

Union Calendar No. 312

119TH CONGRESS
1ST SESSION

H. R. 5345

[Report No. 119–360]

To amend title VII of the Social Security Act to provide for a single point of contact at the Social Security Administration for individuals who are victims of identity theft.

IN THE HOUSE OF REPRESENTATIVES

SEPTEMBER 15, 2025

Mr. KUSTOFF introduced the following bill; which was referred to the
Committee on Ways and Means

OCTOBER 31, 2025

Additional sponsor: Ms. MALLIOTAKIS

OCTOBER 31, 2025

Reported with an amendment, committed to the Committee of the Whole
House on the State of the Union, and ordered to be printed

[Strike out all after the enacting clause and insert the part printed in *italie*]

[For text of introduced bill, see copy of bill as introduced on September 15, 2025]

A BILL

To amend title VII of the Social Security Act to provide for a single point of contact at the Social Security Administration for individuals who are victims of identity theft.

1 *Be it enacted by the Senate and House of Representa-*
 2 *tives of the United States of America in Congress assembled,*

3 **SECTION 1. SHORT TITLE.**

4 *This Act may be cited as the “Improving Social Secu-*
 5 *rity’s Service to Victims of Identity Theft Act”.*

6 **SEC. 2. SINGLE POINT OF CONTACT FOR IDENTITY THEFT**
 7 **VICTIMS.**

8 *(a) IN GENERAL.—Title VII of the Social Security Act*
 9 *(42 U.S.C. 901 et seq.) is amended by adding at the end*
 10 *the following:*

11 **“SEC. 714. SINGLE POINT OF CONTACT FOR IDENTITY**
 12 **THEFT VICTIMS.**

13 *“(a) IN GENERAL.—The Commissioner of Social Secu-*
 14 *rity shall establish and implement procedures to ensure that*
 15 *any individual whose social security account number has*
 16 *been misused (such as to fraudulently obtain benefits under*
 17 *title II, VIII, or XVI of this Act, or in a manner that affects*
 18 *an individual’s records at the Social Security Administra-*
 19 *tion, or in a manner that prompts the individual to request*
 20 *a new social security account number) or whose Social Se-*
 21 *curity card has been lost in the course of transmission to*
 22 *the individual has a single point of contact at the Social*
 23 *Security Administration throughout the resolution of the*
 24 *individual’s case. The single point of contact shall track the*

1 *individual's case to completion and coordinate with other*
2 *units to resolve issues as quickly as possible.*

3 “(b) *SINGLE POINT OF CONTACT.*—

4 “(1) *IN GENERAL.*—For purposes of subsection
5 *(a)*, the single point of contact shall consist of a team
6 *or subset of specially trained employees who—*

7 “(A) *have the ability to coordinate with*
8 *other units to resolve the issues involved in the*
9 *individual's case, and*

10 “(B) *shall be accountable for the case until*
11 *its resolution.*

12 “(2) *TEAM OR SUBSET.*—The employees included
13 *within the team or subset described in paragraph (1)*
14 *may change as required to meet the needs of the So-*
15 *cial Security Administration, provided that proce-*
16 *dures have been established to—*

17 “(A) *ensure continuity of records and case*
18 *history, and*

19 “(B) *notify the individual when appro-*
20 *priate.”.*

21 (b) *EFFECTIVE DATE.*—The amendment made by sub-
22 *section (a)* shall take effect 180 days after the date of enact-
23 *ment of this Act.*

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