

119TH CONGRESS
1ST SESSION

H. R. 540

To require the Director of the Office of Management and Budget to review and make certain revisions to the Standard Occupational Classification System, and for other purposes.

IN THE HOUSE OF REPRESENTATIVES

JANUARY 16, 2025

Mrs. TORRES of California (for herself and Mr. FITZPATRICK) introduced the following bill; which was referred to the Committee on Education and Workforce

A BILL

To require the Director of the Office of Management and Budget to review and make certain revisions to the Standard Occupational Classification System, and for other purposes.

1 *Be it enacted by the Senate and House of Representa-*
2 *tives of the United States of America in Congress assembled,*

3 **SECTION 1. SHORT TITLE.**

4 This Act may be cited as the “Supporting Accurate
5 Views of Emergency Services Act of 2025” or the “911
6 SAVES Act of 2025”.

7 **SEC. 2. FINDINGS.**

8 Congress finds the following:

1 (1) Public safety telecommunicators play a crit-
2 ical role in emergency response.

3 (2) The work that public safety telecommunica-
4 tors perform goes far beyond merely relaying infor-
5 mation between the public and first responders.

6 (3) When responding to reports of missing, ab-
7 ducted, and sexually exploited children, the informa-
8 tion obtained and actions taken by public safety tele-
9 communicators form the foundation for an effective
10 response.

11 (4) When a hostage taker or suicidal person
12 calls 9–1–1, the first contact is with the public safe-
13 ty telecommunicator whose negotiation skills can
14 prevent the situation from getting worse.

15 (5) During active shooter incidents, public safe-
16 ty telecommunicators coach callers through first aid
17 and give advice to prevent further harm, all while
18 collecting vital information to provide situational
19 awareness for responding officers.

20 (6) When police officers, firefighters, and emer-
21 gency medical technicians are being shot at, their
22 calls for help go to public safety telecommunicators.

23 (7) Public safety telecommunicators are often
24 communicating with people in great distress, harm,

1 fear, or injury, while employing their experience and
2 training to recognize a critical piece of information.

3 (8) In fact, there have been incidents in which
4 public safety telecommunicators, recognizing the
5 sound of a racked shotgun, have prevented serious
6 harm or death of law enforcement officers who
7 would have otherwise walked into a trap.

8 (9) This work comes with an extreme emotional
9 and physical impact that is compounded by long
10 hours and the around-the-clock nature of the job.

11 (10) Indeed, research has suggested that public
12 safety telecommunicators are exposed to trauma that
13 may lead to the development of posttraumatic stress
14 disorder.

15 (11) Recognizing the risks associated with expo-
16 sure to traumatic events, some agencies provide crit-
17 ical incident stress debriefing (CISD) teams to less-
18 en the psychological impact and accelerate recovery
19 for public safety telecommunicators and first re-
20 sponders, alike.

21 (12) The Standard Occupational Classification
22 system is designed and maintained solely for statis-
23 tical purposes, and is used by Federal statistical
24 agencies to classify workers and jobs into occupa-

1 tional categories for the purpose of collecting, calcu-
2 lating, analyzing, or disseminating data.

3 (13) Occupations in the Standard Occupational
4 Classification are classified based on work performed
5 and, in some cases, on the skills, education, or train-
6 ing needed to perform the work.

7 (14) Classifying public safety telecommunica-
8 tors as Protective Service Occupations would correct
9 an inaccurate representation in the Standard Occu-
10 pational Classification, recognize these professionals
11 for the lifesaving work they perform, and better
12 align the Standard Occupational Classification with
13 related classification systems.

14 **SEC. 3. REVISION OF STANDARD OCCUPATIONAL CLASSI-**
15 **FICATION SYSTEM.**

16 (a) IN GENERAL.—The Director of the Office of
17 Management and Budget (in this Act referred to as the
18 “Director”) shall, as part of the first revision process of
19 the Standard Occupational Classification system occurring
20 after the date of enactment of this Act, consider estab-
21 lishing a separate code for public safety telecommunica-
22 tors as a subset of protective service occupations.

23 (b) REPORT TO CONGRESS.—If the Director decides
24 not to establish the separate code for public safety tele-
25 communicators described in subsection (a), the Director

1 shall, not later than 60 days after the Director announces
2 in the Federal Register the final decision of the revision
3 process described in such subsection, submit to the Com-
4 mittee on Homeland Security and Governmental Affairs
5 of the Senate and the Committee on Education and the
6 Workforce of the House of Representatives a report ex-
7 plaining why such separate code was not established.

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