide ■ Issued guidance for transferring permanent PDF records to NARA ■ Released Guidance for Coordinating the Evaluation of Capital Planning and Investment Control Proposals for Electronic Records Management Applications ■ Registered, into a NIST repository, XML schemata capable of supporting automated transfer and accessioning of e-records ■ Issued transfer guidance for permanent digital photographic records ■ Issued guidance for transferring permanent web content records to the National Archives ■ Released methodology for determining agency-unique requirements not contained in DOD 5015.2-STD ■ Conducted 10 electronic records forums, 6 email management courses and hosted 2 webinars	■ Median time for processing archival electronic records (Measure: 241 calendar days as of 7/2006) ■ *Future updates to this initiative's metrics will be available at www.egov.gov starting in Q3 FY07	■ Monitor agency agreements to transfer record formats and commitment to use

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Initiative Name (Managing Partner)	Goals	Progress To Date	Performance Metrics	Utilization Milestones
Cross-Cutting				
E-Authentication (GSA) www.cio.gov/eauthentication	- Reduce authentication system development and acquisition costs - Reduce burden of conducting secure transactions with government - Eliminate the need for Federal agencies to establish independent authentication systems - Protect privacy by ensuring that individuals can control their own personal information	- Issued final OMB E-Authentication Guidance for Federal agencies , NIST technical guidance and Federated Architecture Design Component Interface Specifications - Established an interoperability testing lab - Launched E-Authentication Service - Issued Federation business and Operating Rules - Signed partnership agreement with the Department of Treasury to create a mechanism through which financial institutions become members of the E-Authentication Federation 31 relying parties went live in the E Auth Identity Federation in FY06	# of accredited credential providers (Measure: 25 as of 4/2006) # of interoperable authentication products (Measure: 11 as of 7/2006) % of citizens trusting transactions with the government (Measure: 24% of Americans are "high trusters" according to a Pew survey in 4/2002) # of transactions processed using E-Authentication service (Measure: 14,467 as of 7/2006) *Future updates to this initiative's metrics will be available at www.egov.gov starting in Q3 FY07	