

Table 9-3. STATUS OF THE PRESIDENTIAL E-GOVERNMENT INITIATIVES

INITIATIVE NAME (MANAGING PARTNER)	GOALS	PROGRESS TO DATE	PERFORMANCE METRICS	MIGRATION /UTILIZATION MILESTONES
GOVERNMENT-TO-CITIZEN (G2C)				
Recreation One-Stop (DOI) www.recreation.gov	- Reduce amount of time citizens expend searching for information about recreation sites and reservations - Eliminate task duplication across government agencies, which will decrease operational costs, while improving customer service and increasing use at underutilized facilities	- First county/state data added to Recreation.gov as part of inter-governmental "Government Without Boundaries" initiative - Data provided for over 3,500 recreation sites managed by 10 Federal organizations and 4 states - Launched enhanced user interface and mapping capabilities - Established "RecML" data standard to improve data exchange among a wide range of partners (including non-government organizations) - Added National Park Service and Bureau of Reclamation facilities to National Recreation Reservation Service	% of Federal agencies exchanging data with RIDB (Measure: Not Available) # of non-federal partners exchanging data with Recreation Information Database (RIDB) (Measure: Not Available) # of successful reservation transactions made using the National Recreation Reservation Service (Measure: Not Available) % of recreation areas and facilities in RIDB (Measure: Not Available) % of individuals making reservations online (versus calls center and other choices) (Measure: Not Available)	- TBD – Award online cross-government reservation system contract - TBD – Initial release consolidated recreation reservation system <i>The award of the cross-government reservation system contract has been delayed due to a protest</i>
GovBenefits.gov (DOL) www.govbenefits.gov	- Reduce the amount of time citizens spend trying to identify and access relevant information about government benefit programs that match their specific needs - Reduce the number of incorrect benefits submittals from citizens	- Launched eligibility screening tool to identify social services citizens may qualify for - Added all applicable Federal benefit programs for citizens to the site - Enhanced the state benefit program list to include a minimum of one benefit program per state - Established cross-governmental standards for data standards that can be used to exchange benefit data - Launched GovBenefits 4.0 to include the GovLoans Gateway and GovBenefits.gov in Spanish	# of monthly visitors to GovBenefits.gov (Measure: 347,729 as of 10/31/05) # of monthly referrals to partner benefit sites (Measure: 128,740 as of 9/30/05) - Number of monthly visitors to GovLoans.Gov (Measure: 19,570 as of 10/31/05) - Customer Satisfaction level for GovLoans.Gov (Measure: Not Available) - Customer Satisfaction level for GovBenefits.Gov (Measure: Not Available)	All migration milestones have been successfully met

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E-Loans (ED) www.govloans.gov	- Provide citizens with quick and easy access to Federal loan program information on the web - Provide agencies and lenders with quicker and easier access to risk mitigation data	- Established agreement between GovBenefits.gov and E-Loans to create the GovLoans Gateway as a part of the GovBenefits.gov site - Analyzed Pay.gov as a possible common solution for electronically collecting lender payments - Delivered a baseline report analyzing the technologies, systems, and processes lenders use to transmit data/reports to agencies during the loan lifecycle - Delivered HUD's Credit Alert Interactive Voice Response System to provide non-HUD agencies/lenders with web access to default data - Launched GovLoans Gateway - a website to educate citizens on Federal loan programs with links to Federal agencies and private sector resources	See GovBenefits.gov	All migration milestones have been successfully met
USA Services (GSA) www.usaservices.gov 1-800-FedInfo (333-4636) Publications Center in Pueblo CO	- Improve customer service to citizens across the Federal government - Reduce costs in labor, information technology, and citizen service contact centers by providing best value and practices to Federal agencies in citizen customer service	- Created an Office of Citizen Services at GSA to provide cross-agency customer service for citizens and integrated the Federal Citizen Information Center's (FCIC) call center with FirstGov.gov to provide citizens with the ability to contact the Federal government via telephone, e-mail, letters, and fax - Added email capability to FCIC's National Contact Center - Launched of USA Services to the public - Awarded new contact center contract increasing capability to provide improved citizen response services including misdirected inquiry response and Tier 1 services	- Average time to respond to inquiries through Firstgov.gov and FCIC Measure: 12 hours as of 9/30/05) # of government-wide telephone inquiries handled by national Contact Center. (Measure: 8,012,553 as of 9/30/05) # of government-wide e-mail inquiries handled by National Contact Center. (Measure: 105,015 as of 9/30/05) 85% of emails and calls monitored for quality review achieve a score of 85% or better. 90% of email and phone inquiries resolved within 2 business days. 80% of agent calls answered within 60 seconds (Quarterly Measurement).	3/05 – Launch expanded National Contact Center

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		- Provide contact services to nearly all Cabinet level Agencies - To help with the Hurricane Katrina relief efforts, USA Services made their 1-800-FED INFO a 24/7 operation to take calls for hurricane victims needing help from the government.	Agency satisfaction surveys for FirstContact Task order support exceed average of 80%.	
IRS Free File (TREASURY) www.irs.gov/app/freeFile/welcome.jsp	Reduce burden and costs to taxpayers	- Launched free e-filing website with Industry Partners - As of October 2005, approximately 5.1M taxpayers used Free File Alliance services to file their taxes electronically during the 2005 tax filing season, an increase of 50% over 2003	# of citizens filing electronically (Measure: 5.1M as of 10/20/05) - The % of those individuals eligible to utilize free file who file electronically (Measure: Not Available)	All migration milestones have been successfully met
GOVERNMENT-TO-BUSINESS (G2B)				
E-Rulemaking (EPA) www.regulations.gov	- Enhance public access and participation in the regulatory process through electronic systems - Reduce burden for citizens and businesses in finding relevant regulations and commenting on proposed rulemaking actions - Consolidate redundant docket systems - Improve agency regulatory processes and more timely regulatory decisions	- FirstGov.gov links to all agency regulatory docket sites - Completed benchmarking study and evaluation of existing agency sites - Clinger-Cohen letter issued to consolidate redundant and siloed websites - Public launch of cross agency front-end web application for receiving public comments on proposed agency rules - Completed enhancement of common e-docket system - Public Launch of the Second Generation Regulations.gov (also known as the Federal Docket Management System) - Migrated first wave of federal agencies' rulemaking dockets (6-8) into an enhanced Regulations.gov	# of electronic comments submitted through Regulations.gov (Target: 200,000; Measure: 13029 as of 8/05) # of downloads of rules and regulations (Target: 4M; Measure: 8M from 8/03-8/05) # of public participants in rulemaking process (Target: 150,000; Measure: Approximately 1,600,789 unique visitors to Regulations.gov from 1/04-8/05)	9/06 – Migrate Federal agencies' rulemaking dockets into an enhanced Regulations.gov, representing the majority of Federal rulemakings 9/06 – Migrate Federal agencies' rulemaking dockets into a common e-docket management system, representing 90% of Federal rulemakings

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Expanding Electronic Tax Products for Businesses (TREASURY) www.irs.gov	- Reduce burden for tax forms filed by businesses - Reduce total processing time required for processing of accurate tax information	- Nationwide deployment of the Form 94x/Employment Tax - Completed proof-of-concept for Pre-Screening Notice and Certification Request for the Work Opportunity and Welfare-to-Work Credits (Form 8850) - Nationwide deployment of Internet Employer Identification Number (EIN) - Nationwide deployment of Form 1120 – Corporate Income Tax - Nationwide deployment of Form 990 – Return of Organization Exempt from Income Tax - Completed XML interface for integrating State and Federal registration applications	- Burden reduction for businesses per return and/or application filed (Measure: 2,202,566 burden hours saved from Internet EIN as of 10/29/05) # of electronic tax-related transactions (all forms) (Measure: 11M as of 10/31/05) # of electronic SS-4 forms submitted (Approximately 4.4M as of 10/29/05) % of all SS-4 forms submitted electronically (Measure: TBD) # of states participating in integrated registration and EIN (Measure: 2 as of 11/1/05)	All migration milestones have been successfully met
Federal Asset Sales (GSA) www.firstgov.gov	- Provide substantial benefit to the Federal government through maximizing net proceeds from asset sales, reducing selling expenses, and improving Utilization and Donation processes - Reduce the expense and difficulty of doing business with the government	- Developed a draft Governance Model - Launched study of government Utilization and Donation practices - Final Request for Proposal posted for Personal Property Asset Class vendor solicitation - Formed and hosted the Source Selection Evaluation Board and Source Section Advisory Council for the Personal Property Asset Class vendor selection - Made competitive range determination for Personal Property Asset Class vendor selection - Completed Utilization and Donation Study for Personal Property - Completed white paper recommending transferring sponsorship of the Financial Asset Solution to a Federal credit agency	# of visitors accessing FAS Portal per month (Target: TBD, Measure: TBD) - FAS Portal's ACSI Customer Satisfaction Rating (Target: 70% for FY06, Measure: TBD) - Net proceeds from disposals (Target: TBD, Measure: TBD) # of agency assets processed (Target: TBD, Measure: TBD) - Total revenue processed (Target: TBD, Measure: TBD) - Disposal cycle times (Target: TBD, Measure: TBD)	9/06 – Launch Unified Federal Asset Sales Portal <i>The vision of separate personal property sales and real property sales solutions were canceled due to protest.</i>

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		Launched the Federal Asset Sales shopping portal (www.firstgov.gov/shopping/shopping)		
International Trade Process Streamlining (DOC) www.export.gov www.export.gov/china	- Create a seamless environment for exporters to research markets, gather trade leads, and conduct a majority of their export transactions online - Provide more timely and accurate export information - Reduce the amount of time spent by U.S. exporters for collecting information and filling out forms - Continue to expand forms available in One Stop, One Form	- Defined solution architecture for simplifying export processes - Launched automated NAFTA certification of origin - Consolidated/merged content of USATrade.gov and BuyUSA into the Export.gov portal - Redesigned Export.gov, integrating content from BuyUSA (Market Research and PTA) and enhancing functionality - Expanded One Stop, One Form platform to include forms from Ex-Im Bank, FAS, and DOC - Launched China Business Information Center for exporting to China	# of unique visitors to Export.gov (Target: 15% increase; Measure: 3,202,853 as of 9/30/05) # of trade leads accessed by SMEs through Export.gov (Target: 10% increase; Measure: 222,207 as of 9/30/05) # of registered businesses on Export.gov (Measure: 20,464 as of 9/30/05)	All migration milestones have been successfully met
Business Gateway (SBA) www.business.gov	- Consolidate redundant investments in e-forms systems - Increase Federal agencies' GPEA compliance to at least 75% by 9/04 - Reduce amount of redundant data and forms submitted to the Federal government - Reduce burden on small businesses	- Launched Business.gov, as official Federal business portal with managed content - Integrated State and Federal EIN eApplication - Piloted Portal Maximizer for improved navigation - Created 4 projected digital compliance assistance tools: 1) INS' Alien Employee Visa Classification eTool, 2) OSHA Emergency Evacuation Procedures eTool, 3) EPA's Auto Dismantler & Recycler Environmental Audit Advisor, 4) Motor Vehicle Waste Disposal Wells Advisor - Harmonized Electronic Miner Reporting (saving 25,000 hours annually in reporting time for mining firms) - Completed the Small Business Paperwork Relief Task Force Report to Congress	# of visitors accessing business.gov per month (Target: 165,000 for FY06, Measure: 224,887 as of 10/31/05) - Business.gov's ACSI Customer Satisfaction Rating (Target: 70% for FY06, Measure: Not Available)	All migration milestones have been successfully met

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		Launched Federal forms catalog		
Consolidated Health Informatics (HHS)	Enable agencies to improve patient safety, which will reduce error rates, lower administrative costs, and strengthen national public health and disaster preparedness	- Government-wide health IT governance council established - Portfolio of 24 target domains for data and messaging standards identified - Partnered with 23 Federal agencies/departments who use health data for agreements to build adopted standards into their health IT architecture - Regular meetings with industry to prevent major incompatibilities in partnership with the National Committee on Vital and Health Statistics - Adopted standards for 20 domains related to the sharing of health information - Officially transitioned into the Office of the National Coordinator for Health and IT at HHS	# of domains for which health-related data standards have been adopted for health information sharing (Measure: 20 as of 9/04)	All migration milestones have been successfully met
GOVERNMENT-TO-GOVERNMENT (G2G)				
Geospatial One-Stop (DOI) www.geodata.gov www.geo-one-stop.gov	- Reduce burden on public entities by creating consistency, compatibility, and easy access to geospatial data - Stimulate vendor development of geospatial tools and reduce technology risk for geospatial data users - Reduce total processing time to gain access to geospatial data which will improve decision making and the delivery of government services - Provide shared access to spatial data and resources	- Launched GeoData.gov portal - Inventory of existing Federal data holdings completed - Created and harmonized Draft Framework Data Standards submitted to ANSI for review and approval process - All draft standards available for review on GeoData.gov - Created “Data Channel” on portal to facilitate the sharing of data in the geospatial community - Launched new version of the Geodata.gov to include Marketplace feature, facilitating cost-sharing partnerships	# of data sets posted to portal (Measure: 104,776 as of 11/18/05) # of users (Measure: over 18,000 unique visitors monthly as of 11/05) # of cost sharing partnerships for data collection activities (Measure: 526 opportunities available on 11/18/05) # of data-set hits (Measure: Not Available) # of Federal agencies and States posting data sets to GeoData.gov (Measure: 30 agencies and 48 states as of 11/03/05)	03/06 - Initiative will work with agencies that have geospatial data investments greater than \$500,000 to report planned geospatial data acquisitions to Geodata.gov

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Disaster Management (DHS) www.disasterhelp.gov	- Save lives and reduce property loss - Provides Federal, State, and local emergency managers better online access to disaster management-related information, planning and response tools	- Released 2nd upgrade of DM Interoperability Services (DMIS) tool set to include capability to create CAP alerts; in use at 25 federal agencies - DMIS used in over 112 actual emergencies and over 631 disaster preparedness exercises - DMIS has over 1500 operating groups from all 50 states - Supported establishment of the Emergency Interoperability Consortium, a private-public alliance to develop and maintain interoperability of emergency response tools - Released 3 sets of standards: HAVE Beds, Resource Management & Message Distribution Element	% increase in first responders trained to use DMIS (Measure: 77% increase in FY05) # of registered users in DisasterHelp.gov (Measure: 51,807 as of 10/28/05) # of standards developed and implemented (Measure: 3 developed as of 12/05)	3/06 Develop architecture including standards 3/06 Formalize Stakeholders governance structure to include state & local participants
SAFECOM (DHS) www.safecomprogram.gov	- Reduce the unnecessary loss of life and property during emergency incidents by facilitating public safety communications and interoperability - Reduce costs to local, tribal, State and Federal public safety agencies through coordinating standards for communications equipment - Reduce costs to local, tribal, State and Federal public safety agencies through coordinated planning and guidance	- Developed grant guidance for public safety interoperability equipment grants to local, tribal, and State organizations adopted by FEMA and COPS - Integrated the Public Safety Wireless Network Program - Released the beta version of the Interoperable Communications Grant Clearinghouse database - Established a governance system comprised of local, State, and Federal representatives - Released a National Strategy for Interoperability developed at a SAFECOM/AGILE sponsored strategic planning session - Completed Public Safety Common Statement of Requirements - Developed a national architecture including standards – Public Safety Architecture Framework (PSAF)	% increase in agencies that can communicate with one another (Measure: Not Available) % of grant programs for public safety wireless communication that include SAFECOM grant guidance (Measure: 100% in FY05) % of states with a statewide interoperability plan (Measure: 16% as of 12/30/05) % of Federal agencies aligning to SAFECOM program (Measure: 100% as of 12/30/05)	09/06 - Update Statement of Requirements 05/06 - Complete National Interoperability Baseline Study 09/06 - Develop User's Implementation Guide for the Public Safety Architecture Framework (PSAF)

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		- Deployed interoperability clearinghouse - Completed Interoperability Baseline Methodology		
E-Vital (SSA)	- Reduce administrative, program, and customer costs associated with vital records - Enhance the ability of State and Federal agencies to provide quality customer service by improving the accuracy and speed of access to vital records data - Reduce frequency and amount of benefits fraud and erroneous payments as a result of untimely and inaccurate vital records	- Ten states (MN, MT, SD,NH, SC, NJ, HI, TX, CA, WA) and the District of Columbia have deployed Electronic Death Registration (EDR) systems - Ten States – NM, AZ, GA, LA, UT, VT, MI, AK, NV, OK, and New York City have signed contracts to implement an improved death registration process	- Time for state to report death to SSA (Target: 15 days; Measure: 5 as of 03/15/05) # of verified death records (Measure: average of 4,812 EDR records per month in 2004) - Award EDR contracts (Target: 5 States per year; Measure: 5 States awarded in FY 2005; 20 states total)	12/06 – Develop regulations for minimum birth certificate standards 09/07 – Remaining states deploy their EDR system - NM, GA, LA, UT, VT, MI, AK, NV, OK, and New York City 12/08 – Work with states to implement regulations
Grants.gov (HHS) www.grants.gov	- Minimize the burden of finding and applying for grants - Minimize time spent looking up procedures and filling out redundant information, while maximizing time on actual grant-related work - Facilitate the review process and enable agencies to make awards more efficiently - Avoid the cost of building and maintaining redundant agency grant systems	- Conducted Find system pilot - Completed unified grant application core data standards - Launched Grants.gov website - Launched integrated find and apply mechanism - Posted 100% of agencies' competitive announcements to Grants.gov FIND - Worked with agencies to post applications packages to Grants.gov Apply	% of grant-making agencies publishing grant opportunities in portal (Measure: 100% , 26 as of 12/9/03) # of grant programs available for electronic application (Measure: 1,697 as of 10/31/05) % of reusable information per grant application (Measure: 88% as of 10/31/05) # of applications received electronically (Measure: 17,712 as of 10/31/05) # of grant announcements posted in Grants.gov (Total Postings) (Measure: 7,548 as of 10/31/05)	09/07 – Initiative will work with grant-making agencies to post all discretionary grant applications to Grants.gov.

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INTERNAL EFFICIENCY AND EFFECTIVENESS (IEE)				
E-Training (OPM) www.usalearning.gov	- Avoid/decrease costs of tuition fee, travel expenses, and software license fees - Compress learning times through use of online coursework versus instructor-led courses	- Launched GoLearn.gov - Variable training costs have been reduced to less than a penny per student - Launched IT security courses mapped to GISRA and NIST requirements - Launched Module 2 – added free and fee-for-service courses; collaborations with FEI/MDCs (Leadership Learning Floor) and FLETC access; highlighted upcoming IT Workforce Development Roadmap and MSP Tutorial - Launched Module 3 – established initial IT COP/ Knowledge Domain through IT Workforce Development Roadmap; e-mentoring; upgraded performance support tools; and initial standardized reports - All target agencies for FY04 have committed to migrate to the E-Training Initiative - Incorporated 2 additional service providers (FASTRAC, NTIS) - Launched USA Learning portal	- Cost avoidance: total tuition/travel cost reductions for participating agencies (Target: minimum of \$50M in reductions; Measure: \$85M as of 9/30/05) % of executive branch agencies receiving their e-training via GoLearn.gov (Measure: 41 as of 9/30/05) # of registered users with GoLearn.gov (Measure: 684,259 users as of 9/30/05) - Total # of courses completed (Measure: 1,384,932 as of 9/30/05)	9/08 – All scheduled migration activities complete and duplicative systems shutdown
Recruitment One-Stop (OPM) www.usajobs.gov	- Increase public satisfaction with the Federal hiring process - Expedite agencies' identification of qualified candidates - Improve quality of new hires	- Re-launched upgraded USAJOBS website - Job-seeker requested enhancement package implemented - Integration platform implemented - New job announcement template prototyped - Agencies scheduled to shut down job search engines/ resume builders and committed to use of USAJOBS	# of visitors to site (daily) (Measure: over 244,820 daily as of 10/31/05) # of applications (resumes) on file annually (Measure: Approximately 2M annually as of 10/31/05) - Availability of applicant status (Target: Real-time; Measure: Not Available)	All migration milestones have been successfully met

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Enterprise HR Integration (OPM) www.opm.gov/egov	- Reduce dependencies on paper-based processes - Provide single source of official employee information - Provide single set of analytical tools supporting workforce analysis, forecasting, and strategic management of human capital	- Deployed Release 1 - Loaded Release 1 Repository with 8 years of CPDF data - Defined Release 2 Logical Data Model and Data Elements - Defined Portal User Roles for Release 2 and beyond - Analyzed database security design and Implementation approach for Release 2 - Deployed Release 2 (extend data model; begin load of historical data) - Deployed Release 3 (extend data model; complete load of historical data; employee transfer capability) - Delivered the HR data and payroll interface control documents (ICDs) to agencies - Began transfer of agency HR data into the EHRI data warehouse	- Cost/cycle time savings per transaction due to reduction in manual paper processing (Measure: Not Available) - Time for inter-agency transfers (Measure: Not Available) - Usage of analytics by all agencies in the Human Capital Planning process (Measure: 24 agencies as of 10/05)	9/08 – Assist agencies in deploying e-OPF 7/06 – Receive training, payroll, and HR statistics and dynamic data from all applicable agencies
E-Clearance (OPM) www.opm.gov/egov	- Reduce time to locate previous investigations which enhances the opportunities for reciprocity - Reduce data entry burden and time	- Loaded clearances into OPM SII system - Deployed single point of access to clearances that links the OPM SII system with the DOD JPAS system - Deployed SF 86C (Certification) form - Opened E-Clearance learning lab - Began imaging investigative records - All applicable clearance organizations committed to receive training on e-QIP System - Deployed upgraded version of Clearance verification System (CVS)	- Reciprocity between agencies (Measure: Not Available) - Average time to complete clearance forms (Measure: 2 hours as of 6/23/03) - Time to locate and evaluate previous investigations and clearances (Measure: Not Available) % of agencies using eQIP System. (Measure: 68% as of 11/10/05)	4/07 – All applicable agencies using e-QIP for submissions

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E-Payroll (OPM) www.opm.gov/egov	- Reduce modernization costs by consolidating payroll systems - Reduce cost per payroll transaction per employee	- Non-continuing agencies aligned with E-Payroll Providers - Provider entrance sessions completed, customers and migration dates on target - Payroll Advisory Council formed and monthly sessions conducted - Standardization focus group formed to develop policy and procedures for payroll delivery standardization opportunities - Completed migration of DOE, ABMC, NRC, NSF, NASA, RRB, DHS, HHS, FERC, DOL, DOT - All agencies, unless otherwise exempted by OPM, formally committed and scheduled to migrate to one of the two payroll providers partnerships	- Payroll cost per transaction/per employee (Target: in-line with industry averages; Measure: Not Available) - Accuracy of Treasury Disbursements, Post Payroll Interfaces, and Periodic Reporting; (Measure: Not Available)	7/08 - All agencies, unless otherwise exempted, have completed migrations to one of the two payroll provider partnerships
E-Gov Travel (GSA) http://egov.gsa.gov	- Improve the government's internal efficiency, administrative performance, and regulatory compliance relative to travel - Eliminate redundant and stovepipe travel management systems through a buy-once/use-many shared services approach - Minimize capital investment, operations, and maintenance costs for travel management services - Bring world-class travel management and superior customer service to the Federal travel process	- Developed government-wide inventory and business case defining cost/benefits and high-level agency migration requirements - E-Travel Services (eTS) contract award has been awarded - Finalized exception language and incorporated agency comments for the final Federal Travel Regulation amendment requiring the use of eTS by 12/06 - All Business Reference Model (BRM) agencies have formally committed and scheduled to migrate to eTS 23 of 24 agencies have signed task orders with 1 of the 3 eTS providers	% users expressing high level of satisfaction (Measure: Not Available) # of agencies using E-Gov Travel (Measure: 10 as of 7/04) % of vouchers serviced through E-Gov Travel (Measure: 0% as of 10/31/05) % of trips planned and completed online (Measure: 30% as of 9/30/05) - Significant reduction in duplicative systems (Currently 6+ online booking channels, 50+ travel planning/processing channels, 200+ licensed and government-developed expense reporting systems) (Measure: Not Available) - Reduction in administrative cost per trip (Target: align with commercial best practices; Measure: Not Available)	9/06 – All agencies, unless exempted by GSA, migrated to E-Travel Services

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Integrated Acquisition Environment (GSA) www.BPN.gov www.FedBizOpps.gov www.PPIRS.gov www.epls.gov	▪ Reduce burden for vendors ▪ Achieve cost savings through consolidated vendor information, procurement data systems, and common processes ▪ Reduce cycle time of procurement process	▪ Launched Past Performance Information Retrieval System (PPIRS) ▪ Merged SBA Pro-NET with Central Contractor Registration (CCR) ▪ CCR mandated for new awards and payment data collection. ▪ Launched Federal Technical Data System (FedTeDS) to post sensitive but unclassified documents (www.FedTeDS.gov) ▪ Launched Wage Determination Online (WDOL) (www.wdol.gov) ▪ Launched Federal Procurement Data System Next Generation (FPDS-NG) providing ability to integrate management information reporting via web services(https://fpds.gov) ▪ Launched central directory of all contracts available for multi-agency use(www.contractdirectory.gov) ▪ Online Representations and Certifications Application (ORCA) is now official as FAC 26 was published in the Federal Acquisition Regulations (FAR), replacing the paper based representations and certifications process ▪ Launched eSRS (electronic Subcontracting Reporting System) for government contractors to record and track subcontracting actions	▪ # of interagency contracts in directory (Measure: 17,985 as of 7/31/04) ▪ # of vendors registered in CCR central database (Measure: 388,809 as of 9/30/05) ▪ % reduction in procurement transaction errors (Measure: Not Available) ▪ % of transactions reported directly to FPDS-NG (Measure Not Available)	▪ 1/07 – Complete transition to new Federal Business Opportunities (FBO) system

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E-Records Management (NARA)	▪ Increase % of eligible data archived/preserved electronically ▪ Provide consistency in approach to implementing E-Records Management applications ▪ Improve ability of agencies to access/retrieve records	▪ Issued guidance for transferring permanent email records and attachments to NARA ▪ Issued transfer guidance for permanent scanned images of textual records ▪ Expanded methods of transferring electronic records to NARA ▪ Endorsed revised DOD standard for common set of requirements for records management applications government-wide ▪ Issued guidance for transferring permanent PDF records to NARA ▪ Released Guidance for Coordinating the Evaluation of Capital Planning and Investment Control Proposals for Electronic Records Management Applications ▪ Registered, into a NIST repository, XML schemata capable of supporting automated transfer and accessioning of e-records ▪ Issued transfer guidance for permanent digital photographic records ▪ Issued COTS evaluation guidance ▪ Issued governance structure guidance	▪ Median time for processing archival electronic records (Measure: 413 calendar days as of 9/30/05)	▪ 9/05 – Monitor agency agreements to transfer record formats and commitment to use

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CROSS-CUTTING				
E-Authentication (GSA) www.cio.gov/eauthentication	- Reduce authentication system development and acquisition costs - Reduce burden of conducting secure transactions with government - Eliminate the need for Federal agencies to establish independent authentication systems - Protect privacy by ensuring that individuals can control their own personal information	- Issued final OMB E-Authentication Guidance for Federal agencies , NIST technical guidance and Federated Architecture Design Component Interface Specifications - Launched E-Authentication Service - Established an interoperability testing lab - Issued Federation business and Operating Rules - Signed partnership agreement with the Department of Treasury to create a mechanism through which financial institutions become members of the E-Authentication Federation	- Cost avoidance from a coordinated and streamlined approach (Measure: \$1,526,516 as of 6/30/05) # of accredited credential providers (Measure: 22 as of 12/1/05) # of interoperable authentication products (Measure: 11 as of 12/1/05) % of citizens trusting transactions with the government (Measure: 24% of Americans are “high trusters” according to a Pew survey in 4/02) # of credentials available for reuse on government applications (Measure: 15.06M as of 11/30/05) # of annual E-Authentication transactions (Measure: 23,148 as of 11/30/05)	9/06 – 41.06 million citizens have trusted credentials available for reuse on government applications (current measure = 15.06 million) % of e-authentication eligible applications that have implemented E-Authentication (baseline available in FY06)